Doc. 300.1.4

Follow-up Report

(for a CYQAA accredited Institution/Department/ Programme of study)

Date: 09/01/2024

- Higher Education Institution: UCLan Cyprus
- Town: Larnaca
- Type of Evaluation: Programmatic
- Accredited on CYQAA Council's Summit Number: 96th
- Date of Accreditation: 10/07/2023

If applicable:

- School/Faculty: N/A
- Department: Department of Business and Management
- Programme of Study Name (Duration, ECTS, Cycle)

Programme Master

In Greek:

Διοίκηση Επιχειρήσεων (1 έτος/ 90 ECTS/ Μεταπτυχιακό/ E- Learning)

In English:

Business Administration (1 year/ 90 ECTS/ Master's degree/ E- Learning)

- Programme's type: Distance Learning
- Language (s) of instruction: English

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The present document has been prepared within the framework of the authority and competencies of the Cyprus Agency of Quality Assurance and Accreditation in Higher Education (CYQAA), according to the provisions of the "Quality Assurance and Accreditation of Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2021 [L.136(I)/2015 – L.132(I)/2021] and the European Standards and Guidelines (ESG).

A. Internal Quality Assurance Committee

Name	Position	Rank
Dr Marilena Antoniadou	Course Leader of the MBA E-Learning	Assistant Professor
Prof Loukas Glyptis	Head of Department of Business and Management & Chair of the Department of Business and Management Academic Standards and Quality Assurance Committee (BM ASQAC)	Professor
Dr Christiana Anaxagorou	Member of the Department of Business and Management Academic Standards and Quality Assurance Committee (BM ASQAC)	Lecturer
Dr Panayiotis Kontakos	Deputy Head of Department of Business and Management and Member of the Department of Business and Management Academic Standards and Quality Assurance Committee (BM ASQAC)	Assistant Professor
Dr Anthi Avloniti	Deputy Head of Department of Business and Management and Member of the Department of Business and Management Academic Standards and Quality Assurance Committee (BM ASQAC)	Assistant Professor
Dr Cosmina Theodoulou	Chair of UCLan Cyprus Academic Standards and Quality Assurance Committee ASQAC	Assistant Professor

B. Guidelines on content and structure of the Follow-up Report

- CYQAA has a consistent follow-up process for considering the action taken by the institution toward the improvement and further development of the CYQAA externally evaluated and accredited institution / department / programme of study. The present Follow-up Report should recount, synoptically, institutional action taken toward the implementation of the remarks indicated in the CYQAA Final Report.
- The Follow-up report should provide evidence (via website links) and appendices at the end of the report on how the remarks of the Council of CYQAA have been adhered to.
- The remarks indicated in the CYQAA Final Report should be copied from the corresponding report and be followed by the institution's response.
- The institution may add any other institutional action taken towards the implementation of ESG aiming at the improvement of the institution / department / programme of study.

1. Remarks on the CYQAA Final Report

The Council of the Cyprus Agency of Quality Assurance and Accreditation of Higher Education, during its 96th Summit on 10/07/2023, according to the Article (20)(2)(f)(i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to (Num. 3) of 2020 [N.136 (I)/2015 to N.208 (I)/2020], and on the basis of the suggestions of the External Evaluation Committee and the comments of the institution on the External Evaluation Committee report, decided that the programme is accredited to be delivered in English.

Based on the recommendations of the EEC and the relevant announcements of the Agency (dates 7/08/2020, 4/05/2020 and 29/4/2020), the institution should proceed to improve the weekly interactive activities of the program and to send the revised study guides no later than the start of the Spring Semester 2023-2024. It is noted that self-assessment activities are not sufficient. Activities are submitted, corrected and graded.

2. Institution's Response

The academic team of the programme MBA (E-Learning) and the Head of the Department of Business and Management would like to thank the External Evaluation Committee (EEC) for their fruitful feedback to enhance the provision of the MBA E-Learning programme for the benefit of our students and the high quality of the delivery. The academic team in collaboration with the Teaching and Learning Enhancement Committee of UCLan Cyprus has further enriched the weekly interactive activities and self-assessments as reflected in the study guides available in *Appendix A_MBA E-learning*. The graded assessment methodology has been implemented as per the approved module descriptor and it is available in the respective study guides. All taught modules include an examination that is taking place during this week (8th-12th January 2024). Marked and moderated exams are not yet available. Sample of standard practice for marking an assignment work has been included in *Appendix A_MBA E-learning* for the module *BM4031 Managing People and Leading Organizations* for your reference and consideration.

C. Other institutional action taken towards the implementation of ESG aiming at the improvement of the institution / department / programme of study.

The academic team in close collaboration with TLEC will continue to enhance the interactive activities and self-assessment tasks in order to provide the e-learning students an inspiring learning environment and make their academic experience fruitful and creative.

D. Signatures of the Internal Quality Assurance Committee

Name	Signature
Dr Marilena Antoniadou	
Prof Loukas Glyptis	
Dr Christiana Anaxagorou	
Dr Panayiotis Kontakos	
Dr Anthi Avloniti	
Dr Cosmina Theodoulou	

Date: 09/01/2023





