Doc. 300.1.1

Date: Date.

# **External Evaluation Report**

# (Conventional-face-to-face programme of study)

- Higher Education Institution:
   Cyprus University of Technology
- Town: Limassol
- School/Faculty (if applicable): Management and Economics
- Department/ Sector: Finance, Accounting and Management Science
- Programme of study- Name (Duration, ECTS, Cycle)

In Greek:

Προπτυχιακό Δίπλωμα στη Χρηματοοικονομική και Λογιστική

In English:

Bachelor of Science in Finance and Accounting

- Language(s) of instruction: Greek
- Programme's status: New
- Concentrations (if any):

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The present document has been prepared within the framework of the authority and competencies of the Cyprus Agency of Quality Assurance and Accreditation in Higher Education, according to the provisions of the "Quality Assurance and Accreditation of Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2021 [L.136(I)/2015 – L.132(I)/2021].

In Greek: Χρηματοοικονομική και Λογιστική

In English: Finance and Accounting

#### A. Introduction

This part includes basic information regarding the onsite visit.

The External Evaluation Committee (EEC) visited the premises of the Cyprus University of Technology in Limassol on the 9th of April 2024. Throughout the day, the EEC had the opportunity to meet with all relevant parties, starting with the Rector of the University, the members of the CUT's Internal Evaluation Committee, the Dean of the Faculty, the Head of the Department and the Coordinator of the program under Evaluation.

Excellent presentations were made throughout summarizing key elements of the application and expanding on some core areas. Documentation was at a high level of quality, thorough and very helpful in enabling us to understand the program structure, its management and the wider context.

The Committee also met members of the faculty teaching staff of various ranks and disciplines who assisted in the presentation of the program of studies.

Furthermore, the Committee interviewed a group of former and current students of the Department, and a group of members of the administrative personnel related to academic affairs, student welfare, library facilities, IT facilities and research services. Finally, the Committee visited some of the CUT's facilities. More specifically, we visited teaching rooms, the University's library, student recreational rooms and some open areas.

Every effort was made to help the Committee during the onsite visit and everyone seemed very flexible to accommodate their program to the needs of the assessment committee.

The Committee's impression of the submitted material is that it conforms to the assessment requirements stated by the agency and contains the desired documentation and information, and we acknowledge all the efforts that have gone into the production and presentation of the material.

# **B. External Evaluation Committee (EEC)**

Name	Position	University
Fulvio Ortu	Professor of Finance	Bocconi University
Dimitrios Gounopoulos	Professor of Accounting and Finance	University of Bath
Dimitris Kousenidis	Professor of Finance	Aristotel University of Thessaloniki
Alexandros Evgeniou	Student	Open University of Cyprus
Name	Position	University
Name	Position	University

#### C. Guidelines on content and structure of the report

- The external evaluation report follows the structure of assessment areas.
- At the beginning of each assessment area there is a box presenting:
  - (a) sub-areas
  - (b) standards which are relevant to the European Standards and Guidelines (ESG)
  - (c) some questions that EEC may find useful.
- The questions aim at facilitating the understanding of each assessment area and at illustrating the range of topics covered by the standards.
- Under each assessment area, it is important to provide information regarding the compliance with the requirements of each sub-area. In particular, the following must be included:

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

#### Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- The EEC should state the compliance for each sub-area (Non-compliant, Partially compliant, Compliant), which must be in agreement with everything stated in the report. It is pointed out that, in the case of standards that cannot be applied due to the status of the HEI and/or of the programme of study, N/A (= Not Applicable) should be noted.
- The EEC should state the conclusions and final remarks regarding the programme of study as a whole.
- The report may also address other issues which the EEC finds relevant.

# 1. Study programme and study programme's design and development (ESG 1.1, 1.2, 1.7, 1.8, 1.9)

#### Sub-areas

- 1.1 Policy for quality assurance
- 1.2 Design, approval, on-going monitoring and review
- 1.3 Public information
- 1.4 Information management

#### 1.1 Policy for quality assurance

#### **Standards**

- Policy for quality assurance of the programme of study:
  - o has a formal status and is publicly available
  - supports the organisation of the quality assurance system through appropriate structures, regulations and processes
  - supports teaching, administrative staff and students to take on their responsibilities in quality assurance
  - o ensures academic integrity and freedom and is vigilant against academic fraud
  - guards against intolerance of any kind or discrimination against the students or staff
  - o supports the involvement of external stakeholders

#### 1.2 Design, approval, on-going monitoring and review

#### <u>Standard</u>s

- The programme of study:
  - o is designed with overall programme objectives that are in line with the institutional strategy and have explicit intended learning outcomes
  - o is designed by involving students and other stakeholders
  - o benefits from external expertise
  - reflects the four purposes of higher education of the Council of Europe (preparation for sustainable employment, personal development, preparation for life as active citizens in democratic societies, the development and maintenance, through teaching, learning and research, of a broad, advanced knowledge base)
  - o is designed so that it enables smooth student progression
  - is designed so that the exams' and assignments' content corresponds to the level of the programme and the number of ECTS
  - defines the expected student workload in ECTS



