ΔAX/EX/6555

11 Ιανουαρίου, 2019

Προς Δρ. Μαίρη Κουτσελίνη - Ιωαννίδου, Πρόεδρο Συμβουλίου, Φορέα Διασφάλισης και Πιστοποίησης Ποιότητας της Ανώτερης Εκπαίδευσης, Λευκωσία.

Θέμα: <u>Απάντηση στην Έκθεση Εξωτερικής Αξιολόγησης για την Αξιολόγηση</u> <u>του Προγράμματος Σπουδών «B.A. Travel and Tourism Management</u> (4 Years, Plus an Optional Foundation Year/240 ECTS, Bachelor of <u>Arts)» της σχολής «C.D.A. College» (Λεμεσός)</u>.

Σε απάντηση του email σας ημερομηνίας 30 Νοεμβρίου, 2018 και με βάση το άρθρο 17(3) (iii) και 20(1)(2)(ε)(iii) του «περί της Διασφάλισης και Πιστοποίησης της Ποιότητας της Ανώτερης Εκπαίδευσης και της ίδρυσης και Λειτουργίας Φορέα για Συναφή Θέματα Νόμου του 2015, [Ν.136 (Ι)/2015], σας υποβάλουμε την απάντηση και την τεκμηρίωση μας στα σχόλια της ΕΕΑ για το πιο πάνω πρόγραμμα σπουδών.

Με εκτίμηση

Δ. Α. Χριστοφόρου (Πρόεδρος)

Συνημμένα 21

Contents

"B.A. "	to the External Evaluation Report of the Program of Study FRAVEL AND TOURISM MANAGEMENT rs, Plus an Optional Foundation Year/240 ECTS, Bachelor of Arts)"5
QUAI	LITY STANDARDS AND INDICATORS
1.	EFFECTIVENESS OF THE TEACHING WORK – AVAILABLE
	RESOURCES
1.1	Organization of teaching work
1.1.4	Adequate and modern learning resources, are available to the students5
1.1.4.2	Library
1.1.4.4	Student welfare
1.1.5	A policy for regular and effective communication between the teaching
	personnel and the students7
1.1.11	The program of study applies an effective policy for the prevention of7
	plagiarism7
1.2	Teaching
1.2.7	Teaching Material (books, manuals, journals, databases, teaching notes) 8
1.3	Teaching Personnel
1.3.2.1	Subject specialization, preferably with a doctorate within the discipline 8
1.3.2.2	Publications within the discipline 9
1.3.5	In every program of study the Special Teaching Personnel does not exceed
	30% of the Teaching Research personnel. 9
2.	THE PROGRAM OF STUDY AND HIGHER EDUCATION QUALIFICATIONS
2.1	Purpose and Objectives and learning outcomes of the Program of Study
2.1	Structure and Content of the Program of Study
2.2	The content of the program's courses reflects the latest achievements /
2.2.0	developments in science, arts, research and technology
2.2.9	Flexible options / adaptable to the personal needs or to the needs of students
2.2./	with special needs
2.3	Quality Assurance of the Program of Study
2.3	The quality assurance process constitutes an academic process and it is not
2.J.T	restricted by non-academic factors
2.4	Management of the Program of Study
	Transpersent of the Lighten of Study and an international statement of Study and Statement

2.4.3	It is ensured that the program's management and development process is an
	academic process which operated without any non-academic interventions. $\dots 13$
2.4.4	The academic hierarchy of the institution, (Rector, Vice Rectors, Deans,
	Chairs and Programs' Coordinators, academic personnel) have the sole
	responsibility for the academic excellence and the development of the
	programs of study
2.5	International Dimension of the Program of Study13
2.5.2	The Program attracts Visiting professors of recognized academic standing13
2.5.2.3	Students participate in exchange programs14
2.6	Connection with the labor market and the society. 14
3.	RESEARCH WORK AND SYNERGIES WITH TEACHING 14
3.1	Research – Teaching Synergies.
3.1.1, 3	3.1.2. It is ensured that teaching and learning have been enlightened by research and research results are embodied in the content of the program of study. 14
3.1.3	Adequate and sufficient facilities and equipment are provided to support the
	research component of the program of study, which are available and
	accessible to the personnel and the students15
3.1.4	The results of the academic personnel's research activity are published in
	international journals with the peer-reviewing system, in international
	conferences, and publications etc
3.1.5,	3.1.6, 3.1.7 External, non-governmental, and internal research funding16
3.1.8	Participation of academic, teaching & administrative personnel in 16
	research activities and students research training
4.	ADMINISTRATION SERVICES, STUDENT WELFARE AND SUPPORT
	OF TEACHING WORK
4.1	Administrative Mechanisms
4.2	Infrastructure / Support16
4.2.1	Suitable books and journals to support the program16
4.2.2	There is a supportive internal communication platform17
4.2.6	Teaching materials (books, manuals, scientific journals, databases) are
	updated regularly with the most recent publications17
4.2.7	The teaching personnel are provided with training opportunities in teaching method, in adult education, and in new technologies on the basis of a structured learning framework. 17

4.3	Financia	l Resources	18
5.	DISTAN	ICE LEARNING PROGRAMS (N/A)	18
6.	росто	RAL PROGRAMS OF STUDY (N/A)	18
	FINAL F	REMARKS - SUGGESTIONS	18
1.	EFFECT	TIVENESS OF THE TEACHING WORK – AVAILABLE	
	RESOU	RCES	
2.		OGRAM OF STUDY AND HIGHER EDUCATION	
2.		FICATIONS	10
3.	-	RCH WORK AND SYNERGIES WITH TEACHING	
a.		n – Teaching Synergies.	
b.	External	, non-governmental, and internal research funding	20
4.	ADMIN	ISTRATION SERVICES, STUDENT WELFARE AND SUPPOR	ХT
	OF TEA	CHING WORK	21
a.	There is	a supportive internal communication platform.	21
Attach	ment 1	Library Resources: Text Books and Online Platforms	22
Attach	ment 2	Monitoring Plagiarism at CDA College	
Attach	ment 3	Faculty Staff List, Qualifications, Modules and Teaching Load J	
Attach	ment 4	Week Research at CDA College and Research Policy and BA Travel a	
		Tourism Management Research Activities	
Attach	ment 5	Revised Modules and Learning Outcomes of Major Modules of	
		BA Travel & Tourism Management	
	ment 6	Introduction to Tourism	
	ment 7	Introduction to the Leisure Industry	
	ment 8	Travel Operations Management	
	ment 9	Special Interest Tourism	
	ment 10	Marketing in the T/T Industry	
	ment 11	Digital Marketing & Social Media in Tourism	
	ment 12	Conference and Events Management	
	ment 13 ment 14	Sustainability in Tourism Tourism Planning and Development	
	ment 14	International Tourism	
	ment 15	Contemporary Tourism Issues	
	ment 17	Educational Guide For Students With Special Needs (SWSN) In	
Anach	incht 17	Higher Education	
Attach	ment 18	Revised Academic Hierarchy and Committees at CDA College	
	LANGARU IU		
ALACH	ment 19	•	lege
Attach	ment 19	ERASMUS + and International Agreements between CDA Coll	0
	ment 19 ment 20	•	154
Attach		ERASMUS + and International Agreements between CDA Coll and European Universities	154 158

Reply to the External Evaluation Report of the Program of Study

"<u>B.A. TRAVEL AND TOURISM MANAGEMENT</u> (4 Years, Plus an Optional Foundation Year/240 ECTS, Bachelor of Arts)"

CDA College would like to express its appreciation and gratitude to the External Evaluation Committee (EEC) of the methodical and very detailed report of our programme. The College continuously makes every effort to improve the educational standards and completely fulfil the requirements and standards set by the relevant law of Higher Education and the Cyprus Agency of Quality Assurance and Accreditation of Higher Education (CY.Q.A.A).

During the visit on 26th Nov. 2018, the College welcomed the External Evaluation Committee (EEC) and provided every support and assistance to facilitate their work.

First of all, we would like to inform you that the same program of study has already been approved / accredited by the Cyprus Agency of Quality Assurance and Accreditation (CY.Q.A.A) last year (2017) at our Colleges in Larnaca (C.D.A Larnaca) and Pafos C.D.A Pafos).

After the Cyprus financial crisis of 2013 - 2017, CDA College has rapidly recovered by applying the right strategies without stopping investing and expanding in new programs of study, facilities and equipment. CDA College endeavors financial and educational support to motivate the faculty staff to undertake further research activities. Moreover, the continuous upgrading of the computer laboratories with the latest leading-edge technology and the updating of the Library with new editions of books, data banks, e-libraries, VPN services and other facilities are some of the efforts and upgrades which CDA College undertakes so as to provide students high levels of education standards and support them to gain the most benefit during their studies at CDA College and succeed at their future careers.

The Council and the Academic Committee of CDA College at their meeting held on 4th December 2018, after a thorough discussion with the coordinator of the Program of Study, "BA (Hons) Travel & Tourism Management" and the Academic Staff of the Program, <u>have</u> decided and have already fully implemented the suggestions raised by the EEC so as to further strengthen the College's program of study and educational standards.

QUALITY STANDARDS AND INDICATORS

1. EFFECTIVENESS OF THE TEACHING WORK – AVAILABLE RESOURCES

1.1 Organization of teaching work.

1.1.4 Adequate and modern learning resources, are available to the students.

1.1.4.2 Library

The EEC graded this criterion with three (3) as a satisfactory level. However, CDA College has fully equipped the library with updated editions and scientific journals, new electronic platforms, Databanks, Infotrack, upgraded VPN services for students and academic staff. Additionally, CDA College has four (4) libraries

in Limassol, Nicosia, Larnaca and Pafos capitalizing on interlibrary loans. The students can immediately borrow books from one library to the other. Moreover, the library is regularly upgraded with new editions of textbooks, magazines and e-databases. The new e-libraries EBSCO and Emerald has also many textbooks and scientific journals on Travel Tourism industry. Here below you can find the detailed numbers of books in the libraries. (Appendix 1)

- The number of books in the Limassol library is: 3,650
- There are 631 books for BA Travel & Tourism Management in the library.
- Most of the text books editions are from 2003 2017.
- The total number of books in the other 3 libraries of the College (Nicosia, Larnaca and Pafos) is 7,020.
- The College is a member of electronic libraries and databases.
- College has an interlibrary loan service with the University of Cyprus, Cyprus University of Technology and several Data Banks.
- The library is using DEWEY a worldwide known library classification system for organizing the library collections,
- OpenAbekt a cloud base system for cataloguing, loading and searching of books.
- There are 6 Computers with Internet connection and searching software
- Easy access to books, periodicals, scientific journals and other reference material
- SearchBank databases through its Internet facilities, stock of videos,
- Connected with internet so that students will have free access.
- the library is regularly upgraded with new editions of textbooks, magazines and e-databases.
- CDA Library is also using e-libraries such EBSCO and Emerald and also students have VPN services through these e-learning platforms.

Furthermore, the Library's acoustic problems as noticed by the EEC are sorted out with the installation of double glazing windows around the library premises and now there is no noise from the outside of the library. The double glazing is the ideal form of insulation from any noise. However, the noise was temporary; it was only that specific day for a couple of minutes due to the fact that some new students came to register and the receptionists were trying to assist them to their classrooms.

1.1.4.4 Student welfare

The EEC graded this criterion with three (3) as a satisfactory level. CDA College continuously upgrades its student welfare services. The student welfare services deal with the basic facilities needed for the students' adjustment, accommodation and living. The students will visit or communicate with this office frequently to access or renew a right of access to benefits such as food, housing, care, textbooks, associations and scholarships. Some of the upgrades provided are:

- Government Subsidy
- Student Affairs Office
- Help in finding accommodation

- Medical care
- Student Activities and Events
- Consulting Services
- Free access / facilities for students with special abilities
- Students Union
- Participation of students in all the College Committees
- Alumni Association
- Provide assistance in finding a job
- Continuous counselling in their future carrier
- Participate in Research projects
- Financial Aid

1.1.5 A policy for regular and effective communication between the teaching personnel and the students.

The EEC graded this criterion with three (3) as a satisfactory level. Both the faculty staff and students have mutual and effective communication through Moodle the global electronic platform. All staff and students can find the current and new editions of books, journals and periodicals through the College's computers, Wi-Fi access or VPN services from their home. They all have their personal login username and password. They can immediately borrow books from one library to the other. There is an effective communication between the teaching personnel, administrative staff and the students through various official policies which include the following:

- Course Outline,
- Lecturer and students email,
- faculty office hours,
- through Secretarial & Administrative staff
- through the Officer of the international affairs
- through the College Website,
- through Moodle e-platform all students as from their registration they get a login username and the lecturers and students can have immediate communication between them such as exchanging lecture notes, exercises, corrections and grades.
- Additionally, there is an efficient Intranet communication from the administration or faculty staff who can communicate directly with the students via the Moodle platform email system or via the College email system.

1.1.11 The program of study applies an effective policy for the prevention of plagiarism

The EEC graded this criterion with three (3) as a satisfactory level. Besides the plethora of students' assessment mechanisms and policies for the prevention of plagiarism, the College also applies plagiarism detection mechanisms through the Turnitin plagiarism software. (Attachment 2)

1.2 Teaching

1.2.7 Teaching Material (books, manuals, journals, databases, teaching notes)

The EEC graded this criterion with three (3) as a satisfactory level. However, CDA College has fully equipped the library with updated editions and scientific journals, new electronic platforms, Databanks, Infotrack, upgraded VPN services for students and academic staff. Additionally, CDA College has four (4) libraries in Limassol, Nicosia, Larnaca and Pafos capitalizing on interlibrary loans. The students can immediately borrow books from one library to the other. Moreover, the library is regularly upgraded with new editions of textbooks, magazines and e-databases. The new e-libraries EBSCO and Emerald has also many textbooks and scientific journals on Travel Tourism industry. Here below you can find the detailed numbers of books in the libraries. (Appendix 1)

- The number of books in the Limassol library is: 3,650
- There are 631 books for BA Travel & Tourism Management in the library.
- Most of the text books editions are from 2003 2017.
- The total number of books in the other 3 libraries of the College (Nicosia, Larnaca and Pafos) is 7,020.
- The College is a member of electronic libraries and databases.
- College has an interlibrary loan service with the University of Cyprus, Cyprus University of Technology and several Data Banks.
- The library is using DEWEY a worldwide known library classification system for organizing the library collections,
- OpenAbekt a cloud base system for cataloguing, loading and searching of books.
- There are 6 Computers with Internet connection and searching software
- Easy access to books, periodicals, scientific journals and other reference material
- SearchBank databases through its Internet facilities, stock of videos,
- Connected with internet so that students will have free access.
- the library is regularly upgraded with new editions of textbooks, magazines and e-databases.
- CDA Library is also using e-libraries such EBSCO and Emerald and also students have VPN services through these e-learning platforms.

1.3 Teaching Personnel

1.3.2 The members of teaching personnel and qualifications.

1.3.2.1 Subject specialization, preferably with a doctorate within the discipline.

The EEC graded this criterion with three (3) as a satisfactory level. The program is very much reinforced with the teaching staff consisting of 13 academicians. Moreover, seven (7) of them are holders of a Doctorate degree, two (2) are Candidates of a Doctorate degree and the other four (4) are holders of Master's degree. Additionally, the College continuously strongly encourages, motivates

and supports all the faculty staff to increase their qualifications and research activities through many research incentives. (Attachment 3)

1.3.2.2 Publications within the discipline

Most of the teaching members are holders of a doctorate degree and have already taken part into many research activities and issued some publications. Recently, in 2018, three (3) of them have attended international research conferences with a research proposal and they have already published their articles on Researchgate and will also publish them in other refereed publications. Here below are the recent participations and publications of three (3) of our teaching members of the program: (Attachment 4)

- 1. Dr. Ioanna Theotokatou: International Society for Teacher World Education, University of Joetsu, 13-18 May 2018, Japan.
- Dr. Nicos Rodosthenous: 8th International Conference on Tourism, Emerging Tourism Destinations: Working Towards Balance Tourism Development, 27-30 June, Kavala, Greece.

3. Dr. Iosif Kafkalas: 15th International Conference on Social Sciences, at KU Leuven, Decision Analysis Framing and Motivation: Application in Business and Tourism. Campus Gasthuisberg, 13-14 July 2018, Belgium.

Additionally, in attachment 5 there are all the Research Activities and publications of our BA Travel and Tourism Management teaching members in Limassol. CDA College strongly encourages and supports the academic members to increase their research and publication activities and maintains a Research Activities & Publications Report for all the College lecturers each year. There is a clearer formal research policy with many research incentives to motivate the teaching members to increase their research activities which is also attached in attachment 5.

1.3.5 In every program of study the Special Teaching Personnel does not exceed 30% of the Teaching Research personnel.

The program is very much reinforced with the teaching staff consisting of 13 academicians. Moreover, seven (7) of them are holders of a Doctorate degree, two (2) are Candidates of a Doctorate degree and the other four (4) are holders of Master's degree. This means that 70% are holder or Candidates of PhD degree. And the other 30% holders of Master degree. Moreover, the specialization of the eight (8) faculty members is Business / Travel & Tourism area. Additionally, the College continuously strongly encourages, motivates and supports all the faculty staff to further increase their research activities through many research incentives. (Attachment 3)

1.3.9 The academic personnel's teaching load does not limit the conduct of research, writing, and contribution to the society.

The teaching load of the faculty staff is satisfactory as shown in appendix 3. All the academic members teach 3 to 12 hours per week. The teaching load does not prevent them from undertaking any research activities. CDA College always

encourages them to undertake research activities and participate into research seminars. (Attachment 3)

1.3.10 Future redundancies/retirements, expected recruitment and promotions of academic personnel safeguard the unimpeded implementation of the program of study within a 5-year span.

For the time being the program consists of 13 teaching members that they can satisfactorily cover the teaching load of the program. However, the main concern and policy of the HRM Department is to continuously recruiting and reinforcing the program by evaluating the needs of the program each semester. When any member of the program undertakes a research project and needs hours off then the HRM recruits a new member of staff.

2. THE PROGRAM OF STUDY AND HIGHER EDUCATION QUALIFICATIONS

2.1 Purpose and Objectives and learning outcomes of the Program of Study.

2.1.4 The Program's content, the methods of assessment, the teaching materials and the equipment, lead to the achievement of the program's purpose and objectives and ensure the expected learning outcomes.

The EEC graded this criterion with three (3) as a satisfactory level. The structure and contents of the program of study are good; however, improvements may be introduced. For your information, the learning outcomes and contents are updated as from the last year's accreditation by the previous EEC. Nonetheless, since the Travel and Tourism industry is very volatile, the College has again updated the learning outcomes and contents of some of the major Travel and Tourism modules by incorporating new technologies, new tourism issues and tourism business solutions, as follows: (Attachments 5 - 16).

- HOT101 Introduction to Hospitality Industry (Attachment 5)
- TOU101 Introduction to Tourism Industry (Attachment 6)
- TOU102 Introduction to the Leisure Industry (Attachment 7)
- TRV201 Travel Operations Management (Attachment 8)
- TOU220 Special Interest Tourism (Attachment 9)
- TOU221 Marketing in the T/T Industry (Attachment 10)
- TOU302 Digital Marketing & Social Media in Tourism (Attachment 11)
- TOU320 Conferences and Events Management (Attachment 12)
- TOY321 Sustainability in Tourism (Attachment 13)
- TOU325 Tourism Planning & Development (Attachment 14)
- TOU401 International Tourism (Attachment 15)
- TOU421 Contemporary Tourism Issues (Attachment 16)

The expected learning outcomes of the program are known to the members of the academic and teaching personnel since they are all involved in the preparation of the course syllabuses before the final completion of the course syllabi and curriculum of the program. All the teaching members are closely and directly involved in the preparation of the course syllabi of each program of study.

Also, the expected learning outcomes of the program are communicated to the students from the first week of the semester through the Course Syllabuses and Course Outlines. They are also uploaded on the Website of the College as well as in the Moodle electronic platform.

Furthermore, the students' assessment system and criteria of student performance are clear, adequate and explained thoroughly to students. All the teaching staff clarifies to the students from the first week the teaching methodology, the course content and the assessment system through the course outline of each module and Moodle. For the particular program of study, the assessment system is:

- Course Work 50% which consist of: midterm exam, tests, quizzes, assignments, participation,
- Final Exam 50% and
- Passing mark 50%.

However, as per the suggestion of the EEC to upgrade the assessment system, the College in the major travel and tourism modules has replaced the mid-term examination with the introduction of the Problem Base Learning (PBL). The Problem-based learning is an innovative student-centered pedagogy in which students learn about a subject through the experience of solving an open-ended problem set by the teaching member. Here below is in detail the traditional and PBL learning.



2.2 Structure and Content of the Program of Study.

2.2.8 The content of the program's courses reflects the latest achievements / developments in science, arts, research and technology.

The EEC graded this criterion with three (3) as a satisfactory level. The content of curriculum is much more reinforced with the upgrading of the major travel and tourism modules. The major travel and tourism modules of the program are 25 out of 39 which is a very good balance between travel and tourism related modules and general modules of the program. Additionally, the some of the general modules are also introducing some tourism management issues. The revised modules are attached. (Attachments 5 - 15).

Thus, this four-year Bachelor higher education qualification awarded to the students certainly corresponds to the purpose and objectives and learning outcomes of the program. This is achieved through chosen specialized modules, suitable educational activities covering theory and practice based on the latest developments, research and technology on the Travel and Tourism industry.

2.2.9 Flexible options / adaptable to the personal needs or to the needs of students with special needs.

The EEC graded this criterion with three (3) as a satisfactory level. The College provides every facility/option to facilitate the students with special needs so they can attend all their modules and move around the College premises classrooms, labs, cafeteria, such as:

- Elevators
- Access Ramps
- W.C for persons with special needs
- Able to move around the college premises, classrooms, library, cafeteria etc.

Additionally, CDA College has introduced a seminar once a year for its entire faculty staff on Educational Guide For Students With Special Needs (CWSN) In Higher Education. This seminar educated the faculty staff on the following Strategies - Teaching Methods – Facilitations: (Attachment 17)

- Students with movement disabilities
- Visually impaired students
- Students with hearing problems
- Students with medical problems, chronic diseases
- Students with developmental disorders learning difficulties
- Students with speech difficulties
- Students with Attention Deficit Disorder Hyperactivity Disorder (ADHD)
- Students with autism spectrum disorders

2.3 Quality Assurance of the Program of Study.

2.3.4 The quality assurance process constitutes an academic process and it is not restricted by non-academic factors.

The EEC graded this criterion with three (3) as a satisfactory level. There are 30 quality assurance mechanisms and Formal Policies for the Development and the Management of programs of study Management of the Program of Study. As per the suggestion of the EEC, the College replaced the General Director as Chairman from mostly all the academic committees by a member of the Faculty staff in order to ensure that quality assurance process is an academic process and it is not restricted by non-academic facts. (Attachment 18)

2.4 Management of the Program of Study

2.4.3 It is ensured that the program's management and development process is an academic process which operated without any non-academic interventions.

The EEC graded this criterion with three (3) as a satisfactory level. As per the suggestion of the EEC, the College replaced the General Director as Chairman from mostly all the academic committees by a member of the Faculty staff in order to ensure that the program's management and development process is an academic process and it is not restricted by non-academic interventions. (Attachment 18)

2.4.4 The academic hierarchy of the institution, (Rector, Vice Rectors, Deans, Chairs and Programs' Coordinators, academic personnel) have the sole responsibility for the academic excellence and the development of the programs of study.

The EEC graded this criterion with three (3) as a satisfactory level. As per the suggestion of the EEC, the College replaced the General Director as Chairman from mostly all the academic committees by a member of the Faculty staff in order to ensure the hierarchy of the institution, (Directors, Asst. Directors, Chairs and Programs' Coordinators, academic personnel) have the sole responsibility for the academic excellence and the development of the programs of study. (Attachment 18)

2.5 International Dimension of the Program of Study.

2.5.2 The Program attracts Visiting professors of recognized academic standing.

The EEC graded this criterion with three (3) as a satisfactory level. CDA College has already made many international collaborations through the ERASMUS + program, visiting professors and students exchange programs as outlined in Attachment 9. Moreover, CDA College promotes cooperation with other institutions/universities and attracts visitor Professors of recognized academic standing. (Attachment 19).

Foreign instructors and students visited CDA College:

- 120 foreign instructors visited CDA College the last 4 years
- 150 foreign students from 25 EU universities

2.5.2.3 Students participate in exchange programs.

The EEC graded this criterion with three (3) as a satisfactory level. CDA College has already many international collaborations through the ERASMUS + program, visiting professors and students exchange programs as outlined in Attachment 9. Moreover, CDA College promotes cooperation with other institutions/universities and attracts visitor Professors of recognized academic standing. (Attachment 19).

CDA Instructors and Students visited foreign Universities:

- 23 CDA Instructors and
- 30 CDA Students

2.6 Connection with the labor market and the society.

No Comment

3. RESEARCH WORK AND SYNERGIES WITH TEACHING

3.1 Research – Teaching Synergies.

3.1.1, 3.1.2. It is ensured that teaching and learning have been enlightened by research and research results are embodied in the content of the program of study.

The EEC graded this criterion with three (3) as a satisfactory level. The College has already set a clear research policy with mechanisms and incentives reinforcing and encouraging the research activities in the area of Travel and Tourism which will further increase the faculty members' research activities on this specific discipline. (Attachments 5).

Additionally, with the creation of the "Aristotelis" Research Center, lecturers will increase their research activities by participating in international conferences, seminars, submitting research papers to international journals and exchanging knowhow within European and other programs and collaborating with other Universities. The College has already 25 agreements/collaborations with other EU universities within the ERASMUS+ program.

Furthermore, as per the EEC suggestion the College has set up a clearer and detailed research policy with well identified research objectives and incentives. The Budget of the Research Centre is $\notin 100,000$ per year and this amount may be increased if there are more research requests by the faculty members.

The Revised Objectives of the Research Centre "Aristotelis" are:

1. Raise research levels to international standards and aim to activate and advance researches further.

- 2. Establish a research system corresponding to the promotion of academic researches.
- 3. Develop a research performance evaluation system to encourage the teaching staff to carry out research activities.
- 4. The budget of the research projects on Travel and Tourism and Business areas is set to €80,000.
- 5. Cultivate and enhance research culture and develop a research environment to encourage faculty staff to be active.
- 6. Provide a professional management, coordination and quality service in order to successfully carry out research activities
- 7. Organize meetings, seminars and forums for research suggestions and collaborations.
- 8. Establish links with both EU and International research bodies and academic institutions for cooperation and sharing of research information and also participating in EU research funding projects.

3.1.3 Adequate and sufficient facilities and equipment are provided to support the research component of the program of study, which are available and accessible to the personnel and the students.

Both the teaching personnel and the students have easy access to search for new books in the library but also other textbooks, scientific journal, e-learning libraries especially on business and travel and tourism sector. Moreover, the students and academic staff can also search scientific articles, statistics on travel and tourism issues from our new e-libraries EBSCO and Emerald.

3.1.4 The results of the academic personnel's research activity are published in international journals with the peer-reviewing system, in international conferences, and publications etc.

Most of the teaching members are holders of a doctorate degree and have already many research activities and publications. Recently, in 2018, three (3) of them have attended international research conferences with a research proposal and they have already published their articles on Researchgate and will also publish them in other refereed publications. Here below are the recent participations and publications of three (3) of our teaching members of the program: (Attachment 5)

- 1. Dr. Ioanna Theotokatou: International Society for Teacher World Education, University of Joetsu, 13-18 May 2018, Japan.
- 2. Dr. Nicos Rodosthenous: 8th International Conference on Tourism, Emerging Tourism Destinations: Working Towards Balance Tourism Development, 27-30 June, Kavala, Greece.
- 3. Dr. Iosif Kafkalas: 15th International Conference on Social Sciences, at KU Leuven, Decision Analysis Framing and Motivation: Application in Business and Tourism. Campus Gasthuisberg, 13-14 July 2018, Belgium.

Additionally, in attachment 5 there are all the Research Activities and publications of our BA Travel and Tourism Management teaching members in Limassol. CDA College strongly encourages and supports the academic members to increase their research and publication activities and maintains a Research Activities & Publications Report for all the College lecturers each year. There is a clearer formal research policy with many research incentives to motivate the teaching members to increase their research activities which is also attached in attachment 5.

3.1.5, 3.1.6, 3.1.7 External, non-governmental, and internal research funding.

The EEC graded this criterion with three (3) as a satisfactory level. Currently, there is only an internal funding where the amount has been increased to $\notin 100,000$ per year. Additionally, the College has already set up attractive research incentives to further encourage research activities by the academic staff. (Attachment 5).

3.1.8 Participation of academic, teaching & administrative personnel in research activities and students research training.

The EEC graded this criterion with three (3) as a satisfactory level. The academics are encouraged through new attractive research incentives to participate in various research projects and further increase their research/publication activities. Already this year 3 of the program's academic staff participated to international conferences with research proposals. Additionally, the students' participation will also be reinforced especially in the last semester of the 4th year, where they will be dynamically engaged in empirical research activities and internships in local travel and tourism organizations since they should undertake a research project in order to graduate. Furthermore, the final year students should have to work closely with an organization in a relevant Travel & Tourism sector so as to complete their final thesis.

4. ADMINISTRATION SERVICES, STUDENT WELFARE AND SUPPORT OF TEACHING WORK

4.1 Administrative Mechanisms.

No comment

4.2 Infrastructure / Support

4.2.1 Suitable books and journals to support the program

The library at CDA College is fully equipped with updated editions and scientific journals, electronic platforms, Databanks, Infotrack, VPN services for students and academic staff. CDA College has four (4) libraries in Limassol, Nicosia, Larnaca and Pafos capitalizing on interlibrary loans. The students can immediately borrow books from one library to the other. Additionally, the library is regularly upgraded with new editions of textbooks, magazines and e-databases. Here below you can find the detailed numbers of books in the libraries. (Appendix 1)

- The number of books in the Limassol library is: 3,650
- The total number of books in the other 3 libraries of the College (Nicosia, Larnaca and Pafos) is 7,020.
- The College is a member of electronic libraries and databases.
- College has an interlibrary loan service with the University of Cyprus, Cyprus University of Technology and several Data Banks.

- The library is using DEWEY a worldwide known library classification system for organizing the library collections and
- OpenAbekt a cloud base system for cataloguing, loading and searching of books. Both classification systems are also used by the University of Cyprus and Cyprus University of Technology.
- There are 6 Computers with Internet connection and searching software
- Easy access to books, periodicals, journals and other reference material
- SearchBank databases through its Internet facilities, stock of videos,
- Connected with internet so that students will have free access.
- CDA Library is also using e-libraries such EBSCO and Emerald and also students have VPN services through these e-learning platforms.

4.2.2 There is a supportive internal communication platform.

The EEC graded this criterion with three (3) as a satisfactory level. There is an efficient internal communication system through administrative staff, Secretarial & PR services, Student welfare office, the College Web-site, Moodle e-platform and VPN services. Both the faculty staff and students have mutual and effective communication through Moodle the global electronic platform. All staff and students can find the current and new editions on books, journals and periodicals through the College computers, Wi-Fi access or from their home. They all have their personal login username and password. They can immediately borrow books from one library to the other. Additionally, the library is regularly upgraded with new editions of textbooks, magazines and e-databases.

4.2.6 Teaching materials (books, manuals, scientific journals, databases) are updated regularly with the most recent publications.

The EEC graded this criterion with three (3) as a satisfactory level. The library at CDA College is fully equipped with updated regularly with recent editions and scientific journals, electronic platforms, Databanks, Infotrack, VPN services for students and academic staff. CDA College has four (4) libraries in Limassol, Nicosia, Larnaca and Pafos capitalizing on interlibrary loans. The students can immediately borrow books from one library to the other. Additionally, the library is regularly upgraded with new editions of textbooks, magazines and e-databases. Moreover, the students and academic staff can also search scientific articles, statistics on travel and tourism issues from our new e-libraries EBSCO and Emerald. (Appendix 1)

4.2.7 The teaching personnel are provided with training opportunities in teaching method, in adult education, and in new technologies on the basis of a structured learning framework.

The EEC graded this criterion with three (3) as a satisfactory level. The College continually encourages and supports the faculty staff to participate in training and seminars. Once a year all faculty staff attend a seminar on Adult education and adult teaching strategies.

And we have also introduced the Problem Base Learning (PBL) strategy. (Appendix 10)

4.3 Financial Resources

No comment

5. DISTANCE LEARNING PROGRAMS (N/A)

Not Applicable

6. DOCTORAL PROGRAMS OF STUDY (N/A)

Not Applicable FINAL REMARKS - SUGGESTIONS

The Academic Committee and the Management of CDA College has seriously studied the report and suggestions of the External Evaluation Committee (EEC) and has fully implemented all the suggestions raised so as to enhance the educational standards of the program of study.

1. EFFECTIVENESS OF THE TEACHING WORK – AVAILABLE RESOURCES

a. The members of teaching personnel and qualifications, subject specialization, preferably with doctorate.

The EEC graded this criterion with three (3) as a satisfactory level. The program is very much reinforced with the teaching staff consisting of 13 academicians. Moreover, seven (7) of them are holders of a Doctorate degree, two (2) are Candidates of a Doctorate degree and the other four (4) are holders of Master's degree. Additionally, the College continuously strongly encourages, motivates and supports all the faculty staff to increase their qualifications and research activities through many research incentives. Mostly all the teaching staff are very much involved in the travel and tourism industry. Those lecturers who are teaching general modules are also undergone a training on the travel and tourism contemporary issues and techniques. (Attachment 4)

b. The Library

The EEC graded this criterion with three (3) as a satisfactory level. However, CDA College has fully equipped the library with updated editions and scientific journals, new electronic platforms, Databanks, Infotrack, upgraded VPN services for students and academic staff. Additionally, CDA College has four (4) libraries in Limassol, Nicosia, Larnaca and Pafos capitalizing on interlibrary loans. The students can immediately borrow books from one library to the other. Moreover, the library is regularly upgraded with new editions of textbooks, magazines and e-databases. The new e-libraries EBSCO and Emerald has also many textbooks and scientific journals on Travel Tourism industry. Here below you can find the detailed numbers of books in the libraries. (Appendix 1)

- The number of books in the Limassol library is: 3,650
- There are 631 books for BA Travel & Tourism Management in the library.
- Most of the text books editions are from 2003 2017.

- The total number of books in the other 3 libraries of the College (Nicosia, Larnaca and Pafos) is 7,020.
- The College is a member of electronic libraries and databases.
- College has an interlibrary loan service with the University of Cyprus, Cyprus University of Technology and several Data Banks.
- The library is using DEWEY a worldwide known library classification system for organizing the library collections,
- OpenAbekt a cloud base system for cataloguing, loading and searching of books.
- There are 6 Computers with Internet connection and searching software
- Easy access to books, periodicals, scientific journals and other reference material
- SearchBank databases through its Internet facilities, stock of videos,
- Connected with internet so that students will have free access.
- the library is regularly upgraded with new editions of textbooks, magazines and e-databases.
- CDA Library is also using e-libraries such EBSCO and Emerald and also students have VPN services through these e-learning platforms.

Furthermore, the Library's acoustic problems as noticed by the EEC are sorted out with the installation of double glazing windows around the library premises and now there is no noise from the outside of the library. The double glazing is the ideal form of insulation from any noise. However, the noise was temporary; it was only that specific day for a couple of minutes due to the fact that some new students came to register and the receptionists were trying to assist them to their classrooms.

Both the faculty staff and students have mutual and effective communication through Moodle the global electronic platform. All staff and students can find the current and new editions on books, journals and periodicals through the College computers, Wi-Fi access or from their home. They all have their personal login username and password. They can immediately borrow books from one library to the other. Additionally, the library is regularly upgraded with new editions of textbooks, magazines and e-databases and in Appendix 1 is the new updated list of the program's books. (Appendix 1)

2. THE PROGRAM OF STUDY AND HIGHER EDUCATION QUALIFICATIONS

a. The Program's content, the methods of assessment, the teaching materials and the equipment, lead to the achievement of the program's purpose and objectives and ensure the expected learning outcomes.

The students' assessment system and criteria of student performance are clear, adequate and known to students. All the teaching staff clarifies to the students from the first week the teaching methodology, the course content and the assessment system through the course outline of each module and Moodle. For the particular program of study, the assessment system is:

• Course Work 50% which consist of: midterm exam, tests, quizzes, assignments, participation,

- Final Exam 50% and
- Pass mark 50%.

