Doc. Number: 300.1.1

# Cyprus Agency of Quality Assurance and Accreditation in Higher Education

### **Republic of Cyprus**

### External Evaluation Report Program of Study

Institution:University of Cyprus
District: Nicosia
Name of the Program of Study in Greek:
Name of the Program of Study in English:
PhD in Sociology
Department: Social and Political Sciences
Language/s of instruction:Greek
Faculty:Faculty of Social Sciences and Education
Program Status (check $$ where applicable):
<ul> <li>New Program of Study:</li> <li>Currently operation Program of Study:x</li> <li>Registered but not evaluatedx</li> <li>Evaluated and accredited by SEKAP</li> <li>Evaluated by the Cy.Q.A.A. and did not get accreditation</li> </ul>

### Program Category (check $\sqrt{\ }$ where applicable):

- Conventional .....x...
- > Distance Learning ........
- ➤ Inter-university (Name of collaborating university/ies) .......

#### **TABLE OF CONTENTS**

Instructions	3
External Evaluation Committee (EEC)	4
Introduction	5
Findings	6
Conclusions and Suggestions of the External Evaluation Committee	12
Document Number: 300.1	13

#### **INSTRUCTIONS:**

The present document has been prepared within the framework of the authority and competencies of the Cyprus Agency of Quality Assurance and Accreditation in Higher Education, according to the provisions of the "Quality Assurance and Accreditation of Higher Education and the Establishment and Operation of an Agency on Related Matters Laws of 2015 to 2016" [N. 136 (I)/2015].

The document is duly completed by the External Evaluation Committee for each program of study. The ANNEX (Doc. Number 300.1) constitutes an integral part of the external evaluation report for the external evaluation accreditation of a program of study.



#### **EXTERNAL EVALUATION COMMITTEE:**

NAME	TITLE AND RANK	UNIVERSITY / INSTITUTION
ANTOINETTE HETZLER	PROFESSOR	University of Lund
JOHN SOLOMOS	PROFESSOR	University of Warwick
JAN RATH	PROFESSOR	University of Amsterdam
EMILY KOUZARIDE	STUDENT	Cyprus University of Technology

#### **INTRODUCTION:**

#### I. The External Evaluation procedure

• Short description of the documents that have been studied, of the on site visit meetings, and of the on site visit to the infrastructures.

#### II. The Internal Evaluation procedure

• Comments concerning the quality and the completeness of the application submitted by the institution of higher education (Doc. Number 200.1), as well as concerning the overall acceptance of and participation in the quality assurance procedures, by the institution in general and by the program of study under evaluation in particular.

#### **FINDINGS**:

#### 1. EFFECTIVENESS OF TEACHING WORK – AVAILABLE RESOURCES

- Organization of Teaching Work
- Teaching
- Teaching personnel

There are no courses. Admission is conditioned on a Master's Exam. Procedure to completing the PhD dissertation is condition on passing a comprehensive exam. The PhD personnel is very adequate and dedicated to accomplishing the PhD projectury. We are satisfied with the advising and teaching requirements for the program.

#### 2. PROGRAM OF STUDY AND HIGHER EDUCATION QUALIFICATIONS

- Purpose and Objectives and learning outcomes of the Program of Study
- Structure and Content of the Program of studies
- Quality Assurance of the Program of studies
- Management of the Program of Study
- International Dimension of the Program of Study
- Connection with the labor market and the society

As mentioned in part one of our comments, the PhD program is based on a successful completion of Master courses and passing a comprehensive exam. Thus there is not a required program of studies. The management of the PhD program is very good. The international dimension of the program is a pertinent part of the development of the PhD scholar. The students currently in the program are international students. They participate in international conferences and encouraged to publish their results in scientific journals while completing their PhD.

In addition, the program has a one-day PhD conference every term. The conference is well attended by faculty and other PhD students and there is much discussion and feedback. The one-day conference is highly appreciated by the current students.

Students are well aware of their future job market prospects and the advantages of completing a post-doctoral appointment. They are also involved in co-publication of scientific works together with senior faculty. These endeavors will obviously help them in connections with their future labor market employment as well as their further contribution to society.