- includes well-structured placement opportunities where appropriate
- o is subject to a formal institutional approval process
- o results in a qualification that is clearly specified and communicated, and refers to the correct level of the National Qualifications Framework for Higher Education and, consequently, to the Framework for Qualifications of the European Higher Education Area
- is regularly monitored in the light of the latest research in the given discipline, thus ensuring that the programme is up-to-date
- is periodically reviewed so that it takes into account the changing needs of society, the students' workload, progression and completion, the effectiveness of procedures for assessment of students, student expectations, needs and satisfaction in relation to the programme
- o is reviewed and revised regularly involving students and other stakeholders

#### 1.3 Public information

#### Standards

- Regarding the programme of study, clear, accurate, up-to date and readily accessible information is published about:
  - o selection criteria
  - intended learning outcomes
  - o qualification awarded
  - o teaching, learning and assessment procedures
  - o pass rates
  - o learning opportunities available to the students
  - o graduate employment information

#### 1.4 Information management

#### Standards

- Information for the effective management of the programme of study is collected, monitored and analysed:
  - key performance indicators
  - o profile of the student population
  - o student progression, success and drop-out rates
  - o students' satisfaction with their programmes
  - o learning resources and student support available
  - o career paths of graduates
- Students and staff are involved in providing and analysing information and planning follow-up activities.

#### You may also consider the following questions:

- What is the procedure for quality assurance of the programme and who is involved?
- Who is involved in the study programme's design and development (launching, changing, internal evaluation) and what is taken into account (strategies, the needs of society, etc.)?
- How/to what extent are students themselves involved in the development of the content of their studies?
- Please evaluate a) whether the study programme remains current and consistent with developments in society (labour market, digital technologies, etc.), and b) whether the content and objectives of the study programme are in accordance with each other?
- Do the content and the delivery of the programme correspond to the European Qualifications Framework (EQF)?
- How is coherence of the study programme ensured, i.e., logical sequence and coherence of courses? How are substantial overlaps between courses avoided? How is it ensured that the teaching staff is aware of the content and outputs of their colleagues' work within the same study programme?
- How does the study programme support development of the learners' general competencies (including digital literacy, foreign language skills, entrepreneurship, communication and teamwork skills)?
- What are the scope and objectives of the foundation courses in the study programme (where appropriate)? What are the pass rates?
- How long does it take a student on average to graduate? Is the graduation rate for the study programme analogous to other European programmes with similar content? What is the pass rate per course/semester?
- How is it ensured that the actual student workload is in accordance with the workload expressed by ECTS?
- What are the opportunities for international students to participate in the study programme (courses/modules taught in a foreign language)?
- Is information related to the programme of study publicly available?
- How is the HEI evaluating the success of its graduates in the labor market? What
  is the feedback from graduates of the study programme on their employment
  and/or continuation of studies?
- Have the results of student feedback been analysed and taken into account, and how (e.g., when planning in-service training for the teaching staff)?
- What are the reasons for dropping out (voluntary withdrawal)? What has been done to reduce the number of such students?

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

The Bachelor of Science in Finance and Accounting is a 4-year full-time program (8 semesters). The program requires a minimum of 240 ECTS. The program is a new one although it appears to be a continuation (with some structural alterations) of the existing program of BSc in Commerce, Finance and Shipping which was accredited by the Agency (CYQAA) in 2020. The accreditation of the new program by the Agency is required so as for the program to be in operation from September 2025 and for the Department to proceed with the accreditation of it by the ICAEW and the ACCA.

In general, the program is well structured, its objectives are in accordance with the overall strategy of the *Department of Finance, Accounting and Management Science* and the *Technological University of Cyprus* and the intended learning outcomes stem from and are consistent to the content of the program. The purpose, objectives, and learning outcomes are clearly communicated and well-justified. The expected learning outcomes of the program are to be communicated to the students from the first week of the semester through the course syllabuses, the course outlines, the website of the program and the Moodle electronic platform. Overall, the program seeks to prepare students for leadership and managerial roles in financial and non-financial firms operating in the global competitive business environment as well as in accountancy firms where Cyprus has a strong tradition.

The structure and content of the program include an appropriate number of core and elective courses. The *BSc in Finance and Accounting* offers two specializations (majors): in finance and in accounting. The program of study consists of 40 courses which are classified into the following categories: (1) compulsory courses, (2) elective courses per concentration, and (3) general education or free elective courses. All courses offer students six (6) ECTS. To graduate from the program students following the finance stream should successfully attend twenty-nine (29) compulsory courses (174 ECTS), seven (7) courses per concentration (42 ECTS), and four (4) free elective courses (24 ECTS). To graduate from the program students following the accounting stream should successfully attend twenty-eight (28) compulsory courses (168 ECTS), eight (8) courses per concentration (48 ECTS), and four (4) free elective courses (24 ECTS).