Additionally, as per the suggestion of the EEC, the College has also introduced the Problem Base Learning (PBL) to enrich the assessment system.

b. The quality assurance process constitutes an academic process and it is not restricted by non-academic factors. Also It is ensured that the program's management and development process is an academic process which operated without any non-academic interventions

The EEC graded this criterion with three (3) as a satisfactory level. There are 30 quality assurance mechanisms and Formal Policies for the Development and the Management of programs of study Management of the Program of Study. Additionally, the College replaced the General Director as Chairman from mostly all the academic committees by a member of the Faculty staff. (Appendix 18)

3. RESEARCH WORK AND SYNERGIES WITH TEACHING

a. Research – Teaching Synergies.

The EEC graded this criterion with three (3) as a satisfactory level. As we have already mentioned, there is not enough research on this discipline since the program BA Travel and Tourism has not started yet. What is more important is that the College has already reinforced the research activities of the program with the employment of 2 new qualified lecturers with a lot of research and publications activities who will strengthen the teaching team and the two core fields of the program. Furthermore, the College has already set all the research mechanisms and incentives to reinforce research activities in the area of Travel and Tourism which will help after the accreditation of the program to engage in more research on this specific discipline. (Attachments 5 & 16).

Additionally, with the creation of the Aristotelis Research Center, lecturers will increase their research activities by participating in international conferences, submitting research papers to international journals and exchanging know-how within European and other programs and collaborating with other Universities. The College has already concluded several collaborations with other EU universities within the ERASMUS+ program. Furthermore, CDA College has also engaged a recent research collaboration for EU funding programs with TEPAK University and the Cyprus Center for Environmental Research and Education (CY.C.E.R.E).

b. External, non-governmental, and internal research funding.

The EEC graded this criterion with three (3) as a satisfactory level. Currently, there is only an internal funding where the amount has been increased to $\notin 100,000$ per year. Additionally, the College has already set up attractive research incentives to further encourage research activities by the academic staff. (Attachment 5).

4. ADMINISTRATION SERVICES, STUDENT WELFARE AND SUPPORT OF TEACHING WORK

a. There is a supportive internal communication platform.

The EEC graded this criterion with three (3) as a satisfactory level. There is an efficient internal communication system through administrative staff, Secretarial & PR services, Student welfare office, the College Web-site, Moodle e-platform and VPN services. Both the faculty staff and students have mutual and effective communication through Moodle the global electronic platform. All staff and students can find the current and new editions on books, journals and periodicals through the College computers, Wi-Fi access or from their home. They all have their personal login username and password. They can immediately borrow books from one library to the other. Additionally, the library is regularly upgraded with new editions of textbooks, magazines and e-databases.

Finally, CDA College firmly believes that all the observations/suggestions raised by the EEC have been fully materialized. Based on the aforementioned reasons and under the legislation, the College believes that it has responded very satisfactorily to all EEC comments. The College is grateful for the constructive criticism and suggestions of the EEC for the further improvement of the program. Also in accordance with the "Cyprus Agency for the Quality Assurance and Accreditation in Higher Education as per the relevant law of 2015, it will further reinforce, improve and upgrade the travel and tourism sector. The College strongly believes that the program will continue having outstanding graduates and strengthening the travel and tourism industry. Also the College will be able to offer high quality educational services to the students and it will also contribute to the local socio-economic development of Limassol area and Cyprus in general.

Sincerely,

D. A. Christoforou (Chairman)

Attachments 21

Attachment 1

Library Resources: Text Books and Online Platforms

Upgraded Library Services For Students And Academic members

- Cooperation with EBSCO Electronic Library
- Insertion of the Internet Program openAbekt
- Add of Virtual Private Network (VPN) and upgraded VPS services
- Electronic Platform Moodle & Electronic Evaluation

CDA College has fully equipped the library with updated editions and scientific journals, new electronic platforms, Databanks, Infotrack, upgraded VPN services for students and academic staff. Additionally, CDA College has four (4) libraries in Limassol, Nicosia, Larnaca and Pafos capitalizing on interlibrary loans. The students can immediately borrow books from one library to the other. Additionally, the library is regularly upgraded with new editions of textbooks, magazines and e-databases. Here below you can find the detailed numbers of books in the libraries.

- The number of books in the Limassol library is: 3,650
- There are 631 books for BA Travel & Tourism Management in the library.
- Most of the text books editions are from 2003 2017.
- The total number of books in the other 3 libraries of the College (Nicosia, Larnaca and Pafos) is 7,020.
- The College is a member of electronic libraries and databases.
- College has an interlibrary loan service with the University of Cyprus, Cyprus University of Technology and several Data Banks.
- The library is using DEWEY a worldwide known library classification system for organizing the library collections and
- OpenAbekt a cloud base system for cataloguing, loading and searching of books. Both classification systems are also used by the University of Cyprus and Cyprus University of Technology.
- There are 6 Computers with Internet connection and searching software
- Easy access to books, periodicals, journals and other reference material
- SearchBank databases through its Internet facilities, stock of videos,
- Connected with internet so that students will have free access.
- CDA Library is also using e-libraries such EBSCO and Emerald and also students have VPN services through these e-learning platform.

Both the faculty staff and students have mutual and effective communication through Moodle the global electronic platform. All staff and students can find the current and new editions on books, journals and periodicals through the College computers, Wi-Fi access or from their home. They all have their personal login username and password. They can immediately borrow books from one library to the other. Additionally, the library is regularly upgraded with new editions of textbooks, magazines and e-databases and in Appendix 1 is the new updated list of the program's books.

LIST OF DATABASES AND ELECTRONIC JOURNALS

Below there is a list of online magazines, articles and books, databases and catalogues of academic libraries, online encyclopedias and general informational websites where the libraries of CDA College either have access or a subscription. Further below there is a list for accessing the library catalogues and the databases of online books and magazines of the University of Cyprus, the Technological University and the Neapolis University of Paphos that our college works with and have given us access to them.

Περιοδικά-άρθρα/Journals-Articles

- 1) BERKELEY Electronic press journals <u>http://www.scimagojr.com/journalsearch.php?q=Berkeley%20Electronic%20Press&tip=pu</u> <u>b</u>
- 2) DOAJ Directory of Open Access Journals https://doaj.org/
- 3) Emerald journals http://www.emeraldinsight.com/
- 4) Oxford journals https://academic.oup.com/journals
- 5) Computerworld-News, Education <u>https://www.computerworld.com/</u>
- 6) HOTELS Magazine http://www.hotelsmag.com/
- 7) Commercial news http://www.commercial-news.com/
- 8) Elsevier Journal of Business research https://www.journals.elsevier.com/journal-of-business-research/
- 9) The Economist https://www.economist.com/
- 10) Strategic Management Journal http://onlinelibrary.wiley.com/
- 11) Harvard Business Review Magazine https://hbr.org/magazine
- 12) Open J-Gate journals https://jgateplus.com/search/login/
- 13) The Electronic Journal of Information Systems http://onlinelibrary.wiley.com/journal/10.1002/(ISSN)1681-4835
- 14) Sage Journal http://journals.sagepub.com/
- 15) Pub Med https://www.ncbi.nlm.nih.gov/pubmed/
- 16) Αισθητική Σήμερα Περιοδικό Αισθητικής http://www.aisthitiki-simera.gr/
- 17) Nouvelle Esthetiques Magazine https://www.nouvelles-esthetiques.com/
- 18) Architectural Digest: The International Design Authority <u>https://subscribe.architecturaldigest.com/subscribe/architecturaldigest/79535?source=googl</u> <u>e_int</u>
- 19) Interni Magazine
- http://www.internimagazine.com/
- 20) Technology, News and Reviews PCPro https://www.techadvisor.co.uk/
- 21) PC World Reviews and News on Tech Products, Software

https://www.pcworld.com/

- 22) 21st Century Adventures Travel Enzine <u>http://www.21stcenturyadventures.com/</u>
- 23) Luxury Travel Magazine Conde Nast Traveller http://www.cntraveller.com/
- 24) Travel and Leisure Magazine http://www.travelandleisure.com/
- 25) National Geographic https://www.nationalgeographicmagazine.com/eu?gclid=EAIaIQob hMI7bzc_7mT2QIVczPTCh00MQrLEAAYASAAEgK3z_D_BwE
- 26) EURODL: European Journal of Open, Distance and E-learning http://www.eurodl.org/
- 27) D-Lib Magazine http://www.dlib.org/
- 28) Library Journal: Our eBook future the digital shift http://lj.libraryjournal.com/
- 29) International Journal of Fashion Design, Technology & Education
 - http://www.tandfonline.com/toc/tfdt20/current
- 30) Vogue http://www.vogue.co.uk/
- 31) Harper's Bazaar http://www.harpersbazaar.com/
- 32) Collezioni Donna http://www.collezioni.info/en/
- 33) Textile View Magazine <u>http://textile-view.com/</u>
- 34) American Journal of psychology https://www.jstor.org/journal/amerjpsyc
- 35) British Society of Criminology http://www.britsoccrim.org/publications/research/
- 36) Tourism Today http://www.tourismtoday.com/
- 37) Nomos eLibrary https://www.nomos-elibrary.de/
- 38) The University of Chicago Press Journals http://www.journals.uchicago.edu/
- 39) Palgrave Macmillan Journals https://www.palgrave.com/gp/journals
- 40) Pluto Journals http://www.plutojournals.com/
- 41) Springer Journals https://link.springer.com/
- 42) Taylor & Francis Journals http://taylorandfrancis.com/journals/
- 43) Council for the Development of Social Science Research in Africa <u>http://www.codesria.org/</u>
- 44) Wiley Online Library http://onlinelibrary.wiley.com/
- 45) Online Liebertpub http://www.liebertpub.com/
- 46) Academia.edu https:// www.academia.edu/

- 47) Researchgate.net https://www.researchgate.net/
- 48) Ελληνική Εταιρεία Εγκληματολογίας <u>http://www.hscriminology.gr/</u>
- 49) The Art of Crime <u>http://theartofcrime.gr/category/teuxi/</u>
- 50) Crime & Justice org.uk https://www.crimeandjustice.org.uk/
- 51) Crime in crisis http://crime-in-crisis.com/
- 52) International Journal for Crime, Justice & Social Democracy <u>https://www.crimejusticejournal.com/</u>
- 53) International Journal of Cyber Criminology http://www.cybercrimejournal.com/
- 54) Tourism Concern in Focus https://www.tourismconcern.org.uk/in-focus-magazines/
- 55) Ingenta Connect http://www.ingentaconnect.com/
- 56) Cognizant Communication Corporation <u>https://www.cognizantcommunication.com/</u>
- 57) JSTOR https://www.jstor.org/
- 58) ScimagoJR http://www.scimagojr.com/
- 59) ResearchGate https://www.researchgate.net/
- 60) Pandora Australia's web archive <u>http://pandora.nla.gov.au/</u>
- 61) IJEC International Journal of Electronic Commerce <u>http://www.ijec-web.org/</u>
- 62) JCR Journal of Consumer Research http://www.ejcr.org/
- 63) Journal of Consumer Satisfaction, Dissatisfaction & Complaining Behavior

http://jcsdcb.com/index.php/JCSDCB

- 64) Journal of Empirical Generalizations in Marketing Science <u>https://www.empgens.com/</u>
- 65) Palgrave macmillan https://www.palgrave.com/gp/
- 66) Academy of World Busimess, Marketing and Management Development
 - http://academyofworldbusiness.com/wp/
- 67) American Marketing Association https://www.ama.org/Pages/default.aspx
- 68) American Psychological Association http://www.apa.org/index.aspx
- 69) Harvard Business Review <u>https://hbr.org/</u>
- 70) American Economic Review <u>https://www.aeaweb.org/journals/aer</u>
- 71) The University of Chicago Press Journals http://www.journals.uchicago.edu/

72) Econometrica https://www.econometricsociety.org/

Ηλεκτρονικά Βιβλία/EBooks

- 1) DOAB: Directory of Open Access Books <u>https://www.doabooks.org/</u>
- 2) Business Insights https://www.goodreads.com/list/show/17591.Business_Insights
- 3) Oxford Open Books Databases https://academic.oup.com/journals/pages/open_access/books
- 4) Infotrac Cengage e-Books <u>http://gale.cengage.co.uk/product-highlights/general-reference/infotrac-periodical-</u> solutions.aspx
- 5) Wiley Online Library http://onlinelibrary.wiley.com/
- 6) Taylor & Francis Open Books https://www.taylorfrancis.com/
- 7) Reference eBooks Collection Elsevier https://www.eu.elsevierhealth.com/advsearch/listall/?filter_product_type=74
- Εύδοξος-Ηλεκτρονική Υπηρεσία Ολοκληρωμένης Διαχείρισης Συγγραμμάτων και Λοιπών Βοηθημάτων
 - https://service.eudoxus.gr/
- 9) EBSCO Publishing eBooks & audiobooks <u>https://www.ebscohost.com/ebooks</u>
- 10)Free University Lectures Fox https://www.pinterest.com/pin/138133913541187820/?lp=true
- 11)Open Book-Ανοικτή Βιβλιοθήκη http://www.openbook.gr/
- 12) Μικρός Απόπλους https://www.mikrosapoplous.gr/
- 13)Google Books
 - http://books.google.com/
- 14)Internet Archive: Digital Library of Free Books
- https://archive.org/
- 15)Wageningen Academic Publishers http://www.wageningenacademic.com/
- 16)Greek Libraries in a New World
- 17)E books.com

https://www.ebooks.com/

- 18)Kobo Ebooks.com https://www.kobo.com/
- 19)101 Free Tech Books
 - http://www.freetechbooks.com/
- 20)The freelibrary.com

https://www.thefreelibrary.com/

- 21)International Publishers Association IPA https://www.internationalpublishers.org/
- 22)Ηλεκτρονικός Αναγνώστης: eBooks
- http://www.eanagnostis.gr/

23)National Geographic English Language Teaching

http://ngl.cengage.com/assets/html/ebooks/index.html#

- 24)Σύγχρονη Ελληνική Ποίηση https://genesis.ee.auth.gr/dimakis/poetry.html
- 25) Οργανισμός Εκδόσεως Διδακτικών Βιβλίων/ Ηλεκτρονική Βιβλιοθήκη

http://users.sch.gr/manuel/index.php/technology-news/57-digital-library

- textbooks-1950-2011.html
- 26)Planet Books: Free eBooks http://www.planetebook.com/

Βάσ

σεις	; Δεδομένων/Databases
1)	Med-Mem
	www.medmem.eu
2)	Wiley Interscience Collection 1832-2000
	www.interscience.wiley.com
3)	Banking information source
	http://library.dialog.com/bluesheets/html
4)	CBCA
	www.tug-libraries.on.ca/indexes/descriptions/cbca.html
5)	Collection of computer sciences bibliographies
	http://liinwww.ira.uka.de/bibliography
6)	EBSCO host online research databases
	www.ebscohost.com
7)	ERIC Education resources information center
	www.eric.ed.gov
8)	Facts of International Relations and Security Trends
	http://first.sipri.org
9)	Library, information science and technology abstracts
	www.nwcentral.org
10)	Market line business information
	www.marketlineinfo.com
11)	Wolfram Mathworld
	www.mathworld.wolfram.com
12)	Source OECD Telecommunications database
10)	http://titania.sourceoecd.org
13)	
	reviewed literature and quality web sources
1.4	http://info.scopus.com
14)	Literature.org
15)	www.literature.org SearchEdu.com
13)	
16)	<u>www.searchedu.com</u> Its-Teachers
10)	www.its-teachers.com
17)	
17)	www.sciencedirect.com
18)	
10)	www.ams.org/mathscinet
19)	ACM (Association for Computing Machinery)
17)	www.acm.org
20)	· · · · · · · · · · · · · · · · · · ·
20)	http://www.acm.org
21)	
21)	http://www.wdl.org/en/
22)	Routledge Business & Management
/	http://www.routledge.com/business/
23)	
24)	http://argo.ekt.gr/Opac2_5/zConnectELL.html

- 24) DATABASES Fashion Design Research Guides at The New School
 25) ERIC Education Resources Information Center

Πανεπιστήμιο Κύπρου Βιβλιοθήκη/University of Cyprus

- University Of Cyprus Library-Doctoral dissertations ibrary.ucy.ac.cy/ENGLISH/electronic_servicesE/dissertations_en.htm
- 2) University of Cyprus Library-Digital Collections http://library.ucy.ac.cy/ENGLISH/electronic_servicesE/dbase_all_en.htm
- 3) University of Cyprus Library-Monographs http://ermis.lib.ucy.ac.cy/Databases/arrivals/Default.aspx?Language=el
- 4) University of Cyprus Library-Databases http://library.ucy.ac.cy/ENGLISH/electronic_servicesE/dbase_all_en.htm
- University of Cyprus Library-Ηλεκτρονικά Περιοδικά Ελληνικοί Τίτλοι http://library.ucy.ac.cy/electronic services/elecinls greektitlesp gr.htm
- 6) University of Cyprus Library-E books on the web http://library.ucy.ac.cy/ENGLISH/linksE/ebooks_en.htm
- 7) University of Cyprus Library-Usefull Links http://library.ucy.ac.cy/ENGLISH/linksE/links_central_en.htm
- 8) University of Cyprus Library-Library's Audio Visual Material http://ermis.lib.ucy.ac.cy/Databases/audiovisual/Default.aspx
- 9) University of Cyprus Library-Citation Management Tools http://library.ucy.ac.cy/ENGLISH/research_toolsE/citation_manag_tools_en.htm
- 10) University of Cyprus Library-Interlibrary loan Service http://library.ucy.ac.cy/ENGLISH/library_servicesE/lib_ill_en.htm

Τεχνολογικό Πανεπιστήμιο Κύπρου/ΤΕΡΑΚ

- ΤΕΠΑΚ-Ιδρυματικό Καταθετήριο Κτίσις http://www.cut.ac.cy/library/greek/collections/digital_collections.html
- ΤΕΠΑΚ-Ηλεκτρονικά Βιβλία <u>http://www.cut.ac.cy/library/greek/collections/ebooks.html</u>
- ΤΕΠΑΚ-Κατάλογοι Ακαδημαϊκών Βιβλιοθηκών <u>http://www.cut.ac.cy/library/greek/information/academicscatalogs.html</u>
- ΤΕΠΑΚ-Κατάλογος Ελληνικών Ηλεκτρονικών Περιοδικών <u>http://www.cut.ac.cy/library/greek/collections/greek_ejournals.html</u>
- 5) ΤΕΠΑΚ-Βάσεις Δεδομένων http://www.cut.ac.cy/library/greek/collections/databases.html
- ΤΕΠΑΚ-Θεματικές Πύλες <u>http://www.cut.ac.cy/library/greek/subject_guides/subject_guide.html</u>

Ελληνικό Ανοικτό Πανεπιστήμιο/Open University of Greece

- Ελληνικό Ανοικτό Πανεπιστήμιο <u>www.eap.gr</u>
- Υπηρεσίες Βιβλιοθήκης Κύριος Κατάλογος <u>http://lib.eap.gr/index.html</u>
- 3) Υπηρεσίες Βιβλιοθήκης Ηλεκτρονικά Βιβλία <u>http://lib.eap.gr/vivlia.html</u>
- Υπηρεσίες Βιβλιοθήκης Ηλεκτρονικά Περιοδικά <u>http://lib.eap.gr/periodika.html</u>
- 5) Υπηρεσίες Βιβλιοθήκης Βάσεις Δεδομένων http://lib.eap.gr/vdedomenon.html
- 6) Υπηρεσίες Βιβλιοθήκης Heal Link <u>http://www.heal-link.gr/</u>
- Υπηρεσίες Βιβλιοθήκης Muse <u>http://193.108.161.35:8000/muse/servlet/MusePeer</u>

Νεάπολης Πανεπιστήμιο Πάφου/Neapolis University of Pafos

1) Neapolis University of Pafos Library http://www.nup.ac.cy/Library.aspx

Γενικοί Πληροφοριακοί Ιστότοποι/General Information Sites

- UNESCO <u>www.computerworld.com</u>
 Anglo info
- www.angloinfo.com
- 3) IoIC-The Institute of Internal Communication www.ioic.org.uk
- 4) China General Information www.chinatoday.com
- 5) Europa The official website of the European Union <u>http://europa.eu</u>
- 6) Techxtra: Engineering, mathematics & computing <u>www.techxtra.ac.uk</u>
- 7) European Distance and E-learning Network www.eden-online.org
- 8) CyLaw www.cylaw.org
- 9) Εθνικό Κέντρο Βιβλίου-Τα νέα μας <u>http://www.ekebi.gr/frontoffice/portal.asp?cpage=RESOURCE&cnode=351&cresrc=9396</u>
- 10) Lingu@net Worldwide http://www.linguanet-worldwide.org/
- 11) Librarian.gr http://www.librarian.gr/
- 12) OpenAIRE : Open Access Infrastructure for Research in Europe <u>http://www.openaire.eu/</u>
- 13) FBI (Federation Bureau of Investigation) <u>https://www.fbi.gov/</u>
- 14) Αστυνομία Κύπρου <u>www.police.gov.cy</u>
- 15) National Institute on Drug Abuse <u>www.drugabuse.gov</u>

Συλλογικοί Κατάλογοι Ακαδημαϊκών Βιβλιοθηκών/Union Catalogue Academic Libraries

- 1) ABEKT-ABEKT e-Opac http://abekt.ekt.gr/abekt/eopac/
- Ελληνικός Θησαυρός Επιστημονικών Όρων http://thesaurus.lib.ntua.gr:8081/WebTMS/
- 3) Europeana www.europeana.eu/portal
- 4) European Library 2.3 http://search.theeuropalibrary.org
- 5) Σύνδεσμος Ελληνικών Ακαδημαϊκών Βιβλιοθηκών www.heal-link.gr
- 6) Συλλογικός Κατάλογος Κυπριακών Βιβλιοθηκών http://147.102.210.252/cgi-bin-EL/egwcgi/egwirtcl/targetsUC.egw
- 7) Library of Congress Online Catalogs <u>http://catalog.loc.gov</u>
- 8) British Library Integrated Catalogue

http://catalogue.bl.uk

Εγκυκλοπαίδειες/Encyclopedias

- 1) Encyclopedia.com www.encyclopedia.com
- 2) Britannica.com
 - www.britannica.com

Journals in Library

- 1. The Economist
- 2. Bloomberg business week
- 3. National Geographic
- 4. Lonely planet
- 5. Conde Nast Traveller
- 6. The Sunday Times Travel
- 7. Pc Advisor
- 8. Ram
- 9. Esthete
- 10. Συνθέσεις
- 11. Interni
- 12. Icon
- 13. Wall Paper
- 14. Objekt International
- 15. Ιδέες & Λύσεις
- 16. Architectural Digest
- 17. Vogue (British edition)
- 18. Harper's Bazaar (British edition)
- 19. Collezioni Donna
- 20. Textile View Magazine
- 21. International Journal of Fashion Design, Technology & Education
- 22. Hair Fashion
- 23. Perfect Hair
- 24. Celebrity Hair Style
- 25. Hair Show
- 26. Εγκληματολογία (Νομική Βιβλιοθήκη Ελλάδος)
- 27. Executive Secretary

TOTAL Journals: 27

- **TOTAL E-Journals**: 142
- **TOTAL EBooks Databases**: 26
- **TOTAL Other Databases**: 22
- **TOTAL University of Cyprus Library**: 10

ΤΟΤΑL Τεπάκ: 6

- **TOTAL Neapolis University**: 1
- **TOTAL General Information Sites**: 12
- **TOTAL Libraries Catalogues**: 8
- **TOTAL Encyclopaedias**: 2

LIST OF ACADEMIC DATABASES AND SEARCH ENGINES

This page contains a representative list of major databases and search engines useful in an academic setting for finding and accessing articles in <u>academic journals</u>, <u>repositories</u>, archives, or other collections of <u>scientific</u> and <u>other</u> articles. As the distinction between a <u>database</u> and a <u>search engine</u> is unclear for these complex <u>document retrieval systems</u>, see:

- the general <u>list of search engines</u> for all-purpose search engines that can be used for academic purposes
- <u>bibliographic databases</u> for information about databases giving bibliographic information about finding books and journal articles.

Note that "free" or "subscription" can refer both to the availability of the database or of the journal articles included. This has been indicated as precisely as possible in the lists below.

Name	Discipline(s)	Description	Access Cost	Provider(s)
<u>Academic</u> <u>Search</u>	Multidisciplinary	Several versions: Complete, Elite, Premier, and Alumni Edition ^[1]	Subscription	<u>EBSCO</u> <u>Publishing^[2]</u>
<u>Aerospace &</u> <u>High</u> <u>Technology</u> <u>Database</u>	Aerospace, Aeronautics, Astronautics		Subscription	ProQuest ^[3]
African Journals OnLine (AJOL)	Multidisciplinary	Scholarly journals published in Africa ^[4]	Free abstracts; Subscription full-text	African Journals OnLine ^[5]
AgeLine	<u>Sociology</u> , <u>Gerontology</u>	Includes information on aging-related topics, including <u>economics</u> , <u>public</u> <u>health</u> and <u>policy</u> .	Subscription	<u>EBSCO</u> <u>Publishing^[6]</u>
AGRICOLA: Agricultural Online Access	<u>Agriculture</u>		Free & Subscription	Produced by the <u>United States</u> <u>National</u> <u>Agricultural</u> <u>Library</u> . Free access provided by <u>NAL</u> . ^[7] Subscription access provided by <u>ProQuest</u> , ^[8] <u>OVID</u> . ^[9]
AGRIS: Agricultural database	<u>Agriculture</u>	Covers agriculture, forestry, animal husbandry, aquatic sciences and fisheries, human nutrition, extension literature from over 100 participating countries.	Free	Produced by the <u>Food and</u> <u>Agriculture</u> <u>Organization of</u> <u>the United</u> <u>Nations</u> . AGRIS

Name	Discipline(s)	Description	Access Cost	Provider(s)
		Material includes unique grey literature such as unpublished scientific and technical reports, theses, conference papers, government publications, and more.		
<u>Airiti Inc</u>	Multidisciplinary		Subscription	Airiti Inc ^[10]
<u>Analytical</u> <u>Abstracts</u>	<u>Chemistry</u>		Subscription	Royal Society of Chemistry ^[11]
Analytical sciences digital library	<u>Analytical</u> <u>chemistry</u>		Free	National Science Digital Library and the Analytical Chemistry Division of the American Chemical Society ^[12]
Anthropologica <u>1 Index Online</u>	<u>Anthropology</u>	Index only (no abstracts or full-text).	Free	<u>Royal</u> <u>Anthropological</u> <u>Institute^[13]</u>
Anthropologica <u>l Literature</u>	<u>Anthropology</u>		Free to Harvard faculty, staff and students. Subscription for non-Harvard access.	Maintained by <u>Harvard</u> <u>University</u> . Non-Harvard access provided by <u>OCLC^[14]</u>
<u>Arachne</u>	<u>Archaeology, Art</u> <u>history</u>	German language	Free	<u>German</u> <u>Archaeological</u> <u>Institute</u> & the <u>University of</u> <u>Cologne^[15]</u>
Arnetminer	Computer Science	Online service used to index and search academic social networks	Free	<u>Tsinghua</u> <u>University^[16]</u>
<u>Arts &</u> <u>Humanities</u> <u>Citation Index</u>	Arts, Humanities	Part of <u>Web of</u> <u>Science</u>	Subscription	Thomson Reuters ^[17]
<u>arXiv</u>	<u>Physics</u> , <u>Mathematics</u> , <u>Computer</u> <u>science</u> , <u>Nonlinear</u> <u>sciences</u> , <u>Quantitative</u> <u>biology</u> and	Repository of electronic pre-prints of papers in the fields of mathematics, physics, astronomy, computer science, quantitative biology, statistics, and quantitative finance.	Free	<u>Cornell</u> <u>University^[18]</u>

Name	Discipline(s) Statistics	Description	Access Cost	Provider(s)
Association for Computing Machinery Digital Library	<u>Computer</u> <u>Science</u> , <u>Engineering</u>		Subscription	Association for Computing Machinery ^[19]
Astrophysics Data System	<u>Astrophysics,</u> <u>Geophysics,</u> <u>Physics</u>		Free	<u>Harvard</u> <u>University^[20]</u>
ATLA Religion Database	Religious studies	Provides information on topics such as biblical studies, world religions, church history, and religion in social issues	Subscription	<u>[21]</u>
<u>AULIMP: Air</u> <u>University</u> <u>Library's Index</u> <u>to Military</u> <u>Periodicals</u>	Military Science		Free	<u>Air</u> University ^[22]
<u>BASE:</u> <u>Bielefeld</u> <u>Academic</u> <u>Search Engine</u>	Multidisciplinary		Free	Bielefeld University ^[23]
<u>BDD:</u> <u>Diacronia</u> <u>Bibliometric</u> <u>Database</u>	Linguistics, philology		Free	Revista Diacronia ^[24]
<u>Beilstein</u> database	Organic chemistry		Subscription	Available from Elsevier under the product name Reaxys ^[25]
<u>Biological</u> <u>Abstracts</u>	<u>Biology</u>	A complete collection of bibliographic references covering life science and biomedical research literature published from more than 4,000 journals internationally.	Subscription	Available from <u>Thomson</u> <u>Reuters^[26]</u>
<u>BioOne</u>	Biology, Ecology, and Environmental Science	A full-text aggregation of more than 180 scientific journals publishing current research in Biodiversity Conservation, Biology, Ecology, Environmental Science, Entomology, Ornithology, Plant	Free abstract & references, Open Access titles, and Subscription	Available from <u>BioOne^[27]</u>

	Name	Discipline(s)	Description Science, and Zoology.		Access Cost	Provider(s)
	<u>Bioinformatic</u> <u>Harvester</u>	<u>Biology</u> , <u>Bioinformatics</u>	A meta search engine for 50 major bioinformatic databases and projects.		Free	Available from Liebel-Lab KIT Karlsruhe Institute of Technology
	<u>Book Review</u> Index Online	Book reviews			Subscription	Thomson Gale ^[28]
	Books In Print	Books			Subscription	R.R. Bowker ^[29]
	CAB Abstracts	Applied life sciences	Bibliographic information service providing access to applied life sciences literature.		Subscription	<u>CABI^[30]</u>
	<u>Chemical</u> <u>Abstracts</u> <u>Service</u>	<u>Chemistry</u>			Subscription	American Chemical Society ^[31]
	<u>ChemXSeer</u>	<u>Chemistry</u>			Free	Pennsylvania State University ^[32]
	<u>Chinese Social</u> <u>Science</u> <u>Citation Index</u>	Social sciences			Subscription	<u>Nanjing</u> <u>University^[33]</u>
	Cochrane Library	<u>Medicine</u> , <u>Healthcare</u>	Includes reviews of research to promote evidence-based healthcare.		Subscription	Wiley Interscience ^[34]
	CINAHL: Cumulative Index to Nursing and Allied Health	<u>Nursing</u> , <u>Allied</u> <u>Health</u>			Subscription	EBSCO ^[35]
	<u>CiNii</u>	Multidisciplinary	Database of 15 million articles in the <u>Japanese</u> <u>language</u> from 3600 journals.	Free abstrac	ets; Subscription full-text	<u>National</u> <u>Institute of</u> <u>Informatics^[36]</u>
<u>CHBD: Circ</u> <u>Health Bibli</u> <u>Database</u>	cumpolar ographic Medicin	ne		Free	University of Calgary ^[37]	
Citebase Sea		semi-au	tonomous citation free online research	Free	University of Southampton ^[38]	
<u>CiteULike</u>	Compu science			Free		
<u>CiteSeer</u>	Compu Science	- Replace	d by <u>CiteSeerX</u> .	Free	Pennsylvania State University ^[39]	
<u>CiteSeerX</u>	Compu science Statistic Mathen	, <u>cs</u> ,		Free	Pennsylvania State University ^[40]	

]	Name Discij	pline(s) Description		Access Cost	Provider(s)
	becoming Multidisciplinary	4			
CogPrints: Cognitive Sciences Eprint Archives	Science (General)		Free	University of Southampton ^[41]	
The Collection of Computer Science Bibliographies	Computer science		Free	Alf-Christian Achilles ^[42]	
<u>Compendex</u>	Engineering	Electronic version of <i>Engineering Index</i> .	Subscription	Elsevier ^[43]	
Current Index to Statistics	Statistics	Limited free search ^[44]	Subscription	American Statistical Association and the Institute of Mathematical Statistics ^[45]	
Current Contents	Multidisciplinar	Part of <u>Web of Knowledge</u> . V Contains 7 discipline-specific subsets.	Subscription	Thomson Reuters ^[46]	
Directory of Open Access Journals	Journals	The Directory Of Open Access Journals (DOAJ) lists more than 10,000 open access journals (September 2014) in multiple research areas. ^[47]	Free	Lund University ^[48]	
<u>DBLP</u>	<u>Computer</u> science	Comprehensive list of papers from major computer science conferences and journals	Free	<u>University of Trier,</u> Germany	
EconBiz	Economics	EconBiz supports research in and teaching of economics with a central entry point for all kinds of subject-specific information and direct access to full texts.	Free	Produced by the <u>ZBW-</u> <u>German National Library</u> <u>of Economics– Leibniz</u> <u>Information Centre for</u> <u>Economics (ZBW)^[49]</u>	
<u>EconLit</u>	Economics	The American Economic Association's electronic database, the world's foremost source of references to economic literature.	Subscription	Produced by the <u>American Economic</u> <u>Association</u> . ^[50] Available from <u>CSA</u> , <u>DIALOG</u> , <u>OCLC</u> , <u>OVID</u> , and <u>AEA</u> . ^[51]	
EMBASE	Biomedicine, Pharmacology	Biomedical database with a strong focus on drug and pharmaceutical research.	Subscription	Elsevier ^[52]	
ERIC: Educational Resource Information Center	Education	Education literature and resources. Provides access to over 1.3 million records dating back to 1966.	Free	Produced by the <u>United</u> <u>States Department of</u> <u>Education.^[53] Also</u> available by subscription from <u>OCLC</u> , <u>CSA</u> .	
Food Science and Technology Abstracts	Food science, Food technology Nutrition	The world's leading database of information on food 'science, food technology and nutrition	Subscription	Produced by the International Food Information Service. Access provided by OVID, Web of	

I	Name Discij	pline(s) Description		Access Cost	Provider(s)	
				<u>Knowledge</u> , <u>Dialog</u> , <u>DataStar</u> and <u>STN</u> <u>International^[54]</u>		
<u>GENESIS</u>	Women's history	Descriptions of women's history collections from sources in the UK, as well as women's history websites.	Free	London Metropolitan University ^[55]		
<u>Global Health</u>	Public Health	Specialist bibliographic, abstracting and indexing datatabase dedicated to public health research and practice.	Subscription	CABI ^[56]		
<u>Golm Metabolome</u> <u>Database</u>	<u>Mass</u> spectrometry	The Golm Metabolome Database (GMD) is a reference mass spectra library of biologically active metabolites quantified using gas chromatography (GC) coupled to mass spectrometry (MS).	Free online search; offline use by subscription	<u>Golm Metabolome</u> <u>Database^[57]</u>		
Google Scholar	Multidisciplinary	7	Free	Google ^[58]		
GoPubMed	Medicine	GoPubMed, the first knowledge-based search engine for the life sciences industry.	Free	<u>Transinsight^[59]</u>		
HubMed	Medicine	An alternative interface to the <u>PubMed</u> medical literature database	Free	Alf Eaton ^[60]		
IEEE Xplore	<u>Computer</u> <u>Science,</u> <u>Engineering,</u> <u>Electronics</u>		Subscription	<u>IEEE^[61]</u>		
Index Copernicus	Multidisciplinary science	Scientific journal database – the IC Journal Master List – contains currently over 2,500 journals from all over the world, including 700 journals from Poland. The journals registered in this database underwent rigorous, multidimensional parameterization, proving high quality. The Ministry of Science and Higher Education acknowledged the IC Journal Master List by placing it on the list of scored databases, for being indexed in IC JML journals get additional points in the Ministry's evaluation process. ^[62]	Free	Index Copernicus International ^[63]		
Information Bridge Department of	Multidisciplinary	The Information Bridge: DOF	Free	<u>United States</u> Department of Energy,		
	Name Discip	oline(s)	Description		Access Cost	Provider(s)
--	---	---	---	---	---	-------------
<u>Energy Scientific</u> <u>and Technical</u> <u>Information</u>		full-text docu bibliographic Department o research repo Documents an 1991 forward produced by 1 contractor con DOE grantees documents ar become avails format.	to over 266,000 iments and citations of of Energy (DOE) rt literature. re primarily from l and were DOE, the DOE mmunity, and/or s. Legacy re added as they able in electronic		Office of Scientific and Technical Information ^[64]	
<u>Informit</u>	Multidisciplinary	Australasian a bibliographic journals		N/A	RMIT Publishing ^[65]	
IngentaConnect	Multidisciplinary			Free searching; Subscription full-text	Ingenta ^[66]	
<u>Indian Citation</u> Index	<u>Multidisciplinary</u>	home grown a citation datab multidisciplin knowledge co about 1000 to scholarly jour powerful sear	ase, with hary objective ontents from op Indian rnals. It provides rch engine to and evaluation researchers,	Subscription	<u>ICI^[67]</u>	
<u>Inspec</u>	<u>Physics,</u> <u>Engineering,</u> <u>Computer</u> <u>Science</u>	and indexing scientific and in physics, ele engineering, c communication engineering, c information to manufacturin	viding abstracts to the world's technical papers ectrical electronics, ons, control computing,	Subscription	<u>IET^[68]</u>	
International Directory of Philosophy	<u>Philosophy</u>	philosophical research cente	ilosophy and programs, societies, ers, journals, and ublishers in the , and	Free search; full access by subscription	Philosophy Documentation Center ^[69]	