#### 3. RESEARCH WORK AND SYNERGIES WITH TEACHING

#### - Research Teaching Synergies

The PhD does not have many students but the students that apply and are accepted as PhD candidates work very closely with the on-going research in sociology. As such, they become very involved in producing research in well-established fields yet have the possibilities to develop their own research questions and become independent scholars. The sociology faculty has done a very good job at promoting synergies of on-going research the production of new PhDs.

## 4. ADMINISTRATION SERVICES, STUDENT WELFARE AND SUPPORT OF TEACHING WORK

- Administrative Mechanisms
- Infrastructures / Support
- Financial Resources

The faculty and administration is well-aware of the support necessary, both financially and academically, that must be in place for a successful doctoral program. They have made sure that there is enough financial incentives for students to attend international conferences and to publish own and co-authored work.

However, allowing for a joint office space for PhD students would be a strong contribution for development of a strong doctoral community for undergraduate, post graduate and faculty.

#### 5. DISTANCE LEARNING PROGRAMS

#### 6. DOCTORAL PROGRAMS OF STUDY

At the present time, the doctoral program is running successfully but this is successful because of the low number of students. The number of students is dependent on the research interests of the senior faculty that in turn become advisors to incoming doctoral students. The doctoral students will be working in ongoing or related research projects. In order for the program to develop, the faculty needs to attract high quality students working in a variety of sociological areas. This can be obtained if the faculty itself established a Masters program in sociology that would be a corridor into their PhD program. The internationalization of such a program would enable the University to better position themselves for both international recognition and competency in competing for international funding.

Starting and promoting an international Masters program in sociology also involves a commitment of the faculty beyond their individual research areas. Given the competency of the faculty as we have seen it through examining their own research endeavors, we strongly believe that an extension to an international Masters program in sociology is essential to the further development of their doctoral program.

As it is now, there is a problem of recruiting promising doctoral students as recruitment is totally dependent on the scientific reputations of a few individuals.

## CONCLUSIONS AND SUGGESTIONS OF THE EXTERNAL EVALUATION COMMITTEE<sup>1</sup>

• The present situation of the program, good practices, weaknesses that have been detected during the external evaluation procedure by the external evaluation committee, suggestions for improvement.

As we have pointed out above, we are positive to what the doctoral program has accomplished. However, there are challenges to future development.

In terms of "good practices," we especially want to mention the one-day PhD conferences as well as the introduction to publishing in high standard peer-reviewed journals that is given to doctoral students. A further "good practice" is the dedication the senior staff has demonstrated towards their students through their constant feed back and general inclusive treatment of doctoral students into the academic community.

The challenges facing the doctoral program is recruiting of high quality students, initiating an international masters program to help alleviate this problem and extending the competency of the faculty to a broader view of sociology. We believe that a challenge to the doctoral program is also increasing the faculty's competitive international position.

<sup>&</sup>lt;sup>1</sup> It is highlighted, at this point, that the External Evaluation Committee is expected to justify its findings and its suggestions on the basis of the Document num.: 300.1. The External Evaluation Committee is not expected to submit a suggestion for the approval or the rejection of the program of study under evaluation. This decision falls under the competencies of the Council of the Agency of Quality Assurance and Accreditation of higher education.

Doc. Number: 300.1

# Quality Standards and Indicators External Evaluation of a Program of Study

Institution:
Program of Study:
Duration of the Program of Study:
Evaluation Date: February 20, 2019

The present document has been prepared within the framework of the authority and competencies of the Cyprus Agency of Quality Assurance and Accreditation in Higher Education, according to the provisions of the "Quality Assurance and Accreditation of Higher Education and the Establishment and Operation of an Agency on Related Matters Laws of 2015 to 2016".

The document describes the quality standards and indicators, which will be applied for the external evaluation of programs of study of institutions of higher education, by the External Evaluation Committee.

**DIRECTIONS:** Note what is applicable for each quality standard/indicator.

- 1. Poor
- 2. To an unsatisfactory degree
- 3. To a satisfactory degree
- 4. Best practice
- 5. Excellent

It is pointed out that, in the case of standards and indicators that cannot be applied due to the status of the institution and/or of the program of study, N/A (= Not Applicable) should be noted and a detailed explanation should be provided on the institution's corresponding policy regarding the specific quality standard or indicator.

