



## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΎΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION

Doc. 300.1.1

Date: 20/02/2020

# External Evaluation Report

• Higher Education Institution:

**CYPRUS COLLEGE** 

• Town: ΛΕΜΕΣΟΣ

School/Faculty (if applicable): CYPRUS COLLEGE

Department/ Sector: ΑΙΣΘΗΤΙΚΗ

• Programme of study- Name (Duration, ECTS, Cycle)

In Greek:

ΑΙΣΘΗΤΙΚΗ/2 ΕΤΗ 120 ΕCTS, ΔΙΠΛΩΜΑ

In English:

AESTHETICS/2 YEARS 120 ECTS, DIPLOMA

• Language(s) of instruction: EAAHNIKH

Programme's status
 New programme: No
 Currently operating: Yes

The present document has been prepared within the framework of the authority and competencies of the Cyprus Agency of Quality Assurance and Accreditation in Higher Education, according to the provisions of the "Quality Assurance and Accreditation of Higher Education and the Establishment and Operation of an Agency on Related Matters Laws of 2015 and 2016" [N. 136 (I)/2015 and N. 47(I)/2016].

#### A. Introduction

This part includes basic information regarding the onsite visit.

#### **B. External Evaluation Committee (EEC)**

Name	Position	University
ΙΩΑΝΝΑ ΛΕΟΝΤΑΡΙΔΟΥ	КАӨНГНТРІА	ΔΙΕΘΝΕΣ ΠΑΝΕΠΙΣΤΗΜΙΟ ΕΛΛΑΔΟΣ
ΒΑΣΙΛΙΚΗ ΚΕΦΑΛΑ	КАӨНГНТРІА	ΠΑΝΕΠΙΣΤΗΜΙΟ ΔΥΤΙΚΗΣ ΑΤΤΙΚΗΣ
ΚΩΝΣΤΑΝΤΙΝΟΣ ΑΥΓΟΥΣΤΑΚΗΣ	ΚΑΘΗΓΗΤΗΣ	ΠΑΝΕΠΙΣΤΗΜΙΟ ΠΑΤΡΩΝ
ΚΥΡΙΑΚΗ ΣΩΚΡΑΤΟΥΣ - ΝΙΚΟΛΑΪΔΟΥ	ΕΚΠΡΟΣΩΠΟΣ ΕΠΑΓΓΕΛΜΑΤΙΚΟΥ ΣΩΜΑΤΕΙΟΥ	University
ΡΑΦΑΕΛΑ ΙΩΑΝΝΟΥ	МЕТАПТҮХІАКН ФОІТНТРІА	ΠΑΝΕΠΙΣΤΗΜΙΟ ΚΥΠΡΟΥ
Name	Position	University

#### C. Guidelines on content and structure of the report

- The external evaluation report follows the structure of assessment areas.
- At the beginning of each assessment area there is a box presenting:
  - (a) standards which are relevant to the European Standards and Guidelines (ESG)
  - (b) some questions that EEC may find useful.
- The questions aim at facilitating the understanding of each assessment area and at illustrating the range of topics covered by the standards.
- Under each assessment area there are quality indicators (criteria) to be scored by the EEC on a scale from one (1) to five (5), based on the degree of compliance for the above mentioned quality indicators (criteria). The scale used is explained below:

1 or 2: Non-compliant

3: Partially compliant





## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΎΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



#### 4 or 5: Compliant

- The EEC must justify the numerical scores provided for the quality indicators (criteria) by specifying (if any) the deficiencies.
- It is pointed out that, in the case of indicators (criteria) that cannot be applied due to the status of the HEI and/or of the programme of study, N/A (= Not Applicable) should be noted and a detailed explanation should be provided on the HEI's corresponding policy regarding the specific quality indicator.
- In addition, for each assessment area it is important to provide information regarding the compliance with the requirements. In particular, the following must be included:

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

• The report may also address other issues which the EEC finds relevant.

#### 1. Study programme and study programme's design and development

(ESG 1.1, 1.2, 1.8, 1.9)

#### **Standards**

- Policy for quality assurance of the programme of study:
  - o has a formal status and is publicly available
  - o supports the organisation of the quality assurance system through appropriate structures, regulations and processes
  - o supports teaching, administrative staff and students totake on their responsibilities in qualityassurance
  - ensures academic integrity and freedomand is vigilant against academic fraud
  - guards against intolerance of any kind or discrimination against the students or staff
  - supports the involvement of external stakeholders
- The programme of study:
  - o is designed with overall programme objectives that are in line with the institutional strategy and have explicit intended learning outcomes
  - o is designed by involving students and other stakeholders
  - o benefits from external expertise
  - reflects the four purposes of higher education of the Council of Europe (preparation for sustainable employment, personal development, preparation for life as active citizens in democratic societies, the development and maintenance, through teaching, learning and research, of a broad, advanced knowledge base)
  - o is designedso that it enablessmooth studentprogression
  - defines the expected student workload in ECTS
  - o includes well-structured placement opportunities where appropriate
  - is subject to a formal institutional approval process
  - results in a qualification that is clearly specified and communicated, and refers to the correct level of the National Qualifications Framework for Higher Education and, consequently, to the Framework for Qualifications of the European Higher Education Area
  - is regularly monitored in the light of the latest research in the given discipline, thus ensuring that the programme is up-to-date
  - is periodically reviewed so that it takes into account the changing needs of society, the students' workload, progression and completion, the effectiveness of procedures for assessment of students, student expectations, needs and satisfaction in relation to the programme
  - is reviewed and revised regularly involving students and other stakeholders





## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΥΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



- Public information (clear, accurate, objective, up-to date and readily accessible):
  - about the programme of study offered
  - o the selection criteria
  - o the intended learning outcomes
  - o the qualification awarded
  - o the teaching, learning and assessment procedures
  - the pass rates
  - o the learning opportunities available to the students
  - o graduate employment information

#### You may also consider the following questions:

- What is the procedure for quality assurance of the programme and who is involved?
- What is done to reduce/prevent academic fraud? How does the higher education institution address fraud cases?
- Who is involved in the study programme's design and development (launching, changing, internal evaluation) and what is taken into account (strategies, the needs of society, etc.)?
- Please evaluate a) whether the study programme remains current and consistent with developments in society (labour market, digital technologies, etc.), and b) whether the content and objectives of the study programme are in accordance with each other?
- Do the content and the delivery of the programme correspond to the European Qualifications Framework (EQF)?
- How is coherence of the study programme ensured, i.e., logical sequence and coherence of courses? How are substantial overlaps between courses avoided? How is it ensured that the teaching staff is aware of the content and outputs of their colleagues' work within the same study programme?
- How does the study programme support development of the learners' general competencies (including digital literacy, foreign language skills, entrepreneurship, communication and teamwork skills)?
- What are the scope and objectives of practical training in the study programme (where appropriate)?
- What are the scope and objectives of the foundation courses in the study programme (where appropriate)? What are the pass rates?
- How long does it take a student on average to graduate?
- How has the feedback from students, alumni, employers, teaching staff been taken into account? Provide some concrete examples.
- Has the study programme been compared to other similar study programmes when designed, including internationally, and to what purpose? Explain.
- Is the graduation rate for the study programme analogous to other European programmes with similar content?
- How is it ensured that the actual student workload is in accordance with the workload expressed by ECTS?
- What is the pass rate per course/semester?
- What are the opportunities for international students to participate in the study programme (courses/modules taught in a foreign language)?
- Is information related to the programme of study publicly available?