	Name Disci	pline(s) Description		Access Cost	Provider(s)
<u>Intute</u>	Multidisciplinar	countries. Serves students, teachers, and researchers in UK further education and higher education, offering a selection y of around 300,000 academic websites which have been hand-picked and described by subject specialists. No longer maintained.	Free	Intute ^[70]	
JamJar Story	Multidisciplinar	Provides a free online video y archive of snapshots of daily living across the UK	Free	JamJar Story ^[71]	
JournalSeek	Multidisciplinar	y <u>Open access journals</u> in different language	Links to journal's home page and publishers	JournalSeek ^[72]	
<u>JSTOR: Journal</u> <u>Storage</u>	Multidisciplinar	JSTOR Collections: Current Journals; Archived Journals (first issue through 3-5 years ago); Books; and Primary Source Collections FREE Resources: 3 articles every 2 weeks (Register and Read Program, archived journals). Also, early journals (prior to 1923 in US, 1870 elswhere) free, no registry necessary.	Free and Subscription	JSTOR ^[73]	
JournalSeek	Multidisciplinar	y <u>Open access journals</u> in different languages	Links to journal's home page and publishers	JournalSeek ^[72]	
<u>Jurn</u>	Multidisciplinar	Jurn is a free-to-use online search tool for finding and downloading free full-text scholarly works. In 2014 Jurn expanded beyond <u>open access</u> y journals in the arts and humanities, to also index open journals in ecology, science, biomedical, business and economics. Jurn is actively curated and maintained.	Free	<u>Jurn^[74]</u>	
<u>Lesson Planet</u>	Education (K- 12)	Over 400,000 teacher- reviewed classroom resources including lesson plans, worksheets, educational videos, and education articles.	Free Abstract; Subscription full-text	Lesson Planet ^[75]	

Na	ume Discip	line(s) Description		Access Cost	Provider(s)
<u>LexisNexis</u>	Law (general)	Electronic database for legal and public-records related information	Subscription	Reed Elsevier ^[76]	
MathSciNet	Mathematics	Available in print as <u>Mathematical Reviews</u>	Subscription	American Mathematical Society ^[77]	
<u>MedlinePlus</u>	<u>Medicine</u>		Free	Produced by the <u>United</u> <u>States National Library</u> <u>of Medicine</u> , the <u>United</u> <u>States National Institutes</u> <u>of Health</u> , and the <u>United</u> <u>States Department of</u> <u>Health and Human</u> <u>Services^[78]</u>	
<u>Mendeley</u>	Multidisciplinary	The Mendeley research catalog is a crowdsourced database of research documents. Researchers have uploaded nearly 100M documents into the catalog with additional contributions coming directly from subject repositories like Pubmed Central and Arxiv.org or web crawls.	Free	Mendeley ^[79]	
Merck Index	<u>Chemistry,</u> <u>Biology</u> , <u>Pharmacology</u>	Also available in print.	Subscription	Formerly produced by <u>Merck & Co.,^[80] now</u> available from the <u>Royal</u> <u>Society of Chemistry^[81]</u>	
Meteorological and Geoastrophysical Abstracts	<u>Meteorology</u> , <u>Astrophysics</u> , <u>Geology</u>		Subscription	Produced by the <u>American</u> <u>Meteorological Society</u> . Available from <u>Dialog^[82]</u> and <u>CSA</u> . ^[83]	
Microsoft Academic Search	Multidisciplinary	Provides many innovative ways to explore scientific papers, conferences, journals, and authors ^[84]	Free	<u>Microsoft</u>	
<u>NBER: National</u> <u>Bureau of Economic</u> <u>Research</u>	Economics		Free	National Bureau of Economic Research ^[85]	
National Criminal Justice Reference Service ^[86]	Criminology, Sociology	Abstracts of scholarly journal articles, agency and NGO reports, and conference proceedings	Free	<u>United States</u> <u>Department of Justice</u> , <u>Office of Justice</u> <u>Programs^[87]</u>	
National Diet Library Collection	Multidisciplinary	Japanese. Catalog for the National Library of Japan.	N/A	National Diet Library ^[88]	
<u>Neliti</u>	Multidisciplinary	Crowdsourced database of journal articles, datasets, reports, books and conference papers from South-East Asia.	Free	Neliti ^[89]	
<u>OAIster</u>	Multidisciplinary		Free	OCLC ^[90]	

N	ame Discij	pline(s) Description		Access Cost	Provider(s)
OpenSIGLE	Grey literature	Indexes European grey literature.	Free	Institut de l'information scientifique et technique ^[91]	
Philosophy Documentation Center eCollection	<u>Applied ethics,</u> <u>Philosophy,</u> <u>Religious studies</u>	Journals, series, conference proceedings, and other works from several countries online.	Free abstract & preview; Subscription full-text		
Philosophy Researc Index	<u>h</u> <u>Philosophy</u>	Index of books, journals, disserations, and other documents	Subscription	Documentation Center ¹²⁻¹	
PhilPapers	Philosophy		Free	PhilPapers ^[93]	
POIESIS: Philosophy Online Serials	Philosophy, applied ethics, religious studies	Journals and series, online access for institutions with print	Free abstract & preview; Subscription full-text	Philosophy Documentation Center ^[92]	
POPLINE	Population, Family Planning Reproductive Health	POPLINE® contains the world's most comprehensive collection of population, family planning and related reproductive health and development literature. An international resource, POPLINE helps program managers, policy makers, and service providers in low- and middle-income countries and in development-supportive agencies and organizations gain access to journal articles and other scientific, technical, and programmatic publications.	Free	Knowledge for Health, Center for Communication Programs, Johns Hopkins Bloomberg School of Public Health ^[94]	
Project MUSE	Humanities, social science	Project MUSE is a provider of digital humanities and social science content for the scholarly community. MUSE provides full-text versions of scholarly journals and books.	Subscription	<u>Project MUSE, Johns</u> <u>Hopkins University</u> <u>Press^[95]</u>	
<u>PsycINFO</u>	Psychology	The largest resource devoted to peer-reviewed literature in behavioral science and mental health. It contains over 3.7 million records with bibliographic information and extensive indexing, more than 60 million cited references, and has comprehensive coverage dating back to the mid-19th century, with sporadic coverage going back as far as the 16th century.		Produced by the <u>APA</u> . ^[96] Available from several database vendors. ^[97]	

	Name Disci	pline(s) Description		Access Cost	Provider(s)
<u>Psychology's</u> <u>Feminist Voices</u>	<u>Psychology</u>	An online, multimedia digital archive containing the profiles of 250 feminist psychologists who have shaped and continue to transform the discipline of psychology. Profiles are organized in two sections, "Women Past" and "Feminist Presence." All profiles on the Feminist Presence section contain original interview transcripts and video clips with the psychologist discussing their feminist development and academic career.	Free	Based at <u>York</u> <u>University</u> , Toronto, Canada. ^[98]	
PubChem	Chemistry		Free	National Center for Biotechnology Information and the U.S. National Library of Medicine ^[99]	
Pubget	Multidisciplinar	У	Subscription	Pubget	
PubMed	Biomedical		Free	National Institutes of Health and the U.S. National Library of Medicine ^[100]	
PubPsych	Psychology	PubPsych is a free information retrieval system for psychological resources. It offers a comprehensive and balanced selection of resources from a growing number of international databases with a European focus, covering the needs of academic and professional psychologists.		<u>Leibniz Institute for</u> <u>Psychology Information</u>	
<u>Questia: Online</u> Research Library	Multidisciplinar (Historical)	y	Subscription	Questia ^[101]	
Readers' Guide to Periodical Literatu	Journals and	Coverage: 1983-present.	Subscription	<u>H. W. Wilson</u> Company ^[102]	
<u>Reader's Guide</u> <u>Retrospective:</u> <u>1890–1982</u>	Journals and Magazines		Subscription	H. W. Wilson Company ^[103]	
RePEc: Research Papers in Econom	ics Economics		Free	Volunteer Collaboration ^[104]	
Retina medical search	Biomedical	Biomedical resources with special focus for medical professionals. searches among physician level standard documents eliminating patient level	Free	Retina medical search ^[105]	

Ν	lame Discip	pline(s) materials.	Description		Access Cost	Provider(s)
Rock's Backpages	Music	Primary d	ocuments from the rock and roll	Subscription. Limited free access with registration.	Backpages Limited ^[106]	
Russian Science Citation Index	<u>Scientific</u> journals	-	aphic database of publications in	Free	Scientific Electronic Library ^[107]	
<u>SafetyLit</u>	Multidisciplinary	journal art from resea the more t profession (architectu relevant to unintentio	and abstracts of ticles and reports archers working in han 35 distinct nal disciplines ure - zoology) o preventing nal injuries, and self-harm.	Free	<u>Graduate School of</u> <u>Public Health, San Diego</u> <u>State University^[108] and</u> the <u>World Health</u> <u>Organization</u> 's Department of Violence and Injury Prevention ^[109]	
<u>SciELO</u>	Journals	database a cooperativ publishing countries o Brazil. It o scientific j different o	a bibliographic and a model for we electronic g in developing originally from contains 985 journals from countries in free and access, full-text	Free	<u>FAPESP, CNPq</u> and <u>BIREME</u>	
Science.gov	Multidisciplinary	science in research re provides a scientific o million pa informatic query, and	y to government formation and esults. Science.gov a search of over 45 databases and 200 ges of science on with just one l is a gateway to over ntific Websites.	Free	Science.gov Alliance, 18 scientific and technical organizations from 14 federal agencies that contribute to Science.gov. <u>United</u> <u>States Department of</u> <u>Energy, Office of</u> <u>Scientific and Technical</u> <u>Information</u> serves as the operating agent for <u>Science.gov</u> . ^[110]	
Science Accelerato	Multidisciplinary	, research a	y to results of DOE nd development and D accomplishments to DOE.	Free	<u>United States</u> <u>Department of Energy</u> , <u>Office of Scientific and</u> <u>Technical</u> <u>Information</u> . ^[1111]	
Science Citation Index	<u>Science</u> (General)	Part of We	eb of Science	Subscription	Thomson Reuters ^[112]	
<u>Scopus</u>	Multidisciplinary	abstract ar of peer-rev literature.	the world's largest ad citation database viewed research It contains over les from more than	Subscription	Elsevier ^[113]	

N	ame Discip	oline(s) Description		Access Cost	Provider(s)
		5,000 international publishers. While it is a subscription			
		product, authors can review			
		and update their profiles via ORCID.org or by first			
		searching for their profile at			
		the free Scopus author lookup page.			
<u>SearchTeam</u>	Multidisciplinary	Students search together collaboratively for scholarly articles and resources	Free	Zakta ^[114]	
Social Science Citation Index	Social science	Part of Web of Science	Subscription	Thomson Reuters ^[115]	
			Free	-	
Socol@r: Socolar	Multidisciplinary	Scholarly <u>open access</u> resources in different language	abstracts; Links to full- text	Socolar ^[116]	
SSRN: Social		Contains an abstracts database and an electronic paper		Social Science	
<u>Science Research</u> <u>Network</u>	Social science	collection, arranged by discipline.	Free	Electronic Publishing, Inc. ^[117]	
INSPIRE-HEP	<u>Physics</u> , (<u>High</u> <u>Energy</u>)		Free	CERN, DESY, Fermilab, SLAC and IHEP [118]	
			Free abstract & preview;		
<u>SpringerLink</u>	Multidisciplinary		Subscription full-text	Springer ^[119]	
<u>Ulrich's Periodicals</u> <u>Directory</u>	Periodicals		Subscription	ProQuest ^[120]	
VET-Bib	Social Science,	European <u>vocational education</u>	Free	European Centre for the Development of	
	Education	and training (VET) literature		Vocational Training ^[121]	
Web of Knowledge	Multidisciplinary	Includes other products, such as <u>Web of Science</u> , <u>Biological</u> <u>Abstracts</u> & <u>The Zoological</u> <u>Record</u>	Subscription	Thomson Reuters ^[122]	
	a :	Includes other products, such			
Web of Science	<u>Science</u> (General)	as <u>Social Science Citation</u> <u>Index</u> & <u>Science Citation</u> <u>Index</u> .	Subscription	Thomson Reuters ^[123]	
<u>WestLaw</u>	Law (General)		Subscription	Thomson Reuters	
<u>WorldCat</u>	Multidisciplinary	Unified catalog of member libraries' catalogs	Free & Subscription	OCLC ^[124]	
		WorldWideScience is a global science gateway composed of		The WorldWideScience Alliance, a multilateral	
		national and international		partnership, consists of	
WorldWideScience	Multidisciplinary	scientific databases and portals. WorldWideScience	Free	participating member countries and provides	
		accelerates scientific discovery		the governance structure	
		and progress by providing one-		for WorldWideScience.	

Na	ame D	iscipline(s)	Description		Access Cost	Provider(s)
		from aroun Multilingu WorldWic real-time s translation	leScience provides searching and of globally multilingual		<u>United States</u> <u>Department of Energy</u> , <u>Office of Scientific and</u> <u>Technical Information</u> serves as the operating agent for <u>WorldWideScience</u> . ^[125]	
<u>Zasshi Kiji Sakuin:</u> Japanese Periodicals <u>Index</u>	Journals	Japanese.		N/A	National Diet Library's Online Catalog, ^[126] MagazinePlus, ^[127] CiNii ^[128]	
Zentralblatt MATH	Mathematics	First three subscription	records free without on.	Subscription	Springer Science+Business Media ^[129]	
<u>The Zoological</u> <u>Record</u>	Zoology	names & p	register of scientific papers in Zoology. 1864–present.	Subscription	Thomson Reuters ^[130]	

LIST OF ONLINE DATABASES

This is a list of **<u>online databases</u>** accessible via the Internet.

A - B

А

- Abandoned & Little-Known Airfields
- <u>Acronym Finder</u>
- <u>Aeiou Encyclopedia</u>
- <u>African American Registry</u>
- <u>Airdisaster.com</u>
- <u>Airiti Inc</u>
- <u>Airliners.net</u>
- <u>All Media Guide</u>
- <u>Allgame</u>
- <u>Allmovie</u>
- <u>Allmusic</u>
- American National Corpus
- Amiga Games Database
- <u>Animal Diversity Web</u>
- <u>Animal Genome Size Database</u>
- Arachne (archaeological database)
- <u>ArchINFORM</u>
- Archive site
- ArtCyclopedia

В

- Bank of English
- Beilstein database
- BiblioPage.com
- Bibliotek.dk

- Big Cartoon DataBase
- Big Comic Book DataBase
- Bioinformatic Harvester
- BoardGameGeek

C - F

С

- <u>CAMPUS (database)</u>
- <u>Catholic-Hierarchy.org</u>
- <u>CellarTracker</u>
- <u>ChEBI</u>
- <u>Chemical Abstracts Service</u>
- <u>Chessgames.com</u>
- <u>China Pollution Map Database</u>
- <u>CIDOB Foundation</u>
- <u>Cinema and Science</u>
- <u>CiteSeer</u>
- Collection of Computer Science Bibliographies
- <u>Comic book price guide</u>
- Comics Buyer's Guide
- <u>Credo Reference</u>
- <u>Croatian National Corpus</u>
- Current Biography

D

- <u>DBLP</u>
- **DIALOG**
- Dictionary of Canadian Biography

E

- Earth Human STR Allele Frequencies Database
- <u>EMBASE</u>
- Encyclopedia Astronautica
- Encyclopedia Mythica
- English Short Title Catalogue
- <u>Entrez</u>
- Everyone's a Critic

F

- <u>Factiva</u>
- Facts on File
- Fashion Model Directory
- <u>Filmarchives online</u>
- Find a Grave
- <u>FINDbase</u> (the Frequency of INherited Disorders database)
- FishBase
- Flags of the World
- Flora Europaea

G

- <u>Gallica</u>
- <u>GameRankings</u>
- <u>GeneNetwork</u>
- <u>GEO-LEO</u>
- <u>Gesamtkatalog der Wiegendrucke</u>
- <u>GetCITED</u>
- <u>Getty Thesaurus of Geographic Names</u>
- <u>Golm Metabolome Database</u>
- <u>Google</u>
- Grand Comics Database

Η

- <u>Hoover's</u>
- <u>HotPads.com</u>

I

- <u>INDUCKS</u>
- <u>IBISWorld</u>
- Incunabula Short Title Catalogue
- IndexMaster
- Indian Railways Fan Club
- Inorganic Crystal Structure Database
- <u>Interment.net</u>
- International Directory of Philosophy
- <u>Internet Archive</u>
- <u>The Internet Book Database</u>
- The Internet Book Database of Fiction
- Internet Broadway Database
- Internet Movie Database
- Internet Movie Firearms Database
- Internet Off-Broadway Database
- Internet Public Library
- Internet Speculative Fiction Database
- Internet Theatre Database
- ISBNdb.com

J - N

J

- <u>JibJab</u>
- JamJar Story

K

- <u>Kdo byl kdo</u>
- Killer List of Videogames

L

- Lesson Planet
- <u>LexisNexis</u>
- <u>The Literary Encyclopedia</u>

М

- <u>Maven Semantic Healthcare Database</u>
- <u>MedlinePlus</u>
- <u>Metacritic</u>
- <u>Metropolitan Travel Survey Archive</u>
- <u>MICAD</u>
- <u>Mindat.org</u>
- <u>MobyGames</u>
- <u>Movie Review Query Engine</u>
- <u>MovieTome</u>
- <u>MSDSonline</u>

Ν

- <u>Names Database</u>
- <u>NEO CANDO</u>
- <u>Newsknowledge</u>
- <u>Nichigai WHO</u>
- <u>NNDB</u>
- <u>NoorderSoft Waterways Database</u>

O - S

0

- <u>On-Line Encyclopedia of Integer Sequences</u>
- <u>Open Source Vulnerability Database</u>

Р

- Paradisec
- <u>PHI-base</u>
- <u>Philosophy Research Index</u>
- Plant DNA C-values Database
- <u>Plants for a Future</u>
- <u>Price guide</u>
- <u>ProQuest</u>
- <u>Proteomics Identifications Database</u>
- <u>Psephos</u>
- <u>PsycINFO</u>
- <u>PubChem</u>
- <u>Public Radio Fan</u>
- <u>PubMed Central</u>

Q R

- <u>RedLightGreen</u>
- Roud Folk Song Index

S

- <u>Scots Law Times</u>
- <u>SeatGuru</u>
- <u>Sherdog</u>
- <u>Sing365.com</u>
- <u>SmealSearch</u>
- <u>Svenskt Diplomatarium</u>

T - Z

Т

- <u>TCM Movie Database</u>
- <u>Textfiles.com</u>
- <u>Tocsearch</u>
- <u>TOSEC</u>
- The Simpsons Archive
- <u>Transterm</u>
- <u>TV.com</u>

U

- <u>Uchronia: The Alternate History List</u>
- Ultimate Guitar Archive

V

- <u>VET-Bib</u>
- <u>Virtuoso Universal Server</u>
- <u>Vastari</u>

W

- <u>Web of Science</u>
- Who's Who (UK)
- <u>WinCustomize</u>
- <u>Wind ENergy Data & Information (WENDI) Gateway</u>
- <u>Wikipedia</u>
- <u>World Biographical Information System Online</u>
- <u>WorldCat</u>
- WorldWide Molecular Matrix

Ζ

- Zabasearch.com
- <u>Zillow</u>
- ZINC database

LIST OF ONLINE DICTIONARIES

An **online dictionary** is a <u>dictionary</u> that is accessible via the <u>Internet</u> through a <u>web browser</u>. They can be made available in a number of ways: free, free with a paid subscription for extended or more professional content, or a paid-only service. Some online dictionaries are organized as lists of words, similar to a <u>glossary</u>, while others offer search features, <u>reverse lookups</u>, and additional language tools and content such as verb conjugations, grammar references, and discussion forums.

Selected online English dictionaries

The following is a concise list of online English dictionaries whose definitions are based upon wellestablished content.

- <u>Collins Online Dictionary</u> Collins Unabridged English Dictionary; Collins Unabridged Thesaurus; Collins Webster's American English Dictionary
- <u>Dictionary.com</u> Dictionary.com Unabridged v. 1.1 and American Heritage Dictionary of the English Language, Fourth Ed.
- <u>Merriam-Webster OnLine</u> Merriam-Webster Online Dictionary
- <u>Oxford Dictionaries Online</u> Oxford Dictionary of English; New Oxford American Dictionary; Oxford Thesaurus of English; Oxford American Writer's Thesaurus

Advanced learner dictionaries

- <u>Cambridge Dictionaries Online</u> Cambridge Advanced Learner's Dictionary
- Longman Longman Dictionary of Contemporary English
- Macmillan Macmillan English Dictionary for Advanced Learners
- Oxford University Press Oxford Advanced Learner's Dictionary

Other examples

Multilingual

- <u>dictindustry</u> free technical and business multilingual online dictionary for twenty languages (German, English, French, Spanish, Italian, and more) incl. example sentences and pictures
- <u>dict.cc</u> a free user-run multilingual dictionary centered around English and German, with the capacity to translate to Spanish, French, Icelandic, Esperanto, Albanian, Italian and many more.
- <u>LEO (website)</u> free multilingual collaborative dictionary for German
- Madura English-Sinhala Dictionary free English to Sinhala and vice versa online dictionary.
- <u>Multitran</u> a multilingual Internet-based dictionary centered on Russian, and provides an opportunity of adding your own translation
- <u>Ultralingua</u> free and premium multilingual dictionary
- <u>Webster's Online Dictionary: The Rosetta Edition</u>: a multilingual online dictionary which compiles different online dictionaries and encyclopedia including Wiktionary and Wikipedia.
- <u>Wiktionary</u> a collaborative project run by the Wikimedia Foundation
- <u>WWWJDIC</u> Japanese–English

English language

- Free On-line Dictionary of Computing
- <u>Logos Dictionary</u> Free online with additional premium content
- Online Etymology Dictionary
- <u>Pseudodictionary</u> Dictionary of user submitted made-up words (humour)

- <u>Reference.com</u> Word and language tool portal
- <u>Urban Dictionary</u> Dictionary of slang.
- <u>WordNet</u> a word database.
- <u>Wordnik</u>
- Wordweb Free and premium online English thesaurus and dictionary for Windows.

Other specific languages

- Academic Dictionary of Lithuanian
- Dictionary of the Scots Language
- Ekşi Sözlük Turkish collaborative dictionary
- <u>Plattmakers</u> Low Saxon online dictionary
- <u>Susning.nu</u> Free Swedish online dictionary, opened 2001, now defunct
- Svenska Akademiens ordbok
- <u>Van Dale</u> Dictionary of the Dutch language
- <u>William Whitaker's Words</u> Latin dictionary
- <u>Woordenboek der Nederlandsche Taal</u> Dictionary of the Dutch language (free registration required)
- <u>Yeminlisozluk</u> Turkish translators' dictionary

LIST OF INTERNET ENCYCLOPEDIAS

This is a list of encyclopedias accessible on the Internet.

General re	ferences
------------	----------

Site	Language	Description	Access
Appropedia	English	Collaborative systems for sustainability, poverty reduction and international development	Free
Baidu Baike	Chinese	Collaborative online encyclopedia hosted by the major Chinese search engine <u>Baidu</u>	Free
Banglapedia	Bengali, English	General interest	Free
<u>The Canadian</u> <u>Encyclopedia</u>	English, French	General interest (original content of the hard copy Canadian Encyclopedia)	Free
<u>Citizendium</u>	English	General interest, wiki	Free
Columbia Encyclopedia	English	General interest	Free
<u>Conservapedia</u>	English	American conservative and Christian interests	Free
<u>Crnogorska</u> <u>Enciklopedija</u>	Montenegrin	General interest (hopes to encourage a Montenegrin language Wikipedia)	Defunct
<u>Den Store Danske</u> Encyklopædi	Danish	General interest	Free
Digital Universe	English	Collection of articles on educational, cultural, and scientific topics	Free
<u>Diplopedia</u>	English	US State Department internal encyclopedic wiki, available for diplomats and overseas US	Access only through the State

Site	Language	Description	Access
		agents to use	Department
Doosan Encyclopedia	<u>Korean</u>	General interest	Free
EcuRed	Spanish	General interest. Cuban	Free
<u>Ekşi Sözlük</u>	Turkish	General interest	Free
<u>Encarta</u>	English	General interest	Defunct
Enciclonet	Spanish	General interest	Limited free access and features, <u>subscription</u> for full access
Encyclopædia Britannica	English	General interest	Limited free access and features, <u>subscription</u> for full access
Encyclopædia Britannica 11th Edition	English	General interest	Public domain: completely free access from several online sources
Encyclopedia of China	Chinese	General interest	Subscription
<u>Encyklopedia</u> Internautica	<u>Polish</u>	General interest	Free
Enciclopedia Italiana di scienze, lettere ed arti	Italian	General interest. Published by the Istituto dell'Enciclopedia Italiana Treccani	Free
<u>Enciclopedia Libre</u> <u>Universal en Español</u>	Spanish	Fork of the Spanish Wikipedia, using <u>wiki</u> software, released under the <u>GFDL</u>	Free
Encyclopedia Sindhiana	<u>Sindhi</u>	General interest	Limited free access and features
<u>Encyclopædia</u> <u>Universalis</u>	French	General interest encyclopedia published by Encyclopædia Britannica	Subscription
Everything2	English	General interest, users can submit articles on the topic of essentially anything	Free
<u>GNE</u>	English	General interest articles are released under a GNU license. Formerly <i>GNUpedia</i> .	Defunct
<u>Gran Enciclopèdia</u> <u>Catalana</u>	<u>Catalan</u>	General interest	Free
Grand Larousse encyclopédique	French	General interest	Free
<u>Great Soviet</u> Encyclopedia	Russian, English	General interest, often from the former official Soviet viewpoint.	Free
Holocaust Encyclopedia	English, <u>Arabic</u> , <u>Persian</u> , French, Spanish	Holocaust-related articles, published by the United States	Free

Site	Language	Description	Access
		Holocaust Memorial Museum	
Hudong	Chinese	General interest. China's largest wiki	Free
<u>Encyclopedia of</u> <u>Ukraine</u>	English	General interest	Free
<u>Internetowa</u> encyklopedia PWN	Polish	General interest	Free
<u>Interpedia</u>	English	General interest, the first site to propose a free encyclopedia written by users	Defunct
Enciklopedio Kalblanda	<u>Esperanto</u>	General interest. The first online Esperanto encyclopedia	Defunct (merged into <u>Esperanto</u> <u>Wikipedia</u>)
<u>Kdo byl kdo</u>	Czech	Biographies on notable <u>Czech</u> and <u>Slovak people</u>	Free
Keyinpedia	Chinese	General interest	Free
<u>King Abdullah Abdul</u> <u>Aziz Health</u> <u>Encyclopedia</u>	Arabic, English	Health encyclopedia	Free
Marathi Vishwakosh	<u>Marathi</u>	General Interest	Free
<u>Marefa</u>	<u>Arabic</u>	General interest	Free
<u>Metapedia</u>	Hungarian, German, English, Spanish, Swedish, Romanian, Estonian, French, Slovenian, Czech, Portuguese, Norwegian, Croatian, Danish, Greek, Dutch	Far right-wing, <u>white nationalist</u> and <u>neo nazi</u> encyclopedia	Free
Meyers Konversations- Lexikon 4. ed. 1888 - 1892	German	General interest	Free
Nationalencyklopedin	Swedish	General interest, comprehensive	Subscription
<u>Nupedia</u>	English	Combined with GNUpedia	Defunct
Open Site	English	Categorized community-built encyclopedia, inspired by the <u>Open Directory Project</u>	No longer an encyclopedia
Probert Encyclopaedia	English	General interest	Defunct
Proleksis Encyclopedia	<u>Croatian</u>	General and national encyclopedia	Free with registration
<u>Sarvavijnanakosam</u>	<u>Malayalam</u>	General interest	Free
Scholarpedia	English	Articles are written by scholars and peer-reviewed for accuracy	Free
Store norske leksikon	Norwegian (Bokmål)	General interest	Free
Susning.nu	Swedish	A Swedish language wiki 2001–2009	Defunct
Tamil Encyclopedia	<u>Tamil</u>	General Interest	Free

Site	Language	Description	Access
<u>Từ điển Bách khoa toàn</u> <u>thư Việt Nam</u>	<u>Vietnamese</u>	General interest. State-sponsored encyclopedia.	Free
<u>Uncyclopedia</u>	<u>Multilingual</u>	Humour encyclopedia	Free
<u>Veropedia</u>	English, <u>Dutch</u> , Spanish	Mirrors stable versions of selected <u>English Wikipedia</u> articles	Defunct
<u>Vikidia</u>	English, French, Italian, Russian, Spanish	Articles designed for children ages 8–13	Free
WIEM Encyklopedia	Polish	General interest	Free
<u>Wikipedia</u>	See list <u>here</u>	General interest, wiki	Free, <u>copyleft</u>
Winkler Prins	Dutch	General interest, three different age levels	Subscription
<u>World Book</u> Encyclopedia	English	General interest	Subscription

Biography

Site	Language	Description	Access
Australian Dictionary of Biography	English	Entries on notable Australians who have died	Free
<u>Dictionary of Canadian</u> <u>Biography</u>	English, French	Entries on notable Canadians	Free
Dictionary of Greek and Roman Biography and Mythology	English	Focuses on topics dealing with Greek and Roman mythology and people	Free
Dictionary of Irish Architects	English	Biographical information on Irish architects from 1720 to 1940	Free
<u>Oxford Dictionary of</u> <u>National Biography</u>	English	Comprehensive 66-volume reference work on notable figures from British history	Subscription
<u>Dictionary of New</u> <u>Zealand Biography</u>	English, <u>Māori</u>	Entries on notable New Zealanders who have died	Free
<u>Dizionario Biografico</u> <u>degli Italiani</u>	Italian	Biographical Dictionary of Italian People, published by the <u>Istituto dell'Enciclopedia</u> <u>Italiana Treccani</u>	Free

Antiquities, arts, and literature

Site	Language	Description	Access
<u>A Dictionary of</u> <u>Greek and Roman</u> <u>Antiquities</u>	English	Incorporates text from the 19th century encyclopedia of the same name. Focuses on topics of cultural and historical Greek and <u>Roman</u> significance.	Free
Enciclopedia Dantesca	Italian	Devoted to <u>Dante Alighieri</u> and his time, by the <u>Istituto dell'Enciclopedia Italiana Treccani</u>	Free
Encyclopedia Mythica	English	Contains articles on <u>mythology</u> , <u>folklore</u> , and religion	Free
Harpers Dictionary of Classical Antiquities	English	Covers subjects of classical antiquity	Free
The History of	English,	Searchable online English-language version	Free

Site	Language	Description	Access
Nordic Women's Literature	Danish, Swedish	including many biographies	
<u>The Literary</u> Encyclopedia	English	Literature related articles	Subscription
Oxford Art Online	English	Visual art; formerly <i>Grove Art Online</i> and <i>The Dictionary of Art</i> . Originally published in 1996 as a 34-volume printed encyclopedia; offered online since 1998.	Subscription ^[1]
<u>SIKART</u>	English, German, French, Italian	Biographical dictionary and database of Swiss visual art	Free

Culture and country-specific				
Site	Language	Description	Access	
Aeiou Encyclopedia	German, English	Online database of Austrian culture	Free	
<u>Encyclopedia of</u> <u>Alabama</u>	English	Articles on the state of <u>Alabama</u>	Free	
Encyclopedia of Arkansas	English	A project of the <u>Central Arkansas Library</u> <u>System</u> and is the only U.S. state encyclopedia sponsored by a public library	Free	
Dictionary of Sydney	English	Articles on the history and culture of Sydney, Australia	Free	
Dictionary of Greek and Roman Geography	English	Focuses on topic relating to Greek and Roman geography	Free	
<u>Encyclopædia</u> <u>Iranica</u>	English, plans for a future <u>Persian</u> version	Topics on the influence of the <u>Iranian</u> <u>peoples</u> throughout history	Free	
Encyclopedia of Korean Culture	Korean	Korea-related topics	Free	
<u>Encyclopedia of</u> <u>Ukraine</u>	English and <u>Ukrainian</u>	<u>Ukraine</u> related articles	Free	
Gazetteer for Scotland	English	Articles on the geography and locations of <u>Scotland</u>	Free	
<u>glbtq.com</u>	English	Gay, lesbian, bisexual, trangender, and queer culture.	Free	
Handbook of Texas	English	Articles on the U.S. State of Texas	Free	
Jewish Encyclopedia	English	The state of <u>Judaism</u> and the <u>Jews</u> (as of 1901)	Free, Public domain	
<u>Jewish Virtual</u> <u>Library</u>	English	Portals to essential <u>Jewish</u> topics	Free	
<u>Kodansha</u> <u>Encyclopedia of</u> Japan	English	Comprehensive articles on Japanese arts and culture, history and politics, etc.	Subscription	
<u>Looklex</u> Encyclopaedia	English (based in <u>Norway</u>)	Middle East and <u>North African</u> topics (known as CiAS 1996-1999)	Free	
<u>New Georgia</u> Encyclopedia	English	Articles on the U.S. state Georgia	Free	

Site	Language	Description	Access
<u>The Oregon</u> Encyclopedia	English	Articles pertaining to Oregon	Free
<u>Panyathai</u>	<u>Thai</u> , limited English	General interest. Designed to honor the Thai king <u>Bhumibol Adulyadej</u>	Free
<u>Te Ara: The</u> <u>Encyclopedia of</u> <u>New Zealand</u>	English, <u>Māori</u>	The New Zealand government site with content on the country	Free
Vienna History Wiki	German	Articles on the history of the city of <u>Vienna</u> , Austria. Includes 31,000 entries from the 2nd edition of <i>Historisches Lexikon Wien</i> .	Free

Pop culture and fiction

Site	Language	Description	Access
Don Markstein's Toonopedia	English	Focuses on articles pertaining to print and animated cartoons	Free
<u>Encyclopedia</u> Dramatica	English	Satirical <u>NSFW</u> wiki mostly covering <u>Internet memes</u> ; claims to be based on <u>the Devil's Dictionary</u> .	Free
<u>Fringepedia</u>	English	Contains articles pertaining to the American television drama <i>Fringe</i> .	Free
<u>H2G2</u>	English	Collection of sometimes humorous encyclopedia articles, based on Douglas Adams's <i>The Hitchhiker's</i> <i>Guide to the Galaxy</i> .	Free
<u>Heroes Wiki</u>	English, <u>Dutch</u> , French, German, <u>Hebrew</u> , Italian, <u>Portuguese</u> , Spanish, <u>Swedish</u> , <u>Turkish</u>	Contains articles pertaining to the American television drama <u><i>Heroes</i></u> .	Free
<u>Lostpedia</u>	English, German, Spanish, French, Italian, Japanese, <u>Dutch</u> , <u>Polish</u> , <u>Portuguese</u> , Russian, Chinese	Contains articles pertaining to the hit drama <i>Lost</i>	Free
Memory Alpha	English, <u>Bulgarian</u> , Chinese, <u>Czech</u> , <u>Dutch</u> , <u>Esperanto</u> , French, German, <u>Polish</u> , <u>Portuguese</u> , Russian, <u>Serbian</u> , Spanish, <u>Swedish</u>	Articles about Star Trek	Free
<u>The</u> <u>Encyclopedia of</u> <u>Science Fiction</u>	English	Authors, books, films of SF	Free
<u>The</u> <u>Rocklopedia</u> <u>Fakebandica</u>	English	Articles on fake bands from popular entertainment	Free
TV Tropes	English, German, Esperanto, Spanish, French, Norwegian, Finnish, Swedish, Al Bhed, Quenya	Articles related to the devices and conventions that a fiction writer can reasonably rely on as being present in the audience members' minds and expectations	Free
The Vault	English, German, Spanish, Bulgarian, <u>Finnish</u> , French, <u>Georgian</u> , <u>Hungarian</u> , Italian, Japanese, Korean, <u>Lithuanian</u> ,	Fallout-related articles	Free