#### **Members of the External Evaluation Committee**

NAME	TITLE AND RANK	UNIVERSITY / INSTITUTION
Antoinette Hetzler	Professor	Lund University
John Solomos	Professor	University of Warwick
Jan Rath	Professor	University of Amsterdam
Emily Kouzaride	Student	Cyprus University of Technology

Date an	d Time	of the (	On-Site \	Visit:	February	19, 2	2019	 
Duratio	n of the	e On-Sit	e Visit: .	10 ho	urs			 

3 4	<b>5</b> X
	X
	Х
	Х
	N/A
	N/A
	Х
	X
	Х
	Х
	Х

	1.1.4.4 student welfare			Х
	1.1.4.5 academic mentoring			Х
1.1.5	A policy for regular and effective communication, between the teaching personnel and the students, is applied.			X
1.1.6	The teaching personnel, for each course, provide timely and effective feedback to the students.			Х
1.1.7	Statutory mechanisms, for the support of students and the communication with the teaching personnel, are effective.			X
1.1.8	Control mechanisms for student performance are effective.			X
1.1.9	Support mechanisms for students with problematic academic performance are effective.		Х	
1.1.10	Academic mentoring processes are transparent and effective for undergraduate and postgraduate programs and are taken into consideration for the calculation of academic work load.		X	
1.1.11	The program of study applies an effective policy for the prevention and detection of plagiarism.			Х
1.1.12	The program of study provides satisfactory mechanisms for complaint management and for dispute resolution.			Х

#### Note, additionally:

- $\alpha$ ) the expected number of Cypriot and International Students in the program of study.
- $\beta$ ) the countries of origin of the majority of students.
- γ) the maximum planned number of students per class-section.

1.2	Teaching	1	2	3	4	5
1.2.1	The methodology utilized in each course is suitable for achieving the course's purpose and objectives and those of the individual modules.					N/A
1.2.2	The methodology of each course is suitable for adults. NOTE: This is relevant for the "Methodology of Research" course offered by the Political Science MA Programme					X
1.2.3	Continuous-formative assessment and feedback are provided to the students regularly.					Х
1.2.4	The assessment system and criteria regarding student course performance, are clear, adequate, and known to the students.					X
1.2.5	Educational activities which encourage students' active participation in the learning process, are implemented.					Х
1.2.6	Teaching incorporates the use of modern educational technologies that are consistent with international standards, including a platform for the electronic support of learning.					N/A
1.2.7	Teaching materials (books, manuals, journals, databases, and teaching notes) meet the requirements set by the methodology of the program's individual courses, and are updated regularly.					

Please be advised that there are no PhD courses being that admission is possible only with a MA degree.

1.3	Teaching Personnel	1	2	3	4	5
1.3.1	The number of full-time academic personnel, occupied exclusively at the institution, and their fields of expertise, adequately support the program of study.					X
1.3.2	The members of teaching personnel for each course have the relevant formal and fundamental qualifications for teaching the course, as described by the legislation, including the following:					

	1.3.2.1	Subject specialization, preferably with a doctorate, in the discipline.			X
	1.3.2.2	Publications within the discipline.			Х
1.3.3		pecializations of Visiting Professors adequately the program of study.			Х
1.3.4	the nec	Teaching Personnel and Special Scientists have cessary qualifications, adequate work experience ecialization to teach a limited number of courses in gram of study.			N/A
1.3.5	Personi	ry program of study the Special Teaching nel does not exceed 30% of the Teaching ch Personnel.			Х
1.3.6	education academ	ching personnel of each private institution of tertiary on, to a percentage of at least 70%, has recognized it qualification, by one level higher than that of the of study in which he/she teaches.			X
1.3.7	courses exclusive taught l	program of study, the ratio of the number of studyht by full-time personnel, occupied yely at the institution, to the number of courses by part-time personnel, ensures the quality of the n of study.			X
1.3.8	teaching	io of the number of students to the total number of g personnel is adequate for the support and arding of the program's quality.			X
1.3.9		ademic personnel's teaching load does not limit duct of research, writing, and contribution to the			X
1.3.10	and pro	redundancies / retirements, expected recruitment omotions of academic personnel safeguard the ded implementation of the program of study within ear span.		X	
1.3.11		ogram's Coordinator has the qualifications and nce to efficiently coordinate the program of study.			Х