## Mark from 1 to 5 the degree of compliance for each quality indicator/criterion

1 or 2: Non-compliant

3: Partially compliant

		Quality indicators/criteria	1 - 5
1.1	Academ	ic oversight of the programme design is ensured.	5
1.2	informat	de and / or the regulations for quality assurance provide the adequate ion and data for the support and management of the programme of all the years of study.	5
1.3	program	Quality Assurance processes safeguard the quality and the fulfillme me's purpose, objectives and the achievement of the learning ourly, the following are taken into consideration:	
	1.3.1	The disclosure of the programme's curricula to the students and their implementation by the teaching staff	5
	1.3.2	The programmewebpage information and material	5
	1.3.3	The procedures for the fulfillment of undergraduate and postgraduate assignments / practical training	5
	1.3.4	The procedures for the conduct and the format of the examinations and for student assessment	5
	1.3.5	Students' participation procedures for the improvement of the programme and of the educational process	5
1.4	which th	wledge (theoretical and/or factual) gained is of the appropriate level to ne programme of study corresponds to, according to the European ations Framework (EQF).	5
1.5	The skills (cognitive and practical) obtained are of the appropriate level to which the programme of study corresponds to, according to the European Qualifications Framework (EQF).		
1.6	and skill which the	consibility and autonomy (the ability of the learner to apply knowledge is autonomously and with responsibility) are of the appropriate level to the programme of study corresponds to, according to the European ations Framework (EQF).	5
1.7		oose and objectives of the programmeare consistent with the expected outcomes and with the mission and the strategy of the institution.	5



## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΎΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



1.8		The following ensure the achievement of the programme's purpose, objectives and the learning outcomes:			
	1.8.1	The number of courses	3		
	1.8.2	The programme's content	5		
	1.8.3	The methods of assessment	5		
	1.8.4	The teaching material	3		
	1.8.5	The equipment	5		
	1.8.6	The balance between theory and practice	5		
	1.8.7	The research orientation of the programme	Δ/Ε		
	1.8.8	The quality of students' assignments	5		
1.9		ected learning outcomes of the programme are known to the students ne members of theteaching staff.	5		
1.10	The teaching and learning process is adequate and effective for the achievement of the expected learning outcomes.				
1.11	The content of the programme's courses reflects the latest achievements / developments in science, arts, research and technology.				
1.12	New res	earch results are embodied in the content of the programme of study.	Δ/Ε		
1.13	The content of foundation courses is designed to prepare the students for the first year of their chosen undergraduate degree.				
1.14	Students	s' command of the language of instruction is appropriate.	5		
1.15	so that	gramme of study is structured in a consistent manner and in sequence, concepts operating as preconditions precede the teaching of other, mplex and cognitively more demanding, concepts.	5		
1.16	The lear	ning outcomes and the content of the courses are consistent.	5		
1.17	correspo	ropean Credit Transfer System (ECTS) is applied and there is ondence between credits, workload and expected learning outcomes se and per semester.	5		
1.18		ner education qualification awarded to the students corresponds to the , objectives and the learning outcomes of the programme.	5		
1.19	_	ner education qualification and the programme of study conform to the ns for registration to their corresponding professional and vocational	3		

	bodies for the purpose of exercising a particular profession.	
1.20	The programme's management in regard to its design, its approval, its monitoring and its review, is in place.	5
1.21	The programme's collaborations with other institutions provideadded value and are compared positively with corresponding collaborations of other departments / programmes of study in Europe and internationally.	5
1.22	Procedures are applied so that the programme conforms to the scientific and professional activities of the graduates.	5
1.23	The admission requirements are appropriate.	5
1.24	Sufficient information relating to the programme of study is posted publicly.	5
1.25	The teaching methodology is suitable for teaching in higher education.	5

Από την μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή και από την επιτόπια επίσκεψη που πραγματοποιήθηκε, διαπιστώνεται ότι ο αριθμός των μαθημάτων, το περιεχόμενο του προγράμματος, οι μέθοδοι αξιολόγησης και ο εξοπλισμός, εξασφαλίζουν την επίτευξη του σκοπού, των στόχων και των μαθησιακών αποτελεσμάτων του προγράμματος. Συστήνεται εμπλουτισμός του διδακτικού υλικού.

- -Το ερώτημα 1.8.1 βαθμολογήθηκε με 3, διότι διαπιστώθηκε μεγάλος συνολικά αριθμός μαθημάτων στο πρόγραμμα, καθώς και άνιση κατανομή του αριθμού τους ανά εξάμηνο.
- -Το ερώτημα 1.8.4 βαθμολογήθηκε με 3, διότι η επιτροπή θεωρεί ότι το εκπαιδευτικό υλικό χρειάζεται εμπλουτισμό.
- -Το ερώτημα 1.8.7 δεν βαθμολογήθηκε, διότι δεν εφαρμόζεται (Δ/Ε).
- -Το ερώτημα 1.12 δεν βαθμολογήθηκε, διότι δεν εφαρμόζεται (Δ/Ε).
- -Το ερώτημα 1.13 δεν βαθμολογήθηκε, διότι δεν εφαρμόζεται (Δ/Ε).
- -Το ερώτημα 1.19 βαθμολογήθηκε με 3, διότι όπως δήλωσε στην επιτροπή ο εκπρόσωπος του Συλλόγου Αισθητικών Κύπρου (ΣΑΚ), η εγγραφή των αποφοίτων διετούς διπλώματος αισθητικής στον ΣΑΚ, πραγματοποιείται υπό προϋποθέσεις.

#### Provide information on:

#### 1. Employability records

Με βάση την έκθεση αυτοαξιολόγησης του προγράμματος, υπάρχει υψηλή απορροφησιμότητα των αποφοίτων του προγράμματος στον τομέα των σπουδών τους.

#### 2. Pass rate per course/semester



Το ποσοστό επιτυχίας ανά εξάμηνο σπουδών είναι ικανοποιητικό.

## 3. The correspondence of exams' and assignments' content to the level of the programme and the number of ECTS

Οι εξετάσεις και οι εργασίες των φοιτητών ανταποκρίνονται στο επίπεδο του προγράμματος σπουδών.

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Από την μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή και από την επιτόπια επίσκεψη που πραγματοποιήθηκε, διαπιστώνεται ότι ο αριθμός των μαθημάτων, το περιεχόμενο του προγράμματος, οι μέθοδοι αξιολόγησης και ο εξοπλισμός, εξασφαλίζουν την επίτευξη του σκοπού, των στόχων και των μαθησιακών αποτελεσμάτων του προγράμματος. Συστήνεται εμπλουτισμός του διδακτικού υλικού.

Τα αναμενόμενα μαθησιακά αποτελέσματα του προγράμματος είναι γνωστά στους σπουδαστές και στα μέλη του δικοικητικού προσωπικού, ενώ η διαδικασία διδασκαλίας και μάθησης είναι επαρκής για την επίτευξή τους.

Εφαρμόζεται το σύστημα ECTS.

Το δίπλωμα που απονέμεται αντιστοιχεί στον σκοπό, τους στόχους και τα μαθησιακά αποτελέσματα του προγράμματος.

Η εγγραφή των αποφοίτων του προγράμματος στον ΣΑΚ γίνεται υπό προϋποθέσεις.

Οι απαιτήσεις εισδοχής των σπουδαστών στο πρόγραμμα είναι κατάλληλες.