Site	Language	Description	Access
	Dutch, <u>Norwegian</u> , <u>Polish</u> , Portuguese, Russian, Swedish, <u>Turkish</u> , Chinese		
<u>Wookieepedia</u>	English, German, Spanish, <u>Bulgarian, Danish, Finnish</u> , French, <u>Croatian, Hungarian</u> , Italian, Japanese, Dutch, <u>Norwegian, Polish</u> , Portuguese, Russian, <u>Romanian</u> , <u>Slovak</u> , <u>Slovene</u> , Swedish, Chinese	Star Wars-related articles	Free
<u>WoWWiki</u>	English, German, Spanish, French, Czech, Danish, <u>Greek</u> , <u>Persian</u> , Finnish, <u>Hebrew</u> , Hungarian, <u>Icelandic</u> , Italian, <u>Lithuanian</u> , <u>Latvian</u> , Dutch, <u>Nynorsk</u> , <u>Bokmål</u> , Polish, Portuguese, <u>Brazilian</u> <u>Portuguese</u> , Russian, <u>Slovak</u> , Korean, Japanese, Chinese	World of Warcraft-related articles	Free

Mathematics

Site	Language	Description	Access
Encyclopedia of Mathematics	English	Encompasses articles on the topic of mathematics	Free
<u>EqWorld</u>	English, Russian	Articles on mathematical equations	Free
MathWorld	English	Articles on a wide variety of math related topics	Free
On-Line Encyclopedia of Integer Sequences	English	Encyclopedia of number sequences (what is next term after 1,2,4,9,20,48,115,, say?)	Free
PlanetMath	English	Math related topics and articles	Free/GNU

Music			
Site	Language	Description	Access
<u>Encyclopaedia</u> <u>Metallum</u>	English	Archives of <u>heavy metal</u> bands	Free
Grove Music Online	English	Mostly on historic and classical music worldwide; in print form is <u>The New Grove</u> <u>Dictionary of Music and Musicians</u> , which has 20 printed volumes, and was first published in 1980	Subscription ^[2]
<u>MOOMA</u>	Hebrew	Articles on Israeli music and musical artists	Free
<u>New Gibraltar</u> Encyclopedia of Progressive Rock	English	Vast progressive rock database of bios, news and reviews	Free

Philosophy

Site	Language	Description	Access
Encyclopedia of Marxism	multi- lingual	Topics related to the study of Marxism	Free
Internet Encyclopedia of Philosophy	English	Philosophy related articles	Free

Site	Language	Description	Access
Routledge Encyclopedia of Philosophy	English	Philosophy articles	Subscription
Stanford Encyclopedia of Philosophy	English	Philosophy subjects	Free

Politics and history

Site	Language	Description	Access
Cyclopaedia of Political Science	English	Articles pertaining to science, economics, and American authors. The 1899 edition is available online	Free
<u>dKosopedia</u>	English	A political encyclopedia written from a left/progressive/liberal/Democratic point of view	Free
Encyclopedia of World Problems and Human Potential	English	Presents articles on perceived human problems	Free
HistoryLink	English	Articles on the history of Washington State	Free
<u>JurisPedia</u>	Arabic, English, Chinese, French, German, Spanish, <u>Dutch</u>	An academic encyclopedia on the concepts of law	Free

Religion and theology

Site	Language	Description	Access
Boston Collaborative Encyclopedia of Western Theology	English	Articles on Western Christian theology	Free, Public domain
Catholic Encyclopedia	English	Topics relating to <u>Catholicism</u>	Free, Public domain
Christian Cyclopedia	English	A collection of historical and theological information	Free
Easton's Bible Dictionary	English	Articles on Christianity and theology	Free, Public Domain
Encyclopaedia Biblica	English	Contains articles pertaining to "the Literary, Political and Religious History, the Archaeology, Geography, and Natural History of the Bible"	Free
<u>Encyclopedia of</u> <u>Mormonism</u>	English	Articles by <u>Mormon academics</u> on <u>history</u> and <u>doctrine</u> of <u>The Church of Jesus Christ of Latter-</u> <u>day Saints</u> (LDS Church).	Free
<u>Global Anabaptist</u> <u>Mennonite Encyclopedia</u> <u>Online</u>	English	Topics relating to <u>Anabaptism</u> and <u>Mennonites</u>	Free
Jewish Encyclopedia	English	Topics relating to Judaism	Free
New Advent	English	Articles on Catholicism and apologetics	Free
Punjabipedia	<u>Punjabi</u>	Entries on Sikhism	

Science

Site	Language	Description	Access
<u>APpedia</u>	Chinese	Contains articles on the subject of general <u>animal</u> <u>protection</u>	Free
Encyclopedia Astronautica	English	Contains articles on the subject of <u>space exploration</u> and <u>astronomy</u>	Free
Encyclopedia of Earth	English	Articles on the Earth and its ecosystems	Free
Encyclopedia of Science	English	A-to-Z of science (and technology, mathematics, philosophy, etc.) maintained and updated on a daily basis by astronomer/author David Darling	Free
ScienceWorld	English	Covers astronomy, scientific biography, chemistry, and physics. Like <u>MathWorld</u> , it is edited by <u>Eric Weisstein</u> .	Free

Biology-Life science

Site	Language	Description	Access
<u>Animal Diversity</u> <u>Web</u>	English	Student wiki-type database at the <u>University of Michigan</u> of animal natural history, distribution, classification, and conservation biology.	Free
ARKive	English	Visual and audio recordings of the world's species	Free
Encyclopedia of Life	English, French	Seeks to categorize all 1.8 million known species on the planet	Free
Encyclopedia of Life Sciences	English	Biology related articles	Subscription
Encyclopedia of Life Support Systems	English	Articles about the <u>natural</u> and <u>social</u> <u>sciences</u>	Subscription
<u>Erowid</u>	English	Information about <u>psychoactive</u> substances	Free
<u>FishBase</u>	English, Spanish, <u>Portuguese</u> , French, German, Italian, <u>Dutch</u> , <u>Chinese (Simplified</u> <u>Han), Chinese</u> (<u>Traditional Han), Greek</u> , <u>Swedish</u> , Russian, <u>Persian, Vietnamese</u> , <u>Thai, Lao, Hindi, Bengali</u>	Articles on fish species	Free
Flora Europaea	English	Covers different plant species	Free
Macroscopic Observatory	English	Covers Flora and Fauna	Free
Palaeos	English	Covers palaeontology	Free
The Plant List	English	Covers Flora	Free
Wikispecies	English	Seeks to create a catalogue of all living things	Free
ZipcodeZoo	English	Encyclopedia of all living things	Free

Computer

Site	Language	Description	Access
Javapedia	English	Coverage of all topics related to the <u>Java platform</u>	Free

Medicine and surgery See also: List of medical wikis

Site	Language	Description	Access
<u>Ganfyd</u>	English	Medical content	Free
Radiopaedia	a English	Articles on medical imaging used in radiology and radiography	Free

Attachment 2 Monitoring Plagiarism at CDA College

PLAGIARISM

It must be stressed that the project deliverables must be the student's own work. Any attempt to copy another's work (including downloading information from the Internet) and to represent such work as being the student's own will be dealt with rigorously under the College's regulations regarding plagiarism. It is often appropriate to quote another's work or to include some material that someone else has produced (eg. wording, diagrams, and software from the Internet, textbooks or elsewhere) but, if this occurs, you must always acknowledge this fact by giving an appropriate reference. Failure to acknowledge any inclusion of this nature will be treated as plagiarism.

In the instructions given to students to prepare their thesis, it is mentioned that plagiarism is not allowed.

http://www.plagiarismchecker.com/

What is Plagiarism?

Plagiarism is the presentation of the thoughts or work of another as one's own.* Examples include:

- direct duplication of the thoughts or work of another, including by copying material, ideas or concepts from a book, article, report or other written document (whether published or unpublished), composition, artwork, design, drawing, circuitry, computer program or software, web site, Internet, other electronic resource, or another person's assignment without appropriate acknowledgement;
- paraphrasing another person's work with very minor changes keeping the meaning, form and/or progression of ideas of the original;
- piecing together sections of the work of others into a new whole;
- presenting an assessment item as independent work when it has been produced in whole or part in collusion with other people, for example, another student or a tutor; and
- claiming credit for a proportion a work contributed to a group assessment item that is greater than that actually contributed.[†] For the purposes of this policy, submitting an assessment item that has already been submitted for academic credit elsewhere may be considered plagiarism. Knowingly permitting your work to be copied by another student may also be considered to be plagiarism. Note that an assessment item produced in oral, not written, form, or involving live presentation, may similarly contain plagiarised material.

The inclusion of the thoughts or work of another with attribution appropriate to the academic discipline does *not* amount to plagiarism.

The Learning Centre website is main repository for resources for staff and students on plagiarism and academic honesty. These resources can be located via: www.lc.unsw.edu.au/plagiarism

The Learning Centre also provides substantial educational written materials, workshops, and tutorials to aid students, for example, in:

- correct referencing practices;
- paraphrasing, summarising, essay writing, and time management;
- appropriate use of, and attribution for, a range of materials including text, images, formulae and concepts.

Individual assistance is available on request from The Learning Centre.

Students are also reminded that careful time management is an important part of study and one of the identified causes of plagiarism is poor time management. Students should allow sufficient time for research, drafting, and the proper referencing of sources in preparing all assessment items.

* Based on that proposed to the University of Newcastle by the St James Ethics Centre. Used with kind permission from the University

of Newcastle † Adapted with kind permission from the University of Melbourne.

http://plagiarismanalyzer.org/

Plagiarism: What It is and How to Recognize and Avoid It

What is Plagiarism and Why is it Important?

In college courses, we are continually engaged with other people's ideas: we read them in texts, hear them in lecture, discuss them in class, and incorporate them into our own writing. As a result, it is very important that we give credit where it is due. Plagiarism is using others' ideas and words without clearly acknowledging the source of that information. How Can Students Avoid Plagiarism?

To avoid plagiarism, you must give credit whenever you use

another person's idea, opinion, or theory;

any facts, statistics, graphs, drawings—any pieces of information—that are not common knowledge;

quotations of another person's actual spoken or written words; or

• paraphrase of another person's spoken or written words.

These guidelines are taken from the Code of Student Rights, Responsibilities, and Conduct.

To help you recognize what plagiarism looks like and what strategies you can use to avoid it, select one of the following links or scroll down to the appropriate topic.

- <u>How to Recognize Unacceptable and Acceptable Paraphrases</u>
 - An Unacceptable Paraphrase
 - An Acceptable Paraphrase
 - <u>Another Acceptable Paraphrase</u>
- Plagiarism and the World Wide Web
- <u>Strategies for Avoiding Plagiarism</u>
- Terms You Need to Know (or What is Common Knowledge?)

How to Recognize Unacceptable and Acceptable Paraphrases

Here's the ORIGINAL text, from page 1 of *Lizzie Borden: A Case Book of Family and Crime in the 1890s* by Joyce Williams et al.:

The rise of industry, the growth of cities, and the expansion of the population were the three great developments of late nineteenth century American history. As new, larger, steam-powered factories became a feature of the American landscape in the East, they transformed farm hands into industrial laborers, and provided jobs for a rising tide of immigrants. With industry came urbanization the growth of large cities (like Fall River, Massachusetts, where the Bordens lived) which became the centers of production as well as of commerce and trade.

Here's an UNACCEPTABLE paraphrase that is plagiarism:

The increase of industry, the growth of cities, and the explosion of the population were three large factors of nineteenth century America. As steam-driven companies became more visible in the eastern part of the country, they changed farm hands into factory workers and provided jobs for the large wave of immigrants. With industry came the growth of large cities like Fall River where the Bordens lived which turned into centers of commerce and trade as well as production.

What makes this passage plagiarism?

The preceding passage is considered plagiarism for two reasons:

- the writer has only changed around a few words and phrases, or changed the order of the original's sentences.
- the writer has failed to cite a source for any of the ideas or facts.

If you do either or both of these things, you are plagiarizing.

NOTE: This paragraph is also problematic because it changes the sense of several sentences (for example, "steam-driven companies" in sentence two misses the original's emphasis on factories).

Here's an ACCEPTABLE paraphrase:

Fall River, where the Borden family lived, was typical of northeastern industrial cities of the nineteenth century. Steam-powered production had shifted labor from agriculture to manufacturing, and as immigrants arrived in the US, they found work in these new factories. As a result, populations grew, and large urban areas arose. Fall River was one of these manufacturing and commercial centers (Williams 1).

Why is this passage acceptable?

This is acceptable paraphrasing because the writer:

- accurately relays the information in the original
- uses her own words.
- lets her reader know the source of her information.

Here's an example of quotation and paraphrase used together, which is also ACCEPTABLE:

Fall River, where the Borden family lived, was typical of northeastern industrial cities of the nineteenth century. As steam-powered production shifted labor from agriculture to manufacturing, the demand for workers "transformed farm hands into industrial laborers," and created jobs for immigrants. In turn, growing populations increased the size of urban areas. Fall River was one of these hubs "which became the centers of production as well as of commerce and trade" (Williams 1).

Why is this passage acceptable?

This is acceptable paraphrasing because the writer:

- records the information in the original passage accurately.
- gives credit for the ideas in this passage.
- indicated which part is taken directly from her source by putting the passage in quotation marks and citing the page number.

Note that if the writer had used these phrases or sentences in her own paper without putting quotation marks around them, she would be PLAGIARIZING. Using another person's phrases or sentences without putting quotation marks around them is considered plagiarism **EVEN IF THE WRITER CITES IN HER OWN TEXT THE SOURCE OF THE PHRASES OR SENTENCES SHE HAS QUOTED.**

Plagiarism and the World Wide Web

The World Wide Web has become a more popular source of information for student papers, and many questions have arisen about how to avoid plagiarizing these sources. In most cases, the same rules apply as to a printed source: when a writer must refer to ideas or quote from a WWW site, she must cite that source.

If a writer wants to use visual information from a WWW site, many of the same rules apply. Copying visual information or graphics from a WWW site (or from a printed source) is very similar to quoting information, and the source of the visual information or graphic must be cited. These rules also apply to other uses of textual or visual information from WWW sites; for example, if a student is constructing a web page as a class project, and copies graphics or visual information from other sites, she must also provide information about the source of this information. In this case, it might be a good idea to obtain permission from the WWW site's owner before using the graphics.

Strategies for Avoiding Plagiarism

1. Put in quotations everything that comes directly from the text especially when taking notes.

2. Paraphrase, but be sure you are not just rearranging or replacing a few words.

Instead, read over what you want to paraphrase carefully; cover up the text with your hand, or close the text so you can't see any of it (and so aren't tempted to use the text as a "guide"). Write out the idea in your own words without peeking.

3. Check your paraphrase against the original text to be sure you have not accidentally used the same phrases or words, and that the information is accurate.

Terms You Need to Know (or What is Common Knowledge?)

Common knowledge: facts that can be found in numerous places and are likely to be known by a lot of people.

Example: John F. Kennedy was elected President of the United States in 1960.

This is generally known information. You do not need to document this fact.

However, you must document facts that are not generally known and ideas that interpret facts.

Example: According to the American Family Leave Coalition's new book, *Family Issues and Congress*, President Bush's relationship with Congress has hindered family leave legislation (6).

The idea that "Bush's relationship with Congress has hindered family leave legislation" is not a fact but an *interpretation*; **consequently, you need to cite your source.**

Quotation: using someone's words. When you quote, place the passage you are using in quotation marks, and document the source according to a standard documentation style.

The following example uses the Modern Language Association's style:

Example: According to Peter S. Pritchard in USA Today, "Public schools need reform but they're irreplaceable in teaching all the nation's young" (14).

Paraphrase: using someone's ideas, but putting them in your own words. This is probably the skill you will use most when incorporating sources into your writing. Although you use your own words to paraphrase, you must still acknowledge the source of the information.

Produced by Writing Tutorial Services, Indiana University, Bloomington, IN

<u>Turnitin – The College's Plagiarism Software</u>

turnitin[•] | ephorus

Document title Submit date 2016_2a ΔΙΠΛΩΜΑΤΙΚΗ ΕΡΓΑΣΙΑ.doc Mon 24 Oct 2016 11:23:18 AM CEST

7%

- 2% http://mediabgr.blogspot.com/2015/03/burnout_30.html
- 2% Found at: Moodle Open University of Cyprus (OUC) (08DMY61ATH1_0700202_Ergasia_4_566621.doc, 10/15/20...
- 1% Found at: Moodle Open University of Cyprus (OUC) (08DMY61ATH1_0700274_Ergasia_4_172900.doc, 10/15/20...
- 1% http://e-jst.teiath.gr/issue_13_2009/Theofilou_13.pdf
- 1% Found at: Moodle Open University of Cyprus (OUC) (09EPA51THE1_0700455_Ergasia_3_876961.doc, 10/15/20...
- 1% Found at: Moodle Open University of Cyprus (OUC) (DMY50ALL_0700244_Ypoboli_3is_Ergasias_217888.doc, 1...
- 1% Found at: Moodle Open University of Cyprus (OUC) (Προκόπη Βασιλική.docx, 06/16/2015)
- 1% http://www.mednet.gr/archives/2008-5/pdf/642.pdf
- 1% http://ejournals.epublishing.ekt.gr/index.php/jret/article/viewFile/855/873.pdf
- 1% http://nefeli.lib.teicrete.gr/browse/seyp/ker/2010/TsantilaAreti/attached-document-1383805554-653280-27890/Ts...
- 1% http://nefeli.lib.teicrete.gr/browse/seyp/ker/2004/ChatzigianniIrini/document.tkl
- 1% Found at: Moodle Open University of Cyprus (OUC) (08DMY61LEF1_0700263_Ergasia_4_180664.doc. 10/15/20..
- 1% http://grissh.gr/article/551e608bd36a364201000035/%CE%97%20%CE%B5%CF%80%CE%B1%CE%B3%CE%.
- 1% Found at: Moodle Open University of Cyprus (OUC) (stamouli.docx, 06/18/2015)
- 1% Found at: Moodle Open University of Cyprus (OUC) (Νίκη Γαλάτου, 10900307, eclass 2012 Γαλάτου 109003...
- 1% Found at: Moodle Open University of Cyprus (OUC) (09DMY50ATH2_10900986_Ergasia_2_120948.doc, 10/15/2..
- 1% Found at: Moodle Open University of Cyprus (OUC) (Διπλωματική- ΙΟΥLIANHS ZINONOS-KONSTANTINOU.p...
- 1% http://papadopsixologos.blogspot.com/2013_03_01_archive.html
- 1% http://eureka.lib.teithe.gr:8080/bitstream/handle/10184/4497/Kaltsatos.pdf?sequence=1

Σύνδρομο Επαγγελματικής Εξουθένωσης σε Στελέχη και Διευθυντές Επιχειρήσεων που δραστηριοποιούνται στην Κύπρο

Υποβλήθηκε από 2016_2α

turnitin[•] | ephorus

Document title Submit date 2016_7_P Dissertation.doc Thu 13 Oct 2016 08:32:36 AM CEST

6%

2% http://www.ijbssnet.com/journals/Vol_2_No_16_September_2011/30.pdf

1% http://umu.diva-portal.org/smash/get/diva2:448657/FULLTEXT02

1% http://umu.diva-portal.org/smash/get/diva2:327600/FULLTEXT01

1% http://mbapediasa.wordpress.com/author/thokozani031/page/13/

1% http://www.regieringen.no/upload/FAD/Vedlegg/Forvaltningsutvikling/Brukererettingsveilleder.pdf

1% http://usir.salford.ac.uk/29456/1/FRAMEWORK_FOR_IMPLEMENTING_SC_IN_HE_IN_GULF_STATES.pdf

1% http://edepot.wur.nl/218497

1% Found at: Moodle - Open University of Cyprus (OUC) (Ελένη Παπίλαρη, 11000739, eclass 2012 - Παπίλαρη - 110...

1% http://www.alazhar.edu.ps/library/aattachedFile.asp?id_no=0048259

1% Found at: Moodle - Open University of Cyprus (OUC) (ΤΕΛΙΚΗ ΔΙΑΤΡΙΒΗπεγγαρα-1. doc, 02/03/2014)

1% Found at: Moodle - Open University of Cyprus (OUC) (Δωροθέα Ζαχαρίου Μανώλη, 11100282, MDE700_111002..

1% Found at: Moodle - Open University of Cyprus (OUC) (Μιχαήλ Σταθόπουλος, 11000829, eclass 2011 - Σταθόπο...

1% Found at: Moodle - Open University of Cyprus (OUC) (Διπλωματική-KOYREA ANTHOY.doc, 11/19/2010)

1% http://en.wikipedia.org/w/index.php?title=SERVQUAL&oldid=735100458

The Measurement of Customer Satisfaction and the Importance of Customer Lifetime Value: Case study for the Signs4u Company

Table of Contents

Acknowledgements i Table of Figures iv Table of Tables v Table of Acronyms vi Executive Summary 1 Chapter 1: Introduction 5

turnitin ephorus

Document title Submit date 2016_7_P Dissertation.doc Thu 13 Oct 2016 08:32:36 AM CEST

2% http://www.ijbssnet.com/journals/Vol_2_No_16_September_2011/30.pdf

Submitted

Found

The Measurement of Customer Satisfaction and the Importance of Customer Lifetime Value: Case study for the Signs4u Company

Table of Contents

Acknowledgements i Table of Figures iv Table of Tables v Table of Acronyms vi Executive Summary 1 Chapter 1: Introduction 5 1.1 Literature Review 8 1.1.1 Introduction 8 1.1.2 Customer Satisfaction 9 1.1.3 Service Quality 11 1.1.4 The SERVQUAL Model 12 1.1.5 Customer Lifetime Value (CLV) 16 1.2 Dissertation Purpose 21 1.2.1 Research Aim 21 1.2.2 Research Objectives 22 Chapter 2: Methodology 24 2.1 SERVQUAL Model 24 2.1.1 Subjects / Sample 24 2.1.2 Instruments / Measures 25

turnitin: ephorus

Document title Submit date 2016_27_P Dissertation.docx Thu 13 Oct 2016 08:32:39 AM CEST

6%

3% http://amo.uvt.nl/show.cgi?fid=115276

2% http://nemertes.lis.upatras.gr/jspui/bitstream/10889/5204/3/Nimertis_Chatzialexiadou(teeapi).pdf

2% http://eprints.soton.ac.uk/171663/1/Thesis_017b.pdf

1% http://hrast.pef.uni-lj.si/docs/research/Serious%20games/serious_games_wp.pdf

1% http://wiki.dickinson.edu/index.php/Dewey1897

1% Found at: Moodle - Open University of Cyprus (OUC) (Νικόλαος Μπάσης, 11101212, eclass 2012 - Μπάσης - 11...

1% Found at: Moodle - Open University of Cyprus (OUC) (Theodoulou&Vrasidas.pdf, 12/20/2012)

1% http://en.wikipedia.org/w/index.php?title=Educational+software&oldid=728664996

1% http://www.ukessays.com/essays/economics/the-mission-values-and-stakeholders-of-tesco-economics-essay.php

1% Found at: Moodle - Open University of Cyprus (OUC) (08EPA51LEF2_10800126_Ergasia_1_143736.doc, 10/15/20.

1% Found at: Moodle - Open University of Cyprus (OUC) (08EPA51LEF2_10800126_Ergasia_3_221215.doc, 10/15/20.

1% Found at: Moodle - Open University of Cyprus (OUC) (08EPA51LEF2_10800126_Ergasia_2_160239.doc, 10/15/20.

Serious Games. The impact of games on learning at university level.

turnitin[•] | ephorus

Document title Submit date 2016_20_P Dissertation.docx Thu 13 Oct 2016 08:32:40 AM CEST

10%

- 3% https://www.hrw.org/world-report/2016/children-behind-bars
- 2% http://www.hawaii.edu/hivandaids/A_Human_Rights_Approach_to_Prison_Management.pdf
- 2% http://iteenchallengetraining.org/index.php/itc/level/1
- 2% http://ibr.tcu.edu/description-treatment-readiness-and-induction-program-trip
- 1% http://en.wikipedia.org/w/index.php?title=Types+of+research+methods+and+disciplines&oldid=736941382
- 1% http://www.apa.org/monitor/julaug03/rehab.aspx
- 1% http://www.antoniocasella.eu/archica/sentenze.htm
- 1% http://old.asomatos.eu/index.php?option=com_content&view=article&id=116:2010-09-13-20-22-26&catid=50:201...
- 1% http://www2.warwick.ac.uk/fac/cross_fac/socialsciencesdtc/coretrainingmodules/quals/analysing_interview_data_1_.

Establishment of Juvenile Prison in Cyprus

Table of Contents

Executive Summary 3

Chapter 1: Introduction 5

Literature Review 6

1.1.1 Why have a separate correctional facility for juveniles? 7

1.1.2 Management of a juvenile correctional facility 8

1.1.3 Programs in the correctional facility 10

1.2 Dissertation Purpose 13

1.2.1 Research Aim 13

1.2.2 Research Objectives 14

Chapter 2: Methodology 15

2.1 Subjects/Sample 15

2.2 Instruments/Measures 16

2.3 Data collection 17

2.4 Data Analysis 18

Data collection and Management 18

Coding and describing data 19

Conceptualization, classifying, categorizing, identifying themes 19

Connecting and interrelating data 19

Interpretation, creating explanatory accounts, providing meaning 19

Chapter 3: Results and Discussion 19

Interview with Mr Kapardis - (Appendix A) 19

Interview with Mr. Alexandros Hadjilyras- (Appendix B) 20

Interview with Ms. Pari Zagoura- (Appendix C) 21

Chapter 4: Conclusions 22

4.1 Major Findings 22

4.2 Implications of the Findings. 23

4.3 Limitations of the Study and Suggestions for Further Work. 24

References 25

Appendix A 28

Appendix B 34

Appendix C 35

Executive Summary

The present dissertation aims to introduce a model for a fully operational juvenile correctional facility in Cyprus. As of 2013, there are efforts to reform the correctional system. However, there are still a lot of things to do in order to get to that point, where our correctional system is up to par with other European countries. One of the main aspects of this reform is to create a separate correctional facility for juveniles. First of all, some key qualities are needed for this to work. Knowledge and skills at management is not only useful for comparises that want to have profit, but also for non-profit organizations offering something back in the society. Organizations like ones that have to do with kids, are very important for all Countries. Cyprus is the only European country that not only does it not have a juvenile correctional facility, but only recently created a separate area for juveniles in the ordinary prison.

The main areas of research are:

- · Examine whether specialists in the area believe there is a need to establish this facility
- · How it will be managed
- What treatment programs should have?
- . What should be the characteristics of workers in a juvenile correctional facility?

The first thing to examine is why there is a need to make a juvenile correctional facility second, how this correctional facility will be managed and third, what treatment programs should offer.

The successful operation of a correctional facility depends upon a study of how similar juvenile correctional facility s operate in other countries. Unfortunately there was no response from central prison in Cyprus in order to examine the situation there. Therefore people that are specialized in the areas of Law, psychology, Education and Management were interviewed. There was an interview with Mr Kapardis, (criminologist) one interview with Ms Pari Zagoura, (criminologist- psychologist) and one interview with Alexandros Hadjilyras (teacher-historical researcher).

The raw data of the interviews were analysed using the method of Warwick Institute for employment that means the following steps were followed:

- 1. Data collection and Management
- 2. Organizing and preparing data
- 3. Coding and describing data
- 4. Conceptualization, classifying, categorizing, identifying themes
- 5. Connecting and interrelating data
- 6. Interpretation, creating explanatory accounts, providing meaning

The four interviewees had almost the same opinions about the three areas of examination. The conclusions were that there is a highly need to establish this facility in Cyprus as the delinquency in Cyprus is at a rise.

Chapter 1: Introduction

Once a juvenile is convicted is rare that it will end up in correctional facility because is acceptable that is not a place that will make any difference to him or her. However the approach will be different if there was a juvenile correctional facility offering complete treatment help to the juvenile delinquent. Having a juvenile prison has no meaning if it is not managed well or does not have the right treatment programs. Also it does not have any meaning of existence if Cypriots do not thing is necessary. Attempting to avert adolescent misconduct and to restore adolescent wrongdoers is very difficult. It requires an extensive variety of aptitudes from working with one individual to keep him or her from entering the adolescent equity framework to supporting for social change and equity

Around the world there are multiple bad and good examples of Juvenile prisons.

First, the Convention on the Rights of the Child requires that locking up children on juvenile or criminal charges be a matter of last resort. Too often it's the first, or even only, resort.

International law also requires that children be detained or incarcerated for the shortest appropriate period of time, and they must receive sentences proportionate to the circumstances and gravity of their offenses, as well as their own individual circumstances and needs. Their sentences must be subject to early, regular, and meaningful review for the purpose of conditional release or parole.

Also, prosecuting children as adults poses additional problems. Not every country has established a juvenile justice system, despite the requirement in international law to do so.

Detention takes an enormous toll on children, particularly on their physical and mental health. Torture and other ill-treatment at the hands of guards is a risk for every form of detention. Children may also face violence and other abuses from fellow detainees or by staff.

Facilities where children are held are often little more than warehouses. Educational services are often not available to children who are held for acts of delinquency. Children who are deprived of their liberty in the name of protection or care, including children with disabilities, frequently do not receive the education and other services they need. Children held for acts of delinquency are too often placed in facilities that lack the staff and infrastructure necessary to provide anger management classes, life skills training, counseling, and other rehabilitative support.

Literature Review

1.1.1 Why have a separate correctional facility for juveniles?
Attachment 3 Faculty Staff List, Qualifications, Modules and Teaching Load per Week

B.A. TRAVEL AND TOURISM MANAGEMENT (4 Years, Plus an Optional Foundation Year, Bachelor of Arts/240 ECTS) C.D.A. College Limassol

A/A	Name and Surname	Modules	Periods per week	FT/PT
1.	Dr. Eleni Asprogenous Head of the Program Assis. Professor DBA Management MBA Management	TOU101 Introduction to Tourism TOU:401 International Tourism MGT:321 Human Resource Management in Tourism	3 3 3	FT
2.	BA Tourism Studies Dr. Tryfon Pneumatikos Professor, Director of CDA College Limassol Ph.D. (Statistics), Master of Mathematics (Statistics), English Machine Statistics),	MTH201 Statistics I MTH202 Statistics II	3 3	FT
3.	Πτυχίο Μαθηματικών, Dr. losif Kafkalas Assis. P PhD Economics MSc Economics BSc Economics	ECO201 Microeconomics for Tourism ECO202 Macroeconomic for Tourism	3 3	FT
4.	Dr. Pavlos Panayi Professor Ph.D. Data Communications (New York City University New York, NY) MBA Business Administration (New York City University New York, NY) B.Sc. in Computer Science (New York Institute of Technology)	INF101 Business Information Systems TOU224 Research Methods in Tourism TOU423 Applied Management Project MGT422 Service Quality Management TOU405 E-Tourism	3 3 3 3 3	FT

		TOU221 Marketing in the T/T Industry	3	
5.	Dr. Nicos Rodosthenous	TOU321 Sustainability in Tourism	3	FT
	Professor	MGT401 Small Business Management	3	
		in Tourism Industry		
	Head of Research Center	ETH101 Tourism Ethics (Elective) TOU404 Crises & Disaster Management	3	
	riead of Research Center		5	
	PhD Business - Tourism,			
	MSc Business Management,			
	BA Religion, Diploma in Marketing,			
	Fellow of Sales & Marketing			
	Management Institute,			
	Member of The Chartered Institute of Transport,			
	International Travel			
	Consultant IATA			
6.	Dr. Ioanna Theotokatou	GRE:101 Greek I(Elective) GRE102 Greek II(Elective)		FT
	Assis. P	HIS:101 History of Cyprus (Elective)		
		BUS301 Organizational Behaviour in		
	PhD Education MSc Educational Leadership	Tourism	3	
	& Management – Cyprus			
	International Institute of			
	Management			
	BA Modern Greek & Medieval Literature			
7.	Dr. Aristoniki Theodosiou	PSY101Introduction to Psychology		PT
	Assis. P	(elective) SOC102 Intercultural Communication		
		(Elective)		
	PhD Psychology MSc Finance & Maritime	SOC201 Tourism Sociology	3	
	Studies			
	MSc Psychotherapy			
	MSc Total Quality			
	Management & Innovative Implementation on			
	Education,			
	PgP Counselling Psychology			
	Bachelor Psychology Antonis Antoniou	HOT101 Introduction to the Hospitality	3	
8.	Antonis Antoniou Lecturer	Industry	5	FT
		TOU102 Introduction to the Leisure	3	
	MSc Travel & Tourism	Industry MAR322 Consumer Behaviour in	3	
	Management BA (Hons) International Hotel	Tourism	3	
	& Catering Management,	TOU421 Contemporary Tourism Issues	3	
	(North London University)	TOU302 Digital Marketing & Social	2	
	Diploma in Hotel Supervision & Management (Institute of	Media in Tourism MGT415 Casino Management	3	
	Commercial Management		3	
	UK)		-	
9.	Susan Elfving	TRV103 Travel Geography	3	FT
	Lecturer	TOU220 Special Interest Tourism TOU320 Conferences ad Events	3 3	
	MBA Business Administration	Management		
	MSc. International Tourism -	TOU325 Tourism Planning &	3	
	Sheffield Hallam Uni.	Development		

		TD//201 Trougl Operations		,
	B.A. Hospitality Management - College of Tourism and Hotel Management Diploma Travel and Tourism Administration - College of Tourism and Hotel Management IATA/UFTAA Consultant Course Diploma IATA/UFTAA Standard Course Diploma Diploma in Fashion Design – Frederick Institute of Taghaglagy	TRV201 Travel Operations Management	3	
10.	Technology Savvi Antoniou	ENG101 Business English	3	FT
	Senior Lecturer			
	PhD (C) in Theoretical Linguistics – Universite de Bourgogne, Dijon France MA Language sciences, teaching French, Universite de Bourgogne, Dijon, France MA in Modern English Language, Huddersfield University, England BA in French Language and Literature, Aristotle University, Thessaloniki, Greece			
11.	Dorita Chrysanthou	MGT: 101 Principles of Management in Tourism	3	FT
	Lecturer MA in Marketing with HR Management MBA Business Adm.	MGT: 421 Managerial Decision Making in Tourism	3	
12.	BSc Economics	ACC101 Financial Accounting for	2	
12.	Theodoros Christodoulides	ACC101 Financial Accounting for Tourism ACC311 Managerial Accounting for Tourism	3 3	FT
	MBA Business BA Accounting & Finance ACCA Chartered Accountant			
13.	Panagiotou Nagia Lecturer PhD (C) Homosexual rights & Discrimination in the workplace Master in Law – University of Nicosia Bachelor in Law – University of Nicosia BSc in Political Science & Public Administration	TOU201 Travel & Tourism Law POL101 Political Studies (elective) POL102 International Relations (elective)	3	PT

Attachment 4 Research at CDA College and Research Policy and BA Travel and Tourism Management Research Activities

RESEARCH AT CDA COLLEGE

CDA College Research Centre "Aristotelis" is an autonomous, non-for-profit research organization based in Cyprus that was established to provide an independent platform for researchers across the island.

CDA College aims at excellence in research and is fully committed to developing and promoting research activity. Research, both pure and applied, being an essential academic activity is an integral part of CDA College's mission. Research and advancement of knowledge as intellectual activities, are an integral part of our educational environment that fosters innovation and enthusiasm for excellence. Research at CDA College is concentrated in the areas of Humanities and Social Sciences, Pure and Applied Sciences, Marketing, Travel and Tourism, Economics and Management and other emerging global issues.

In addition, the College and the research team have set as their main objectives the constant presence in academic conferences, seminars and publications in prestigious research journals and the further cultivation and development of research culture at the College aiming at the exchange and formulation of innovative ideas and knowledge. The College has already set a policy with clear research incentives and all faculty staff should be involved and provide evidence of research activity every year. All faculty staff have the full support of the college on the research area.

CDA College Research Centre has established a formal and clear research policy which will enhance the research quality and education standards at CDA College.

THE MISSION OF THE RESEARCH CENTRE

"To enhance theoretical and empirical research, to develop solutions and guide thinking to current and future problems, and create new knowledge taking into consideration leading-edge technology and socio-economic developments globally.»