	2. PROGRAM OF STUDY AND HIGHER EDUCATION QUALIFICATIONS						
2.1	Purpose and Objectives and learning outcomes of the Program of Study	1	2	3	4	5	
2.1.1	The purpose and objectives of the program of study are formulated in terms of expected learning outcomes and are consistent with the mission and the strategy of the institution.					X	
2.1.2	The purpose and objectives of the program and the learning outcomes are utilized as a guide for the design of the program of study.					X	
2.1.3	Thehighereducationqualificationandtheprogramofstudy,conformtothe provisions of their corresponding Professional and Vocational Bodies for the purpose of registration to these bodies.					X	
2.1.4	The program's content, the methods of assessment, the teaching materials and the equipment, lead to the achievement of the program's purpose and objectives and ensure the expected learning outcomes.					X	
2.1.5	The expected learning outcomes of the program are known to the students and to the members of the academic and teaching personnel.					X	
2.1.6	The learning process is properly designed to achieve the expected learning outcomes.					X	
2.1.7	The higher education qualification awarded to the students, corresponds to the purpose and objectives and the learning outcomes of the program.					X	

2.2	Structure and Content of the Program of Study	1	2	3	4	5
2.2.1	The course curricula clearly define the expected learning outcomes, the content, the teaching and learning approaches and the method of assessing student performance.					N/A
2.2.2	The European Credit Transfer System (ECTS) is applied and there is true correspondence between credits and workload per course and per semester for the student either he / she studies in a specific program or he/she is registered and studies simultaneously in additional programs of studies according to the European practice in higher education institutions.			X		
2.2.3	The program of study is structured in a consistent manner and in sequence, so that concepts operating as preconditions precede the teaching of other, more complex and cognitively more demanding, concepts.					X
2.2.4	The higher education qualification awarded, the learning outcomes and the content of the program are consistent.					Х
2.2.5	The program, in addition to the courses focusing on the specific discipline, includes an adequate number of general education courses.					N/A
2.2.6	The content of courses and modules, and the corresponding educational activities are suitable for achieving the desired learning outcomes with regards to the knowledge, skills, and abilities which should be acquired by students.					X
2.2.7	The number and the content of the program's courses are sufficient for the achievement of learning outcomes.					N/A
2.2.8	The content of the program's courses reflects the latest achievements / developments in science, arts, research and technology.					N/A
2.2.9	Flexible options / adaptable to the personal needs or to the needs of students with special needs, are provided.					X

Note the expected number of students who will be studying simultaneously at another academic institution, based on your experience so far, regarding students who study simultaneously in the programs of your institution.

2.3	Quality A	Assurance of the Program of Study	1	2	3	4	5
2.3.1		ngements regarding the program's quality assurance define npetencies and procedures.					X
2.3.2	•	tion in the processes of the system of quality assurance of ram, is ensured for					X
	2.3.2.1	the members of the academic personnel					Χ
	2.3.2.2	the members of the administrative personnel					Χ
	2.3.2.3	the students.					Χ
2.3.3	detailed	e and / or the regulations for quality assurance, provide information and data for the support and management of ram of study.					X
2.3.4	_	ity assurance process constitutes an academic process not restricted by non-academic factors.					Χ

2.4	Manage	ment of the Program of Study	1	2	3	4	5
2.4.1		management of the program of study with regard to its ts approval, its monitoring and its review, is in place.					X
2.4.2		ured that learning outcomes may be achieved within the timeframe.					X
2.4.3	process	sured that the program's management and development is an academic process which operates without any nonce interventions.					X
2.4.4	Deans, (	demic hierarchy of the institution, (Rector, Vice-Rectors, Chairs and Programs' Coordinators, academic personnel) e sole responsibility for academic excellence and the nent of the programs of study.					X
2.4.5	Informati include:	on relating to the program of study are posted publicly and					
	2.4.5.1	The provisions regarding unit credits					Χ
	2.4.5.2	The expected learning outcomes					Χ
	2.4.5.3	The methodology					Χ
	2.4.5.4	Course descriptions					N/A
	2.4.5.5	The program's structure					Χ
	2.4.5.6	The admission requirements					Χ
	2.4.5.7	The format and the procedures for student assessment					Χ
2.4.6	the Diplo	rd of the higher education qualification is accompanied by ma Supplement which is in line with the European and onal standards.					X
2.4.7		ctiveness of the program's evaluation mechanism, by the , is ensured.			X		
2.4.8	regulated majority	ognition and transfer of credit units from previous studies is d by procedures and regulations which ensure that the of credit units is awarded by the institution which awards er education qualification.					X