The program offers students the opportunity of practical training (internship) which is optional and accounts for two elective courses (12 ECTS). Moreover, in the final year of studies students may opt to write a thesis/dissertation which also accounts for two elective courses (12 ECTS). All available courses and their content will be communicated to the students through the program's website and the Moodle platform.

The admission criteria are adequate. The program is delivered in Greek although up to five courses may be taught in English. The program is expected to assume operations in October 2025 with an adequate number of prospective students.

Quality assurance mechanisms are present and fairly well-aligned with international standards. There is a number of quality assurance mechanisms and formal policies for the development and the management of the program of study.

Moreover, the program of study reflects the four purposes of higher education of the Council of Europe that is, preparation for sustainable employment, personal development, preparation for life as active citizens in democratic

societies, and development and maintenance, through teaching, learning and research, of a broad, advanced knowledge base.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

The program of study is designed so that it enables smooth student progression. In summary, the strengths of the program are as follows:

- 1. The CUT is a public institution that has more than 20 years of experience in delivering educational programs in accounting and finance.
- 2. There is a logical sequence and coherence in the program with core modules offered in the first four semesters of the program. They offer the foundational knowledge required and become a platform on which to stage the rest of the program.
- 3. Teaching staff in the same discipline work together in the development of the modules, exams and other forms of assessment preparation through a peer review process.
- 4. Most of the faculty teaching staff has adequate practical experience (i.e. few of them at international level) which ensures a good balance between theory and practice.
- 5. The practical training, as an elective course, allows students to connect theory and practice, beyond case studies, while boosting future employability opportunities.
- 6. The structure of the program follows the European Credit Transfer System (ECTS).
- 7. Some faculty members have an exposure to UK and other countries and this helps them bring the international experience in the department.
- 8. The CUT is aiming to introduce a program on teaching and learnings for educating new member of staff in teaching. This is well-established in the UK and other countries.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

The international dimension of the *BSc in Finance and Accounting* is rather weak since courses are delivered in the Greek language. We understand that this is a problem with all *State Universities in Cyprus* and there is little that CUT can do about it. A suggestion could be to invite visiting professors from abroad who will deliver lectures in English. This could help in the development of the international dimension of the program and in strengthening of the research profile of the new Bachelor degree and staff through collaborations.

### Please select what is appropriate for each of the following sub-areas:

Sub-a	area	Non-compliant/ Partially Compliant/Compliant
1.1	Policy for quality assurance	Compliant
1.2	Design, approval, on-going monitoring and review	Compliant
1.3	Public information	Compliant
1.4	Information management	Compliant

#### 2. Student – centred learning, teaching and assessment (ESG 1.3)

#### **Sub-areas**

- 2.1 Process of teaching and learning and student-centred teaching methodology
- 2.2 Practical training
- 2.3 Student assessment

#### 2.1 Process of teaching and learning and student-centred teaching methodology

#### **Standards**

- The process of teaching and learning supports students' individual and social development.
- The process of teaching and learning is flexible, considers different modes of delivery, where appropriate, uses a variety of pedagogical methods and facilitates the achievement of planned learning outcomes.
- Students are encouraged to take an active role in creating the learning process.
- The implementation of student-centered learning and teaching encourages a sense of autonomy in the learner, while ensuring adequate guidance and support from the teacher.
- Teaching methods, tools and material used in teaching are modern, effective, support the use of modern educational technologies and are regularly updated.
- Mutual respect within the learner-teacher relationship is promoted.
- The implementation of student-centred learning and teaching respects and attends to the diversity of students and their needs, enabling flexible learning paths.
- Appropriate procedures for dealing with students' complaints regarding the process of teaching and learning are set.

#### 2.2 Practical training

#### Standards

- Practical and theoretical studies are interconnected.
- The organisation and the content of practical training, if applicable, support achievement of planned learning outcomes and meet the needs of the stakeholders.

#### 2.3 Student assessment

#### Standards

 Assessment is consistent, fairly applied to all students and carried out in accordance with the stated procedures.

- Assessment is appropriate, transparent, objective and supports the development of the learner.
- The criteria for the method of assessment, as well as criteria for marking, are published in advance.
- Assessment allows students to demonstrate the extent to which the intended learning outcomes have been achieved. Students are given feedback, which, if necessary, is linked to advice on the learning process.
- Assessment, where possible, is carried out by more than one examiner.
- A formal procedure for student appeals is in place.
- Assessors are familiar with existing testing and examination methods and receive support in developing their own skills in this field.
- The regulations for assessment take into account mitigating circumstances.