As a research team we aim for higher achievements both internally as an academic institution, and externally in the public and private sector. Thus, our current and future research projects cover areas that sustain quality of life and performance, and contribute to a better implementation and monitoring of improvements and changes.

With the increased complexity and demands for a better achievement, both internally as an academic institution and also externally in the Public and Private sector, we aim to carry out research and development projects which will enhance and sustain quality of life and performance, and contribute to a better implementation and monitoring of improvements and changes.

RESEARCH POLICY

A clear and detailed research policy is introduced for more transparency and equity with well identified research objectives and encouraging research incentives. The Budget of the Research Centre is €100,000 per year and this amount may be increased if there are more research requests by the faculty members.

THE OBJECTIVES OF "ARISTOTELIS" RESEARCH CENTRE

- 9. To raise research levels to international standards and aim to activate and advance researches further.
- 10. To establish a research system corresponding to the promotion of academic researches.
- 11. To develop a research performance evaluation system to encourage the teaching staff to carry out research activities.
- 12. To provide a professional management, coordination and quality service in order to successfully carry out research activities
- 13. To promote research identity of CDA College and develop with other organizations, public and private institutions, professional bodies, academic and research institutions, and society in general.
- 14. To cultivate and enhance research culture and develop a research environment to encourage CDA College faculty staff to be active.
- 15. To organize meetings, seminars and forums for research suggestions and collaborations.
- 16. To establish links with CDA College, EU and International research bodies and academic institutions for cooperation and sharing of research information and also participating in EU research funding projects.

THE RESEARCH INCENTIVES AT CDA COLLEGE

- 1. CDA has set a research budget of €100.000 per year and this amount may be increased if there is more need for research.
- 2. Develop a research performance evaluation system to encourage the teaching staff to carry out research activities.
- 3. The research budget is set to €40,000 the projects on the Business research area
- 4. The research budget is set to €30,000 Travel and Tourism
- 5. Another €30,000 for other research areas.
- 6. The research proposals will be sent to the Research centre for approval.
- 7. The research proposals will be sent to the Research centre for approval.
- 8. All the academic members should undertake research each year and the research centre will keep records for each research output.
- 9. Encourage faculty staff to participate to seminars/conferences and all expenses paid by the research centre.
- 10. The lecturers of all CDA campuses to undertake an individual or a group research on their specialization areas.
- 11. Lecturers will get teaching hours off for the research undertaken.
- 12. An amount paid for a complete research is based on the research length and quality.
- 13. Lecturers will get extra payment if they entered into EU Research Funding Projects.
- 14. Establish links with both EU and International research bodies and academic institutions for cooperation and sharing of research information and also participating in EU research funding projects.
- 15. Based on the lecturers' research output and publications each year, they will get a reward, promotion and remuneration increase.

Furthermore, CDA College publishes once a year its annual research journal "The Cyprus **Research Facts**" it publishes faculty's articles and invites articles from domestic and foreign writers.

CDA College also publishes once every semester the College Newspaper **"The College Views"** inviting articles from students, faculty and others on all areas.

Authorized Research Policy

Faculty members may receive workload credit if they engage in pre-authorized research. Research must be relevant to the discipline of the instructor, it must be of high quality and publishable, and it must be of reasonable time duration.

The procedure for obtaining workload credit is the following:

- 1. The proposal for research project or conference/seminar is sent to the research centre for approval.
- 2. The faculty member must submit an application for workload credit to the director of the research centre
- 3. The director of the research centre will forward the application together with his/her suggestions to the Deputy General Director and
- 4. The Deputy General Director (Academic Affairs & Administration) will approve the workload and the research proposal/conference/seminar.

BA TRAVEL AND TOURISM MANAGEMENT RESEARCH ACTIVITIES

1. DR. IOSIF KAFKALAS

Asst. Professor

PhD Economics, MSc Economics, Bsc Economics

Research interests	Applied microeconomics, decision theory under uncertainty, economic analysis of crime and conflict, environmental and agricultural economics, food and resource sustainability, poverty and inequality.				
Publication	 Kafkalas, S., P. Kalaitzidakis and V. Tzouvelekas (2014). Tax evasion and public expenditures on tax revenue services in an endogenous growth model. European Economic Review 70, 438-453. 				
Working papers	 Efficiency and productivity measurement under conditions of uncertainty. Improved distance-function measures; solving the issues of slacks and input-output differences. 				
	 Groups of homogeneity, under a two-stage threshold and smooth transition process. Developing a model for decisions under uncertainty; evolving Cumulative Prospect Theory with micro-foundations. Application in economic analysis of poverty and inequality Application in environmental economics and sustainability Application in economic analysis of conflict and crime 				
Conference presentations	 Heraclitus 2012, Greece: Optimal decision-making under uncertainty and heterogeneity. Poster and presentation, NSRF-ESF Program. EWEPA 2011, Verona: Incorporating heterogeneity into productivity and efficiency analysis. Robert G. Chambers and Iosif Kafkalas. NAPW 2010, Houston: Stochastic Production Frontiers in the Event- specific Framework. Robert G. Chambers and Iosif Kafkalas. EWEPA 2009, Pisa: Measuring Stochastic Agricultural Productivity. Robert G. Chambers and Iosif Kafkalas. 				

Work in Research Programs	 TEAMPEST - 7th F.P European Commission Project "Theoretical Developments and Empirical Measurement of the External Costs of Pesticides". Knowledge Based Bio-Economy (KBBE), theme 2: Food, Agriculture and Fisheries, and Biotechnology Position: Model development on decisions under uncertainty and effective measurement of efficiency and productivity. http://www.eng.auth.gr/mattas/teampest/
	 Economic Analysis of Crime "Effectiveness of policies against crime; Severity and certainty of punishment over deterrence". ELKE National Research Funds, Greek Ministry of Education Position: Development of decision model and application on crime statistics from Greece and the US.
	 FoodIMA - 6th F.P European Commission Project "EU Food Industry Dynamics and Methodological Advances". Sustainable Management of Europe's Natural Resources Methodological tools for economic assessment of the EU food chain Position: Research assistant, literature review, data management and analysis. <u>http://www.eng.auth.gr/mattas/foodima.htm</u> CARERA - 6th F.P European Commission Project "The impact of CAP reform on the employment levels of rural areas".
	Sustainable Management of Europe's Natural Resources Methodological tools for economic assessment of the EU food chain Position: Research assistant, data management and analysis. <u>http://www.eng.auth.gr/mattas/carera.htm</u>
Grants	Heraclitus NSRF grant for PhD studies, European Social Fund.
& awards	 Vardinoyannis Foundation; scholarship for top regional postgraduate and undergraduate students.
	State Scholarships Foundation; Award as top 3rd entry in Department of Economics, University of Crete, Greece.
Ph.D. thesis	Essays in Expected Utility; Agricultural production under uncertainty.
M.Sc. thesis	Financial institutions and economic growth; Interaction and testing for spurious correlation and causality.

2. DR. NICOS RODOSTHENOUS:

Professor

PhD Business - Tourism , MSc Business Management, BA Religion, Diploma in Marketing, Fellow of Sales & Marketing Mgt Institute, Member of the Chartered Institute of Transport, International Travel Consultant IATA, IATA-UFTA Diploma

Research Publications:

- 2011-2013 European University Λευκωσία, Επιστημονικός Υπεύθυνος σε Ερευνητικό Πρόγραμμα του Ιδρύματος Προώθησης Έρευνας, σε συνεργασία με το Ευρωπαϊκό Πανεπιστήμιο Κύπρου και τον Αναπτυξιακό Οργανισμό ΤΑΛΩΣ, με θέμα: «Ανάπτυξη Θρησκευτικού και Προσκυνηματικού Τουρισμού στην Κύπρο».
- 10/2012 Είναι μέλος της ερευνητικής ομάδας του Ερευνητικού Κέντρου Κοινωνικής Έρευνας και

Περιφερειακής Ανάπτυξης ΕΚΚΕΠΑ-«Ηράκλειτος» της Σχολής Διοίκησης και Οικονομίας του Τεχνολογικού Πανεπιστημίου Κύπρου

Στο πλαίσιο του προγράμματος «Ορίζοντας 2020/ HORIZON-2020» υπέβαλε τις εξής ερευνητικές προτάσεις:

- Στο ΤΕΠΑΚ, σε συνεργασία με συναδέλφους του τμήματός του, με θέμα: «Routes of Apostle Paul. Euro Mediterranean approach by using the GIS technologies».
- Στο Πανεπιστήμιο Κύπρου, μετά από ανοικτή πρόσκληση του Πρύτανη του Πανεπιστημίου προς ερευνητές, με θέμα: «Θρησκευτική Λαογραφία στη Μητροπολιτική Περιφέρεια Τριμυθούντος».
- 04/2014 Συμμετοχή στην κατάρτιση και υποβολή κοινής πρότασης του project SPHERAH-Heritage Plus Joint Call, με θέμα: « Safeguarding pictorial art heritage in rural areas and hermitages» σε συνεργασία με το ΤΕΠΑΚ, το Municipality of Campli της Ιταλίας ως Project Leader και το University of Aveiro–DEGEI Department της Πορτογαλίας.

Publications in International Journals:

- 1. Journal of Heritage Tourism (International peer-reviewed journal), άρθρο με τον τίτλο: «Contemporary parish and pilgrimage travel. Preconditions and targeting», (under review, 18/12/2014).
- 2. Global Business & Economics (International referred publication acceptance rate 50%), άρθρο με τον τίτλο: «The Religious and Pilgrimage Tourism in Cyprus and its contribution to the Cyprus economy», δημοσιεύτηκε τον Δεκέμβριο 2012, σελ.78.
- Επιστημονικό περιοδικό ΚΟΣΜΟΣ, Αριστοτελείου Πανεπιστημίου Θεσσαλονίκης, άρθρο με τον τίτλο: «Οργάνωση προσκυνηματικής εκδρομής εξ επόψεως ποιμαντικής» (έγινε δεκτό για δημοσίευση στις 17/12/2014).
- 4. *Tourism Today (International peer-reviewed journal)*, άρθρο με τον τίτλο: «The Religious and Pilgrimage Tourism in Cyprus and its importance in the Cyprus Tourism Industry» (under review, 16/12/2014).
- 5. Έκδοση βιβλίου Επιστημονικά Συμπόσια, Εταιρεία Κυπριακών Σπουδών, άρθρο με τον τίτλο: «Η Κύπρος ως σημαντικός γεωπολιτικός και προσκυνηματικός χώρος διά μέσου των αιώνων -Η περίπτωση της Ιεράς Μονής Μαχαιρά» (έγινε δεκτό για δημοσίευση στις 21/11/2014).

- 6. 6) Επιστημονικό περιοδικό Πεμπτουσία, άρθρο με τον τίτλο: «Ιεραποδημίες Κυπρίων Αγίων στους Αγίους Τόπους και η συμβολή τους στην ποιμαντική πτυχή και ανάπτυξη του Προσκυνηματικού Τουρισμού», (έγινε δεκτό για δημοσίευση στις 28/12/2014)
- 7. Εθνικό Κέντρο Τεκμηρίωσης Διδακτορικών Διατριβών στην Αθήνα, κατατεθειμένη σε ηλεκτρονική μορφή η Διδακτορική του διατριβή με θέμα: «Θρησκευτικός και Προσκυνηματικός Τουρισμός στην Κύπρο. Ποιμαντική προσέγγιση».
- Επιστημονικό Περιοδικό Θεοδρομία, άρθρο με τον τίτλο: «Ιεραποδημίες, οδοιπορικά, περιηγήσεις στο Άγιο Όρος. Θρησκευτικός και Προσκυνηματικός Τουρισμός» (έγινε δεκτό για δημοσίευση στις 26/12/2014).
- 9. Επίσημο Περιοδικό της Εκκλησίας της Κύπρου, Βραβείο Ακαδημίας Αθηνών, Απόστολος Βαρνάβας, άρθρο με τον τίτλο: «Η δημιουργία της πρώτης Χριστιανικής Εκκλησίας στην Κύπρο και η συμβολή της στην ανάπτυξη του Θρησκευτικού και Προσκυνηματικού Τουρισμού στην Κύπρο» (έγινε δεκτό για δημοσίευση στις 17/10/2014).

Conference and Seminars:

- 1. «Religious and Pilgrimage Travel; The case of Cyprus», στο Συνέδριο «Assessing Pilgrimage Studies today», University of York U.K. 2014.
- «Market Research for the Development of the Religious and the Pilgrimage Tourism in Cyprus», στο Συνέδριο "International Conference on Tourism", Cyprus University of Technology, 2013.
- "The experience of the Religious Pilgrimage in Cyprus through the centuries", στο Συνέδριο "Taking the long view in Pilgrimage studies", University of York U.K., 2012.
- «The Religious and the Pilgrimage Tourism in Cyprus, as an alternative type of tourism; Past, Present and Future», στο Συνέδριο "International Conference on Tourism", International Association for Tourism Policy, 2012
- 5. «Development of the Religious and the Pilgrimage Travel and Tourism in Cyprus, in a Globalizing environment», στο Συνέδριο «Guiding the Pilgrim: Religious Travel and Tourism in a Globalised World», University of Nicosia, 2012.

Publication of Book:

1. «Η Παναγία η Κουσουλιώτισσα», Λευκωσία, 2009.ISBN:979-9963-8854-3-5.

Participation in Conferences:

- **1.** «Assessing Pilgrimage Studies today», University of York, 5-6 Ιουλίου 2014, με την εισήγηση: «Religious and Pilgrimage Travel; The case of Cyprus».
- «Trends, impacts and Policies on Sustainable Tourism Development», ICOT 2013, Τεχνολογικό Πανεπιστήμιο Κύπρου και International Association for Tourism Policy, 5-8 Ιουνίου 2013 με την εισήγηση: «Market Research for the Development of the Religious and the Pilgrimage Tourism in Cyprus».
- 3. «Taking the long view in Pilgrimage studies», University of York, 17 Ιουλίου 2012 με την εισήγηση: «The experience of the Religious Pilgrimage in Cyprus through the centuries».
- 4. Global Business & Economics 2012 στο Salzburg της Αυστρίας, που οργάνωσε το Business & Economics Society International, 6-9 Ιουλίου του 2012, με την εισήγηση: «The Religious and Pilgrimage tourism in Cyprus and its contribution to the Cyprus economy».
- «Setting the agenda for special interest tourism: Past, Present and Future», ICOT 2012, Τεχνολογικό Πανεπιστήμιο Κύπρου και International Association for Tourism Policy, Μάιος 2012, με την εισήγηση: «The Religious and the Pilgrimage Tourism in Cyprus, as an alternative type of tourism. Past, Present and Future».
- 6. «Guiding the Pilgrim: Religious Travel and Tourism in a Globalised World», Πανεπιστήμιο Λευκωσίας και Κυπριακός Οργανισμός Τουρισμού, Απρίλιος 2012, με την εισήγηση: «

Development of the Religious and the Pilgrimage Travel and Tourism in Cyprus, in a Globalizing environment».

- 7. «The future of Air Transport», Institute of Economic Affairs Λονδίνο, κατά την περίοδο 2000-2006, σε θέματα ανταγωνισμού και φιλελευθεροποίησης αερομεταφορών, νέων εφαρμογών ηλεκτρονικής τεχνολογίας στην τουριστική βιομηχανία, στρατηγικής και ανάπτυξης στο τομέα του Τουρισμού και των Αερομεταφορών.
- «Ανάπτυξη του Θρησκευτικού Τουρισμού», Παγκόσμιος Οργανισμός Τουρισμού και Κυπριακός Οργανισμός Τουρισμού, Κύπρος 2006.
- 9. «Θρησκευτικός Τουρισμός στην Ελλάδα», Συνοδικό Γραφείο Προσκυνηματικών Περιηγήσεων της Εκκλησίας της Ελλάδος, Ζάκυνθος 2009.
- 10. Μέλος του Δ.Σ. της Παγκύπριας Ένωσης Ελλήνων Θεολόγων (Π.Ε.Ε.Θ.)
- 11. Τακτικό Μέλος του Συνοδικού Γραφείου Προσκυνηματικών Περιηγήσεων (Θρησκευτικού Τουρισμού) της Εκκλησίας της Ελλάδος, 1.9.2006-31.8.2010.
- 12. Μέλος της Επιτροπής του Συνοδικού Γραφείου Προσκυνηματικών Περιηγήσεων (Θρησκευτικού Τουρισμού) της Εκκλησίας της Κύπρου.
- 13. Μέλος του Δ.Σ. της Χριστιανικής Ένωσης Κυπρίων Επιστημόνων (Χ.Ε.Κ.Ε.)
- 14. Γραμματέας της Εκκλησιαστικής Επιτροπής και ιεροκήρυκας του «Αγίου Παντελεήμονα» στη Μακεδονίτισσα
- 15. Αντιπρόεδρος της Επιτροπής Βιοϊατρικής Έρευνας της Εθνικής Επιτροπής Βιοηθικής Κύπρου.
- 16. Μέλος της Εταιρείας Κυπριακών Σπουδών.

3. DR. PAVLOS PANAYI Professor

I. EDUCATION - ACADEMIC QUALIFICATIONS

PhD Data Communications, June 1994

MBA Business Administration 1989, "SUMM CUM LAUDE" New York Institute Of Technology BSc. in Computer Science, June 1984

II. PROFESSIONAL EXPERIENCE- Pavlos Panayi

1997 - 2010 Courses Taught at Technical Higher Institute (ATI)

- Data Communications, Computer Networks, On-Line systems, Artificial Intelligence,
- Software Engineering, Systems Design and Implementation,
- Web Page Design, Oracle, Pascal, Java, Computer Architecture. C++ Programming,
- Assembly Programming, Database, Diploma Project Supervisor.

2009 Courses Taught at Technical at American College

- Principles of Management,
- Data Structures and Algorithms,
- Theory of Computation, Programming I & II C++,
- Data Communications & Networks, Artificial Intelligence, Databases.

2009 Courses Taught at Technical at Frederick University

- Computer Fundamentals, Office Applications, Quarkxpress
- Microsoft Front Page, Computer Architecture Programming for Engineers
- Data Communications, Computer Networks

2008 Courses Taught at Technical at School of Nursing

• Office Applications

2007 Courses Taught at Mediterranean Institute of Management

- Mediterranean Institute of Management
- Computer Fundamentals, Office Applications,
- Microsoft Front Page, Computer Architecture

Zurich American Group, New York, NY 1992 to 1997 Director of Network Operations

- New York Institute Of Technology, NY 1994 to 1996 Part-time Lecturer
- Berkshire Hathaway Group, New York, NY 1989 to 1992 Director of MIS
- American International Group New York, NY 1985 to1989 Programmer / Systems Analyst

III. RESEARCH AND PUBLICATIONS

P. Panayi, J. Kurose, D. Towsley "Efficient Schemes for Broadcasting Popular Videos" ACM/Springer Multimedia Systems (January 1999)

P. Panayi, D. Towsley "Evaluation of RAID Architectures" IEEE Transactions on Computers (January 1998).
P. Panayi, D. Towsley "Real-Time Traffic over the Internet" UMass CMPSCI Technical Report (January 1997).

4. DR. IOANNA THEOTOKATOU Asst. Professor

I. EDUCATION-ACADEMIC QUALIFICATIONS

2012 - present PhD Student at Leeds Beckett University, Uk, Department of Education and Childhood2009 -2010 MSc in Educational Leadership and Management, Cyprus International Institute of Management (CIIM)

2003-2008 B.A in Medieval and Modern Greek Philology, University of Ioannina

II. PROFESSIONAL EXPERIENCE – Ioanna Theotokatou

2011- present	Lecturer at C.D.A. College Courses taught	
	Greek Language	
	History of Cyprus	
	European History	
2014-present	Teacher of Modern Greek for foreign children (aged 8-12) The Adult Education Centers, Ministry of Education and Culture, Cyprus.	
2012- 2014	Teacher of Modern Greek	
	"Program for Greek Language Teaching Applicable to Migrants and Other Foreign	

Language Speaking Residents of Cyprus", European Social Funding & Ministry of Education and Culture,

III. ACADEMIC AND PROFESSIONAL PRESENTATIONS

- 1. Theotokatou, I. (2014). The relationship between leadership and interactions: an investigation of the management styles and their impact on the human interactions in a school in Cyprus. (Confirmation of Registration, Leeds Beckett University.)
- 2. Theotokatou, I. (2010). The Relationship Between Distributed Leadership and School Climate: An Investigation in Public Secondary Schools in Cyprus (Master thesis, 2010)

IV. RESEARCH PUBLISHED

- 1. Theotokatou, I., (2014). School Leadership as Human Interaction: An Alternative Approach. *The Cyprus Research Facts*, Vol. 5/2014, pp.81-91.
- Theotokatou, I., (2013). School Ethos, Educational Leadership and Student Outcomes. *The Cyprus Research Facts*, Vol. 4/2013, pp.58-67.
- 3. Theotokatou, I. (2012). The relationship between Distributed Leadership and School Climate in Public Secondary Schools in Cyprus. *The Cyprus Research Facts*, Vol.3/2012, pp.37-54.

V. RESEARCH NOT PUBLISHED

- 1. The Relationship between Distributed Leadership and School Climate: An Investigation in Public Secondary Schools in Cyprus Master thesis, 2010.
- 2. Alexander the Great: A micropolitical analysis.
- 3. Book review: Leadership in religious schools
- 4. Procopius and the Anecdotes as a historical source: An investigation of the terms 'Hellen, Hellas, Helladic, Greacus'.

VI. CONFERENCE AND SEMINARS

- 1. 'Pedagogical Leadership as transformational factor for school improvement', Filoxania Centre (13/12/14).
- Promoting equal educational opportunities: Emergency or utopia?'University of Cyprus (20/10/2014).
- 3. 'Constructing and using educational software to enhance learning processes. CIIM $(24^{105}/2014)$.
- 4. '16th Annual International Conference on Education, 19-22 May, Greece', Titania Hotel.
- 5. 'Maltreatment of under aged: The role of teachers' CIIM (12/11/2013).
- 'University of Leicester School of Education Postgraduate Researcher Conference 2013, Contemporary issues in Education' (29/06/13).
- 7. Training Seminars for Teachers of Greek Language, University of Cyprus. (23, 24, 25/04/2013).
- 'Thucydides. The top historian of the ancient time and his influence until today', Ministry of Education and Culture (6/04/2013)
- 9. 'Theories of two- groups relationships: What is the role of the leader and what the applications are at school' CIIM (27/11/ 2012).
- 'New Trends, New Challenges in Educational Leadership and Governance' CCEAM International Conference, Cyprus (3-7/11/2012).

11. 'How to combine technology and materials to create effective lessons and motivate students' Burlington Books (2011).

VII. MEMBERSHIP IN PROFESSIONAL ASSOCIATIONS AND ORGANIZATIONS

- 1. BELMAS (British Educational Leadership, Management and Administration Society)
- 2. CCEAM (Commonwealth Council of Educational Administration & Management)
- 3. CEAS (Cyprus Educational Administration Society)
- 4. CIIM Alumni

5. DR. ELENI ASPROGENOUS

Asst. Professor

DBA Management MBA Management BA Tourism Studies

Research:

Characteristics of expansion of Tourism in Cyprus (Growth up to 1973, repercussions of Turkish invasion for the years 1974 and 1975, meters, economic plans, objectives, governmental meters for recovery, Cypriot wealth).

Human Potential (importance in the decision-making, productivity conditions for effective conduct of work, quality role of leaders of/heads, quality of personnel, communication, productivity, evaluation, efficiency, environment of work, practical application)

Scientific Administration (organisation, strategy, globalisation, multinational companies, communication with today's current given)

World Communication (channels of communication, relations in the world communication)

Ways of communication (direct communication, need of communication correspondence, right comprehension, public speech as a way of communication)

Informative systems (computers and their importance, development of informative systems, electronic post, internet)

The educational system and his importance (organisation and administration of educational units, evaluation, educational system, educational administration, government and educational system, particularities in the current education, pedagogic psychology, autistic children)

Administration of enterprises in the tourist industry (basic characteristics, hotel organisation, briefing of administration, tourist marketing, basic characteristics of marketing, basic factors of marketing, the difference of marketing in the tourist services, planning and strategy)

Services in the tourist industry (alternative tourism - administration, research of market, behaviour of consumers, marketing of tourist services, activities of centres' of recreation, advisory administration, organisation of enterprises)

Human potential (presentation)

Introduction of the tourism industry (presentation)

Attend many seminars and presentations organized in Cyprus and Abroad in a wide range of subjects.

Τίτλος έργου	Ημερομηνίες εκπόνησης (έναρξη – ολοκλήρωση)	Αξία έργου	Αποδέκτης/ Φορέας Ανάθεσης	Συνοπτική περιγραφή έργου	Αρμοδιότητες - καθήκοντα
Μελέτη για τις επιπτώσεις στην οικονομία και τον τουρισμό από την απόκτηση ακίνητης ιδιοκτησίας (2ης κατοικίας) από μη κατοίκους Κύπρου	2004 – 2005	52000	КОТ	Μελέτη για τις επιπτώσεις στην οικονομία και τον τουρισμό από την απόκτηση ακίνητης ιδιοκτησίας (2ης κατοικίας) από μη κατοίκους Κύπρου	Εμπειρογνώμονας Καθορισμός επιπτώσεων, ειδικές αναλύσεις και σχεδιασμός οικονομικού μοντέλου Σχεδιασμός κινήτρων και εισηγούμενης πολιτικής
Μελέτη για τις κοινωνικές επιπτώσεις του τουρισμού από την ενδεχόμενη ίδρυση καζίνο στην Κυπριακή Δημοκρατία	2005 – 2006	Στα πλαίσια της Μελέτης πραγματο- ποιήθηκαν 9 έρευνες αγοράς των οποίων η αξία ξεπέρασε τα 30755 ευρώ	K.O.T	Μελέτη για τις κοινωνικές επιπτώσεις του τουρισμού από την ενδεχόμενη ίδρυση καζίνο στην Κυπριακή Δημοκρατία Δευτερογενή έρευνα κοινωνικών επιπτώσεων, μέτρων και βελτίωσης πρακτικών στο εξωτερικό Εκτίμηση επιπτώσεων Καθορισμός υφιστάμενης κατάστασης Διεξαγωγή ερευνών αγοράς στην ελεύθερη Κύπρο και κατεχόμενα για τις συνέπειες στους Κυπρίους Εισηγήσεις/ μέτρα περιορισμού επιπτώσεων	Εμπλοκή σε όλα τα στάδια του έργου

Μελέτη για την ανάπτυξη προϊόντων Wellbeing and Pampering	2005		K.O.T	Μελέτη για την ανάπτυξη προϊόντων Wellbeing and Pampering	Συντονισμός και έλεγχος της ανάλυσης των ευρημάτων των ερευνών Εισηγήσεις στρατηγικής ανάπτυξης
Δρόμοι του Κρασιού	Οκτώβριος 2007 - Μάιος 2008	85000	Κυπριακός Οργανισμός Τουρισμού Το Έργο συγχρηματοδ οτείται κατά 50% από το Ταμείο Περιφερειακή ς Ανάπτυξης της Ευρωπαϊκής Ένωσης	Διοργάνωση τεσσάρων εκδηλώσεων που θα αναδείξουν τους Δρόμους του Κρασιού	Γενικός Συντονισμός Σχεδιασμός και εκτέλεση επικοινωνιακού πλάνου στα πλαίσια κατάρτισης ολοκληρωμένου διαγράμματος διοργάνωσης των εκδηλώσεων σύμφωνα με τους όρους εντολής (καθορισμός στρατηγικής, καθορισμός οτρατηγικής, καταγραφή και τεκμηρίωση των επικοινωνιακών μέσων που χρησιμοποιούντα για την υλοποίηση του έργου, άμεση εμπλοκή τοπικών και ιδιωτικών φορέων και υπηρεσιών, αξιολόγηση των διοργανώσεων σε αριθμό παραμέτρων) Έλεγχος δραστηριοτήτων Δημοσιότητα
Kerasma	Ιανουάριος 2007	4000	Ελληνικός Οργανισμός Εξωτερικού Εμπορίου (ΟΠΕ)	Διοργάνωση εκδήλωσης αφιερωμένη στην Ελληνική γαστρονομία	Γενικός Συντονισμός Καθορισμός ολοκληρωμένου στρατηγικού πλάνου ανάπτυξης του Έργου Συμβολή στην υλοποίηση της εκδήλωσης Αξιολόγηση της εκδήλωσης

6. DR. ARISTONIKI THEODOSIOU Asst. Proffessor

PhD Psychology MSc Finance & Maritime Studies MSc Psychotherapy MSc Total Quality Management & Innovative Implementation on Education PgP Counselling Psychology Bachelor Psychology

PUBLISHED ARTICLES	
Stigma Magazine: Art Psychotherapy in Group Child Therapy	2010 Vol. 44:38 2007
Egkefalos Magazine: Art Intervention to Patients with Mild Cognitive Impairment	Vol. 44:38 2007
Humane approach to patients with mild cognitive impairment Progress of an Early Dementia Incident Under Cognitive Intervention Progress of an Mild Dementia & Depression Incident Under Cognitive Intervention	Vol. 44:38 2007 Vol. 44:24 2007 Vol. 44:24 2007
Stigmata Magazine: Art therapy for Patients with Dementias	Vol. 15: 2007-10-16
Other published articles include Psychopedagogic Issues and Special Didactics for	the Supreme Council

for Civil Personnel Selection (ASEP) (2008).

AUTHORSHIP & PUBLISHING

Exercises Art therapy for Socialization and Executive Function	Upbility Publications, 2016
A series of five fairytales for managing difficult situations and their Thematic areas: Child & Death, Child & Abuse, Child & Divor Child & Phobias, Child & Bullying	
Included in the list of approved books of the Direc the Greek Ministry of Education and Culture	tory of Primary Education of
Oselotos Tales Collective Volume	Oselotos Publications, 2015
Book «Mom, Dad, Do You Listen to Me?»	Anazitiseis Publications, 2012
Book «Multiple sclerosis: Test of the soul»	Fyllis Publications, 2011
Novel «Kastella, Can You Paint Angels?»	Giourdas Publications, 2010
Book «Review of Counseling Topics»	Giourdas Publications, 2010

Online Publishing

Feature writer and essayist on personal website «aristonikisworld.mozello.com» and LinkedIn Personal Profile «Aristoniki Theodosiou-Tryfonidou»

Print Publishing

Feature writer and essayist on regular columns on local newspapers and portals, such as «Portal Thessaloniki: Arts & Culture», «Portal Psychology Now», Newspaper «Fileleftheros», «Portal Psychological Lighthouse www.psixologikosfaros.gr»

Under Review

The construction of the female identity in pre-adolescence; a phenomenological study of the experience of girls and their mothers

RESEARCH

Parental Alienation Association in Greece and Cyprus Scientific Collaborator

12/2014 - Present

- · Designed and executed research for the study of cases of children who have been abused and who have experienced parental alienation.
- Compiled Project Proposal to the forthcoming DAPHNE program call, relating to the utilization of drama, art and play treatments in victimized children, placed under foster care and professionals' training on these techniques. (Institute of Child Health, Mrs. Vassiliki Karvela and Dr George Nicolaidis, Mrs. Quintana contact person of Alt Empordà County Council in Catalonia, Spain)

PROFESSIONAL TRAINING

Systemic Association of Northern Greece (Tasos Zisis) 20 Systemic Psychotherapist Training: systemic-family therapy & Internship at the Mental Disorders Center of Ampelokipi	007 – 2010 Health
Psychoanalytic Medical Center of Thessaloniki 2	006 - 2007
Psychotherapy Method Training: Cognitive - Analytical	Greece
INTERNSHIPS	
Preteens from public and private schools , parents and teachers • Thessaloniki	2008 - 2012
School & Evolutionary Psychologist - Doctoral Research	702 hours
Medical & Child Medical Center of Papanikolaou Hospital • Thessaloniki, Greece	2006 - 2008
School & Evolutionary Psychologist - Psychotherapist	518 hours
The Greek Association of Alzheimer Disease • Thessaloniki, Greece	2005 - 2007
Psychologist - Psychotherapist	765 hours
Self-Help Promoting Pilot Program, Psychology School, Aristotle University of Thessaloniki	2000 - 2003
Psychologist - Psychotherapist	200 hours

7. MRS. DORITA CHRYSANTHOU

Senior Lecturer

I. EDUCATION - ACADEMIC QUALIFICATIONS

2006 – 2007 MA in Marketing with Human Resource Management (Middlesex University,

London)

2000 - 2005 BA in Economic Sciences (University of Patras, Greece)

II. PROFESSIONAL EXPERIENCE

2010 – Present Lecturer at CDA College

Courses Taught:

- Market Research for BA Business Studies
- Organizational Behavior for BA Business Studies
- Introduction to Management for BA Business Studies
- Introduction to Management for BA Travel and Tourism Management
- Organizational Behavior I&II for Higher Diploma in Office Administration
- Human Resource Management I&II for Higher Diploma in Office Administration
- Time Management I&II for Higher Diploma in Office Administration
- Advanced Secretarial Duties I&II for Diploma in Executive Secretarial Studies
- Secretarial Duties I&II for Certificate in Secretarial Studies
- Office Organisation I&II for Certificate in Secretarial Studies

2009-2010 Marketing Manager at Andreas Heracleous Consultant Engineers, Limassol

- Responsible for sales and promotion of the company's properties
- Development and execution of a market plan
- Meetings with potential clients
- Networking with Clients and Real Estate Agents
- Responsible for the maintenance of company's website

2007 – 2009 Recruitment Consultant/Headhunter at Miles Associates, London

- Identification of potentially suitable candidates by screening various sources of information, including the internet and Bloomberg.
- Making initial contact with candidates via telephone.
- Meeting suitable candidates from Analyst to Managing Director level and assessing their personality and professional skills, as well as gaining information about them and their team.
- Candidate short listing and selection after careful screening and interpersonal assessment

III. RESEARCH AND PUBLICATIONS

1. "Factors affecting brand extension success based on consumers' perceptions"

published in "CDA College Research Journal".

IV. Research Not Published

- 1. Livesmart Company and the launching of 08 Smartcard
- 2. Exploring two basic models of Organizational Buying Behaviour (OBB)

V. Conferences and Seminars

Presentation of Smartcard 08 by Livesmart Company, Liverpool
 JP Morgan's conference for expansion in EMEA area, the risks and how to succeed,

8. DR. MELITA STEPHANOU-CHARITOU Professor

Ph.D in Finance and Accounting Middlesex University, U.K.

Master of Science in Financial Management Middlesex University, U.K.

Bachelor of Science in Business Administration Major in Accounting Cyprus College, Cyprus, Degree Granted: 1995

Courses taught:

Graduate Programs: MBA Program: Financial Management

Undergraduate Programs: Finance Courses: Financial Management; Banking: Financial Systems and Monetary Policy; Accounting Courses: Financial Accounting; Managerial Accounting

Areas of Concentration/ Research Interests: Finance, Accounting, Capital Markets, International Capital Markets

Professional Associations / Organization/field/Title

European Accounting Association Member

Research & Publications

Doctoral Dissertation: Middlesex University, UK.