In the case of practical training, note:

- The number of credit units for courses and the number of credits for practical training
- In which semester does practical training takes place?
- Note if practical training is taking place in a country other than the homecountry of the institution which awards the higher education qualification

2.5	International Dimension of the Program of Study	1	2	3	4	5
2.5.1	The program's collaborations with other institutions are compared positively with corresponding collaborations of other departments / programs of study in Europe and internationally.					X
2.5.2	The program attracts Visiting professors of recognized academic standing.					Х
2.5.3	Students participate in exchange programs.					Х
2.5.4	The academic profile of the program of study is compatible with corresponding programs of study in Cyprus and internationally.					Х

Justify the answer you have provided and note the additional comments you may have on each standard / indicator.

Also, comment on the degree the program compares positively with corresponding programs operating in Cyprus and abroad in higher education institutions of the same rank.

2.6	Connection with the labor market and the society	1	2	3	4	5
2.6.1	The procedures applied, so that the program conforms to the scientific and professional activities of the graduates, are adequate and effective.					X
2.6.2	According to the feasibility study, indicators for the employability of graduates are satisfactory.					X
2.6.3	Benefits, for the society, deriving from the program are significant.					X

	3. RESEARCH WORK AND SYNERGIES WITH TEACH	ING	;			
3.1	Research - Teaching Synergies	1	2	3	4	5
3.1.1	It is ensured that teaching and learning have been adequately enlightened by research.					X
3.1.2	New research results are embodied in the content of the program of study.					Х
3.1.3	Adequate and sufficient facilities and equipment are provided to support the research component of the program of study, which are available and accessible to the personnel and the students.					Х
3.1.4	The results of the academic personnel's research activity are published in international journals with the peer-reviewing system, in international conferences, conference minutes, publications etc.					X
3.1.5	External, non-governmental, funding for the academic personnel's research activities, is compared positively to the funding of other institutions in Cyprus and abroad.					Х
3.1.6	Internal funding, of the academic personnel's research activities, is compared positively to the funding of other institutions in Cyprus and abroad.					X
3.1.7	The policy for, indirect or direct, internal funding of the academic personnel's research activity is satisfactory.					X
3.1.8	The participation of students, academic, teaching and administrative personnel of the program in research activities and projects is satisfactory.					X
3.1.9	Student training in the research process is sufficient.					Х

4. ADMINISTRATION SERVICES, STUDENT WELFARE AND SUPPORT OF TEACHING WORK

4.1	Administrative Mechanisms	1	2	3	4	5
4.1.1	There is a Student Welfare Service that supports students with regards to academic and personal problems and difficulties.					X
4.1.2	Statutory administrative mechanisms for monitoring and supporting students are sufficient.					X
4.1.3	The efficiency of these mechanisms is assessed on the basis of specific criteria.					X

4.2	Infrastructure / Support	1	2	3	4	5
4.2.1	There are suitable books and reputable journals supporting the program.					X
4.2.2	There is a supportive internal communication platform.					X
4.2.3	The facilities are adequate in number and size.					X
4.2.4	The equipment used in teaching and learning (laboratory and electronic equipment, consumables etc) are quantitatively and qualitatively adequate.					X
4.2.5	Teaching materials (books, manuals, scientific journals, databases) are adequate and accessible to students.					X
4.2.6	Teaching materials (books, manuals, scientific journals, databases) are updated regularly with the most recent publications.					X
4.2.7	The teaching personnel are provided with training opportunities in teaching method, in adult education, and in new technologies on the basis of a structured learning framework.					X

Justify the answer you have provided and note the additional comments y	ou i	may
have on each standard / indicator.		