#### You may also consider the following questions:

- How is it monitored that the teaching staff base their teaching and assessment methods on objectives and intended learning outcomes? Provide samples of examination papers (if available).
- How are students' different abilities, learning needs and learning opportunities taken into consideration when conducting educational activities?
- How is the development of students' general competencies (including digital skills) supported in educational activities?
- How is it ensured that innovative teaching methods, learning environments and learning aids that support learning are diverse and used in educational activities?
- Is the teaching staff using new technology in order to make the teaching process more effective?
- How is it ensured that theory and practice are interconnected in teaching and learning?
- How is practical training organised (finding practical training positions, guidelines for practical training, supervision, reporting, feedback, etc.)? What role does practical training have in achieving the objectives of the study programme? What is student feedback on the content and arrangement of practical training?
- Are students actively involved in research? How is student involvement in research set up?
- How is supervision of student research papers (seminar papers, projects, theses, etc.) organised?
- Do students' assessments correspond to the European Qualifications Framework (EQF)?
- How are the assessment methods chosen and to what extent do students get supportive feedback on their academic progress during their studies?
- How is the objectivity and relevance of student assessment ensured (assessment of the degree of achievement of the intended learning outcomes)?

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

- There appears to be a well-structured, effective and well-implemented educational process. The evaluation of the program by the University (which is a long-established public University) guarantees quality in the educational process. There are well-documented academic procedures involving the Dean of the School, the Head of the Department, the faculty staff and the students.
- The assessment system and criteria regarding student course performance are clear, adequate and
  are communicated to the students at the beginning of the course. The assessment system is course
  work, quizzes, midterm exams and a final exam.
- There is good evidence of structured and well-organized taught material (lecture presentations, good blending of theoretical material and case studies, independent study, etc.). All teaching material is uploaded to the educational platform used by the University and students have easy access to it. Textbooks are revised regularly and students get the newest editions. All textbooks are available in the library of the University.

#### Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

The program compares very positively with relevant programs offered in Cyprus and abroad. The intended learning objectives of the program conform to the aims and objectives of the program and they are effectively communicated to the students (e.g. through the course handout). Also, the structure of the program as well as the learning mechanisms are appropriate for the effective delivery of the learning objectives.

- The Head of the Department responsible for the program and the administration team associated with it are experienced and committed to its delivery. The program is fully managed by the academics in charge and is evaluated and monitored by the *Senate of the University*. There is also a team of dedicated administrators who are involved in the student support processes (library, admissions, placement, etc.).
- Internal quality assurance committees and processes are quite effective. The quality assurance of
  the program of study is ensured through active participation of the members of the academic
  personnel, the members of the administrative personnel and the students. The procedure of quality
  assurance of the program of study is well documented and communicated in the application
  material and in the presentations which took place during our visit at the CUT.
- Accounting courses included in the curriculum are recognized by international/professional bodies/organizations. The Department's curriculum has received accreditation from global bodies of certified professional accountants, such as the ICAEW Chartered Accountant qualification (ACA) and the Association of Chartered Certified Accountants (ACCA).

The programme is of relatively small size and guarantees a friendly and collegiate environment between students and teaching/ administrative staff. The students interviewed by the Committee indicated that

they are quite satisfied with the quality of the program and that they have access to feedback and advice from faculty on a regular basis

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- Motivate students to participate in International Academic or Practitioners'-organised competitions and events to gain as much international exposure as possible.
- Invite professors and practitioners, preferably from abroad, to speak to students to enhance their learning experience.
- While the structure of the program is very solid and well designed, still some extra effort could be employed to make sure that there are no overlapping in the material offered in particular in the electives.
- While accounting for the constraint that by law the main language of instruction must be Greek, try
  to accommodate in the courses as much as possible the relevant jargon and terminology of the
  English language pertaining to the topics of Finance and Accounting, as the knowledge of English
  terms are crucial in the placement and eventual occupational success.

#### Please select what is appropriate for each of the following sub-areas:

		Non-compliant/
Sub-	area	Partially Compliant/Compliant
2.1	Process of teaching and learning and student- centred teaching methodology	Compliant
2.2	Practical training	Compliant
2.3	Student assessment	Compliant

#### 3. Teaching staff (ESG 1.5)

#### **Sub-areas**

- 3.1 Teaching staff recruitment and development
- 3.2 Teaching staff number and status
- 3.3 Synergies of teaching and research

#### 3.1 Teaching staff recruitment and development

#### Standards

- Institutions ensure the competence of their teaching staff.
- Fair, transparent and clear processes for the recruitment and development of the teaching staff are set up.
- Teaching staff qualifications are adequate to achieve the objectives and planned learning outcomes of the study programme, and to ensure quality and sustainability of the teaching and learning.
- The teaching staff is regularly engaged in professional and teaching-skills training and development.
- Promotion of the teaching staff takes into account the quality of their teaching, their research activity, the development of their teaching skills and their mobility.
- Innovation in teaching methods and the use of new technologies is encouraged.
- Conditions of employment that recognise the importance of teaching are followed.
- Recognised visiting teaching staff participates in teaching the study programme.