Η ενημέρωση των σπουδαστών σχετικά με το πρόγραμμα σπουδών είναι επαρκής.

Η μεθοδολογία διδασκαλίας είναι κατάλληλη για το πρόγραμμα.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Ο σχεδιασμός και η υλοποίηση του προγράμματος συνάδουν με τους μαθησιακούς σκοπούς του.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- -Συνεργασίες με ιδρύματα του εξωτερικού αντίστοιχου επιπέδου με το εν λόγω πρόγραμμα, θα βοηθούσαν τους σπουδαστές-εκπαιδευτικούς.
- -Συνιστάται βελτίωση του εκπαιδευτικού υλικού.

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Study programme and study programme's design and development

Non-	Partially	Compliant	Χ□
Compliant	Compliant		





## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΎΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION





#### 2. Teaching, learning and student assessment

(ESG 1.3)

#### Standards

- The process of teaching and learning supports students' individual and social development and respects their needs.
- The process of teaching and learning is flexible, considers different modes of delivery, where appropriate, uses a variety of pedagogical methodsand facilitates the achievement of planned learning outcomes.
- Students are encouraged to take an active role in creating the learning process.
- The implementation of student-centered learning and teaching encourages a sense of autonomy in the learner, while ensuring adequate guidance and support from the teacher.
- Teaching methods, tools and material used in teaching are modern, effective, support the use of modern educational technologies and are regularly updated.
- Practical and theoretical studies are interconnected.
- The organisation and the content of practical training, if applicable, support achievement of planned learning outcomes and meet the needs of the stakeholders.
- Mutual respect within the learner-teacher relationship is promoted.
- Assessment is appropriate, transparent, objective and supports the development of the learner.
- The criteria for and method of assessment, as well as criteria for marking, are published in advance.
- Assessment allows students to demonstrate the extent to which the intended learning outcomes have been achieved. Students are given feedback, which, if necessary, is linked to advice on the learning process.
- Assessment, where possible, is carried out by more than one examiner.

#### You may also consider the following questions:

- How is it monitored that the teaching staff base their teaching and assessment methods on objectives and intended learning outcomes? Provide samples of examination papers (if available).
- How are students' different abilities, learning needs and learning opportunities taken into consideration when conducting educational activities?
- How is the development of students' general competencies (including digital skills) supported in educational activities?
- How is it ensured that innovative teaching methods, learning environments and learning aids that support learning are diverse and used in educational activities?
- Is the teaching staff using new technologyin order to make the teaching process more effective?
- How is it ensured that theory and practice are interconnected in teaching and learning?







- How is practical training organised (finding practical training positions, guidelines for practical training, supervision, reporting, feedback, etc.)? What role does practical training have in achieving the objectives of the study programme? What is student feedback on the content and arrangement of practical training?
- Are students actively involved in research? How is student involvement in research set up?
- How is supervision of student research papers (seminar papers, projects, theses, etc.) organised?
- Do students' assessments correspond to the European Qualifications Framework (EQF)?
- What is the proportion and role of independent work by students in the learning process? How is independent work defined within a subject, how is it supervised and assessed, what are the conditions for independent work?
- How are the assessment methods chosen and to what extent do students get supportive feedback on their academic progress during their studies?
- How is the objectivity and relevance of student assessment ensured (assessment of the degree of achievement of the intended learning outcomes)?
- Are people outside of the HEI involved in the assessment of learning outcomes (including during the defense of theses)?

#### Mark from 1 to 5 the degree of compliance for each quality indicator/criterion

1 or 2: Non-compliant

3: Partially compliant

	Quality indicators/criteria	1 - 5
2.1	The actual/expected number of students in each class allows for constructive teaching and communication.	5
2.2	The actual/expected number of students in each class compares positively to the current international standards and/or practices.	5
2.3	There is an adequate policy for regular and effective communication with students.	5
2.4	The methodology implemented in each courseleads to the achievement of the course's purpose and objectives and those of the individual modules.	5
2.5	Constructive formative assessment for learning and feedback are regularly provided to the students.	5



2.6	The assessment system and criteria regarding student course performance are clear, adequate, and known to the students.	5
2.7	Educational activities which encourage students' active participation in the learning process are implemented.	5
2.8	Teaching incorporates the use of modern educational technologies that are consistent with international standards, including a platform for the electronic support of learning.	5
2.9	Teaching materials (books, manuals, journals, databases, and teaching notes) meet the requirements set by the methodology of the programme's individual coursesand are updated regularly.	4
2.10	It is ensured that teaching and learningare continuously enriched by research.	Δ/Ε
2.11	The programme promotes students' research skills and inquiry learning.	Δ/Ε
2.12	Students are adequately trained in the research process.	Δ/Ε

Από την επιτόπια επίσκεψη και από τη μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή, διαπιστώνεται ότι το σύστημα και τα κριτήρια αξιολόγησης των μαθημάτων είναι σαφή, επαρκή και γνωστά στους σπουδαστές.

Οι εκπαιδευτικές δραστηριότητες ενθαρρύνουν την ενεργή συμμετοχή των σπουδαστών στην εκπαιδευτική διαδικασία.

Για τη διδασκαλία χρησιμοποιούνται σύγχρονες εκπαιδευτικές τεχνολογίες, συμπεριλαμβανομένης και πλατφόρμας ηλεκτρονικής υποστήριξης της μάθησης.

-Τα ερωτήματα 2.10, 2.11, 2.12 δεν βαθμολογήθηκαν διότι δεν εφαρμόζονται (Δ/Ε), δεδομένου ότι πρόκειται για 2ετές επαγγελματικό πρόγραμμα που οδηγεί σε δίπλωμα και δεν προβλέπεται ερευνητική διαδικασία.

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Από την μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή και από την επιτόπια επίσκεψη που πραγματοποιήθηκε, διαπιστώνεται ότι το σύστημα και τα κριτήρια αξιολόγησης των μαθημάτων είναι σαφή, επαρκή και γνωστά στους σπουδαστές.

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Η επιτροπή θεωρεί ότι το εκπαιδευτικό υλικό θα μπορούσε να εμπλουτιστεί περαιτέρω, ιδιαίτερα όσον αφορά τις εκπαιδευτικές σημειώσεις.

Για 2ετή επαγγελματικά προγράμματα που οδηγούν σε δίπλωμα, δεν προβλέπεται ερευνητική διαδικασία.

### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Η διδασκαλία, η διαδικασία της μάθησης και η αξιολόγηση των σπουδαστών κρίνεται ικανοποιητική.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

Η επιτροπή θεωρεί ότι το εκπαιδευτικό υλικό θα μπορούσε να εμπλουτιστεί περαιτέρω.						
Please tick o		ellowing for: student assessment	i			
Non- Compliant		Partially Compliant		Compliant	x 🗖	





## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΎΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



#### 3. Teaching Staff

(ESG 1.5)

#### **Standards**

- Fair, transparent and clear processes for the recruitment and development of the teaching staff are set up.
- Teaching staff qualifications are adequate to achieve the objectives and planned learning outcomes of the study programme, and to ensure quality and sustainability of the teaching and learning.
- The teaching staff collaborate in the fields of teaching and research within the HEI
  and with partners outside (practitioners in their fields, employers, and staff
  members at other HEIs in Cyprus or abroad).
- Recognised visiting teaching staff participates in teaching the study programme.
- The teaching staff is regularly engaged in professional and teaching-skills training and development.
- Assessment of the teaching staff takes into account the quality of their teaching, their research activity, the development of their teaching skills and their mobility.