4.3	Financial Resources	1	2	3	4	5
4.3.1	The management and allocation of the financial resources of the program of study, allow for the development of the program and of the academic / teaching personnel.					X
4.3.2	The allocation of financial resources as regards to academic matters, is the responsibility of the relevant academic departments.					X
4.3.3	The remuneration of academic and other personnel is analogous to the remuneration of academic and other personnel of the respective institutions in Cyprus.					X
4.3.4	Student tuition and fees are consistent to the tuition and fees of other respective institutions.					X

The following criterion applies additionally for distance learning programs of study.

Feedback processes for teaching personnel with regards to the evaluation of their teaching work, by the students, are satisfactory.  The process and the conditions for the recruitment of academic / teaching personnel, ensure that candidates have the necessary skills and experience for long distance education.  Through established procedures, appropriate training, guidance and support, are provided to teaching personnel, to enable it to efficiently support the educational process.  Leading personnel monitoring mechanisms are satisfactory.  Adequate mentoring by the teaching personnel, is provided to students, through established procedures.  The unimpeded long distance communication between the teaching personnel and the students, is ensured to a satisfactory degree.  Assessment consistency, its equivalent application to all students, and the compliance with predefined procedures, are ensured.  Teaching materials (books, manuals, scientific journals, databases) comply with the requirements provided by the long distance education methodology and are updated regularly.  The program of study has the appropriate and adequate infrastructure for the support of learning.  The supporting infrastructures are easily accessible.  The procedures for systematic control and improvement of the supportive services are regular and effective.  The procedures for distance education is comparable to university infrastructure in the European Union and internationally.  Electronic library services are provided according to international practice in order to support the needs of the students and of the teaching personnel.					
academic / teaching personnel, ensure that candidates have the necessary skills and experience for long distance education.  5.3 Through established procedures, appropriate training, guidance and support, are provided to teaching personnel, to enable it to efficiently support the educational process.  5.4 Student performance monitoring mechanisms are satisfactory.  5.5 Adequate mentoring by the teaching personnel, is provided to students, through established procedures.  5.6 The unimpeded long distance communication between the teaching personnel and the students, is ensured to a satisfactory degree.  5.7 Assessment consistency, its equivalent application to all students, and the compliance with predefined procedures, are ensured.  5.8 Teaching materials (books, manuals, scientific journals, databases) comply with the requirements provided by the long distance education methodology and are updated regularly.  5.9 The program of study has the appropriate and adequate infrastructure for the support of learning.  5.10 The supporting infrastructures are easily accessible.  5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.1	the evaluation of their teaching work, by the students, are			
guidance and support, are provided to teaching personnel, to enable it to efficiently support the educational process.  5.4 Student performance monitoring mechanisms are satisfactory.  5.5 Adequate mentoring by the teaching personnel, is provided to students, through established procedures.  5.6 The unimpeded long distance communication between the teaching personnel and the students, is ensured to a satisfactory degree.  5.7 Assessment consistency, its equivalent application to all students, and the compliance with predefined procedures, are ensured.  5.8 Teaching materials (books, manuals, scientific journals, databases) comply with the requirements provided by the long distance education methodology and are updated regularly.  5.9 The program of study has the appropriate and adequate infrastructure for the support of learning.  5.10 The supporting infrastructures are easily accessible.  5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.2	academic / teaching personnel, ensure that candidates have the necessary skills and experience for long distance			
satisfactory.  5.5 Adequate mentoring by the teaching personnel, is provided to students, through established procedures.  5.6 The unimpeded long distance communication between the teaching personnel and the students, is ensured to a satisfactory degree.  5.7 Assessment consistency, its equivalent application to all students, and the compliance with predefined procedures, are ensured.  5.8 Teaching materials (books, manuals, scientific journals, databases) comply with the requirements provided by the long distance education methodology and are updated regularly.  5.9 The program of study has the appropriate and adequate infrastructure for the support of learning.  5.10 The supporting infrastructures are easily accessible.  5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.3	guidance and support, are provided to teaching personnel, to			
to students, through established procedures.  5.6 The unimpeded long distance communication between the teaching personnel and the students, is ensured to a satisfactory degree.  5.7 Assessment consistency, its equivalent application to all students, and the compliance with predefined procedures, are ensured.  5.8 Teaching materials (books, manuals, scientific journals, databases) comply with the requirements provided by the long distance education methodology and are updated regularly.  5.9 The program of study has the appropriate and adequate infrastructure for the support of learning.  5.10 The supporting infrastructures are easily accessible.  5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.4				
teaching personnel and the students, is ensured to a satisfactory degree.  5.7 Assessment consistency, its equivalent application to all students, and the compliance with predefined procedures, are ensured.  5.8 Teaching materials (books, manuals, scientific journals, databases) comply with the requirements provided by the long distance education methodology and are updated regularly.  5.9 The program of study has the appropriate and adequate infrastructure for the support of learning.  5.10 The supporting infrastructures are easily accessible.  5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.5				
students, and the compliance with predefined procedures, are ensured.  5.8 Teaching materials (books, manuals, scientific journals, databases) comply with the requirements provided by the long distance education methodology and are updated regularly.  5.9 The program of study has the appropriate and adequate infrastructure for the support of learning.  5.10 The supporting infrastructures are easily accessible.  5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.6	teaching personnel and the students, is ensured to a			
databases) comply with the requirements provided by the long distance education methodology and are updated regularly.  5.9 The program of study has the appropriate and adequate infrastructure for the support of learning.  5.10 The supporting infrastructures are easily accessible.  5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.7	students, and the compliance with predefined procedures,			
infrastructure for the support of learning.  5.10 The supporting infrastructures are easily accessible.  5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.8	databases) comply with the requirements provided by the long distance education methodology and are updated			
5.11 Students are informed and trained with regards to the available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.9				
available educational infrastructure.  5.12 The procedures for systematic control and improvement of the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.10	The supporting infrastructures are easily accessible.			
the supportive services are regular and effective.  5.13 Infrastructure for distance education is comparable to university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.11				
university infrastructure in the European Union and internationally.  5.14 Electronic library services are provided according to international practice in order to support the needs of the	5.12				
international practice in order to support the needs of the	5.13	university infrastructure in the European Union and			
	5.14	international practice in order to support the needs of the			