Dissertation entitled: The Usefulness of Earnings and Cash Flows in Valuing Security Returns: Empirical Evidence for the UK, the USA and France

Journal Articles

A. INTERNATIONAL REFEREED JOURNAL PUBLICATIONS

- Charitou M., (2017) Does quality of management affect the prosperity of financial institutions? <u>Journal of Business & Economics Research</u>, (under review process)
- Charitou M. (2017), The effect of profitability on the healthiness of financial institutions, <u>International Journal of Business and Social Research</u> (under review process)
- Charitou M., P. Lois (**2016**) The Effect Of Working Capital Management On Firm's Profitability: Empirical Evidence From An Emerging Market, *Journal of Business & Economics Research*, *Volume 14*, *No 3,pp111-117. [Refereed]*(Reprint)
- Charitou M. (2016) The relationship between capital adequacy and financial institution's viability, *Journal of Business management and Economics* Vol. 4, No 5, pp42-48. [Refereed] *{single authored}*
- Charitou M., P. Lois and A. Christoforou (2016) The relationship between aggressive and conservative working capital management policies and profitability: An empirical investigation, <u>International Journal of Arts and Commerce (IJAC)</u> Vol. 5, No 5, pp142-150. [Refereed]
- Charitou M, P. Lois and K. Makovi, (2014) How firm performance is affected by efficient working capital management strategies: An Empirical Investigation, *International Journal of Business and Social Research* (Under review)
- Charitou M, (2012) Earnings permanence and security returns: International empirical evidence, <u>International Journal of Business and Social Research</u> Vol. 2, No 2, pp12-20. [Refereed] BEST PAPER AWARD {single authored}
- Charitou M., P. Lois and H. Santoso (2012) The relationship between working capital management and firm's profitability: An empirical investigation for an emerging Asian country, *International Business and Economics Research Journal*, Vol 11, No 8, pp839-849. [Refereed]
- Charitou Melita, and A. Vlittis.(2012) Valuation effects of investor relations investments. <u>Accounting and Finance</u>, Vol.52, issue 3, pp941-970. (Refereed).
- Charitou Melita, (2011) The Role of Long Returns in Security Valuation: International Empirical Evidence, *International Journal of Business and Finance Research* Volume 5, Issued No3, pp. 101-111. (*Refereed*). *[single authored]*
- Charitou Melita. (2010) How value relevant are earnings when they are transitory? Empirical Evidence for France, *Journal of Modern Accounting and Auditing*, *Volume 6, No.12 (Refereed) pp.42-49. {single authored}*

- Charitou, Melita, M. Elfani, P. Lois.(2010) The Effect of Working Capital Management on the Firms' Profitability: Empirical Evidence from an Emerging Market, *Journal of Business & Economics Research*, *Volume 8, No 12 .pp,63-68.(Refereed)*
- Charitou Melita, A. Patis and A. Vlittis.(2010) The Market Reaction to the Appointment of an Outside CEO: An Empirical Investigation, *Journal of Economics and International Finance Volume 2, No.11, (Refereed) pp.272-277*
- Charitou Melita, (2010) Does Industrial Financial Analysis Affect Stock Returns? International Empirical Evidence, <u>Journal of Investment Management and Financial</u> <u>Innovations</u>, Volume 7, No.3,pp,115-124.(Refereed){single authored}
- Charitou Melita., P. Lois and A. Vlittis.(2010) The Effect of Conference Call Initiations on Analyst Coverage and Institutional Ownership, *Journal of Business and* <u>Economics Research</u>, Volume 8, No.11, pp, 21-33. [Refereed]
- Charitou Melita, P. Lois and A. Vlittis (2010) Do capital markets value earnings and cash flows alike? International Empirical Evidence, *Journal of Applied Economic Sciences, Volume 5, No. 13*, pp, 173-183. *[Refereed]*
- Charitou Melita and A. Vlittis, (2009) Empirical evidence on the valuation of financial information in France, *International Business and Economics Research Journal*, *.Volume 9, No.3,pp,1-9 [Refereed]*
- A. Charitou and M. Stephanou Charitou.(2004) The Role of Financial information in explaining financial distress *Encyclopedia of Management*: Accounting. Blackwell Publishing (*Refereed*).

Refereed Conference Proceedings

- Charitou M., and P. Lois (2012), First course in Accounting: Perceptions of Accounting and Non-Accounting students, International Conference on Education and New Learning Technologies (EDULEARN'12), Barcelona, 2-4 July, pp. 5676-5681.
- Charitou Melita and A. Vlittis, The Valuation Effects of Investor Relations Investment. Accepted for presentation at the *European Accounting Congress*, April, 2011. (*Refereed*)
- Charitou Melita., P. Lois and A. Vlittis, The role of Earnings in capital markets: International Empirical Evidence. Accepted for presentation at the <u>INTED</u> <u>Conference</u>, March 2010 (*Refereed*).
- Charitou Melita, The valuation role of earnings and cash flows in France, Accepted for presentation at the *EDU Learn 09 Conference*, May 2009 (*Refereed*)

- Charitou Melita., P. Lois and A. Vlittis Which measures drive stock prices: International Evidence, Accepted for presentation at the *Clute Institute Conference*, May, 2009(*Refereed*)
- Charitou Melita, The role of financial information in the French Capital market, Accepted for presentation at the <u>Clute Institute Conference</u>, March 2009 (*Refereed*)
- Charitou Melita ,The value relevance of earnings in international capital markets, Accepted for presentation at the *European Accounting Congress*, April, 2008. (*Refereed*)
- Charitou Melita, The valuation role of earnings and cash flows in France, Accepted for presentation at the *European Accounting Congress*, April, 2008. (*Refereed*)
- Charitou Melita, Empirical Evidence on the Valuation of Financial Information in France, Accepted for presentation at the *European Accounting Congress*, April, 2007.(*Refereed*)
- Charitou Melita, The role of Earnings in Capital Markets: International Empirical Evidence, Accepted for presentation at the *European Accounting Congress*, April, 2007.(*Refereed*)
- A. Charitou, G Levas and M Charitou, Earnings Management by foreign firms preceding their listing in the US stock Exchanges. *European Accounting Congress*, 2000, (*Refereed*)
- A. Charitou and M.Stephanou Charitou, Dividends and Losses: International Empirical Evidence, Proc. <u>European Accounting Congress</u>, April, 1997. (Refereed)
- A. Charitou and M. Stephanou Charitou, The Evolution of the Corporate Annual Reports; *European Accounting Congress*, May 1996. (*Refereed*)

Research Under Review And In Submission Process In International Refereed Journals

- Charitou M., P. Lois and A. Christoforou (2016) The relationship between aggressive and conservative working capital management policies and profitability: An empirical investigation, *Journal of Business and Economic Research*, (under review, 2017).
- Charitou M, P. Lois and K. Makovi, (2016) How firm performance is affected by efficient working capital management strategies: An Empirical Investigation, *International Journal of Business and Social Research* (Under review, 2017)

9. DR. SAVVI ANTONIOU Asst. Professor

Asst. r rulessu

1. Profile

- Organized, patient, outgoing, dynamic, and highly motivated
- Can create an enthusiastic environment for students
- Strong communication skills to deliver and present learning effectively
- Able to prioritize tasks while anticipating potential problems
- Able to work effectively with limited supervision
- A strong supporter of life-long learning

2. Education

2013-2018 (expected)	PhD Candidate in Theoretical Linguistics
	Université de Bourgogne-Dijon-France.
	Thesis title: Cognitive and linguistic issues of the multilingual speaker through the concept of the in fieri language.
	[Les enjeux cognitifs et linguistiques du sujet parlant plurilingue à travers la notion de langue(s) in fieri.]
2012-2013	MASTER 2 in French.
	Université de Bourgogne. Dijon, France MASTER 2 - research.
	Language sciences, teaching French (French as a foreign language) and languages.
	[Sciences du langage et didactique du français (FLE/FLS/FLM) et des langues.]
2008	Teachers' development course
	Christ Church University. Canterbury, England.

2006-2008	MA IN MODERN ENGLISH LANGUAGE	
	MASTER OF ARTS in English.	
	Huddersfield University - England	
2004-2005	Socrates/ Erasmus students' exchange program	
	Université de Bourgogne. Dijon, France	
2000-2005	BA IN FRENCH LANGUAGE AND LITERATURE	
	BACHELOR DEGREE in French. Aristotle University of Thessaloniki, Greece.	
1997-2000	APOLYTIRION - Ayios Ioannis lyceum - Limassol	
3. Seminars &	Conferences – Participation	
April 2018	- Oral Presentation at the 39th Annual Meeting of the Department of Linguistics. Aristotle University of Thessaloniki.	
Subject:	The psycho-linguistic relations of the Greek Cypriot speaker with language(s).	
Mai 2016	- Poster presentation: 37th Annual Meeting of the Department of Linguistics. Aristotle University of Thessaloniki.	
Subject:	From the mother tongue to the in esse language: the impact of terminology on the perception of language learning	
November 2014	-Oral Presentation at University of Burgundy:	
Subject :	Les enjeux cognitifs et linguistiques du sujet parlant plurilingue à travers la notion de langue(s) in fieri : introduction.	

4. Seminars & Conferences (attendance)

April 2018	- Training course for examiners of the French examinations DELF
September 2016	 1" International Conference on Language Acquisition Methodology. "Innovation: Why and how?"
September 2016	- Classroom management and special education

	-Teacher Development at Eurognosi
May 2016	- 1" LC-UCY International Forum of Young Researchers (University of Cyprus, Language Centre)
	- Dynamiser la classe FLE (Institut français de Chypre)
April 2016	-Enseigner le FLE au primaire. (Institut français de Chypre)
	-Creative Writing. Atelier de formation pour professeurs de FLE : Rencontres avec l'écrivain Mario Morisi (Institut français de Chypre)
April 2014	-Mastering writing in young adults. Linguistics and cognitive approaches (University of Burgundy- France)
August 2013	-Adults learners workshop Dyslexia for teachers of English as a foreign language A-Z of very young learners workshop (Eurognosi academic seminars)
March 2013	-Language Policy in Cyprus (University of central Lancashire, Cyprus)
August 2012	-Classroom management Teaching very young learners (Eurognosi Seminars)
March 2012	-Professional Training day focusing on Young learners (Cambridge & British council)
April 2010	-Interactive whiteboard activities to enhance learning. (Burlington books)
May 2008	-The psycho-sentimental situation of the student. (Burlington books)

5. Employment

2018	Authorised examiner of the French examinations DELF/DALF		
2017- today	Lecturer at C.D.A. College Courses: - ENG 101: English Communication - ENG 101: English and American Literature - ENG 102: Business English - ENG 221: Presentation skills - ENG 121: Business and Professional Communication - ENG 112: English II		

2011 - 2017	Teaching French and English at "Eurognosi" private institutes (DELF/DALF all levels and IGCSE French/ Cambridge and Anglia Examinations)
2008 - 2009	Teaching French as a substitute teacher of French at public schools. (Elementary and High School)
2008 - 2011	Teaching French and English at "Herodotus private institutes" (DELF/DALF all levels)
2007 - 2008	Teaching English to adults at "Tutors private institutes" (adults)
2006 - 2008	Teaching French at National Institutes of Education and at "Eurognosi" private institutes. (DELF)

6. Professional Memberships

Cyprus Linguistics Society (CyLing) - (Member since 2012)

7. Additional Skills

Languages: It skills: Greek / French /English Ms Office (word, excel, internet) Interactive Whiteboard Google sites, Picasa Edu4scools, Webcloud, weblab Prezi

8. Interests

Traveling, socializing, reading books and writing at a preliminary stage

10. THEODOROS CHRISTODOULIDES Lecturer

A. PERSONAL INFORMATION

NAME: THEODOROS SURNAME: CHRISTODOULIDES BIRTH DATE: 15/01/1981 PLACE OF BIRTH: PAPHOS NATIONALITY: CYPRIOT MARITAL STATUS: MARRIED ADDRESS: KARPASIAS 26-28, MEZ.5, 8200 YEROSKIPOU, PAPHOS TELEPHONE: 99562777 E-MAIL: theodoroschr@yahoo.com

B. EDUCATION

1. NEAPOLIS UNIVERSITY PAFOS -MASTER OF BUSINESS ADMINISTRATION (MBA) - September 2015 2. ASSOCIATION OF CHARTERED CERTIFIED ACCOUNTANTS (ACCA) -MEMBER - November 2010 3. UNIVERSITY OF CYPRUS -DEGREE IN PUBLIC & BUSINESS ADMINISTRATION /ACCOUNTING - June 2004 SAINT NEOPHYTE'S LYCEUM -ECONOMICS DIRECTION - June 1998

C. PROFESSIONAL EXPERIENCE

1. E.MYRIANTHOUS ACCOUNTANTS LTD - 09/2016 TO 30/06/2017 (AUDIT DEP/NT) 2. INTERTUTORIAL CENTER - 2017 (TEACHING ACCA P3 BUSINESS ANALYSIS) 3. DTM-K LTD - 06/2015 TO 08/2016 (ACCOUNTING & AUDIT DEPARTMENT)

4. PAPHOS COOPERATIVE CREDIT INSTITUTION LTD - 10/2013 TO 04/2014 5. COOPERATIVE CREDIT INSTITUTION OF AMARGETI LTD - 09/2009 TO 10/2013

6. MANOLIS PRIVATE INSTITUTE LTD - 06/2009 TO 06/2012 (PART TIME)

- (TEACHING LCCI ACCOUNTING) 7. MGI GREGORIOU & CO LTD - 09/2007 TO 09/2009
- (ACCOUNTING & AUDIT DEPARTMENT) 8. PRICEWATERHOUSECOOPERS LTD - 02/2006 TO 03/2007

(TAX DEPARTMENT)

D. SKILLS

I. LANGUAGES	READING	WRITING	SPEAKING
1. GREEK	EXCELLENT	EXCELLENT	EXCELLENT
2. ENGLISH	EXCELLENT	EXCELLENT	VERY GOOD
3. RUSSIAN	BEGINNER	BEGINNER	BEGINNER

IL COMPUTER'S KNOWLEDGE

ICT EUROPE EXAMINATIONS: WORD, EXCEL, INTERNET, WINDOWS, ACCESS, GENERAL COMPUTING AND POWER POINT.

III. CERTIFICATES - LCCI ACCOUNTING

- 1. LCCI-ACCOUNTING THIRD LEVEL 1997 2. LCCI-BOOK KEEPING AND ACCOUNTS LEVEL TWO - 1996
- 3. LCCI-BOOK KEEPING LEVEL ONE 1995

IV. COMPETITIONS

CFA INSTITUTE - CYPRUS UNIVERSITIES' RESEARCH CHALLENGE 2015 (REPRESENTING NEAPOLIS UNIVERSITY PAFOS)

V. SEMINARS

- "Διαχείριση Ανθρώπινου Δυναμικού"
 "Κεφάλαιο Κίνησης, Στρατηγικός Σχεδιασμός και Καταρτισμός Επιχειρηματικού Πλάνου"
- "Συνχωνεύσεις και Εξανορές"
- "Εξυπηρέτηση Πελατών και Επαγγελματική Συμπεριφορά"
- "Λογιστική για Διευθυντές"
- "Διευθυντικά Συστήματα Μέτρησης και Διεύθυνσης Απόδοσης"
- "Βασικά Τραπεζικά κριτήρια Δανεισμού και Εξειδικευμένες Μορφές Χρηματοδότησης'
- "Κρίσιμα Τραπεζικά Ερωτήματα & Νομικές Απαντήσεις στο Νέο Ευρωπαϊκό Πλαίσιο"
- "Διαχείριση Χορηγήσεων στα ΣΠΙ κατά την παρούσα Οικονομική Κρίση"
- "Η ικανότητα του ΣΠΙ για Επιχειρησιακή Συνέχεια σε Στιγμές Κρίσης"
- "Πρόληψη και Αντιμετώπιση Διαρρήξεων και Ληστειών στα ΣΠΙ"

E. OTHER INFORMATION

- I have never been accused for any crime / Free of criminal records.
- . I have fulfilled my military services as an Officer, with I1 ability.

F. PERSONAL INTERESTS AND HOBBIES

- Daily Internet browsing and watching news.
- Watching documentaries and reading economic and scientific books/magazines.
- Fishing .

11. NAGIA PANAGIOTOU

Senior Lecturer

PhD (C) Law,

εκπαιδεύση

Οκτώβριος 2013 - Μάιος 2015	University of Nicosia Τίτλος: Μεταπτυχιακό στη Νομική Βαθμός : GPA: 3.2/4
Οκτώβριος 2009 - Μάιος 2013	University of Nicosia Τίτλος: Πτυχίο Νομικής GPA: 3/4
Οκτώβριος 2004 - Σεπτέμβριος 2009	Εθνικό και Καποδιστριακό Πανεπιστήμιο Αθηνών Τίτλος: Πτυχίο στις Πολιτικές Επιστήμες και Δημόσια Διοίκηση Βαθμός: Καλώς
Σεπτέμβριος 2001 - Ιούνιος 2004	Λύκειο Αγίου Σπυρίδωνα (Λεμεσός) Τίτλος: Απολυτήριο Λυκείου Βαθμός:17/20
ΕΠΑΓΓΕΛΜΑΤΙΚΗ ΑΠΑΣΧΟΛΗΣΗ:	
Ιούνιος 2014 Νοέμβριος 2010 - Μάρτιος 2012	Επιτυχής ολοκλήρωση των εξετάσεων του Νομικού Συμβουλίου Δικηγορικός Σύλλογος Λευκωσίας Καθήκοντα: Γραμματειακά
Φεβρουάριος 2010 – Οκτώβριος 2010	Δικηγορικό Γραφείο Μάριου Α.Κωνσταντίνου Καθήκοντα: Γραμματειακά-Δικαστηριακά
Μάιος 2008 - Οκτώβριος 2009	Βουλή των Ελλήνων- Πολιτικό γραφείο Καθήκοντα: Κοινοβουλευτικός Συνεργάτης- Γραμματειακά

ΚΑΤΕΥΘΥΝΣΕΙΣ ΒΙΒΛΙΟΓΡΑΦΙΚΗΣ ΕΡΕΥΝΑΣ

Πτυχιακή εργασία «Το συνταξιοδοτικό σύστημα της Κύπρου-Ελλάδας-Αγγλίας». Μεταπτυχιακή εργασία «Το δικαίωμα σεξουαλικής αυτοδιάθεσης των ομόφυλων προσώπων και η αντιμετώπιση τους από τα Ευρωπαϊκά Δικαιοδοτικά όργανα». Άρθρα σε Ελληνικό έντυπο Τύπο . Θέματα:

- Εγκληματικότητα,
- Οικονομική Κρίση και Κοινωνική Συνοχή

ΓΛΩΣΣΕΣ

	Κατανόηση	Προφορικός λόγος	Γραπτός λόγος
Ελληνικά (μητρική)	Άριστη	Άριστη	Άριστη
Αγγλικά (Επίπεδο IELTS)	Άριστη	Πολύ καλή	Πολύ καλή

ΣΕΜΙΝΑΡΙΑ/ ΔΡΑΣΤΗΡΙΟΤΗΤΕΣ

- Παγκύπριο Συνέδριο Ποινικού Δικαίου και Εγκληματολογίας.
- Διαλέξεις Καθηγητών στη Σχολή όσον αφορά τα την Ευρωπαϊκή Ένωση, Συνθήκη Λισαβόνας, Εξωτερική πολίτική Τουρκίας κ.λ.π.
- Σεμινάρια- Συνέδρια κόμματος καθ' όλη τη παραμονή μου στο πολιτικό γραφείο.
- Σεμινάρια Διοικητικού περιεχομένου, όπως οργάνωση και λειτουργία στους χώρους της Διοίκησης.
- Παρακολούθηση σειράς μαθημάτων βασικών γνώσεων Πρώτων Βοηθειών
- Συντονισμός και ομαδική επιμέλεια για την οργάνωση Ευρωεκλογών και Βουλευτικών εκλογών
- Συμμετοχή σε φοιτητικούς ομίλους στα πλαίσια σπουδών στο Ε.Κ.Π.Α
- Συμμετοχή σε μαθητικά/πανεπιστημιακά συνέδρια

ΕΝΔΙΑΦΕΡΟΝΤΑ

T

- Ελληνική και Ξένη λογοτεχνία
- Μουσική
- Αθλητισμός
 - Θέατρο

ΣΥΣΤΑΤΙΚΕΣ ΕΠΙΣΤΟΛΕΣ			
Ηλίας Στεφάνου	Δικηγόρος -Ποινικολόγος Τηλ. Επικ. 22 674594		
Έλλη Φλωρέντζου			
Σορβατζιώτη Δήμητρα	Δικηγόρος Παρ΄ Αρείω Πάγω Ελλάδος και καθηγήτρια	Ποινικού Δικαία	
	Εγκληματολογίας στο Πανεπιστήμιο Λευκωσίας.		
	Τηλ. Επικ. 99 928766 ή 99 723761		

Attachment 5Revised Modules and Learning Outcomes of Major Modules of
BA Travel & Tourism Management

Course Title	Introduction t	to the Hospitality Indust	ry		
Course Code	HOT101	HOT101			
Course Type	Compulsory				
Level	Bachelor of Ar	rts			
Year / Semester of Study	1 st Year A Sem	nester			
Lecturer's Name					
ECTS	6	Lectures / week	3	Labs / week	
Course's Aim and Objective	evolution of the different estable	Surveys the careers, responsibilities and trends in the hospitality industry, as well as the evolution of this sector and its relation with the travel and tourism industry. The different establishments and types of facilities that make up the hospitality industry and the profile of the work and the activities done in each department of a hotel are also reviewed			
Learning Outcomes	 Identify the importance of hotel business sector State the hotel market sources and demand Understand the current customer service needs and trends Underline the social impact of the travel industry Be aware of current hospitality career choices Classify the risks and crises in the hospitality industry and have the ability to suggest solutions and act on accordingly Value leadership and management principles Examine current and future hospitality trends and technologies 				
Prerequisites	None				
Course Syllabus	the	scuss the importance of h e ages. Examine hotels in portance of hotel locatior	the context of	w Hospitality throug Travel & Tourism. A	
	ana	eview the Philosophy of H alyze hotel products and r anagement		•	d. Demand
	3 Ro	ooms and Beds: Explain R d Uniformed Services; Ex			5
	the	ooms and Beds: Value Or e importance of Revenue vision.	-	• •	
	5 An res Ex	halyze Food and Drink: E staurants and bars; Food a amine room service and f e food and beverage supp	nd Beverage C functions and		

		-
	6 Analyze Food and Drink: Value Organization and Staffing; Recognize the importance of accounting and control. Trends in	
	Food and Beverage.	
	7 Mid-Term Exam	
	8 Value Security and Safety: understanding and managing the risks and challenges in hotel security in the 21 st century	
	9 Assess the importance of Engineering and Maintenance. The	
	hotel engineering and maintenance function: organization, people and issues in the modern era.	
	10 Classify Property ownership; classification of lodging properties. Analyze Hotel Organization: classic organization, organization for the modern era, organizational structure, the hotel functional organization design.	ıal
	11Leadership and Management: distinction between leadership and management, characteristics and definitions of leadership, definition and functions of management	
	12 Examine Human Resource Management in Hotels. Strategic	
	and Operational Roles of Human Resource Management. Staff	
	Shift Cost calculations. Select career paths in the Hospitality	
	Industry	-
	13 New trends, technologies and Practices: Travel, Transport, Accomodatins,	
	Business and Leisure Destinational Activites. 14 Revision-Preparation for the Final Exam	
	Lectures, presentations, videos, problem and case studies discussion, exercises, articles	
Methodology	discussion, independent and private study, preparation of projects, fieldwork and group work.	
Bibliography	Required Textbooks	
Dionography	Title Introduction to Hospitality	
	Author(s) John R. Walker	
	Publisher Pearson	
	Edition 7th	
	Pbl. Year 2016	
	ISBN 978-0133762761	
	Textbooks, References, Other Bibliography	
	Title Hotel Management & Operations	
	Author(s) Michael J. O'Fallon & Denney G. Rutherford	
	Publisher Wiley	
	Edition 5th	
	Pbl. Year 2011	
	ISBN 978-0-470-11714-3	
	Title: The Cornell School of Hotel Administration of Hospitality – Cutting Edge Thinking and Practice Author(s): Michael C. Sturman, Jack B. Corgel, Rohit Verma Publisher: Wiley Pbl. Year: 2011	
	Academic Journals	
	Annals of Tourism Research, Tourism Management, Current Issues in Tourism, Tourism Analysis, Tourism Recreations Research, Tourism Geographies, Journal of Sustainable Tourism, Tourism in Hospitality Research, International Journal of Contemporary Hospitality Management, International Journal of Hospitality and	

	Tourism Administration, Journal of Hospitality and Leisure Marketing
Evaluation	50% coursework and 50% final examination.
Language	English

Course Title	Introduction to Tourism		
Course Code	TOU101		
Course Type	Compulsory		
Level	Bachelor of Arts		
Year / Semester of Study	1 st Year A Semester		
Lecturer's Name			
ECTS	6	Lectures / week 3 Labs / week	
Course's Aim and Objective	The course defines tourism and reviews the tourism industry structure, its development and impact on economies and environments around the world.		
Learning Outcomes	 Define technical terms of the Tourism industry Discuss how tourism was developed through the years Identify the economic, socio cultural and environmental impacts of tourism Examine the demand for tourism products and services Draw the importance of carrying capacity in the sustainable tourism development 		
Prerequisites	None		
Course Syllabus	Weeks	Content of the Course	
	2	Define Tourism and describe and analyze the tourist product. Identify the nature of tourism. Recognize the motivation for a trip; Explain the characteristics of a trip; Identify the modes of tour organization; Examine the composition of the tour; Examine the characteristics of the tourist. The tourist destination. Distinguish the varieties of destination; Evaluate the importance of attractions, amenities and accessibility. Review the development and growth of tourism Introduction: the early years; Travel in the Middle Ages; The Grand Tour; Other late nineteenth developments: road systems, the age of steam; Tourism since World War II	
	3	Review the development and growth of tourism; Explain the all- inclusive holiday. Describe mass market tourism. Justify the development of the spas and explain the rise of the seaside resort	
	4	Demand for tourism Analyze the tourists' needs and wants. Distinguish the difference between general and specific motivation	
	5	Demand for tourism Explain the need for segmentation of the tourism market. Review the consumer process; Explain the tourism "image"; Evaluate attitudes to the product; Assess risk as a factor in tourism choice; Examine the decision taking process; Point out the role of fashion and taste. Identify motivators and facilitators Explain the	

Attachment 6 Introduction to Tourism
		factors influencing changes in tourism demand
	6	The Concept of Carrying Capacity: Examine the dynamics of carrying
		capacity. Factors influencing carrying capacity, the process of
		determining carrying capacity- local factors (social structure, cultural
		heritage, environment, economic structure, political structure,
		resources)- alien factors (tourist characteristics, types of tourist
		activity, planning management and technology, impacts, parameters,
		standards, carrying capacity). Measurement criteria.
	7	Mid-Term Exam
	8	Economic Impact of tourism Review the international tourist market
		and value the economic data
	9	Economic Impact of tourism
		Examine and analyze the economic impact of tourism and the
		statistical measurement of tourism
	10	Socio-cultural Impact of tourism
		Examine and analyse the legislation and guidance protecting the
		tourism destination and the socio-cultural effects of tourism
	11	Socio-cultural Impact of tourism
		Examine the cultural transgressions and point out the exploitation of
		indigenous populations
		Recognize the importance of management of the social impact of
		tourism
	12	Socio-cultural Impact of tourism
		Justify the importance of bringing economic benefits to locals.
		Evaluate the impact of travel on tourist health. Explain the politico-
		cultural impacts
	13	Environmental impact of tourism
		Examine the environmental effects of tourism. Analyze the public-
		sector planning for control and conservation. Relate the public private
		sector interface in sustainable development
	14	Revision-Preparation for Final Exam
Mathadalaar	Lectures,	presentations, videos, problem and case studies discussion, exercises,
Methodology		cussion, independent and private study, preparation of projects, fieldwork
	and group	
Ribliography	Required	
Bibliography	Title	Tourism Principles & Practices
	Author(s)	John Fletcher, Alan Fyall, David Gilbert, Stephen Wanhill
	Publisher	Pearson
	Edition	5th
	Publ. Year	
	ISBN	978-0-273-75827-3
	Torth1	Defenses Other Dibliggerer be
	Title	s, References, Other Bibliography The Business of Tourism
	Author(s)	J Christopher Holloway, Claire Humphreys
	Publisher	Pearson
	Edition	10th
	Pbl. Year	2016
	ISBN	978-1-292-06324-9
	IODIN	J10-1-272-00J2+-7

	TitleTourism Management, An IntroductionAuthor(s)Stephen J. PagePublisherRoutledge – Taylor and Francis GroupEdition4 th editionPubl. Year2013ISBN978-0-08-096932-9
	Title Tourim Geography, Critical Understanding of Place, Space and Experience
	Author(s) Stephen Williams, Alan A. Lew
	Publisher Routledge
	Edition 3 rd edition
	Publ. Year 2015
	ISBN 9780415854436
	Academic Journals
	Annals of Tourism Research, Tourism Management, Current Issues in Tourism,
	Tourism Analysis, Tourism Recreations Research, Tourism Geographies, Journal of
	Sustainable Tourism
Evaluation	50% coursework and 50% final examination.
Language	English

Course Title	Introduc	ion to the Leisure Ind	ustry		
Course Code	TOU 102	TOU 102			
Course Type	Compulso	Compulsory			
Level	Bachelor	of Arts			
Year / Semester of Study	1 st Year B	1 st Year B Semester			
Lecturer's Name					
ECTS	6	Lectures / week	3	Labs / week	
Course's Aim and Objective	examines perspectiv	se provides a compre leisure from a histo es, as well as future de fy the various ways in v	rical, econon velopments.	nic, sociological and	
Learning Outcomes	 Explain the changing nature of leisure during its historical development Identify and analyse the uses and functions of leisure in society Assess and appreciate the utility of geographical, economic, psychological and social- psychological approaches to the study of leisure List the various factors that motivate and constrain participation in cultural and leisure activities and events Underline the potential influences on the future development of leisure Discuss the economic significance of tourism Explain the impact of new technology in leisure and leisure futures 				
Prerequisites	None				
Course Syllabus	Week		Content of	the Course	
	1	Identify the nature of perceptions. The value			ties, time, and
	2	Review the historical development of leisure: Changing attitudes and conceptions of leisure in pre-modern, modern and post-modern society.			
	3	Review the historical of The growth of mass lea			
	4	Leisure as a complex Recreation and Leisure	social pheno	÷	
	5	Leisure and recreation Leisure, ethnicity and	for individua	ls in society: Indicate	gender issues.
	6	Leisure, Recreation and Leisure, Recreation and	l religion	nic class	
	7	Mid-Term Exam			
	8	A sense of place: Example the ecological basis and			

Attachment 7 Introduction to the Leisure Industry

	9 Relate leisure and economics: understanding the leisure economy. The economic significance of leisure.
	10 Distinguish leisure motivations and choices: Analyze psycho-biographies
	and the social psychology of leisure.
	11 Leisure and Recreation planning and Policy. The evolution of leisure and recreational planning. Analyze recreational planning: the concern with space and place
	12 Analyze the impact of new technology in leisure: smartphone and online activities, social networking, e-commerce.
	13 Examine leisure futures: Examine the influence of the technology and globalization in the leisure industry.
	14Revision-Preparation for Final Exam
Methodology	Lectures, presentations, videos, problem and case studies discussion, exercises, articles discussion, independent and private study, preparation of projects, fieldwork and group work.
	Required Textbooks
Bibliography	Title Krau's Recreation and Leisure in modern society
	Author(s) Daniel McLean, Amy Hurd
	Publisher Jones & Bartlett Learning
	Edition 10 th
	Pbl. Year 2014
	ISBN 978-1284034103
	Textbooks, References, Other Bibliography
	Title Introduction to Recreation and Leisure
	Author(s) Human Kinetics
	Publisher Human Kinetics
	Edition 2 nd
	Publ. Year 2013
	ISBN 9781450424172
	Title The Geography of Tourism & Recreation: Environment, place and space
	Author(s) C. Michael Hall, Stephen J. Page
	Publisher Routledge
	Edition 3 rd edition
	Publ. Year 2010 Reprinted
	ISBN 978041533561
	Academic Journals
	Annals of Tourism Research, Tourism Management, Current Issues in Tourism, Tourism Analysis, Tourism Recreations Research, Tourism Geographies, Journal of Sustainable Tourism
Evaluation	50% coursework and 50% final examination.
Language	English

Course Title	Travel Opera	ations Managemer	nt			
Course Code	TRV 201					
Course Type	Compulsory					
Level	Bachelor of Arts					
Year / Semester of Study	2 nd Year A Semester					
Lecturer's Name						
ECTS	6	Lectures / week	3	3	Labs / week	
Course's Aim and Objective	The course provides comprehensive knowledge, necessary for working and managing in the travel and tourism industry's different sectors.			ind		
Learning Outcomes	 Determine in depth knowledge on the Travel and Tourism industry Differentiate the hospitality sector Expain transportation by air, water and land Review tourism formalities Point out the importance of tour operating in the Travel and Tourism Industry Recognize the importance of retailing tourism Identify additional services provided in the Travel and Tourism Industry Examine top technology trends in the travel and tourism industry 					
Prerequisites	None					
Course Syllabus	indorg2Expindtou:tou:tou:tou:3Anatheaccenv4Exaof athe5Exaserv	Course ContentExplain the structure and organization of the travel and tourismindustry: the tourism chain of distribution; common interestorganizations; integration in the tourism industry.Explain the structure and organization of the travel and tourismindustry: Tourist destinations: coastal tourism, urban tourism, ruraltourism, spa tourism; visitor attractions: cultural tourism, religioustourism, retail shopping, other site attractions, events.Analyze the hospitality sector: accommodation and catering services;the structure of the accommodation sector; the nature of demand foraccommodation facilities; the distribution of accommodation;environmental issues.Examine tourist transport by air: the airline business; the organizationof air transport; air transport regulations; deregulation of air transport;the economics of airline operation; the marketing of air services.Examine tourist transport by water: the ocean liners; cruising; ferryservices; coastal and inland waterways tourism; seagoing pleasurecraft.				