#### 3.2 Teaching staff number and status

#### Standards

- The number of the teaching staff is adequate to support the programme of study.
- The teaching staff status (rank, full/part time) is appropriate to offer a quality programme of study.
- Visiting staff number does not exceed the number of the permanent staff.

#### 3.3 Synergies of teaching and research

#### Standards

- The teaching staff collaborate in the fields of teaching and research within the HEI
  and with partners outside (practitioners in their fields, employers, and staff
  members at other HEIs in Cyprus or abroad).
- Scholarly activity to strengthen the link between education and research is encouraged.
- The teaching staff publications are within the discipline.

- Teaching staff studies and publications are closely related to the programme's courses.
- The allocation of teaching hours compared to the time for research activity is appropriate.

#### You may also consider the following questions:

- How are the members of the teaching staff supported with regard to the development of their teaching skills? How is feedback given to members of the teaching staff regarding their teaching results and teaching skills?
- How is the teaching performance assessed? How does their teaching performance affect their remuneration, evaluation and/or selection?
- Is teaching connected with research?
- Does the HEI involve visiting teaching staff from other HEIs in Cyprus and abroad?
- What is the number, workload, qualifications and status of the teaching staff (rank, full/part timers)?
- Is student evaluation conducted on the teaching staff? If yes, have the results of student feedback been analysed and taken into account, and how (e.g., when planning in-service training for the teaching staff)?

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

The department has thirteen staff members who will deliver different courses offered by the program *BSc* in *Finance and Accounting*. Of them, two are in the Professorial ranks, three holds Associate Professorship, one is an Assistant Professors, two are Lecturers, two are Special Teaching Staff (Teaching Fellow) and the others are referred to as special scientists who are teaching staff members but they are without administrative responsibilities.

All of them hold Ph.D. degrees in reputable academic institutes from the United States (Columbia University, Virginia Tech and the University of Florida), United Kingdom (University of Manchester, Queen Mary University, City University), and Cyprus (University of Cyprus). The Professors and the Associate Professors have excellent experience in teaching finance and accounting courses at excellent international institutions.

Though individual specializations vary among the faculty members, they are comprehensive and together they cover all the courses in the program structure. Most of the members are research active, and some of them published in top-rated ABS ranked journals such as in *Review of Financial Studies, Management Science, Review of Finance, Journal of Financial and Quantitative Analysis, Journal of Corporate Finance* and *Journal of Banking and Finance*.

Notably a member of staff recently published in *Review of Financial Studies* (i.e. a leading Finance Journal) an article in 'Cybersecurity Risk' with impact in the discipline. This is an exceptional achievement if we consider the difficulties that researchers face in Cyprus. More excellent articles have been produced which provides to the department a unique characters and places it among the best in Cyprus.

The faculty members brings materials from their research and blend the contents of them into the curriculum and pedagogical methods. Most notable examples appear in corporate finance, investment, and financial modeling where he EEC Committee observed that the faculty members not only have a good grasp of textbook materials but also bring findings of their own research into teaching.

On average faculty members teach three modules across per academic year (i.e. there are two members of staff that teach one module across the year - on the other hand there is an accounting academic who delivers eight modules per year). On average they teach six hours per week for a period of thirteen weeks that last each semester.

Administration is being spread up equally among the member of staff. The fact that this is a small department means that some people have higher responsibilities but our impression is that they manage very well to fulfil their duties.

The recruitment process is quite transparent and fair. The policy clearly sets a benchmark for minimum teaching experience and research qualifications. A potential candidate is asked to make a half-hour presentation on teaching materials, which reveal their knowledge and ability to communicate to a broader audience. The existing faculty members are given student feedback in a timely manner to incorporate them into teaching materials. The promotion process is clearly based on both objective markers in research (e.g., number of publications in acceptable high-quality journals) and students' evaluation and teaching feedback.

The teaching staff members have adequate qualifications to implement the learning outcomes of the courses, and the members closely work with students to help them understand materials via case studies, practical examples, and writing dissertations.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

There appears to be a good balance between Assistant and Associate Professors which also creates
a good atmosphere where young and experienced members interact academically. The older
faculty is well integrated into the department and they are on good working terms with the
younger members, and both seem to work well as a team in designing course content and curricula.
Overall, we find a good working environment that is helpful for the program to grow substantially in
the future.