#### You may also consider the following questions:

- How are (novice) members of the teaching staff supported with regard to the development of their teaching skills? How is feedback given to members of the teaching staff regarding their teaching results and teaching skills?
- How is the teaching performance assessed? How does their teaching performance affect their remuneration, evaluation and/or selection?
- Is teachingconnected with research?
- Does the HEI involve visiting teaching staff from other HEIs in Cyprus and abroad?
- What is the number, workload, qualifications and status of the teaching staff (rank, full/part timers)?
- Is student evaluation conducted on the teaching staff? If yes, have the results of student feedback been analysed and taken into account, and how (e.g., when planning in-service training for the teaching staff)?

#### Mark from 1 to 5 the degree of compliance for each quality indicator/criterion

1 or 2: Non-compliant

3: Partially compliant



		Quality indicators/criteria	1-5	
3.1	The number of full-time teachingstaff, occupied exclusively at the institution, and their fields of expertise, adequately support the programme of study.			
3.2		nembers of teaching staff for each course have the relevant form nental qualifications for teaching the course, including the following:	nal and	
	3.2.1	Subject specialisation	5	
	3.2.2	Research and publications within the discipline	4	
	3.2.3	Experience / training in teaching in higher education	5	
3.3	The pr	ogramme attracts visiting professors of recognized academic standing.	Δ/Ε	
3.4	The sp study.	pecialisations of visiting professors adequately support the programme of	Δ/Ε	
3.5	adequa	Il teaching staff and special scientists have the necessary qualifications, ate work experience and specialisation to teach a limited number of s in the programme of study.	5	
3.6	time s	programme of study, the ratio of the number of courses taught by full-taff, occupied exclusively at the institution, to the number of courses by part-time staff, ensures the quality of the programme of study.	5	
3.7		atio of the number of students to the total number of teaching pports and safeguards the programme's quality.	5	
3.8	The tea	aching load allows for the conduct of research and contribution to	Δ/Ε	
3.9	•	programme's coordinator has the qualifications and experience to hate the programme of study.	5	
3.10	journal	sults of the teachingstaff's research activity are published in international s with the peer-reviewing system, in international conferences, ence minutes, publications etc.	Δ/Ε	
3.11		aching staff is provided with adequate training opportunities in teaching ds, adult education and new technologies.	4	
3.12		ack processes for teaching staffin regard to the evaluation of their ng work, by the students, are satisfactory.	5	





## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΥΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



Από τη μελέτη του υλικού διαπιστώνεται ότι το κολλέγιο χαρακτηρίζει προσωπικό με ώρες διδασκαλίας που αντιστοιχούν σε προσωπικό πλήρους απασχόλησης, ως προσωπικό μερικής απασχόλησης. Με βάση αυτό, δεν πληρείται η απαιτούμενη από τον Φορέα αναλογία, διδακτικού προσωπικού πλήρους και μερικής απασχόλησης.

Ωστόσο οι διδακτικές ώρες που αναγράφονται στην έκθεση αυτοαξιολόγησης σαν απασχόληση σε ορισμένους διδάσκοντες στο συγκεκριμένο κολλέγιο (π.χ. 21, 27 και 28 ώρες την εβδομάδα), υποδηλώνουν ότι οι διδάσκοντες είναι πλήρους απασχόλησης διδακτικό προσωπικό. Εαν ισχύει το παραπάνω, φαίνεται να πληρείται η απαιτούμενη από τον Φορέα αναλογία, διδακτικού προσωπικού πλήρους και μερικής απασχόλησης και άρα η αναλογία του αριθμού των μαθημάτων που διδάσκονται από το προσωπικό πλήρους απασχόλησης, είναι ικανοποιητική και εξασφαλίζει την ποιότητα του προγράμματος σπουδών.

Σε αυτή την περίπτωση ενδεχομένως προκύπτει πρόβλημα, καθώς οι ώρες απασχόλησης του συγκεκριμένου διδακτικού προσωπικού δεν είναι σύμφωνες με το ανώτατο επιτρεπόμενο σύνολο διδακτικών ωρών ανά εβδομάδα, όπως ορίζεται από τον Φορέα (12 ώρες την εβδομάδα διδακτικό έργο κατ' ανώτατο όριο).

Ο αριθμός του διδακτικού προσωπικού πλήρους απασχόλησης που απασχολείται στο ίδρυμα, καθώς και η ειδίκευσή τους, υποστηρίζουν επαρκώς το πρόγραμμα. Τα μέλη του διδακτικού προσωπικού έχουν εξειδίκευση στο γνωστικό αντικείμενο που διδάσκουν και εμπειρία στη διδασκαλία.

Η αναλογία του αριθμού των σπουδαστών προς τους διδάσκοντες, υποστηρίζει και διασφαλίζει την εξυπηρέτηση των σκοπών του προγράμματος.

Ο συντονιστής του προγράμματος έχει τα προβλεπόμενα προσόντα και εμπειρία για να συντονίσει το πρόγραμμα.

Κατά την επιτόπια επίσκεψη της επιτροπής, δηλώθηκε ότι υπάρχουν διαδικασίες αξιολόγησης του διδακτικού προσωπικού από τους σπουδαστές.

-Τα ερωτήματα 3.3, 3.4, 3.8 και 3.10 δεν βαθμολογήθηκαν διότι δεν εφαρμόζονται (Δ/Ε).

#### Provide information on the following:

## In every programme of study the special teaching staff should not exceed 30% of the permanent teaching staff.

Σύμφωνα με την έκθεση εσωτερικής αυτοαξιολόγησης, το ειδικό διδακτικό προσωπικό δεν υπερβαίνει το 30% από το σύνολο του διδακτικού προσωπικού.

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Από τη μελέτη του υλικού διαπιστώνεται ότι το κολλέγιο χαρακτηρίζει προσωπικό με ώρες διδασκαλίας που αντιστοιχούν σε προσωπικό πλήρους απασχόλησης, ως προσωπικό μερικής απασχόλησης. Με βάση αυτό, δεν πληρείται η απαιτούμενη από τον Φορέα αναλογία, διδακτικού προσωπικού πλήρους και μερικής απασχόλησης.

Ωστόσο οι διδακτικές ώρες που αναγράφονται στην έκθεση αυτοαξιολόγησης σαν απασχόληση σε ορισμένους διδάσκοντες στο συγκεκριμένο κολλέγιο (π.χ. 21, 27 και 28 ώρες την εβδομάδα), υποδηλώνουν ότι οι διδάσκοντες είναι πλήρους απασχόλησης διδακτικό προσωπικό. Εαν ισχύει το παραπάνω, φαίνεται να πληρείται η απαιτούμενη από τον Φορέα αναλογία, διδακτικού προσωπικού πλήρους και μερικής απασχόλησης και άρα η αναλογία του αριθμού των μαθημάτων που διδάσκονται από το προσωπικό πλήρους απασχόλησης, είναι ικανοποιητική και εξασφαλίζει την ποιότητα του προγράμματος σπουδών.

Σε αυτή την περίπτωση ενδεχομένως προκύπτει πρόβλημα, καθώς οι ώρες απασχόλησης του συγκεκριμένου διδακτικού προσωπικού δεν είναι σύμφωνες με το ανώτατο επιτρεπόμενο σύνολο διδακτικών ωρών ανά εβδομάδα, όπως ορίζεται από τον Φορέα (12 ώρες την εβδομάδα διδακτικό έργο κατ' ανώτατο όριο).