Attachment 8 Travel Operations Management

	6 Examine tourist transport on land: the role of the railway in tourism; coach travel; the private car; cycling and tourism; tourists on tour.		
	7 Review Tourism Formalities: passports, visas, health certificates, etc.		
	8 Mid-Term Exam		
	9 Recognize the importance of tour operating: the role of the tour operator; the specialized roles of tour operators; tour operating within the European Union; the nature of tour operating.		
	10 Recognize the importance of tour operating: Planning marketing and operating package tours; the tour brochure; pricing the package tour; the reservation system.		
	11Value retailing tourism: the role of travel agents; setting up and running a travel agency. Travel agents' skills and competencies; profitability of travel agents; the impact of computer technology, profitability of travel agents; the impact of computer technology.		
	12 Identify Ancillary tourism services: Services to the tourist; services to the supplier; marketing services; technical services.		
	13Examine top technology trends in the travel and tourism industry: Augmented and Virtual Reality (AR and VR), Artificial Intelligence (AI), Self-guided tours, Smartphone Communication Apps.		
	14 Revision-Preparation for Final Exam		
Methodology	Lectures, presentations, articles discussion, independent and private study preparation of projects, fieldwork and group work. Preparation for mid-term ar final examinations		
Bibliography	Required TextbooksTitleThe Business of TourismAuthor(s)J Christopher Holloway, Claire HumphreysPublisherPearsonEdition10thPbl. Year2016ISBN978-1-292-06324-9		
	Textbooks, References, Other BibliographyTitleOperations Management in the Travel IndustryAuthor(s)Peter Robinson, Paul Fallon, Harry Cameron, John CrottsPublisherCabiEdition2 nd Pbl. Year2016ISBN9781780646107		
	TitleTourism Principles & PracticesAuthor(s)John Fletcher, Alan Fyall, David Gilbert, Stephen WanhillPublisherPearsonEdition5thPubl. Year2013		

	ISBN 978-0-273-75827-3				
	Academic Journals				
	Annals of Tourism Research, Tourism Management, Current Issues in Tourism,				
	Tourism Analysis, Tourism Recreations Research, Tourism Geographies, Journal of				
	Sustainable Tourism				
Evaluation	50% coursework and 50% final examination.				
Language	English				

Attachment 9 Special Interest Tourism

Course Title	Special I	nterest Tour	ism			
Course Code	TOU 220)				
Course Type	Compuls	ory				
Level	Bachelor	of Arts				
Year / Semester of Study	2 nd Year	B Semester				
Lecturer's Name						
ECTS	6		Lectures / week	3	Labs / week	
Course's Aim and Objective	study. To adventure of the des sector	The course provides a comprehensive examination of the different types of tourism study. Tourism is motivated by a variety of different types of tourism interests, namely: adventure, health and wellness, heritage, education, sex, cruises, the wine and cuisine of the destination being visited. Special Interest Tourism is a fast-growing and lucrative sector of the global tourism industry which enriches the overall tourism product/experience.				
Learning Outcomes	 Demonstrate special interest tourism and distinguish the relationship between the different types of tourism Describe the evolution of contemporary tourism patterns Operate SIT to sustainable tourism Value the importance of various niche markets in the overall development of the tourism industry in an area Analyze the development of Virtual Reality tourism 					
Prerequisites	None					
Course	Week		Conte	ent of the Cou	rse	
Syllabus	1	1	cial Interest Tourism: c ive tourism; influences		L .	ociated
	2		cial Interest Tourism: r ply and service; Manag			d demand
	3					acts of
	4	Analyze eco	tourism: definition, to	pics and issue	s of ecotourism	
	5	Analyze Her heritage tour	ritage tourism: definitio	on; issues in he	eritage tourism; mana	agement of
	6	Examine Ed	ucational tourism: educots of modern tourism;		•	
	7		alth and Welness touri m; issues and challeng			opment of

Methodolog y Bibliography Bibliography Bibliography Bibliography Bibliography Bibliography Bibliography Bibliography	touria impa 10 Exan case 11 Expla syste Sex t paran 12 Disco trave guide 13 Anal Histo 14 Revis ectures, present projects, fin taminations	by b
Methodolog y Bibliography Bubliography Bibliography Bibliography Bibliography Bibliography Bibliography Bibliography	10Exam case11Expl syste11Expl systeSex t paran12Disco trave guide13Anal Histo14Reviaectures, present projects, fin taminationsequired Text	nine Wine and food tourism: definition; issues in wine and food tourism; studies. ore Adventure tourism: history of adventure tourism, settings, delivery ems and participants, benefits of adventure tourism, emerging trends. Assess tourism: definition; historical antecedents of tourism and the sex industry; meters of sex tourism; social impacts. over Senior tourism: definition; the older person and leisure activities; the el and tourism industry and senior tourists (accommodation, transport, ed tours, travel agents). lyze the development of Virtual Reality tourism. Definition of V.T Tourism. ory of V.R tourism. Characteristics of the V.R tourist. sion-Preparation for Final Exam
Methodolog y Bibliography Bibliography Put	11Explassion11ExplassionsysteSex tparan1212Disconstruction12Disconstruction13AnalHistonHiston14Revisioncectures, presentprojects, finitianitionsequired Text	ore Adventure tourism: history of adventure tourism, settings, delivery ems and participants, benefits of adventure tourism, emerging trends. Assess tourism: definition; historical antecedents of tourism and the sex industry; meters of sex tourism; social impacts. over Senior tourism: definition; the older person and leisure activities; the el and tourism industry and senior tourists (accommodation, transport, ed tours, travel agents). lyze the development of Virtual Reality tourism. Definition of V.T Tourism. ory of V.R tourism. Characteristics of the V.R tourist. sion-Preparation for Final Exam
Methodolog y Bibliography Bibliography Bibliography Pub	12Discultation13Anal13AnalHistor14Revisionectures, presentprojects, finaminations	over Senior tourism: definition; the older person and leisure activities; the el and tourism industry and senior tourists (accommodation, transport, ed tours, travel agents). lyze the development of Virtual Reality tourism. Definition of V.T Tourism. ory of V.R tourism. Characteristics of the V.R tourist. sion-Preparation for Final Exam entations, articles discussion, independent and private study, preparation fieldwork and group work. Preparation for mid-term and final
Methodolog y Bibliography Rec Titl Aun Pub	Histo 14 Revise ectures, present projects, find caminations equired Text	ory of V.R tourism. Characteristics of the V.R tourist. sion-Preparation for Final Exam entations, articles discussion, independent and private study, preparation fieldwork and group work. Preparation for mid-term and final
Methodolog y Bibliography Bibliography Bibliography Bibliography Bibliography Bibliography Bibliography Bibliography	ectures, preserve projects, finations equired Text	entations, articles discussion, independent and private study, preparation ieldwork and group work. Preparation for mid-term and final
Bibliography Bibli	projects, fi aminations	ieldwork and group work. Preparation for mid-term and final
Bibliography Titl Au Pub		
Put ISE Tex Titl Aut Put Edi Put ISE Titl Aut Put Edi Put ISE Titl Aut Put Edi Put ISE Titl Aut Put Edi Put ISE	ttle uthor(s) ublisher dition ubl. Year BN ttle uthor(s) ublisher dition ubl. Year BN ttle uthor(s) ublisher dition ubl. Year BN	Special Interest Tourism N. Douglas Wiley 1st 2002 185293 072 1 ferences, Other Bibliography Cultural Tourism Hilary du Cros, Bob McKercher Routledge 2 nd 2015 9780415833974 Ecotourism David A. Fennel Routledge 4 th 2015 9780415829656 Introduction to Recreation and Leisure Human Kinetics 2 nd 2013 9781450424172 Issues in Cultural Tourism Studies Melanie K. Smith

	Publ. Year 2016			
	ISBN	9781138785700		
	Academic Journals			
	Annals of Tourism Research, Tourism Management, Current Issues in Tourism,			
	Tourism Analysis, Tourism Recreations Research, Tourism Geographies, Journal of			
	Sustainable Tourism, Journal of Tourism and Cultural Change			
Evaluation	50% coursework and 50% final examination.			
Language	English			

Attachment 10 Marketing in the T/T Industry

Course Title	Marketing	Marketing in the T/T Industry			
Course Code	TOU 221				
Course Type	Compulsory	,			
Level	Bachelor of	Arts			
Year / Semester of Study	2 nd Year B S	2 nd Year B Semester			
Lecturer's Name					
ECTS	6	Lectures / week	3	Labs / week	
Course's Aim and Objective	travel and t	highlights the importance tourism industry. It will ince marketing for this in	focus on exa	amples with travel	
Learning Outcomes Prerequisites	 Point the marketing mix (the 7 Ps) of a travel and tourism sector Identify market segmentation methods in the tourism industry Draw a market research activity for a travel and tourism organisation Discuss the main marketing tools and strategies List the value and usage of electronic social media in order to increase tourism awareness Sate promotional campaign for a travel and tourism organisation Analyse current tourism market trends and analyse World Tourism Organisational statistics Differentiate with new markting tools associated with mass media and media 				
Prerequisites					
Course Syllabus	2 E M fc m 3 E Sy 4 E	k Content of the Course Examine Marketing in Travel and Tourism. The meaning of Marketing in Travel and Tourism. The special characteristics of the travel and tourism industry. Factors influencing demand for tourism. Explain the Marketing Mix in Travel and Tourism: Marketing Mix for tourism services. Marketing mix defined: the original four Ps. The four Ps and the four Cs. Marketing mix in context of the marketing system. Explain the Marketing Mix in Travel and Tourism: The four Ps and the four Cs. Marketing mix in context of the marketing system. Explain the Marketing Mix in Travel and Tourism: The four Ps and the four Cs. Marketing mix in context of the marketing system. Explain the Marketing Mix in Travel and Tourism: Market segmentation for travel and tourism markets. Segmentation defined. Methods used to segment markets. Plan strategy and tactics for Travel and Tourism Marketing: Marketing Research Defined. Categories/methods of marketing research. Researching customer satisfaction and value for money.		and tourism the original xt of the marketing	

		Plan strategy and tactics for Travel and Tourism Marketing:				
		Marketing Strategy. Marketing tactics. Planning Marketing Campaigns:				
		budgeting and measuring performance.				
	7	Mid-Term Exam				
	8	Use the Principal Marketing tools in Travel and Tourism:				
		Advertising defined. The basic purpose of advertising. The advertising				
		process. The role of advertising agencies. Public relations in travel and				
		tourism. The basic purpose of public relations.				
		Use the Principal Marketing tools in Travel and Tourism:				
		Sales promotion defined. Targets for sales promotion. Marketing				
		objectives attainable by sales promotion. Planning and evaluating				
		effective sales promotions. Merchandising and personal selling. Direct				
		Marketing.				
	10	Use the Principal Marketing tools in Travel and Tourism:				
		Distribution Channels.Brochures, other print and electronic information.				
		Promotion via the Internet and emialing, Promotion via the social media,				
		promotion via personal electronic accounts.				
		Apply marketing in the Travel and Tourism Industry: Marketing countries as tourist destinations				
		Apply marketing in the Travel and Tourism Industry: Marketing visitor				
		attractions. Marketing passenger and transport.				
		Apply marketing in the Travel and Tourism Industry: Marketing				
		Accommodation. Marketing Inclusive Tours and Product Packages				
		E I				
		promotional purposes: Demographics, Societal, Environmental,				
		Economical, Financial etc.				
	14	Revision-Preparation for the Final Exam				
Methodology		presentations, articles discussion, independent and private study,				
	· ·	n of projects, fieldwork and group work. Preparation for mid-term and				
	final exam					
Bibliography	Required	Textbooks				
	Title	Marketing for Hospitality and Tourism				
	Author(s)	P. Kotler, J. T. Bowen, J.C. Makens, S. Baloglu				
	Publisher	Pearson				
	Edition	7 th ed				
	Publ. Year					
	ISBN	978-0134151922				
		s, References, Other Bibliography				
	Title	Principles of Marketing P. Kotler				
	Author(s) Publisher	P. Kotler Pearson				
	Edition	16 th ed.				
	Publ. Year					
	ISBN	9781292092485				
	Tid	Charles is Madating in Transiens C.				
	Title	Strategic Marketing in Tourism Services				
	Author(s) Publisher	Rodoula H. Tsiotsou, Ronald E. Goldsmith Emerald				
	Edition	1 st ed.				
	Lunion	1 UU.				

	Publ. Year ISBN	2012 9781780520704
	Title Author(s) Publisher Edition Publ. Year ISBN	Tourism Principles & Practices John Fletcher, Alan Fyall, David Gilbert, Stephen Wanhill Pearson 5th 2013 978-0-273-75827-3
	Title Author(s) Publisher Edition Publ. Year ISBN	Marketing and Managing Tourism Destinations Alastair M. Morrison Routledge 1 st ed. 2013 978-0-67250-4
	Tourism Analy Sustainable To	urism Research, Tourism Management, Current Issues in Tourism, ysis, Tourism Recreations Research, Tourism Geographies, Journal of
Evaluation	50% coursewo	ik and 50% initial examination.
Language	English	

Course Title	Digital Mar	keting & Social Media	in Tourism		
Course Code	TOU 302	TOU 302			
Course Type	Compulsory				
Level	Bachelor of	Arts			
Year / Semester of Study	3 rd Year A S	emester			
Lecturer's Name					
ECTS	6	Lectures / week	3	Labs / week	
Course's Aim and Objective	application involves a c currently sha conclusion,	The course provides students with an understanding of the importance and the application of digital marketing in general and social media in particular. It involves a critical reflection on contemporary strategies, concepts and ideas that currently shape tourism practices from a demand as well as a supply perspective. In conclusion, the course deals with the impact of social media on traveller's engagement in marketing and the factors that enable or inhibit the usage of various			
Learning Outcomes	 Apply the main principles and perspectives of digital marketing and social media in tourism Appraise the key trends and critical issues in eMarketing Create an integrate eMarketing strategy and tactics Specify a critical understanding of the impacts of digital marketing and social media in creating an advantage for organizations Critically evaluate benefits and risks of various digital marketing channels Critically examine and understand challenges and opportunities the tourism industry faces due to social media Understand the influence of digital marketing and social media on strategies and operations Prepare an eMarketing plan Manage the strategic implications of an organisation's decision to offer their tourism products or services electronically. 				
Prerequisites	None				
Course Syllabus	Week		Content of	the Course	
	In D	ternet Marketing Fundar formation & Communic evelopments, Social Mea ternet micro environmer	ation Technolo lia Classificati		ncepts and
	T w	The digitization of word of mouth: the concept of word of mouth, electric word of mouth			
	W	he digitization of word o ord of mouth, how to ma	nage electroni		of
	S	4 Internet macro environment Social media impact on travelers: social media influence on travelers' planning process, motivation – opportunity and ability to use social med			

Attachment 11 Digital Marketing & Social Media in Tourism

		sharing travel experiences on social media, social media users
	5	Internet marketing strategy Social media impact on travel suppliers: the role of social media on travel distribution, social media approaches for travel companies
	6	Internet marketing mix Social media impact on travel suppliers: new ways of interacting With customers, social media and communication, social media within pricing and revenue, Relationship marketing
	7	Mid-Term Exam
	8	Online customer experience Mobile social media marketing in tourism: mobile technology influence on travelers
	9	Communications and social media Tips to succeed on social media, the Trip Advisor's help to travel suppliers
	10	Campaign planning Social media metrics and analysis: big data and customer profiling opportunities, the evolution of analytics, big data analytics
	11	Evaluating channel performance Social media metrics: foundational metrics, business value metrics, outcome metrics, counting metrics
	12	Knowledge management and market research in social media marketing
	13	Strategies of travel suppliers who engage in social media marketing
	14	Revision-Preparation for Final Exam
Methodology	preparati	, presentations, articles discussion, independent and private study, on of projects, fieldwork and group work. Preparation for mid-term and minations
Bibliography	Required Title Author(s Published Edition Publ. Ye ISBN	r Springer 1 st
	Textboo Title Author(s Publisher Edition Publ. Ye ISBN	r Kindle Edition 1 st
	Title Author(s Publishe Edition	e e

	Publ. Year ISBN	2016 978-1138247598
	Title Author(s) Publisher Edition Publ. Year ISBN	Strategic Marketing in Tourism Services Rodoula H. Tsiotsou, Ronald E. Goldsmith Emerald 1 st ed. 2012 9781780520704
	Title Author(s) Publisher Edition Publ. Year ISBN Academic Jou	978-1118034699
		ism Research, Tourism Management, Current Issues in Tourism, sis, Tourism Recreations Research, Tourism Geographies, Journal of urism
Evaluation	50% coursewor	rk and 50% final examination.
Language	English	

Attachment 12	Conference and Events Management
---------------	---

Course Title	Conference and Events Management				
Course Code	TOU 320				
Course Type	Compulsory				
Level	Bachelor of A	rts			
Year / Semester of Study	3 rd Year B Ser	nester			
Lecturer's Name					
ECTS	6	Lectures / week	3	Labs / week	
Course's Aim and Objective	This module allows learners the opportunity to examine the key management systems and processes used in the field of conference and events management. The module deals with planning and designing an event/conference, including the management of resources, budgets and time and examines the economics, social and environmental impacts of events on host communities/destinations.				
Learning Outcomes	 Assemble the diverse nature of the events and conference industry and to discuss the key players involved Apply a systematic approach to the research, design, planning, implementation, and evaluation of festivals and community events. Apply the principles of marketing to the process of conferences and event production. Manage the viability of an event during the early stages of planning. Apply techniques to manage the financial resources of a conference and/or an event. Apply sound human resource management techniques in order to organize and motivate event volunteers and staff. Coordinate the logistical and operational details of a conference and/or an event. Distinguish the key trends, developments, challenges and opportunities affecting the international conference and events industry 				
Prerequisites	None				
Course Syllabus	Week Content of the Course 1 An overview of the events field: origins, types of events, structure, the perspectives on events Overview and structure of the conference industry: origins of conference industry, the globalization of the conference industry, benefits of conference and business tourism. The buyers, the suppliers, agencies and intermediaries				

2	Examine the socioeconomic and environmental impacts of events:
	balancing the impacts of events and conferences
3	Analyze the strategic planning function: what is strategic planning,
	planning for events. Elements of the strategic event planning process,
	strategy planning for existing events
4	Analyze project management for events: faces of project management
	of events, project management techniques, project evaluation,
	limitations of project management,
	The Process of Event Design: Event Goals, Missions, and Vision,
	Event Governance, Event Planning and Timelines, Budgets and
	Fundraising, Evaluating your Event
5	Analyze financial management for events: forecasting finance and ROI,
	the budget, control and financial ratios, costing and estimating,
	financial reporting
6	Develop marketing planning for events: the need for marketing,
	strategic marketing planning, marketing research, the event consumers'
	decision-making process, event satisfaction, service quality and repeat
	visits, the strategic marketing process, planning event 'product', people
	and partnerships, pricing, event place-physical setting and possesses,
	marketing plan, promotion
7	Value Sponsorship: what is sponsorship, trends influencing the growth
	in sponsorship, sponsorship benefits for events and sponsors, the value
	of sponsorship policy, stages in developing the event sponsorship,
	managing sponsorships, measuring and evaluating sponsorships
8	Mid Term Exam
9	Planning and staging successful conferences: an organizer's
	perspective, pre-conference planning and research, budgeting and
	financial management, sourcing and selecting a venue, negotiating with
	venues, program planning, event marketing, event evaluation and
	measuring return on investment
10	Examine Conference Management: a venue perspective, professional
	inspection visits and show rounds, yield management and REV PAR,
	negotiating with clients
	Roles and Responsibilities of the Event Management Team: Event
	Chair, Fundraising and Sponsorship, Media and Public Relations,
	Social Media, The Role of Vendors, Vendor Coordinator, Production
	Logistics Coordinator
11	Analyze the Marketing for Conferences: relationship marketing and
	customer relationship management, branding, the role of destination
	marketing organizations, web marketing, the use of social media,
	familiarization visits, workshops and cases, conference ambassador
	programs, bidding and tendering, subvention and bid support practices
12	Identify Human Resource in Conferences and events: the human
	resource planning process: recruitment, selection, induction, training,
	motivating
13	Assess the future of conferences and events: future trends, challenges
	and opportunities
	New trands for conferencing and events: Updated information upon
	new technologies i.e new event software cadministration and newly
	new technologies i.e new event software cadministration and newly granded market statisites
14	

Methodology	Lectures, presentations, articles discussion, independent and private study, preparation of projects, fieldwork and group work. Preparation for mid-term and final examinations				
Bibliography	Required TextbooksTitleEvents ManagementAuthor(s)Bowdin, Allen, O'Toole, Harris, McDonnellPublisherElsevierEdition3 rd Publ. Year2011ISBN				
	Textbooks, References, Other Bibliography				
	TitleConferences and Conventions, a global industryAuthor(s)T. RogersPublisherRoutledgeEdition3 rd editionPubl. Year2013ISBN9780415526685				
	TitleStrategic Management for Tourism and Hospitality and EventsAuthor(s)Nigel EvansPublisherRoutledgeEdition2 nd Publ. Year2015ISBN978-0415837248				
	TitleIntroduction to HospitalityAuthor(s)John R. WalkerPublisherPearsonEdition7thPbl. Year2016ISBN978-0133762761				
	Academic Journals				
	Annals of Tourism Research, Tourism Management, Current Issues in Tourism, Tourism Analysis, Tourism Recreations Research, Tourism Geographies, Journal of Sustainable Tourism, Event Management, Festival Management and Event Tourism, Journal of Convention and Event Tourism				
Evaluation	50% coursework and 50% final examination.				
Language	English				

Attachment 13 Sustainability in Tourism

Course Title	Sustainability in Tourism				
Course Code	TOU 321				
Course Type	Compuls	sory			
Level	Bachelor	of Arts			
Year / Semester of Study	3rd Year	r B Semester			
Lecturer's Name					
ECTS	6	Lectures / we	eek 3	Labs / week	
Course's Aim and Objective	such a wa	ay as to ensure the a	vailability of resou	neet the needs of society irces to meet the needs rs and contributors need	of future
Learning Outcomes	th P a in C e A th th C a d d P	 Appraise the fundamental concepts of sustainability that have application to the management of all forms of tourism, leisure and events. Provide a theoretical and practical understanding of physical, socio-cultural and economic sustainability and its prospects for successful implementation in developed and developing countries. Design the three dimensions of sustainable tourism: the environmental, economic and social dimensions Assess the key factors in sustainable tourism: the public sector, the industry, the voluntary sector, the host community, the media and the tourist Determine the importance of sustainable tourism in different areas: coastal areas and the sea, rural areas, mountainous regions, urban areas, islands and developing countries Propose the newest technologies and practices for sustainability that are used in the tourism industry worldwide 			
-	Week Content of the Course				
Course Syllabus	1 2 3	sustainable develo Underlying princip Dimensions of sus Explain the three of dimension of susta	inability: an introd pment and sustain bles of sustainable tainable tourism, 1 limensions of susta inable tourism dev limensions of susta	luction. The evolution o able tourism. tourism, leisure and eve eisure and events ainable tourism: the eco velopment. ainable tourism: the env	ents, nomic

	4	Explain the three dimensions of sustainable tourism: the social dimension of sustainable tourism development.
	5	Identify the key factors in sustainable tourism: the role of the public sector; the role of supra-governmental bodies, national governments, regional councils, local governments.
	6	Identify the key factors in sustainable tourism: the role of the industry. Sectoral approached to tourism and sustainability.
	7	Identify the key factors in sustainable tourism: the role of the voluntary sector. The role of the host community: hosts and destinations, local participation in decision making, government and community control, displacement and resettlement, visitor and host attitudes
	8	Identify the key factors in sustainable tourism. The role of the Media, the media and the tourist imagination: converging cultures. A new class of tourist: class, capital and travel
	9	Mid-Term Exam
	10	Ecotourism – criteria, spatial distribution, accreditation, interpretation Examine the importance of sustainable tourism in different areas: The importance of sustainable tourism in coastal areas and the sea.
	11	Quality control of sustainable tourism, leisure and events Examine the importance of sustainable tourism in different areas: The importance of sustainable tourism in rural areas.
	12	Examine the importance of sustainable tourism in different areas: The importance of sustainable tourism in urban areas.
	13	Examine the importance of sustainable tourism in different areas: The importance of sustainable tourism in islands; The importance of sustainable tourism in developing countries. Current practices and technologies and the future of sustainable tourism, leisure and events
	14	Revision-Preparation for the Final Exam
Methodology	preparati final exa	, presentations, articles discussion, independent and private study, on of projects, fieldwork and group work. Preparation for mid-term and minations
Bibliography	Require Title third won Author(s Publishe Edition Publ. Ye ISBN) M. Mowforth, I. Munt r Routledge 4 th
	Textboo	ks, References, Other Bibliography

	Title Author(s) Publisher Edition Publ. Year ISBN	The Routledge Handbook of Tourism and Sustainability C. Michael Hall, S. Gossling, D. Scott Routledge 1 st 2015 9780415662482
	Title Author(s) Publisher Edition Publ. Year ISBN	The Practice of Sustainable Tourism, Resolving the Paradox Michael Hughes, David Weaver, Christof Pforr Routledge 1 st 2015 9780415749398
	Title Author(s) Publisher Edition Publ. Year ISBN	Sustainable Tourism, Driving green investment and shared prosperity in developing countries Federico Vignati, Don Hawkins, Bruce Prideaux CreateSpace 1 st 2015 9781516873807
	Title Author(s) Publisher Edition Publ. Year ISBN	Environmental Issues: looking towards a sustainable future R. McDonnel Pearson 4 th 2013 9781256933090
	Title Author(s) Publisher Edition Publ. Year ISBN Academic Jou	The Geography of Tourism & Recreation: Environment, place and space C. Michael Hall, Stephen J. Page Routledge 3 rd edition 2010 Reprinted 978041533561 irnals
	Tourism Analy Sustainable To Journal of Tou	urism Research, Tourism Management, Current Issues in Tourism, ysis, Tourism Recreations Research, Tourism Geographies, Journal of purism, Journal of Ecotourism, Tourism in Marine Environments, rism and Culture, World Development, Tourism Studies
Evaluation	50% coursewo	rk and 50% final examination.
Language	English	

Course Title	Tourism Planning & Development			
Course Code	TOU 325			
Course Type	Compulsory			
Level	Bachelor of Arts			
Year / Semester of Study	3 rd Year B Semester			
Lecturer's Name				
ECTS	6 Lectures / week 3 Labs / week			
Course's Aim and Objective	This course seeks to determine an approach to planning that integrates the guidelines for sustainable tourism development. This development must balance the economic goals of the industry with the needs of the community and at the same time incorporate vital safeguards for the natural environment. Students will validate the need for tourism planning. Methods and good practice will be determined, enabling the student to assess future proposed tourism projects at a strategic management level. Socio-economic consequences of various strategic approaches will be examined and evaluated, with the aim of preparing the graduating student to play an important and effective role in the tourism industry.			
Learning Outcomes	 Examine tourism planning and policy Compare the changing dimensions of tourism planning and analyse different approaches to tourism planning such as Boosterism, Economic/Industry-Oriented Approach, Physical/Spatial Approach, and Community Oriented Approach Classify the tourism planning systems Debate the integrated tourism planning process Examine the tourism planning and policy at the international and national level Appraise the role of government as entrepreneur Develop skills for planning destinations and achieving sustainability 			
Prerequisites	None			

Attachment 14 Tourism Planning and Development

Course Syllabus	Week	Content of the Course
	1	Examine tourism planning and policy -The Sustainable Tourism Imperative and its Connection to the Environment -Policy and Planning. The difference between policy and planning. The different types of planning. The characteristics of planning. The importance of public policy. -Planning for Tourism. The value of tourism planning.
	2	Identify the changing dimensions of tourism planning. Identify the changing dimensions of tourism planning. International tourism policies from 1945 to the present. Direct and indirect government intervention in Tourism. -Approaches to Tourism Planning: Boosterism: the simplistic attitude of Boosterism. Elements of the Boosterism Idea. Economic/Industry- Oriented Approach: the of the governments in Industry-Oriented Approach.
	3	Identify the changing dimensions of tourism planning -Approaches to Tourism Planning. Physical/Spatial Approach: the origins of Physical/Spatial Approach to Tourism Planning. The implications of Physical/Spatial Approach to tourism planning. Community Oriented Approach: the aims of Community Oriented Approach to tourism planning. Conditions that are appropriate and inappropriate to local tourism development. Impediments to public participation in tourism planning.
	4	 Explain the tourism planning systems -Planning and Policy as Theory. The elements of a system. -Tourism Systems. Definition. Different types of systems models. The issue of scale. -The Policy, Planning and Decision-making Process. Policy analysis. -Strategic Planning for Tourism. Definition. Advantages of strategic planning for tourism. Key components of strategic planning for tourism. Reasons for strategic planning for tourism. Understanding interdependence.
	5	Explain the tourism planning systems -The Policy, Planning and Decision-making Process. Policy analysis. -Strategic Planning for Tourism. Definition. Advantages of strategic planning for tourism. Key components of strategic planning for tourism. Reasons for strategic planning for tourism. Understanding interdependence.
	6	Examine the tourism planning and policy at the international level -Hard" and "Soft" International Laws. International tourism trade. International tourism organizations. The World Tourism Organization. The development of international conservation and environmental law. The World Heritage Convention.
	7	Examine the tourism planning and policy at the international level -Supranational Organizations. The European Union. The importance of tourism for the European Union. The organization of American States and Tourism Planning and Policy. Mid-Term Exam
	9	Examine the tourism planning and policy at the national level -Role of government in tourism. Coordination, planning, legislation, regulation. Identify the role of government as entrepreneur. -Stimulation

	-T	ourism Promotion
		entify the role of government as entrepreneur ocial Tourism
		overnment as public interest protector
		e organization of government involvement in tourism.
		an destinations. Criteria for the identification of destination zones.
		efinition of destinations.
		estinations and Places. The role of Globalization. The strategic place arketing.
		hanging Places and Thinking. Shortcomings in local land use
		ntrol. The elements of growth management. Desired conditions for
		owth management.
		an destinations
		elationships and Networks. Networks-definitions. Types of
		tworks. The importance of network relationships. The role of
		vernments in the development of networks. onflict in Destination. Conflict resolution definition. Types of
		nflict resolution. Conditions for resolving interest-based conflict.
		e concept of trust. Definition. The value of trust.
		esign sustainability
		n Ecological Approach. Principles of good site design.
		hange in Building. The six S's of layered change in buildings.
		hinking Sustainable Tourism Planning
		evision-Preparation for the Final Exam
Methodology		resentations, articles discussion, independent and private study,
	final examina	of projects, fieldwork and group work. Preparation for mid-term and ations
	Required Te	
Bibliography	1	
	Title:	Tourism Planning: Policies, Processes and
		Relationships
	Author(s): Publisher:	C. Michael Hall
	Edition:	Pearson 2^{nd} ed.
	Year:	2008
		978-0132046527
	Textbooks, References, Other Bibliography	
	Title	Tourism Principles & Practices
	Author(s) Publisher	John Fletcher, Alan Fyall, David Gilbert, Stephen Wanhill Pearson
	Edition	5th
	Publ. Year	2013
	ISBN	978-0-273-75827-3
	Title	Marketing and Managing Tourism Destinations
	Author(s)	Alastair M. Morrison
	Publisher	Routledge
	Edition	1^{st} ed.
	Publ. Year	2013
	ISBN	978-0-67250-4

	Title	Tourim Geography, Critical Understanding of Place, Space
		and Experience
	Author(s)	Stephen Williams, Alan A. Lew
	Publisher	Routledge
	Edition	3 rd edition
	Publ. Year	2015
	ISBN	9780415854436
	Academic Jo	urnals
	Annals of To	urism Research, Tourism Management, Current Issues in Tourism,
	Tourism Anal	ysis, Tourism Recreations Research, Tourism Geographies, Journal of
	Sustainable T	ourism, World Development, Tourism Studies
Evaluation	50% coursewo	ork and 50% final examination.
Language	English	

Attachment 15 International Tourism

Course Title	International Tourism						
Course Code	TOU 401						
Course Type	Compulsory						
Level	Bachelor	of Ar	ts				
Year / Semester of Study	4 th Year A	Sem	ester				
Lecturer's Name							
ECTS	6		Lectures / week	3		Labs / week	
Course's Aim and Objective	This course aims to provide new perspectives of tourism as an international business. The student will get familiar with the internationalization of tourism businesses like, airlines, cruises and people like labor or customers. Also the student will be able to see tourism as part of a bigger context.					n of tourism	
Learning Outcomes	 Assess the framework of international business and tourism Evaluate the internationalization of tourism businesses Choose tourism and destinations in the internationalization of business Appraise the importance of new technologies in the development of multinational tourism organizations 						
Prerequisites	None						
Course Syllabus	Week 1 2 3 4 5	Introduction: Tourism and International Business-Tourism as an international business. Conceptualizing tourism and international business. Relating business to tourism.Analyze the international business and tourism framework: Regulating the International trade in tourism services. Regulating tourism- Governance and regulation-Enabling. Mobility-multilateral frameworks for liberalizing trade in Tourism services.Analyze the international business and tourism framework: Citizenship and the state: hidden features in the internationalization of tourism. 			onal Regulating n- Trameworks Citizenship urism. some mobility hips. Vature and ing nature vational s),		

	6 Explain the International and transactional aspects of the global cruise industry. International business. Mass consumption and the cruise industry.		
	 7 Explain the internationalization of tourism businesses: Corporate consolidation, brand differentiation and emerging markets. International business, interdependency and logistics. International cruise tourism and corporate social responsibility. 		
	8 Mid-Term Exam		
	9 Explain the internationalization of tourism businesses: International business networks and intercultural communications in the production of tourism. Tourism as a global interface. The intercultural dimensions of management. Intercultural communications and competence. Intercultural contracts.		
	10 Explain the internationalization of tourism businesses: practices and processes: The internationalization of tourism commodity chains. Analyzing tourism economic development. Commodity chain analysis an introduction to the main approaches. Commodity chains and political economy. Commodity chains and tourism. Institutional framework.		
	11 Explain the internationalization of tourism businesses: The internationalization of tourism labor markets. Tourism and youth travel. Work and young budget travelers. International tourism and young budget travelers.		
	12 Examine tourism and destinations in the internationalization of business: International business, intellectual property and the misappropriation of place: food, wine and tourism. Place "differentiation" and the emerging role of intellectual property. Intellectual property of place. Tourism and the misappropriation of place.		
	13 Examine tourism and destinations in the internationalization of business: Sports facilities and transactional corporations: anchors of urban tourism development; Partnerships and social responsibility: leveraging tourism and international film industry.		
	14 Revision-Preparation for the Final Exam		
Methodology	Lectures, presentations, articles discussion, independent and private study, preparation of projects, fieldwork and group work. Preparation for mid-term and final examinations		
Bibliography	Required Textbooks Title: International Business and Tourism: Global Issues, Contemporary Interactions Author(s): T. Coles, M. Hall Publisher: Routledge Edition: 1 st Kindle Edition Year: 2011 ISBN		
	Textbooks, References, Other Bibliography Title Tourism and Borders: Contemporary Issues, Policies and International Research Author(s) H. Wachowiak Publisher Routledge Edition 1 st		

	Publ. Year	2017	
	ISBN	978-1138273924	
	Title	The Management of International Tourism	
	Author(s)	S. Witt, M. Brooke, P. Buckley	
	Publisher	Routledge	
	Edition	2 nd	
	Publ. Year	2013	
	ISBN	9780415626156	
	Title	Research Themes for Tourism	
	Author(s)	P. Robinson, S. Heitmann, P. Deike	
	Publisher	Cabi	
	Edition	1 st	
	Publ. Year	2011	
	ISBN	978-1845936846	
	Academic Jou	urnals	
	Annals of Tourism Research, Tourism Management, Current Issues in Tourism,		
	Tourism Analysis, Tourism Recreations Research, Tourism Geographies, Journal of		
	Sustainable Tourism		
Evaluation	50% coursewo	rk and 50% final examination.	
Language	English		

Course Title	Contemporary Tourism Issues				
Course Code	TOU 421				
Course Type	Compulsory				
Level	Bachelor of	of Arts			
Year / Semester of Study	4 th Year B Semester				
Lecturer's Name					
ECTS	6	Lectures / week	3	Labs / week	
Course's Aim and Objective Learning Outcomes	 This module presents an overview of current trends and issues in the tourism sector and aims to provide students with a deeper understanding of the background, nature and implications of these. Teaching and learning sessions will focus on discrete topics that highlight the changing nature of tourism and its industries such as the emergence of new products and markets, and on external factors that influence the tourism industry such as climate change and globalization. Apply appropriate theories and concepts to the meaning and philosophy of tourism and hospitality issues Compare interpret how tourism and hospitality social practices interact with political, economic, cultural, natural and/or technological environments and 				
	 systems Criticize a wide range of current tourism issues and topics Evaluate the underlying literature and concepts for current trends. Critically analyse the development of ethical and sustainable practices in tourism in an international context Evaluate new developments in tourism as a result of contemporary issues such as globalisation, consumer trends, and political, social and economic challenges Manage the technological advances: airline, accommodation, transport, events and conferencing and business/leairure activities software, Social media and search engines 				
Prerequisites					
Course Syllabus	2	Of Ethics, Leisure and Tor Critically associate Tour Reduce Poverty? Pro-po Rhetoric? Is There Actua Whose Rhetoric? Pro-poo Development.	ism and Pove or Tourism: ally Much Rh or Tourism, Cl	rious Fun of Doing rty Reduction. Doe Is There Value B etoric? Is The Val imate Change and S	es Tourism Beyond the ue Beyond Sustainable
	3	Review Tourism and Cli Beyond The Hype. Touris	•	U	

Attachment 16 Contemporary Tourism Issues

	r	Deflection
		Reflection.
	4	Analyze Slow Tourism. Are Slow Travel and Slow Tourism Misfits, Compadres or Different Genres? Advocating and Implementing Slow Tourism. Questioning Slow as Sustainable.
	5	Examine Tourism Authenticity. The Dilemma of Authenticity and Inauthenticity. Authenticity in Tourism Studies. Staged Authenticity. Authenticity Matters: Meanings and Further Studies in Tourism
	6	Contemporary Tourist Experience: Concepts and Consequences/ Tourism and Film.
	7	Mid-Term Exam
	8	Examine Volunteer Tourism: Commodified Trend or New Phenomenon. Volunteer Tourism: As good as it Seems? /May Not be as Good as it Seems. Volunteer Tourism: Looking Forward.
	9	Residential Tourism or Lifestyle Migration: Social Problems Linked to the Non-Definition of the Situation.
	10	Review Dark/Grey Tourism. Surrealist Pilgrims, Melting Clocks in Marble Halls: Dark Tourism for a Postmodern World Contemporary issues around the types of Tourism: leaisure, business, Grey Tourism, gastronomy tourism, health tourism, religious tourism, visiting gfriends and family, eco tourism.
	11	Examine Sports Tourism
	12	Critically review tourism in the Age of Globalization. In-depth analysis of an area of interest in contemporary tourism and relate the material to wider industrial, socio-cultural and environmental issues.
	13	Critically review future Tourism: Political, Social and Economic Challenges. Contemporary challeges: increase in environmental changes, tourism gaining momentum, people are moving fast, sustainability effect, must see attraction places before they disappear, rendering tourism still the most interesting part of the economy. Sugestions to improve current situations with tourism contenporry issues
	14	Revision-Preparation for the Final Exam
Methodology	preparati	, presentations, articles discussion, independent and private study, on of projects, fieldwork and group work. Preparation for mid-term and minations
Bibliography	Required TextbooksTitleCritical Debates in TourismAuthor(s)Tej VIr SinghPublisherChannel View PublicationsEdition1stPubl. Year2012ISBN9781845413422Textbooks, References, Other BibliographyTitleContemporary Tourist Experience: concepts and	
	Author(s	concequences

	Publisher Edition Publ. Year	Routledge 1 st 2017	
	ISBN	978-1138081482	
	Title third world	Tourism and Sustainability: development and new tourism in the	
	Author(s)	M. Mowforth, I. Munt	
	Publisher	Routledge	
	Edition	4 th	
	Publ. Year	2016	
	ISBN	9781138013261	
	Title	Research Themes for Tourism	
	Author(s)	P. Robinson, S. Heitmann, P. Deike	
	Publisher	Cabi	
	Edition	1 st	
	Publ. Year	2011	
	ISBN	978-1845936846	
	Academic Jou	irnals	
	Annals of Tou	urism Research, Tourism Management, Current Issues in Tourism,	
	Tourism Analysis, Tourism Recreations Research, Tourism Geographies, Journal of		
	Sustainable To		
Evaluation	50% coursewo	ork and 50% final examination.	
Language	English		

Attachment 17 Educational Guide For Students With Special Needs (SWSN) In Higher Education

EDUCATIONAL GUIDE FOR STUDENTS WITH SPECIAL NEEDS (SWSN) IN HIGHER EDUCATION



Translated from the project written by: Marilena Alexandrou, BA Medieval and Modern Greek Literature, MA in Special (Inclusive) Education, CDA Lecturer

- A. Educational assessment of a student by CDA College lecturers
- B. Detection Child referral process for evaluation
- C. Evaluation by the Special Education and Education Committee
- D. The assessment of the needs of each child deemed likely to have special needs is made by the District Special Education and Education Committee of each district.