5.15	The students and the teaching personnel have access to the necessary electronic sources of information, relevant to the program, the level, and the method of teaching.			
5.16	The percentage of teaching personnel who holds a doctorate, in a program of study which is offered long distance, is not less than 75%.			

If the following apply, note " $\sqrt{}$ "in the appropriate space next to each statement. In case the following statements do not apply, note what is applicable:

The maximum number of students per class-section, should not exceed 30 students.	
The conduct of written examinations with the physical presence of the students, under the supervision of the institution or under the supervision of reliable agencies which operate in the countries of the students, is compulsory.	
The number of long distance classes taught by the academic personnel does not exceed the number of courses taught by the teaching personnel in conventional programs of study.	

The following criterion applies additionally for doctoral programs of study.

6.		DOCTORAL PROGRAMS OF STUDY	1	2	3	4	5
6.	1	The provision of quality doctoral studies is ensured through					Х

	Doctoral Studies Regulations.	
6.2	The structure and the content of a doctoral program of study are satisfactory and they ensure the quality provision of doctoral studies.	X
6.3	The number of academic personnel, which is going to support the doctoral program of study, is adequate.	X
6.4	The doctoral studies' supervisors have the necessary academic qualifications and experience for the supervision of the specific dissertations.	X
6.5	The degree of accessibility of all interested parties to the Doctoral Studies Regulations is satisfactory.	Х
6.6	The number of doctoral students, under the supervision of a member of the academic personnel, is apt for the continuous and effective feedback provided to the students and it complies with the European and international standards.	X
6.7	The research interests of academic advisors and supervisors are satisfactory and they adequately cover the thematic areas of research conducted by the doctoral students of the program.	X

Note the number of doctoral students under the supervision of each member of the academic personnel of the program and the academic rank of the supervisor.

#### **FINAL REMARKS - SUGGESTIONS**

Please note your final remarks and suggestions for the program of study and/or regarding particular aspects of the program.			
Names and Signatures of the Chair and the Members of the External Evaluation Committee:			
Name:	Signature:		
ANTOINETTE HETZI ED			

Name:	Signature:
ANTOINETTE HETZLER	
JOHN SOLOMOS	
JAN RATH	
EMILY KOUZARIDE	

Date: February 20, 2019.....

300\_1\_1\_ external\_evaluation\_report\_en.docx/EpI