Από την επιτόπια επίσκεψη και από τη μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή, διαπιστώνεται ότι το πρόγραμμα σε γενικές γραμμές υποστηρίζεται επαρκώς από το υπάρχον διδακτικό προσωπικό, καθώς η αναλογία





## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΥΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



σπουδαστών/διδασκόντων, εξυπηρετεί τους σκοπούς του προγράμματος και ο συντονιστής του προγράμματος έχει τα απαιτούμενα προσόντα.

#### Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Click or tap here to enter text.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

Από τη μελέτη του υλικού διαπιστώνεται ότι το κολλέγιο χαρακτηρίζει προσωπικό με ώρες διδασκαλίας που αντιστοιχούν σε προσωπικό πλήρους απασχόλησης, ως προσωπικό μερικής απασχόλησης. Με βάση αυτό, δεν πληρείται η απαιτούμενη από τον Φορέα αναλογία, διδακτικού προσωπικού πλήρους και μερικής απασχόλησης.

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Σε αυτή την περίπτωση ενδεχομένως προκύπτει πρόβλημα, καθώς οι ώρες απασχόλησης του συγκεκριμένου διδακτικού προσωπικού δεν είναι σύμφωνες με το ανώτατο επιτρεπόμενο σύνολο διδακτικών ωρών ανά εβδομάδα, όπως ορίζεται από τον Φορέα (12 ώρες την εβδομάδα διδακτικό έργο κατ' ανώτατο όριο).

Please tick o	llowing for:			
Non- Compliant	Partially Compliant	□X	Compliant	

#### 4. Students

(ESG 1.4, 1.6, 1.7)

#### **Standards**

- Pre-defined and published regulations regarding student admission, progression, recognition and certification are in place.
- Access policies, admission processes and criteria are implemented consistently and in a transparent manner.
- Information on students, like key performance indicators, profile of the student population, student progression, success and drop-out rates, students' satisfaction with their programmes, learning resources and student support available, career paths of graduates, is collected, monitored and analysed.
- Fair recognition of higher education qualifications, periods of study and prior learning, including the recognition of non-formal and informal learning, are essential components for ensuring the students' progress in their studies, while promoting mobility.
- Students receive certification explaining the qualification gained, including achieved learning outcomes and the context, level, content and status of the studies that were pursued and successfully completed.
- Student support is provided covering the needs of a diverse student population (such as mature, part-time, employed and international students, as well as students with disabilities).
- A formal procedure for student appeals is in place.
- Students are involved in evaluating the teaching staff.
- Students' mobility is encouraged and supported.

#### You may also consider the following questions:

- What are the admission requirements for the study programme? How is the students' prior preparation/education assessed (including the level of international students, for example)?
- What are the objectives for the students' academic progress, counselling, mobility, etc., as set by the HEI? How have these objectives been achieved within the given study programme? What indicators are used to assess the fulfilment or degree of achievement of these objectives?
- What are the reasons for dropping out (voluntary withdrawal)? What has been done to reduce the number of such students?
- How is student learning within the standard period of study supported (student counselling, flexibility of the study programme, etc.)?
- How students' special needs are considered (different capabilities, different levels
  of academic preparation, special needs due to physical disabilities, etc.)? How/to
  what extent can students themselves design the content of their studies? What are
  students' options within the study programme and outside of it?
- How is the HEI evaluating the success of itsgraduates in the labor market? What is the feedback from graduates of the study programme on their employment and/or



continuation of studies?

- How is student mobility being supported?
- Evaluate student feedback on support services. Based on student feedback, which support services (including information flow, counselling) need further development?
- How is the procedure of recognition for prior learning and work experience ensured, including recognition of study results acquired at foreign higher education institutions?

#### Mark from 1 to 5 the degree of compliance for each quality indicator/criterion

1 or 2: Non-compliant

3: Partially compliant

	Quality indicators/criteria	1-5
4.1	The student admission requirements for the programme of study are based on specific regulations and suitable criteria that are favourably compared to international practices.	5
4.2	The award of the higher education qualification is accompanied by the diploma supplement which is in line with European and international standards.	5
4.3	The programme's evaluation mechanism, by the students, is effective.	5
4.4	Students' participation in exchange programmes is compared favourably to similar programmes across Europe.	5
4.5	There is a student welfare service that supports studentsin regard to academic, personal problems and difficulties.	5
4.6	Statutory mechanisms, for the support of students and the communication with the teaching staff, are effective.	5
4.7	Mentoring of each student is provided and the number of students per each permanent teaching member is adequate.	5
4.8	Flexible options / adaptable to the personal needs or to the needs of students with special needs, are provided.	5
4.9	Students are satisfied with their learning experiences.	5

Από την επιτόπια επίσκεψη και από τη μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή, διαπιστώνεται ότι η εισαγωγή των σπουδαστών στο πρόγραμμα βασίζεται σε συγκεκριμένους κανονισμούς και κατάλληλα κριτήρια, που είναι συγκρίσιμα με την διεθνή πρακτική (προϋπόθεση φοίτησης: απόφοιτοι Λυκείου).

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Από την επιτόπια επίσκεψη και από τη μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή, διαπιστώνεται ότι η εισαγωγή των σπουδαστών στο πρόγραμμα γίνεται με κριτήρια, συγκρίσιμα με την διεθνή πρακτική.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Click or tap here to enter text.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

Please circle one of the following for:							
Students							
Non- Compliant		Partially Compliant		Compliant	Χ□		





## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΎΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



#### 5. Resources

(ESG 1.6)

#### **Standards**

- Adequate and readily accessibleresources (teaching and learning environments, teaching materials, teaching aids and equipment, financial, physical and human support resources\*) are provided to students and support the achievement of objectives in the study programme.
  - \* Physical resources: premises, libraries, study facilities, IT infrastructure, etc. Human support resources: tutors/mentors, counsellors, other advisers, qualified administrative staff
- Adequacy of resources is ensured for changing circumstances (change in student numbers, etc.).
- All resources are fit for purpose and students are informed about the services available to them.
- Teaching staff is involved in the management of financial resources regarding the programme of study.

#### You may also consider the following questions:

- Evaluate the supply of teaching materials and equipment (including teaching labs, expendable materials, etc.), the condition of classrooms, adequacy of financial resources to conduct the study programme and achieve its objectives. What needs to be supplemented/improved?
- What is the feedback from the teaching staff on the availability of teaching materials, classrooms, etc.?
- Are the resources in accordance with actual (changing) needs and contemporary requirements? How is the effectiveness of using resources ensured?
- What are the resource-related trends and future risks (risks arising from changing numbers of students, obsolescence of teaching equipment, etc.)? How are these trends taken into account and how are the risks mitigated?

#### Mark from 1 to 5 the degree of compliance for each quality indicator/criterion

1 or 2: Non-compliant

3: Partially compliant

	Quality indicators/criteria	1-5			
5.1	Adequate and modern learning resources are available to the students.				
5.2	The library includes the latest books and material that support the programme.	3			
5.3	The library loan system facilitates students' studies.	Δ/Ε			
5.4	The laboratories adequately support the programme.	5			
5.5	Student welfare services are of high quality.	5			
5.6	Statutory administrative mechanisms for monitoring and supporting students are sufficient.				
5.7	Suitable books and reputable journals support the programme of study.	3			
5.8	An internal communication platform supports the programme of study.				
5.9	The equipment used in teaching and learning (laboratory and electronic equipment, consumables etc.) are quantitatively and qualitatively adequate.	5			
5.10	Teaching materials (books, manuals, scientific journals, databases) are adequate and accessible to students.	4			
5.11	Teaching materials (books, manuals, scientific journals, databases) are updated regularly with the most recent publications.	3			

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

<sup>-</sup>Το ερώτημα 5.3 δεν βαθμολογήθηκε, διότι η βιβλιοθήκη δεν είναι δανειστική.