- The majority of faculty members is young and this brings enthusiasm in the department. They have
  passion to be productive and innovative for the benefit of the processes of the department. Even
  the new appointments that they are planning to do will take place at a junior level.
- The ratio of students per faculty member is low. It creates a very healthy atmosphere for implementing the pedagogical methods, which connect the broad themes of financial markets and the details of specific problem-solving materials.
- The strong research profile of the existing faculty members helps the delivery of research-led teaching. The teaching members use the appropriate software to address specific numerical problems, work out mini-cases relevant to a topic and solve actual finance problems with the help of spreadsheets using statistical tools. All such different methods enrich learning experience of students.
- The relationship between students and teachers is healthy and their chemistry is good.
- The leadership team of the Dean and the Head of Department appears to collaborate perfectly together for the good of the institution. They are visionary and their actions helps placing the department forward. This new program is part of the developments that takes place.
- The committee felt that there has been a nice atmosphere among the faculty members of the
  department. This is critical for the well-being of employees as it promotes excellent collaboration.
  In certain occasions we have seen research collaborations which indicates common research
  interests.
- Another good practice is to help the students write dissertation material, which includes not only
  the choice of topics but also locating proper databases, downloading and synchronizing datasets,
  and using appropriate statistical packages, enhancing students' marketability.
- It is important to mention that we have seen loyalty of faculty members to the place where they are working. Some of them are working in the department since its establishment while few more work for many years and since their return to the country.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- Click or tap here to enter text. The department organizes seminars which invite practitioners from industry and business but they could enrich seminars by bringing alumni, academics from other institutions and diverse sectors for the holistic knowledge of the students in overall finance and financial markets.
- The accounting group in the department needs to be strengthened with new appointment(s). Currently there is one faculty member who is delivering eight accounting modules. The committee needs to highlight here that he is doing an excellent job which has been well highlighted by the students we have interviewed. Alas, one person is not enough.
- The State and the CUT should help the department on developing its strength. More financial support should be provided in order to give them access to world class databases in order to

continue their excellent job. Currently the committee feels that there are financial constraints which may hinder the dynamics of the academics.

- There is no distance learning which means people with lots of responsibilities and difficulties such as family or work are unable to be successful in this programme.
- The committee would encourage the new faculty members to keep their research active and follow the passion of their senior colleagues.

#### Please select what is appropriate for each of the following sub-areas:

Sub-	area	Non-compliant/ Partially Compliant/Compliant
3.1	Teaching staff recruitment and development	Compliant
3.2	Teaching staff number and status	Compliant
3.3	Synergies of teaching and research	Compliant

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4. Student admission, progression, recognition and certification (ESG 1.4)

#### **Sub-areas**

- 4.1 Student admission, processes and criteria
- 4.2 Student progression
- 4.3 Student recognition
- 4.4 Student certification

#### 4.1 Student admission, processes and criteria

#### Standards

- Pre-defined and published regulations regarding student admission are in place.
- Access policies, admission processes and criteria are implemented consistently and in a transparent manner.

#### 4.2 Student progression

#### Standards

- Pre-defined and published regulations regarding student progression are in place.
- Processes and tools to collect, monitor and act on information on student progression, are in place.

#### 4.3 Student recognition

#### Standards

- Pre-defined and published regulations regarding student recognition are in place.
- Fair recognition of higher education qualifications, periods of study and prior learning, including the recognition of non-formal and informal learning, are essential components for ensuring the students' progress in their studies, while promoting mobility.
- Appropriate recognition procedures are in place that rely on:
  - institutional practice for recognition being in line with the principles of the Lisbon Recognition Convention
  - cooperation with other institutions, quality assurance agencies and the national ENIC/NARIC centre with a view to ensuring coherent recognition across the country

#### 4.4 Student certification

#### **Standards**

- Pre-defined and published regulations regarding student certification are in place.
- Students receive certification explaining the qualification gained, including achieved learning outcomes and the context, level, content and status of the studies that were pursued and successfully completed.

#### You may also consider the following questions:

- Are the admission requirements for the study programme appropriate? How is the students' prior preparation/education assessed (including the level of international students, for example)?
- How is the procedure of recognition for prior learning and work experience ensured, including recognition of study results acquired at foreign higher education institutions?
- Is the certification of the HEI accompanied by a diploma supplement, which is in line with European and international standards?

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

For undergraduate programs, the admission of students is feasible via the Pancyprian examinations, used for Public University admissions according to the criteria set by the Cyprus Ministry of Education. The allocation of the available study positions is based on the procedures and criteria included in the provisions of the 2017 Law on the 'Conduct of Pancyprian Entrance Examination in Higher and Tertiary Education Institutions (HEI)' and all up to date amendments.

#### **Strengths**

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

- It is very commendable that at the commencement of the study program all members of the teaching staff hand out the module outline to students, stating the objectives, the curriculum, the bibliography and students assessment methods.
- Likewise, it is commendable that all relevant information are distributed to students via the CUT's electronic platforms.
- Also commendable is the implementation of precise rules concerning the administration of exams and the feedback to students on their performance.

• Finally, a positive aspect of the program is that precise rules are set up and communicated to students concerning the recognition of previous studies and study results acquired at foreign higher education institutions.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

• Since all aspects concerning student admission, progression, recognition and certification appear to be regulated in a detailed, effective and well-communicated manner, the EEC does not believe that there are further recommendations to be offered.



