**<u>Measures implemented on the recommendation of the External Evaluation
Committee which visited the college in September 2016</u>**

• The School is licensed as a Private Higher Education Institution (P.H.E.I) and has sufficient infrastructure, facilities with educational technologies such as:

• A brand new computer lab with twenty (20) new computers and (six) 6 state-of-the-art projectors to support teaching.

• An electronic learning support platform (Edmodo) and plagiarism control tools are being hosted on the brand new website to support the teaching project.

• The school is housed in an area of 1000 square meters, and due to the small number of specialized programs offered mainly in the Hotel Industry and in the wider tourism sector, it is considered satisfactory.

• Facilities include a training kitchen, a hotel room with separate bathroom facilities and an educational restaurant.

• We have in place the **Quality Assurance Handbook.**

• We have a subscription to the **EBSCO electronic library** which includes:

1. **Hospitality & Tourism Complete**: HTC has more than 520 full text publications and more than 1.2 million records dating back to 1938.
2. **eBook Business Subscription Collection:** This eBook collection offers more than 15,000 business eBooks to help students and scholars with diverse business research, special project and entrepreneurial needs. All titles are available with unlimited user access

• We have also updated the bibliography and proceeded to purchase books with the latest available editions (enclosed book catalogue).

• The teaching support mechanisms have been further strengthened by the creation of a **Student Welfare Office** which is staffed by an Officer as well as an educational psychologist. The Office publishes and updates the **Student Handbook** at the beginning of the new academic year.

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