<sup>-</sup>Τα ερωτήματα 5.2, 5.7 και 5.11 βαθμολογήθηκαν με 3, διότι από την επιτόπια επίσκεψη διαπιστώθηκε ότι το εκπαιδευτικό υλικό χρειάζεται εμπλουτισμό και επικαιροποίηση.





## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΥΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



Από την επιτόπια επίσκεψη και από τη μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή, διαπιστώνεται ότι υπάρχουν διαθέσιμες, επαρκείς και μοντέρνες πηγές πληροφόρησης και ενημέρωσης των σπουδαστών (ηλεκτρονική βιβλιοθήκη, πλατφόρμα). Επίσης διαπιστώθηκε ότι οι εργαστηριακές υποδομές είναι επαρκείς για την υποστήριξη του προγράμματος και τη διασφάλιση των επιδιοκώμενων μαθησιακών αποτελεσμάτων.

#### Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Το ίδρυμα διαθέτει τις απαιτούμενες δομές φοιτητικής μέριμνας, καθώς και τους αντίστοιχους διοικητικούς μηχανισμούς στήριξης και παρακολούθησης των σπουδαστών.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

Προτείνεται επικαιροποίηση και εμπλουτισμός των διδακτικών βοηθημάτων που υποστηρίζουν το πρόγραμμα.

Please circle one of the following for:								
Resources								
Non-		Partially Compliant		Compliant	Х□			





#### 6. Additional for distance learning programmes

(ALL ESG)

#### Standards

- The distance learning methodology is appropriate for the particular programme of study.
- A pedagogical planning unit for distance learning, which is responsible for the support of the distance learning unit and addresses the requirements for study materials, interactive activities and formative assessment in accordance to international standards, is established.
- Feedback processes for students in relation to written assignments are set.
- A specific plan is developed to ensure student interactions with each other, with the teaching staff, and the study material.
- Teacher training programmes focusing on interaction and the specificities of distance learning are offered.
- A complete assessment framework is designed, focusing on distance learning methodology, including clearly defined evaluation criteria for student assignments and the final examination.
- Expected teleconferences for presentations, discussion and question-answer sessions, and guidance are set.
- A study guide for each course, fully aligned with distance learning methodology and the need for student interaction with the material is developed. The study guide should include, for each course week / module, the following:
  - Clearly defined objectives and expected learning outcomes of the programme, of the modules and activities in an organised and coherent manner
  - Presentation of course material, on a weekly basis, in a variety of ways and means (e.g. printed material, electronic material, teleconferencing, multimedia)
  - Weekly outline of set activities and exercises and clear instructions for creating posts, discussion, and feedback
  - Self-assessment exercises and self-correction guide
  - Bibliographic references and suggestions for further study
  - Number of assignments/papers and their topics, along with instructions and additional study material
  - Synopsis

#### You may also consider the following questions:

- Is the nature of the programme compatible with distance learning delivery?
- How do the programme, the material, the facilities, and the guidelines safeguard the interaction between students, students and teaching staff, students and the material?
- How many students upload their work and discuss it in the platform during the semester?
- Are the academics qualified to teach in the distance learning programme?

## Mark from 1 to 5 the degree of compliance for each quality indicator/criterion

1 or 2: Non-compliant

3: Partially compliant

		Quality indicators/criteria	1 - 5
6.1	learnin	edagogical planning unit for distance learning supports the distance ig unit and addresses the requirements for study materials, interactive es and formative assessment.	Choose mark
6.2	The teaching e-learning material takes advantage of the capabilities offered by the virtual and audio-visual environment (simulations/ virtual environments, problem solving scenarios,interactive learning and formative assessment games).		
6.3	develo	xpected learning outcomes and distance learning processes aim to p higher cognitive and research skills, as well as specialised knowledge, ling to the European Qualifications Framework (EQF).	Choose mark
6.4	The distance-learning programme of study supports the development of students' research and cognitive skills.		
6.5	The institution safeguards and assesses the interaction:		
	6.5.1	Among students	Choose mark
	6.5.2	Between students and teaching staff	Choose mark
	6.5.3	Between students and study guides/material of study	Choose mark
6.6	candid	ocess and the conditions for the recruitment of teaching staff ensure that lates have the necessary skills and experience for distance geducation.	Choose mark
6.7	Resea	rch backgroundand experience of the teaching staff is adequate.	Choose mark
6.8		ng, guidance and support are provided to the teaching staff through priate procedures.	Choose mark
6.9	Studer	nt performance monitoring mechanisms are satisfactory.	Choose mark





# ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΥΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



6.10	Adequate mentoring by the teaching staff is provided to students through established procedures.	Choose mark
6.11	The unimpeded distance learning communication between the teaching staff and the students is ensured.	Choose mark
6.12	Assessment consistency is ensured.	Choose mark
6.13	Teaching materials (books, manuals, scientific journals, databases) comply with the requirements provided by the distance learning education methodology and are updated regularly.	Choose mark
6.14	The programme of study has the appropriate and adequate infrastructure for the support of distance learning.	Choose mark
6.15	The supporting infrastructures are easily accessible.	Choose mark
6.16	Students are informed and trained with regards to the available educational infrastructure.	Choose mark
6.17	Procedures for systematic control and improvement of the supportive services are set.	Choose mark
6.18	Infrastructure for distance education is comparable to corresponding university infrastructure in the European Union and internationally.	Choose mark
6.19	Electronic library services are provided according to international practice in order to support the needs of the students and the teaching staff.	Choose mark
6.20	The students and the teaching staff have access to the necessary electronic sources of information, relevant to the programme, the level, and the method of teaching.	Choose mark
6.21	Students' weekly assignments are appropriate for the level of the programme.	Choose mark
6.22	Feedbackon students' assignments is regular through concrete and published procedures.	Choose mark
6.23	The quality of students' final exams is ensured and evidenced.	Choose mark
6.24	The teaching e-learning material has been sufficiently enriched with electronic sources, updated research publications and other electronic learning resources that support students' work and learning.	Choose mark

Click or tap here to enter text.

#### Provide information on the following:

1. Assessment of the interaction (among students, between students and teaching staff, betweenstudents and study guides/material of study)

Click or tap here to enter text.

#### 2. Student-centered teaching and learning

Click or tap here to enter text.

3. Training, guidance and support provided to the teaching staff

Click or tap here to enter text.

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Click or tap here to enter text.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Click or tap here to enter text.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

Click or tap here to enter text.