Please select what is appropriate for each of the following sub-areas:

		Non-compliant/
Sub-	area	Partially Compliant/Compliant
4.1	Student admission, processes and criteria	Compliant
4.2	Student progression	Compliant
4.3	Student recognition	Compliant
4.4	Student certification	Compliant

#### 5. Learning resources and student support (ESG 1.6)

#### **Sub-areas**

- 5.1 Teaching and Learning resources
- 5.2 Physical resources
- 5.3 Human support resources
- 5.4 Student support

#### 5.1 Teaching and Learning resources

#### Standards

- Adequate and readily accessible teaching and learning resources (teaching and learning environments, materials, aids and equipment) are provided to students and support the achievement of objectives in the study programme.
- Adequacy of resources is ensured for changing circumstances (change in student numbers, etc.).
- All resources are fit for purpose.
- Student-centred learning and flexible modes of learning and teaching, are taken into account when allocating, planning and providing the learning resources.

#### 5.2 Physical resources

#### **Standards**

- Physical resources, i.e. premises, libraries, study facilities, IT infrastructure, are adequate to support the study programme.
- Adequacy of resources is ensured for changing circumstances (change in student numbers, etc.).
- All resources are fit for purpose and students are informed about the services available to them.

#### 5.3 Human support resources

#### **Standards**

- Human support resources, i.e. tutors/mentors, counsellors, other advisers, qualified administrative staff, are adequate to support the study programme.
- Adequacy of resources is ensured for changing circumstances (change in student numbers, etc.).

• All resources are fit for purpose and students are informed about the services available to them.

#### 5.4 Student support

#### Standards

- Student support is provided covering the needs of a diverse student population, such as mature, part-time, employed and international students and students with special needs.
- Students are informed about the services available to them.
- Student-centred learning and flexible modes of learning and teaching, are taken into account when allocating, planning and providing student support.
- Students' mobility within and across higher education systems is encouraged and supported.

#### You may also consider the following questions:

- Evaluate the supply of teaching materials and equipment (including teaching labs, expendable materials, etc.), the condition of classrooms, adequacy of financial resources to conduct the study programme and achieve its objectives. What needs to be supplemented/improved?
- What is the feedback from the teaching staff on the availability of teaching materials, classrooms, etc.?
- Are the resources in accordance with actual (changing) needs and contemporary requirements? How is the effectiveness of using resources ensured?
- What are the resource-related trends and future risks (risks arising from changing numbers of students, obsolescence of teaching equipment, etc.)? How are these trends taken into account and how are the risks mitigated?
- Evaluate student feedback on support services. Based on student feedback, which support services (including information flow, counselling) need further development?
- How is student learning within the standard period of study supported (student counselling, flexibility of the study programme, etc.)?
- How students' special needs are considered (different capabilities, different levels of academic preparation, special needs due to physical disabilities, etc.)?
- How is student mobility being supported?

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

- During our onsite visit, we were able to look at the premises of CUT and of the Department, including a
  visit to the library (and interaction with librarians), classrooms, staff offices, and some common areas.
   We also spoke with the Head of the Department, the Dean of the Faculty and the Rector of the
  University to understand their views on resource allocation among the various programs.
- Our general impression is that all the resources are in place and functional, with flexible teaching spaces, high-tech and low-tech teaching aids, and appropriate student spaces.
- In our meeting with the management team of the program we understood that there is a strategic vision for the future of the program. All persons involved in the development of the program have the perception that things should be balanced between doing everything needed at an operational level and applying a strategic plan for the future which involves the application of procedures for improving the quality of the program, hiring new faculty, crafting collaborations and partnerships, intensifying research etc.

#### Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

- The learning environment at CUT is of a high standard and all facilities are continuously improving.
- The teaching staff are passionate about their disciplines, and they have high standards and expectations from their students.
- The staff-student ratio is very low which guarantees a student-centred learning process and consists of a strong feature of the program under evaluation.
- The internship elective is well resourced, which has been evidenced by the positive feedback from former students of the Department who took it.
- All facilities are managed by a committed administrative staff which is aware of what happens at the University. Moreover, all staff have very good English language skills.
- The library facilities and resources are in line with expectations for the University and the program under evaluation. Moreover, the library opening hours and extended opening hours at exam time are commendable.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- Overall, CUT is a well-resourced University, however, the potential of its expansion in Limassol is limited due to space unavailability. However, the Rector of the University informed us that if required, the expansion plans of the University include operating some of its facilities in nearby cities.
- The EEC believes that premises are in good shape, but they could be modernized here and there. For
  example, the students complained about the limited study rooms and about some printers in the library
  which are out of order for some time.