<u>Strategies - Teaching Methods – Facilitations</u>

1. Students with movement disabilities

- Free access to all areas
- Ramps
- Lifts
- Special Toilets

2. Visually impaired students

- Allow the recording of lectures, the use of PCs to record notes,
- What is written in the table should also be spoken orally.
- Lesson material should be available in alternative formats (electronic format, larger print font size
- Allow students to sit in the front of the room.
- Alternative exam forms (in electronic format or in large print e.g. font size).
- Help visually impaired students find fellow students to help them.

3. Students with hearing problems

• Deaf: is one, whether hears or not, does not perceive speech with his hearing alone. He/she mainly uses the visual channel to perceive his interlocutors (reading, sign language, written language).

- Hard of Hearing: is one, whether wearing or not, has difficulty in perceiving speech with his or her hearing alone. However, most of the speech information perceives it from his or her hearing.
 - It is appropriate to sit at the front of the room so as to have as much visual and auditory contact as possible with you.
 - \circ Write announcements and instructions in the table.
- Courses should be examined in writing. If interpreted verbally, the presence of an interpreter (knowledge of the sign language) is needed.

4. Students with medical problems, chronic diseases

- When the student is absent from the courses regularly, it would be useful to record notes from assistant students.
- Show understanding when a student is late in the lesson. A student with chronic illnesses, due to his health condition, has difficulty moving quickly to college due to disorientation, dizziness or lack of physical energy.
- Show understanding when a student is often absent from lessons.
- Make sure your course material is available electronically.
- Please extend the deadline for the delivery of the work.
- When a student needs to get up (eg to walk or change position during the lesson), allow it.

5. Students with developmental disorders - learning difficulties

- Keep the bibliography and course material available from the beginning of the academic semester. The same applies to any other material used in your course.
- Inform in advance of the material to be covered within the course and organize the curriculum in modules.
- Prior to viewing a video or a movie, highlight the most important points (spoken or written).
- Make your material well organized (eg include capital summaries, glossaries, indexes).

6. Students with speech difficulties

- At the beginning of the semester, discuss with the students about the ways of communication they are using. Also, consider how they can work best in your lesson (eg if they can answer a question that will be asked orally if they can to ask questions and comments during the lesson, or whether they can complete oral presentations, etc.). If not, find alternative ways to help them show off their skills (for example, to work out an extra job.
- The student with speech problems has difficulty communicating. In your attempt to contact such a person, if you do not understand something do not pretend otherwise. Just ask to repeat or spell the words you do not understand.
- Have patience and dedicate as long as you need to communicate effectively.

7. Students with Attention Deficit Disorder - Hyperactivity Disorder (ADHD)

- In conjunction with the oral presentation, use visual material. Link the concepts to each other using visual and verbal methods (eg conceptual charts, charts).
- Use well-organized material that includes capital summaries, glossaries, indexes.
- When you teach new concepts, divide the teaching into steps. First indicate what the subject and topic are, then review the previous lessons and summarize.
- Organize your material in modules/chapters/lectures.

8. Students with autism spectrum disorders

- The requirements of the course should be determined from the start in the semester. Provide written and oral instructions for assignments, important dates and delivery deadlines.
- Pre-notify any changes
- Do not emphasize details but help students with autistic features to understand the substance. Be straightforward and clear.
- Do not expect that students with autistic disorders will automatically follow your instructions. Try to give simple instructions and ask the students to repeat the instructions you give to check their understanding.

Attachment 18 Revised Academic Hierarchy and Committees at CDA College

1. THE BOARD OF GOVERNORS

The membership of the Board shall be as decided by the founder from time to time. It consists of the Chairman and three members.

The Chairman:	Christoforou Demetris
Member:	Christoforou Athanasios
Member:	Christoforou Goudi Chrysa
Member:	Ioannou Pantelis

Secretary to the Board: Charalambous Irene

Duties and Responsibilities

- To decide the policy to be pursued by the College.
- To appoint the Director.
- To appoint the Finance Director.
- To establish and dissolve such other Committees or Councils, and their constitution as the Board deems necessary to fulfil the objectives of the College or the requirements of statute.
- To secure the financial resources to support the goals and policies of the College.
- To receive and act upon, as necessary, reports of the Academic, Administrative, Disciplinary and Finance Committees.
- The Board shall meet not less than twice per academic year.

2. THE FINANCE COMMITTEE

The Finance Committee shall operate under the Chairmanship of the Financial Director.

The membership of the Committee shall be as decided by the Board at Governors, but as all times shall include:

- The Finance Director
- The Chairman of the College
- A member of the Governors

DUTIES AND RESPONSIBILITIES:

The Committee shall be responsible to the Board of Governors for:

- the financial stability of the College
- the preparation of an annual budget and its subsequent control
- the financial support necessary for the proper operation of the programmes of study
- the operation of the accounting system within the College and its annual audit
- the terms of contracts and conditions of employment of staff the remuneration and other benefits of the staff.

3. THE ACADEMIC COMMITTEE

The membership of the Committee shall be as decided by the Board of Governors. Members:

- The Deputy General Director (Academic Affairs & Administration)
- Higher Adm. Officer, Assistant to the General Director
- The Assistant Director (Admissions)
- The Finance Director
- The Limassol, Larnaca and Paphos Precinct Principal
- The Heads of the Departments
- Two members of the faculty
- One member of the Administrative Staff
- The Librarian
- One member of the Students Union.

- To make recommendations to the Board of Governors for the board academic policy to be pursued by the College.
- To receive reports from its standing Subcommittees and to make recommendations there on.
- To receive reports from the Assessment Board to note.
- To receive qualitative reports upon the operation, of the academic and professional programmes offered by the College, and to make recommendations thereon.
- To receive and consider reports upon the academic progress of the student body.
- Assessing existing and developing new programs of study.
- Setting up and continuously monitoring academic standards.
- Setting up and supervising the implementation of admission requirements.
- Reviewing regularly the college admission requirements.
- Developing, assessing and modifying methods of teaching.
- Setting up examination procedures and regulations.
- Upgrading methods of student assessment.
- Establishing the graduation requirements for all degrees and diplomas.
- Modifying, reviewing, developing and accessing programs of study.
- Establishing criteria for scholarships and awards.
- Allocating academic responsibilities to members of the faculty.
- Dealing with all matters affecting educational policy and
- Recommending the recruitment of new faculty members.
- The Committee shall normally meet not less than two times per academic year.

The Committee may refer such matters to its Standing Committee as are consistent with its, and their responsibilities, and as decided by the Director.

4. THE ADMINISTRATIVE COMMITTEE

The membership of the Committee shall be as decided by the Board of Governors. Members:

- The Deputy General Director (Academic Affairs & Administration)
- Higher Adm. Officer, Assistant to the General Director
- The Assistant Director (Admissions)
- The Finance Director
- The Limassol, Larnaca and Paphos Precinct Principal
- The Registrar
- The Librarian
- The Technical Manager
- The Heads of the Departments
- Two members of the faculty
- Two members of the Administrative Staff
- Two members of the Students Union

- To make recommendations to the Board of Governors for the broad administrative policy to be carried out by the College.
- To receive reports from its standing Subcommittees and to make recommendations there on.
- To receive qualitative reports upon the operation, of the academic and professional
- To receive and consider reports upon the conduct in general of the student body.
- The Committee shall normally meet not less than three times per academic year.

5. THE DISCIPLINARY COMMITTEE

The membership of the Committee shall be as decided by the Board of Governors. Members

- The Deputy General Director (Academic Affairs & Administration)
- Higher Adm. Officer, Assistant to the General Director
- The Assistant Director (Admissions)
- Three Heads of Department
- Four faculty members
- Two members of the Student Union

DUTIES AND RESPONSIBILITIES:

The Committee shall report, and make recommendations, to the Director on

- student affairs in conflict with the Code of Student Conduct
- any breach of the Assessment Regulations.

How the Academic, Administrative and Disciplinary committees function

The Committees meet regularly, at least 4 times a year, after invitation of their Chairman. The invitation of the members of the Committee and the subjects of the daily agenda in the regular meeting are made known in writing, at least one week prior to the meeting day of the Committee.

The Committees are in quorum when at least half of its members plus one are present. The decisions of the Committees are taken by a simple majority of the present members. If there is a tide vote then the decision of the Chairman of the Committee is taken into consideration.

The decisions of each Committee are taken down in the special minutes book by the Chairman and the secretary. A member of the Teaching Staff acts as the secretary of the Committee, after being elected by the Chairman during the first meeting of the Committee. The Chairman is responsible of keeping the minutes.

Because of the small size of the College, the Academic and the Administrative Committee are the same for the place of business as well as for its branches. However, there are four different Disciplinary Committees – one for the place of business in Nicosia, one for the Limassol branch and one for the Larnaca branch and one for the Pafos branch.

6. THE PROFESSIONAL PROGRAMMES STANDING COMMITTEE

- The Head of Department Chairman
- The Course Co-ordinator
- The members of staff substantially involved on the programme
- One member of Student's Union

To report and make recommendations to the Academic Committee on:

- the establishment and maintenance of academic quality within the College educational programmes
- the development of the existing professional and the introduction of new programmes of study
- considering and making recommendations upon, the assessment policy to be conducted within the College.
- Assessing existing and developing new professional programs of study.
- Setting up and continuously monitoring academic/professional standards.

7. THE STAFF DEVELOPMENT STANDING COMMITTEE

- The General Director
- The Personal Assistant to the General Director
- The Deputy General Director (Academic Affairs & Administration)
- The Registrar
- The Limassol, Larnaca and Paphos Precinct Principal
- The Head of Departments
- Two faculty members
- One member of the Student's Union

DUTIES AND RESPONSIBILITIES:

To report and make recommendations to the Academic Committee on:

- the sufficiency of the staff necessary to support the programmes of study in order to achieve the stated aims of the College
- satisfactory procedures for the selection, appointment personal and professional development and personal evaluation of staff
- the operation and effectiveness of the staff self-evaluation plans and any action that should flow from it
- the policy for the appointment of part time members of staff
- the sufficiency of the staff necessary to support the administration and operational efficiency of the College as a whole.

8. THE RESOURCES STANDING COMMITTEE

- The Deputy General Director (Academic Affairs & Administration)
- The Technical manager
- The Limassol, Larnaca and Paphos Precinct Principal
- The Librarian
- Two Heads of Department
- One member of Student's Union

DUTIES AND RESPONSIBILITIES:

To report and make recommendations to the Administrative Committee on:

• the condition and maintenance of its building stock and any alterations necessary to improve and support the teaching activity

- the sufficiency and suitability of the equipment necessary for the implementation of the programmes of study
- the sufficiency and suitability of the accommodation necessary for the location of the programmes of study
- the smooth running of the operations of the College

9. THE LIBRARY STANDING COMMITTEE

- The Librarian (Chairman)
- Two Heads of the Departments
- Two members of the Student's Union.

DUTIES AND RESPONSIBILITIES:

To report and make recommendations to the Administrative Committee on:

- the literary stock necessary to support the professional needs of the programmes of study
- the personnel required to support the efficient operation of the library
- the teaching and learning equipment necessary to support the programme of study
- the mode of the library as a learning resource.

10. THE STUDENT AFFAIRS STANDING COMMITTEE

- The Assistant Director for Admissions
- The Registrar
- The Deputy General Director (Academic Affairs & Administration)
- The Personal Assistant to the General Director
- Three Heads of Department
- Two members of the Administration Staff
- Two members of the Student's Union

DUTIES AND RESPONSIBILITIES:

To report and make recommendations to the Academic Committee on:

- the preparation of the Student Handbook
- policies to be pursued to raise the quality of student life and enhance staff/student relationship
- the implementation and review of the Code of Student Conduct.

11. THE INTERNAL QUALITY ASSURANCE COMMITTEE (IQAC)

- The Deputy General Director (Academic Affairs & Administration) (Chairman)
- Three Members of the Teaching Staff
- Two Members with quality assurance knowledge
- One Representative of the Student's Union and for Masters two students (one bachelor and one master).

The Internal Quality Assurance Committee shall be decided by the Board of Governors.

• The IQAC shall meet regularly, at least 6 times a year. Additional meetings are set before each External Accreditation after invitation of their Chairman. The invitation of the members of the Committee and the subjects of the daily agenda in the regular meeting are made known in writing, at least one week prior to the meeting day of the Committee.

- The Committees are in quorum when at least half of its members plus one are present. The decisions of the Committees are taken by a simple majority of the present members. If there is a tide vote then the decision of the Chairman of the Committee is taken into consideration.
- The decisions of each Committee are taken down in the form of minutes. A member of the Teaching Staff acts as the secretary of the Committee, after being elected by the Chairman during the first meeting of the Committee. The Chairman is responsible of keeping the minutes.
- The members of the IQAC are written down in the internal regulations of the College and are published in the College Website.

- Responsible to apply all the requirements mentioned in the article 12 & 14 of educational quality assurance set by The Cyprus Agency of Quality Assurance and Accreditation in Higher Education.
- Coordinate the preparation of Self-evaluation Reports related to the External Accreditations
- Responsible to prepare the General Accreditation Reports of the College to be sent to "Foreas"
- In the General Accreditation Reports should include the internal mechanisms maintaining the quality assurance in the College
- It controls the general direction of instruction, research, and examination, and awards degrees, diplomas and certificates as well as receive reports from all standing and special committees. For the time being, It undertakes the following:
- approves the organisation of faculties, institutions, and other academic units;
- plans, develops and reviews academic programmes;
- regulates the admission of persons to programmes of study and their attendance at such programmes and examinations;
- appoints and instructs examiners and Boards of Examiners, and oversees examinations;
- awards degrees, diplomas, certificates, scholarships, prizes, and medals;
- to review, evaluate and recommend changes to the general curriculum structure:
- existing and new programmes of studies
- consider and approve minor changes to programmes requirements regarding curriculum and assessment as well as to approve new modules within existing programmes;
- set guidelines and procedures pertaining to the administration of programmes, examinations;
- approve results of the students and award degrees to students who meet the degree requirements in accordance with the Regulations.
- establish guidelines and procedures pertaining to the administration of programmes and graduate student matters;
- approve the allocation of the Research Scholarship budget
- review and evaluate other educational policy issues including admissions and advance placement criteria, calendar, issuance of degrees, and rationalisation of teaching across departments.
- evaluates and recommends changes on the teaching methods of each programme
- they receive relevant information from the Faculty Evaluation
- evaluates the staff teaching behavior and methods.

The outcomes are regularly monitored and evaluated through:

- the 30 quality assurance mechanisms outcomes
- Student Complaint Form
- The College will also introduce the Surveys and Opinion Polls by current students and Alumni Opinion Polls.

- Students' Faculty Evaluation Results
- Faculty Classroom Observation Results
- Faculty Other Academic Matters Results
- Faculty Overall Evaluation Results
- Internal Examiner's Comments

12. THE INTERNAL QUALITY ASSURANCE COMMITTEE BY DEPARTMENT

- a) the President or Vice President of the Department / Division
- b) a member of the Departmental / Sectoral academic staff, preferably experienced in quality assurance procedures
- c) an undergraduate or a student of the Department / Sector who is in the third year of study.

13. THE FINAL PROJECT (THESIS) COMMITTEE (FPC)

- The Director of the Campus (Chairman)
- The Head of the Department
- The Supervisor of the Project
- One Member of the Teaching Staff

DUTIES AND RESPONSIBILITIES:

- It comprises of 3 faculty members, the head of the programme, the Thesis Supervisor and another faculty member of the programme.
- They meet once or twice per year to review the final projects
- They assess/evaluate the graduate students' final projects/thesis/work

14. THE STUDENTS' TRANSFER COMMITTEE (STC)

- The Director of the Campus (Chairman)
- The Assistant Director (Admissions)
- The Deputy General Director (Academic Affairs & Administration)
- The Personal Assistant to the General Director
- The Head of the Department
- The Head of the Administration
- One member of the faculty staff

DUTIES AND RESPONSIBILITIES:

- It comprises of 3 faculty members, the head of the programme, the Thesis Supervisor and another faculty member of the programme.
- They meet once or twice per year to review
- They compare and assess the transfer students' certificates, diplomas and detail transcript with the relevant programme of studies.

15. THE RESEARCH COMMITTEE

- The Head of the Research Department
- The Deputy General Director (Academic Affairs & Administration)
- The Limassol, Larnaca and Paphos Precinct Principal
- The Heads of the Departments
- Three Members of the Teaching Staff

- It's conducted once per semester
- To carry out academic research in order to support the college's teaching and project activities.
- To carry out pure research in collaboration with domestic and international institutions, in order to enhance expertise of the Research Team of the College.
- To undertake research projects covering issues, that have an impact on the Social, Economical and Technical developments of the Public and Private sectors in Cyprus and abroad; and
- To Provide Independent Research Services to external organizations.
- Committed to developing and promoting research activity.
- Research and advancement of knowledge as intellectual activities, are an integral part of our educational environment that fosters innovation and enthusiasm for excellence.
- All the Lecturers should undertake research each year and the research department will keep records for each research output.
- Lecturers will get teaching hours off for the research undertaken or an amount paid for a completed research is based on the research length and quality.
- Additionally lecturers will get extra payment if they entered into EU Funding Research Projects.
- Encourage lecturers to participate to seminars and all expenses paid by the college.
- To established collaborations with research centres abroad.
- Attendance at local relevant conferences, seminars, lectures, symposia is encouraged and strongly recommended.
- The College encourages and supports its faculty members to gain national and international recognition for excellence in their areas of expertise.

16. THE COORDINATORS OF THE PROGRAMS OF STUDY

1. <u>Sectetarial Studies and Higher Diploma in Office Administration</u>

Evi Papachristiforou Nicosia

Dorita Chrysanthou Limassol - Pafos

Katerina Ioannou Larnaca

2. <u>MBA Master in Business Administration and BA Bachelor in Business</u> <u>Administration</u>

Dr. Pantelis Ioannou Nicosia

Dr. Iosif Kafkalas Limassol

Dr. Amvrosios Prodromou Pafos

3. <u>BA Bachelor in Police Management</u>

Christina Agathangelou Nicosia - Limassol

4. BA Bachelors in Travel and Tourism Management

Dr. Eleni Asprogenous Limassol - Pafos

Dr. Nicos Rodosthenous Larnaca

5. Diploma in Travel and Tourism Administration

Athina Koliandri Nicosia

Susan Elfving Limassol

Dr. Nicos Rodosthenous Larnaca

Iordanis Koutemliades Pafos

6. <u>Diploma in ICT Information and Communication Technology</u>

Dr. Pavlos Panayi – Petros Efthymiou (Assistant) Nicosia

Olga Pelekanou Limassol

7. <u>Diploma in Beauty Therapy</u>

Dr. Alexandra Tsigonia – Director of School of Aesthetics and Hairdressing Nicosia – Limassol – Larnaca – Pafos

Andri Pattichi Larnaca

Fani Xanthopoulou Limnassol

Irene Tziortzi Nicosia

Panagiota Filippou Pafos

8. <u>Master in Beauty Therapy Care and Exercise in Health Promotion and Stress</u> <u>Management</u>

Dr. Alexandra Tsigonia – Director of School of Aesthetics and Hairdressing Nicosia – Limassol – Larnaca – Pafos

Dr. Dimitra Florou Limassol

9. Diploma in Fashion

Athanasia Amvrosiou - Susan Elfving (Assistant) Limassol

10. <u>Higher Diploma in Hairdressing</u>

Dr. Alexandra Tsigonia – Director of School of Aesthetics and Hairdressing Nicosia – Limassol – Larnaca – Pafos

Artemis Angelidou Nicosia

Christos Michael Limassol

Andri Tziamali - Christos Michael (Assistant) Pafos

Irene Tziortzi - Artemis Angelidou (Assistant) Larnaca

Attachment 19

ERASMUS + and International Agreements between CDA College and European Universities

This is overall information of the activities that our office had in the year 2015 - 2018. This Erasmus period it has been an excellent year for the College, we had an increase number of Students mobilities.

CDA College had a number of professors from all over Europe visiting for teaching and training in the areas of Business, Accounting, Computing Languages and other areas.

Herebelow are the CDA Instructors and Students visited foreign Universities:

- 23 CDA Instructors as visiting professors and
- 30 CDA Students participating in foreign universities lectures

Herebelow are the Foreign instructors and students visited CDA College:

- 120 foreign instructors visited CDA College the last 4 years as visiting professors.
- 150 foreign students from France, Lithuania, Poland, Romania, Hungary and Portugal participating in CDA College lectures.

The Erasmus office of CDA College expecting better results and more success next year due to several programs that we applied, we hope that all will be accepted.

CDA College Erasmus Office consists of:

Dr. Stelios Georgiou: Director of International Relations and Erasmus Coordinator Officers: Dr. (c) Tonia Georgiou Mrs Stella Michaelidou Dr. Valentina Christodoulou Mrs Katerina Ioannou Mrs Antigoni Michael (responsible for incoming students for studies) Mrs Karolina Kyprianou – Dissemination officer

CA College has 25 agreements with other foreign universities, here below is the list of all the universities.

	International Agreements between Foreign Universities and CDA College					
No	University Name	Institution Code	Coordinators Name	Coordinators E-Mail	Website	Country
1	Guarda Polytechnic Institute	P GUARDA01	Av. Dr. Francisco Sá Carneiro, 50	<u>E-mail: gmc@ipg.pt</u>	www.ipg.pt	Portugal
2	DUNAÚJVÁROSI FŐISKOLA /COLLEGE OF DUNAÚJVÁROS/	HU DUNAUJ01	Dániel Árpád KISS	kissdaniel@mail.duf.hu	www.duf.hu	Hungary
3	zegedi Tudomanyegyete m - University of Szeged	HU SZEGED01	Dr. habil. Jozsef	galj@mk.u-szeged.hu	www.u-szeged.hu	Hungary
4	Alexandru Ioan Cuza University of Iasi Faculty of Economics and Business Administration	RO IASI02	Prof.dr. Henri Luchian or Dorina Moisa	<u>erasmus@uaic.ro</u> dorina.moisa@uaic.ro	www.uaic.rom	Romania
5	Klaipeda University	LT KLAIPED01	Dalia Želvytė-Mockuvienė	Dalia.Zelvyte-Mockuviene@ku.lt	www.ku.lt	Lithuania
6	Klaipeda State University of Applied Sciences	LT KLAIPED09	Mrs Jurate Danieliene	j.danieliene@kvk.lt	<u>www.kvk.lt</u>	Lithuania
7	WYZSZA SZKOŁA HANDLOWA W RADOMIU (Radom Academy of Economics)	PL RADOM04	MA Izabela Kopycka	ikopycka@wsh.pl	www.wsh.pl	Poland
8	Małopolska Wyższa Szkoła Ekonomiczna w Tarnowie (Malopolska School of Economics in Tarnow)	PL TARNOW01	MSc Radoslaw Pyrek MSc Anna Mikos	iro.mwse@mwse.edu.pl anna.mikos@mwse.edu.pl	www.mwse.edu.pl	Poland
9	Universitatea din Oradea	RO ORADEA01	Ms Carmen Buran	cburan@uoradea.ro	www.uoradea.ro	Romania
10	Vilnius College of	LT VILNIUS14	Nijole Popoviene	n.popoviene@vtdko.lt	www.vtdko.lt	Lithuania

11	WEST LITHUANIA UNIVERSITY OF SCIENCE		Angele IIIeikiene	angele.lileikiene@ltvk.lt	<u>www.ltvk.lt</u>	Lithuania
12	UNIVERSITE DE BRETAGNE-SUD	FR VANNES04	FR VANNES04	sandra.vessier@univ-ubs.fr	www.univ-ubs.fr	France
13	University Of Craiova	RO CRAIOVA01	Vice-rector of International Relations and Academic Image Professor Cristiana Teodorescu, PhD	<u>cteoroscu05@yahoo.fr</u>	www.ucv.ro/en/	Romania
14	Vytautas Magnus University	LT KAUNAS01	Greta Brazaitytė Position International relations coordinator	greta.brazaityte@vdu.lt	K. Donelaičio g. 58, LT-44248, Kaunas, Lithuania	Lithuania
15	Newton College	CZ BRNO08	Jan Orava, Mgr	ja.orava@newtoncollege.cz	WWW.NEWTONCOLLEGE.CZ	czech republic
16	Georg-August- Universität Göttingen	D GOTTIN01	Dr Uwe Muuss Karen Denecke	karen.denecke@zvw.uni- goettingen.de	https://www.uni-goettingen.de/en/	Germany
17	Kaunas University of Applied science	LT KAUNAS02	Jolanta Valiaugiene Head of the Department of International Relations	jolanta.valiaugiene@go.kauko.lt	www.kaunokolegija.lt	Lithuania
18	Jade University of Applied Sciences	D WILHELM02	Dr. phil. Julia Blandfort	julia.blandfort@jade-hs.de	https://www.jade-hs.de/en/	Germany
19	Freie Universität Berlin	D BERLIN01	Student Exchange Office / SSC Nicole SCHINDLER ERASMUS Programme Administrator	incoming@fu-berlin.de	https://www.fu-berlin.de/en/index.html	Germany
20	Università degli Studi di Foggia	I FOGGIA03	Giulio Esposito	giulio.esposito@unifg.it	https://en.unifg.it/	Italy
21	Glyndwr University	UK DEESIDE01	Stewart Milne Head of Research Services Glyndwr University	"Stewart Milne" <s.milne@glyndwr.ac.uk></s.milne@glyndwr.ac.uk>	www.glyndwr.ac.uk	UK
22	Szent Istvan University	HU GODOLLO01	Dr. Kiss Csilla / Csilla Kiss, PhD Head of Department of Foreign Languages Erasmus Coordinator	"Csilla Kiss"	http://gk.sziu.hu/	Hungary

23	TURKU UNIVERSITY OF APPLIED SCIENCES	SF TURKU05	Anniina Jaranne	TEBinternational@turkuamk.fi	www.tuas.fi	Finland
24	UNIVERSIDAD DE ALMERIA	E ALMERIA01	University of AlmeriaINTERNATIONAL OFFICE Erasmus coordinator MARÍA SAGRARIO SALABERRI RAMIRO		http://cms.ual.es/UAL/buscar/index.htm?q=erasmus&hl=en	Spain
25	UNIVERSITAET GRAZ	A GRAZ01	Mag. Sabine Pendl	international@uni-graz.at	www.uni-graz.at	Austria

Attachment 20

Adult Education Seminar

Principles of Adult Learning CDA College Seminar

Adults:

- Bring prior experience and knowledge with them. Validate where people are. Create allies, not pupils.
- Want to know what's in it for them (WIFM)
- Enjoy speaking to one another, not just listening to the sound of your voice
- Have preference and prejudices that may not be overcome in a one-shot training
- Like to assist you and feel like an active part of the learning process
- Expert to be respected
- Enjoy active learning, small group exercise and moving around the room. Vary training activities
- Expert to be able to use what they learn immediately. Make information applicable
- Learn at different speeds and through different methods. Be flexible
- Need feedback and constructive criticism. The emphasis is on building the person not tearing them down
- Like to laugh

Principles of Adult Learning Work

Some Strategies and Learning Techniques for achieving he conditions under which adults learn best:

- 1. To create supportive environment
- 2. To emphasize personal benefits of training
- 3. To use training methods that require active participation
- 4. The use of variety of teaching methods
- 5. To provide structured learning opportunities
- 6. To provide immediate feedback on practice
- 7. To meet trainee's individual learning needs
- 8. To make course content relevant and coherent

Strategies and Techniques

A. Create supportive Environment

1. Convey respect for individuals and the belief and value in the learning process. Draw on previous experience of participants.

2. Techniques:

- a) Call each trainee by name throughout training
- b) Listen to each person's questions and viewpoints
- c) Never belittle an individual
- d) Always be courteous and patient
- e) Assure individuals that mistakes are part of the learning process
- f) Look for opportunities to validate each person
- g) Encourage trainees to support one another in learning endeavors
- h) Ensure that the physical space is as comfortable as possible

B. Emphasize Personal Benefits of Training

- 1. Adult learners need to know the course relates to their immediate work and will help them reach personal and professional goals- what's init for them (WIFM)
- 2. Techniques:
 - a) Have each participant develop their own personal goals for this training
 - b) Encourage participants to write down specific actions they will take in response to this training.

C. Use a Variety of Teaching Methods

- 1. Not all people learn the same way. In fact research shows there are many different learning styles characteristic ways that adults prefer to learn. Individual learning styles are influenced by personality, intelligence, education, experience, culture and sensory and cognitive preferences.
- 2. To engage all learners. It is best to vary the methods in which information is communicated
- 3. Training methods:
 - a) Group discussion (small and large)
 - b) Skill practice (role-play)
 - c) Lecture
 - d) Case study
 - e) Laboratory
 - f) Panel/guest expert
 - g) Game structured note-taking (accelerated learning)
 - h) Individual coaching
 - i) Question/answer
 - j) Demonstration
 - k) Technology (media, video, computer, interactive

D. Provide Structured Learning Opportunities

- 1. Empower trainees to be self-directed learners as they strive to fulfill objectives of the training by teaching them how to master the content and to become aware of their own learning process.
- 2. Techniques:
 - a) Teach trainees to learn by implementing learning tools into the curriculum
 - i. Structures note-taking
 - ii. Problem-solving exercises
 - iii. Brainstorming
 - iv. Progress logs
 - v. Evaluation own work and the work of others
 - b) Identify learning and assist trainees in becoming aware of their own preferred style e.g.
 - i. Have them analyze the way they went about doing a learning project
 - ii. Encourage participants to support/train one another

E. Provide Immediate Feedback on Practice

- 1. Providing timely corrective feedback leads to successful learning and mastery of content and skills
- 2. Sensitive feedback helps trainees correct errors and reinforces good behaviors. Adult learners want gentle, contractive criticism.
- 3. Techniques:
 - a) Self-feedback
 - b) Peer feedback
 - c) Trainer feedback

F. Meet Trainee's Individual Learning Needs

1. Effective trainers never forget they have a group of individual learners with varying abilities, experiences, and motivation.

2. Techniques:

- a) Get to know trainees
- b) Consider each trainee's capabilities and interests
- c) Encourage individual creativity and initiative
- d) Pay attention to individual communication
- e) Acknowledge cultural difference

G. Make Course Content/Relevant and coherent

- 1. Begin with the basic and build on each part in sequential order when, presenting course content.
- 2. Be sure that exercises and content can be applied to real-life situations fo the trainee (WIFM)
- 3. Techniques:
 - a) Provide overview of course with objectives
 - b) Relate each new component to previous component
 - c) When presenting new material present overall concept first
 - d) Utilize an Experiential Learning Model
 - e) Provide examples of concept that are relevant to trainee's work

Adults Learn Best when they:

- 1. Are in a supportive environment
- 2. Learners are allowed to define their own needs
- 3. See personal growth opportunities in the training
- 4. Material presented is relevant to perceived needs
- 5. Participate actively in cooperative and individual exercises
- 6. Educator respects the life experience of the learner
- 7. Material can be immediately related to learner's experience
- 8. Direction of learning made explicit at the outset
- 9. Instructions for learning activities are clear
- 10. Experience a variety of training methods and media
- 11. Are empowered with learning skills
- 12. Receive timely feedback on practice activities
- 13. Learners receive positive reinforcement for accomplishments
- 14. Have their individual needs met
- 15. Are taught course content that is relevant and in integrated patterns
- 16. Learners feel free to question and challenge
- 17. Learner's self-esteem and ego are respected

Attachment 21 Revised BA Travel and Tourism Management

		Courses and Code	Periods Per week	Duration of period	Periods per semester	ECTS
	Α' Εξ	άμηνο: (15 περίοδοι)				
1	ENG101 E	Business English	3	50'	42	6
2		ntroduction to the Hospitality ndustry	3	50'	42	6
3	TOU101 I	ntroduction to Tourism	3	50'	42	6
4	TRV103 1	Fravel Geography	3	50'	42	6
5	(One out of three				
	GRE 101 0	Greek I	3	50'	42	6
	GER 101 0	German I	3	50'	42	6
	RUS 101 F	Russian I	3	50'	42	6
	В	' Εξάμηνο: (15 περίοδοι)				
6	ACC101	Financial Accounting for Tourism	3	50'	42	6
7	INF101	Business Information Systems	3	50'	42	6
8	MGT101	Principles of Management in Tourism	3	50'	42	6
9	TOU102	Introduction to the Leisure Industry	3	50'	42	6
10		One out of three		501	40	
	GRE 102	Greek II	3	50'	42	6
	GER 102	German II	3	50'	42	6
	RUS 102	Russian II	3	50'	42	6
		' Εξάμηνο: (15 περίοδοι)				
	ECO201	Microeconomics for Tourism	3	50'	42	6
	SOC201	Tourism Sociology	3	50'	42	6
13	MTH201	Statistics I	3	50'	42	6
14	TOU201	Travel & Tourism Law	3	50'	42	6
15	TRV201	Travel Operations Management	3	50'	42	6
	Δ	' Εξάμηνο: (15 περίοδοι)				
16	TOU220	Special Interest Tourism	3	50'	42	6
17	TOU221	Marketing in the T/T Industry	3	50'	42	6
18	TOU224	Research Methods in Tourism	3	50'	42	6
19	ECO202	Macroeconomics for Tourism	3	50'	42	6
20	MTH202	Statistics II	3	50'	42	6

Revised BA Travel & Tourism Management Curriculum (4 Years, Plus an Optional Foundation Year, Bachelor of Arts)

			Per week	Duration of period	Periods per semester	ECTS	
	E' I	Εξάμηνο: (15 περίοδοι)					
21 A0	CC311	Managerial Accounting for Tourism	3	50'	42	6	
22 Bl	3US 301	Organizational Behavior in Tourism	3	50'	42	6	
23 T(OU302	Digital Marketing & Social Media in Tourism	3	50'	42	6	
24 M	/IAR322	Consumer Behavior in Tourism	3	50'	42	6	
25 *	*Plus one	Elective					
	2	ΣΤ΄ Εξάμηνο: (15 περίοδοι)					
26 T(OU320	Conferences and Events Management	3	50'	42	6	
27 T(OU321	Sustainability in Tourism	3	50'	42	6	
	/IGT321	Human Resource Management in Tourism	3	50'	42	6	
29 TC	OU325	Tourism Planning & Development	3	50'	42	6	
30 *	*Plus One	e Elective					
	Ζ΄ Εξάμηνο: (15 περίοδοι)						
31 TC	OU401	International Tourism	3	50'	42	6	
32 T(OU405	E- Tourism	3	50'	42	6	
	/IGT401	Small Business Management in the tourism industry	3	50'	42	6	
34 TC	OU404	Crises and Disaster Management	3	50'	42	6	
35 M	/IGT415	Casino Management	3	50'	42	6	
		Η' Εξάμηνο: (15 περίοδοι)					
36 TC	OU423	Applied Management Project	5	50'	42	12	
37 M	/IGT421	Managerial Decision Making in Tourism	3	50'	42	6	
38 TC	OU421	Contemporary Tourism Issues	3	50'	42	6	
39 M	/IGT422	Service Quality Management	3	50'	42	6	

All courses are compulsory.

* Introduction of an elective course of German and Russian language in the 1st and 2nd semester for students whose native language is Greek

* Students have a selection from the following electives List

FRE	FREE ELECTIVES					
	Courses and Code					
1	PSY 101 Introduction to Psychology					
0	ETH 101 Tourism Ethics					
3	SOC 102 Intercultural Communication					
4	HIS 101 History of Cyprus					
5	HIS 102 European History					
6	POL 101 Political Studies					
7	POL 102 International Relations					

FREE ELECTIVES