Please tick or	e of the	followin	ig for:
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Additional for distance learning programmes

Non-	Partially	Compliant	
Compliant	Compliant		

#### 7. Additional for doctoral programmes

(ALL ESG)

#### Standards

- Specific criteria that the potential students need to meet for admission in the programme, as well as how the selection procedures are made, are defined.
- The following requirements of the doctoral degree programme are analysed and published:
  - the stages of completion
  - o the minimum and maximum time of completing the programme
  - the examinations
  - o the procedures for supporting and accepting the student's proposal
  - o the criteria for obtaining the Ph.D. degree
- Specific and clear guidelines for the writing of the proposal and the dissertation are set regarding:
  - o the chapters that are contained
  - the system used for the presentation of each chapter, sub-chapters and bibliography
  - o the minimum word limit
  - the binding, the cover page and the prologue pages, including the pages supporting the authenticity, originality and importance of the dissertation, as well as the reference to the committee for the final evaluation
- There is a plagiarism check system. Information is provided on the detection of plagiarism and the consequences in case of such misconduct.
- The composition, the procedure and the criteria for the formation of the advisory committee (to whom the doctoral student submits the research proposal) are determined.
- The composition, the procedure and the criteria for the formation of the examining committee (to whom the doctoral student defends his/her dissertation), are determined.
- The duties of the supervisor-chairperson and the other members of the advisory committee towards the student are determined and include:
  - regular meetings
  - o reports per semester and feedback from supervisors
  - support for writing research papers
  - participation in conferences
- The number of doctoral students that each chairperson supervises at the same time are determined.
- The process of submitting the dissertation to the university libraryis set.

#### You may also consider the following questions:

- How is the scientific quality of the PhD thesis ensured?
- Is there a link between the doctoral programmes of study and the society? What is the value of the obtained degree outside academia and in the labour market?
- Can you please provide us with some dissertation samples?





# ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΎΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION





## Mark from 1 to 5 the degree of compliance for each quality indicator/criterion

1 or 2: Non-compliant

3: Partially compliant

	Quality indicators/criteria	1 -5
7.1	The provision of quality doctoral studies is ensured through doctoral studies regulations, which are publicly available.	Choose mark
7.2	The structure and the content of a doctoral programme of study ensure the quality provision of doctoral studies.	Choose mark
7.3	The doctoral studies' supervisors have the necessary academic qualifications and experience for the supervision of the specific dissertations.	Choose mark
7.4	The number of doctoral students, under the supervision of a member of the teachingstaff, enables continuous and effective feedback to the students and it complies with the European and international standards.	Choose mark
7.5	The research interests of academic advisors and supervisors adequately cover the thematic areas of research conducted by the doctoral students of the programme.	Choose mark
7.6	Research equipment, laboratories, workshops and existing bibliographic material support the programme of study.	Choose mark
7.7	The quality of the doctoral theses of the programme in this field is in line with international standards.	Choose mark
7.8	Doctoral candidates have publications in scientific journals and/ or participate in international conferences.	Choose mark
7.9	The institution has mechanisms and funds to support writing and attending conferences of doctoral candidates.	Choose mark
7.10	The candidates demonstrate skills in designing and in conducting productive self-directed research.	Choose mark
7.11	Candidates are aware of the ethical implications of their research and of their responsibilities as scientists.	Choose mark
7.12	Suitable procedures of monitoring and periodic assessment of students' research progress are set.	Choose mark
7.13	There is a clear policy on authorship and intellectual property.	Choose mark

Click or tap here to enter text.

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Click or tap here to enter text.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Click or tap here to enter text.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

Click or tap here to enter text.

Please tick o	lease tick one of the following for:							
Additional fo	Additional for doctoral programmes							
Non- Compliant		Partially Compliant		Compliant				



#### 8. Additional for joint programmes

(ALL ESG)

#### Standards

- The joint programme is offered in accordance with legal frameworks of the relevant national higher education systems.
- The partner universities apply joint internal quality assurance processes.
- The joint programme is offered jointly, involving all cooperating universities in the design, delivery and further development of the programme.
- The terms and conditions of the joint programme are laid down in a cooperation agreement. The agreement in particular covers the following issues:
  - o Denomination of the degree(s) awarded in the programme
  - Coordination and responsibilities of the partners involved regarding management and financial organisation, including funding, sharing of costs and income, resources for mobility of staff and students
  - Admission and selection procedures for students
  - Mobility of students and teaching staff
  - Examination regulations, student assessment methods, recognition of credits and degree awarding procedures
  - Handling of different semester periods, if existent
- Aims and learning outcomes are clearly stated, including a joint syllabus, language policy, as well as an account of the intended added value of the programme.
- Study counselling and mobility plans are efficient and take into account the needs of different kinds of students.

#### You may also consider the following questions:

- Does the joint study programme conform to the requirements of a study programme offered at the specific level?
- Is there a system that assures the quality of joint provision and guarantees that the aims of the programme are met?
- Do the mechanisms for ensuring the quality of the joint study programme take into consideration the European Standards and Guidelines (ESG)? Are they adopted by all theuniversities involved?
- Is the division of responsibilities in ensuring quality clearly defined among the partner universities?
- Is relevant information about the programme, e.g. admission requirements and procedures, course catalogue, examination and assessment procedures, well documented and published by taking into account the specific needs of students?
- What is the added value of the programme of study?
- Is there a sustainable funding strategy among the partner universities? Explain.

## Mark from 1 to 5 the degree of compliance for each quality indicator/criterion

1 or 2: Non-compliant

3: Partially compliant

		Quality indicators/criteria	1 -5
8.1	_	t study programme promotes the fulfilment of the mission and ment of the goals of the partner universities.	Choose mark
8.2		t study programme has been developed by all the partner universities, re also involved in its further development.	Choose mark
8.3	•	tner universities have defined the responsibility of the parties in the agreement.	Choose mark
8.4	•	tstudy programme conforms to the requirements and directions of and international legislation.	Choose mark
8.5	The jointstudy programmeis based on the needs of the target group and of the labour market.		
8.6	Students are provided with advisory and support systems concerning learning and teaching atthe partner universities.		Choose mark
8.7	The cooperation contract sets out the procedure for resolving disputes concerning the execution of the joint study programme, which ensures the protection of the rights of students and teaching staff.		
8.8	•	tner universities have agreed on how to seek feedback from students g the organisation and process of their study.	Choose mark
8.9	The partner universities ensure the economic sustainability of the jointstudy programme.		Choose mark
8.10	The deg	ree awarded is justified by:	
	8.10.1	The learning outcomes	Choose mark
	8.10.2	The collaboration between/among the institutions delivering the programme	Choose mark
8.11	The join	tness of the programme development is effective.	Choose

		mark
8.12	The students' mobility between/among the collaborative institutions provide students with rewarding experiences that facilitate employability in Europe.	Choose mark

Click or tap here to enter text.

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Click or tap here to enter text.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Click or tap here to enter text.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

Click or tap here to enter text.

	e of the followin joint programm			
Non- Compliant		Partially Compliant	Compliant	



#### Conclusions and final remarks

Please provide constructive conclusions and final remarks which may form the basis upon which improvements of the quality of the programme of study under review may be achieved, with emphasis on the correspondence with the EQF.

Η επιτροπή μελέτησε προσεκτικά την αίτηση και όλα τα έγγραφα που της δόθηκαν ως συνημμένα και συνέταξε την παρούσα έκθεση συμπληρώνοντας τα κεφάλαια 1-5, ενώ τα κεφάλαια 6-8 δεν συμπληρώθηκαν, διότι δεν εφαρμόζονται στο υπό αξιολόγηση πρόγραμμα.

Κατά τη διάρκεια της επίσκεψης στο κολλέγιο έγινε παρατήρηση όλων των χώρων (υποδοχή, αιθουσών, εργαστηρίων, κοινόχρηστων χώρων, βιβλιοθήκη κτλ.). Έγινε συνάντηση με εκπροσώπους από την ιεραρχία του κολλεγίου, την επιτροπή εσωτερικής ποιότητας, το διδακτικό προσωπικό, το διοικητικό προσωπικό και σπουδαστές. Επίσης έγινε δειγματοληψία αξιολογήσεων του προσωπικού από τους φοιτητές, καθώς και παρακολούθηση διδασκαλίας μαθήματος του προγράμματος. Επίσης ζητήθηκαν διευκρινήσεις για συγκεκριμένα σημεία της αίτησης.