### Please select what is appropriate for each of the following sub-areas:

Cub		Non-compliant/
Sub-	area	Partially Compliant/Compliant
5.1	Teaching and Learning resources	Compliant
5.2	Physical resources	Compliant
5.3	Human support resources	Compliant
5.4	Student support	Compliant

# 6. Additional for doctoral programmes (ALL ESG)

#### **Sub-areas**

- 6.1 Selection criteria and requirements
- 6.2 Proposal and dissertation
- 6.3 Supervision and committees

#### 6.1 Selection criteria and requirements

#### Standards

- Specific criteria that the potential students need to meet for admission in the programme, as well as how the selection procedures are made, are defined.
- The following requirements of the doctoral degree programme are analysed and published:
  - the stages of completion
  - o the minimum and maximum time of completing the programme
  - the examinations
  - o the procedures for supporting and accepting the student's proposal
  - o the criteria for obtaining the Ph.D. degree

#### 6.2 Proposal and dissertation

#### Standards

- Specific and clear guidelines for the writing of the proposal and the dissertation are set regarding:
  - the chapters that are contained
  - o the system used for the presentation of each chapter, sub-chapters and bibliography
  - o the minimum word limit
  - the binding, the cover page and the prologue pages, including the pages supporting the authenticity, originality and importance of the dissertation, as well as the reference to the committee for the final evaluation
- There is a plagiarism check system. Information is provided on the detection of plagiarism and the consequences in case of such misconduct.
- The process of submitting the dissertation to the university library is set.

#### 6.3 Supervision and committees

#### Standards

- The composition, the procedure and the criteria for the formation of the advisory committee (to whom the doctoral student submits the research proposal) are determined.
- The composition, the procedure and the criteria for the formation of the examining committee (to whom the doctoral student defends his/her dissertation), are determined.
- The duties of the supervisor-chairperson and the other members of the advisory committee towards the student are determined and include:
  - regular meetings

- reports per semester and feedback from supervisors
- support for writing research papers
- participation in conferences
- The number of doctoral students that each chairperson supervises at the same time are determined.

#### You may also consider the following questions:

- How is the scientific quality of the PhD thesis ensured?
- Is there a link between the doctoral programmes of study and the society? What is the value of the obtained degree outside academia and in the labour market?
- Can you please provide us with some dissertation samples?

#### **Findings**

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Click or tap here to enter text.

#### Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Click or tap here to enter text.

#### Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

Click or tap here to enter text.

#### Please select what is appropriate for each of the following sub-areas:

		Non-compliant/
Sub-	area	Partially Compliant/Compliant
6.1	Selection criteria and requirements	Not applicable
6.2	Proposal and dissertation	Not applicable
6.3	Supervision and committees	Not applicable

#### D. Conclusions and final remarks

Please provide constructive conclusions and final remarks which may form the basis upon which improvements of the quality of the programme of study under review may be achieved, with emphasis on the correspondence with the EQF.

In this report, the EEC has provided feedback on the *BSc in Finance and Accounting* at *Cyprus University of Technology (CUT)*. The report includes the main findings, highlights the program's strong points, and makes suggestions for improvement and development.

Overall, the EEC was impressed by the high level of preparation (by the Rector, the Dean and the Head of Department) that went into the design of the degree, the careful consideration in creating a well-structured and well-organized program and the academic commitment of the professors, teachers, coordinators and staff. Based on the formal presentations and interviews conducted with teaching and administrative staff throughout the EEC visit, there is evidence of a high level of enthusiasm, passion and commitment to make the program succeed.

The focus on high academic standards both at admission and graduation were particularly evident.

The EEC has identified some potential risks and challenges that should be taken into account:

- The programme is entering on a stream that sees the University of Cyprus as the market leader. Significant efforts should take place in the beginning in order to promote the excellence of the program and the potential to become a competitive one.
- Currently the department is understaffed in its accounting group. The committee recognises that it is difficult to find excellent academic (i.e combining excellence in both teaching and research) but encourages the CUT and the department to proceed with appointments of accounting academics.
- This program is a continuation of a degree under the auspices of the department of 'Commerce, Finance and Shipping'. Colleagues should make sure that they will adapt the curriculum in the needs of the new course.
- Curriculum changes going forward might take into account some of the students' feedback with
  respect to modules being overly theoretical and not applied enough. Furthermore, the sustainability
  agenda should be reflected in the curriculum with students having the opportunity to consider this
  aspect of accounting and finance and its growing importance.

The EEC hopes that this feedback will guide future growth and contribute to the success of the program. If the Cyprus Agency of Quality Assurance and Accreditation in Higher Education requires any clarification on the report, the EEC is available to assist. Finally, the EEC would like to express its gratitude to the CYQAA coordinator for his efficient and effective management of the evaluation process.

## E. Signatures of the EEC

Name	Signature
Fulvio Ortu	
Dimitrios Gounopoulos	
Dimitrios Kousenidis	
Alexandros Evgeniou	
Click to enter Name	
Click to enter Name	

Date: 10/04/2024