Το προσωπικό του κολλεγίου ήταν συνεργάσιμο και έδειξε ενδιαφέρον για βελτίωση που θα προκύψει από τα σχόλια της Επιτροπής.

Από την μελέτη του υλικού που δόθηκε από τον Φορέα στην Επιτροπή και από την επιτόπια επίσκεψη που πραγματοποιήθηκε, διαπιστώνεται ότι:

- το περιεχόμενο του προγράμματος, οι μέθοδοι αξιολόγησης, το διδακτικό υλικό και ο εξοπλισμός, εξασφαλίζουν την επίτευξη του σκοπού, των στόχων και των μαθησιακών αποτελεσμάτων του προγράμματος
- ο αριθμός των μαθημάτων κρίθηκε μεγάλος και προτείνεται σχετική βελτίωση. Επίσης προτείνεται εξορθολογισμός αναφορικά με την κατανομή τους ανά εξάμηνο
- τα αναμενόμενα μαθησιακά αποτελέσματα του προγράμματος είναι γνωστά στους σπουδαστές και στα μέλη του διδακτικού προσωπικού και η διαδικασία διδασκαλίας και μάθησης είναι επαρκής για την επίτευξή τους
- εφαρμόζεται το σύστημα ECTS
- το δίπλωμα που απονέμεται αντιστοιχεί στον σκοπό, τους στόχους και τα μαθησιακά αποτελέσματα του προγράμματος
- οι απαιτήσεις εισδοχής των σπουδαστών στο πρόγραμμα και η μεθοδολογία διδασκαλίας είναι κατάλληλες για το πρόγραμμα
- η ενημέρωση των σπουδαστών σχετικά με το πρόγραμμα σπουδών είναι επαρκής
- το σύστημα και τα κριτήρια αξιολόγησης των μαθημάτων είναι σαφή, επαρκή και γνωστά στους σπουδαστές
- οι εκπαιδευτικές δραστηριότητες ενθαρρύνουν την ενεργή συμμετοχή των σπουδαστών στην εκπαιδευτική διαδικασία και για τη διδασκαλία χρησιμοποιούνται σύγχρονες εκπαιδευτικές τεχνολογίες, συμπεριλαμβανομένης και πλατφόρμας ηλεκτρονικής υποστήριξης της μάθησης
- το πρόγραμμα σε γενικές γραμμές υποστηρίζεται επαρκώς από το υπάρχον διδακτικό προσωπικό (η αναλογία σπουδαστών/διδασκόντων, εξυπηρετεί τους σκοπούς του προγράμματος και ο συντονιστής του προγράμματος έχει τα απαιτούμενα προσόντα)
- οι εργαστηριακές υποδομές είναι επαρκείς για την υποστήριξη του προγράμματος και τη διασφάλιση των επιδιοκώμενων μαθησιακών αποτελεσμάτων

#### ΣΗΜΕΙΩΣΗ:

Από τη μελέτη του υλικού διαπιστώνεται ότι το κολλέγιο χαρακτηρίζει προσωπικό με ώρες διδασκαλίας που αντιστοιχούν σε προσωπικό πλήρους απασχόλησης, ως προσωπικό μερικής απασχόλησης. Με βάση αυτό, δεν πληρείται η απαιτούμενη από τον Φορέα αναλογία, διδακτικού προσωπικού πλήρους και μερικής απασχόλησης.

## ΦΟΡΕΑΣ ΔΙΑΣΦΑΛΙΣΗΣ ΚΑΙ ΠΙΣΤΟΠΟΙΗΣΗΣ ΤΗΣ ΠΟΙΟΤΗΤΑΣ ΤΗΣ ΑΝΩΤΕΡΗΣ ΕΚΠΑΙΔΕΥΣΗΣ THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION



Ωστόσο οι διδακτικές ώρες που αναγράφονται στην έκθεση αυτοαξιολόγησης σαν απασχόληση σε ορισμένους διδάσκοντες στο συγκεκριμένο κολλέγιο (π.χ. 21, 27 και 28 ώρες την εβδομάδα), υποδηλώνουν ότι οι διδάσκοντες είναι πλήρους απασχόλησης διδακτικό προσωπικό. Εαν ισχύει το παραπάνω, φαίνεται να πληρείται η απαιτούμενη από τον Φορέα αναλογία, διδακτικού προσωπικού πλήρους και μερικής απασχόλησης και άρα η αναλογία του αριθμού των μαθημάτων που διδάσκονται από το προσωπικό πλήρους απασχόλησης, είναι ικανοποιητική και εξασφαλίζει την ποιότητα του προγράμματος σπουδών.

Σε αυτή την περίπτωση ενδεχομένως προκύπτει πρόβλημα, καθώς οι ώρες απασχόλησης του συγκεκριμένου διδακτικού προσωπικού δεν είναι σύμφωνες με το ανώτατο επιτρεπόμενο σύνολο διδακτικών ωρών ανά εβδομάδα, όπως ορίζεται από τον Φορέα (12 ώρες την εβδομάδα διδακτικό έργο κατ' ανώτατο όριο).

Με βάση τα παραπάνω, η επιτροπή προτείνει να θεραπευτούν οι αδυναμίες που επισημάνθηκαν και συγκεκριμένα:

- να μειωθεί ο συνολικός αριθμός μαθημάτων του προγράμματος και να καταμεριστούν πιο ορθολογικά ανά εξάμηνο (π.χ. το μάθημα "Μορφολογία και Χρώμα" και "Μορφολογία και Χρώμα Ι" που παρέχονται στο Α' και το Β' ακαδημαϊκό εξάμηνο αντίστοιχα, προτείνεται να ενωθούν και να αποτελέσουν ενιαίο μάθημα)
- να επανακαθοριστεί ο διδακτικός φόρτος μελών του διδακτικού προσωπικού σε αντικείμενα της ειδικότητας, όπου υπερβαίνει το επιτρεπτό ανώτατο όριο των 12 ωρών
- να συμμορφωθεί το ποσοστό του διδακτικού προσωπικού πλήρους απασχόλησης σύμφωνα με τα προβλεπόμενα από τον Φορέα (ΒΛΕΠΕ ΑΝΩΤΕΡΩ ΣΗΜΕΙΩΣΗ)
- να ενισχυθούν συνεργασίες με ιδρύματα του εξωτερικού αντίστοιχου επιπέδου με το εν λόγω πρόγραμμα
- να γίνει επικαιροποίηση και εμπλουτισμός των διδακτικών βοηθημάτων που υποστηρίζουν το πρόγραμμα

#### D. Signatures of the EEC

Name	Signature
ΙΩΑΝΝΑ ΛΕΟΝΤΑΡΙΔΟΥ	
ΒΑΣΙΛΙΚΗ ΚΕΦΑΛΑ	
ΚΩΝΣΤΑΝΤΙΝΟΣ ΑΥΓΟΥΣΤΑΚΗΣ	
ΚΥΡΙΑΚΗ - ΣΩΚΡΑΤΟΥΣ ΝΙΚΟΛΑΪΔΟΥ	
ΡΑΦΑΕΛΑ ΙΩΑΝΝΟΥ	

Date:20/02/2020