

Ref. number: 07.14.242.006

(Doc. 400.2.1)

**FINAL REPORT OF THE CYPRUS AGENCY OF QUALITY ASSURANCE AND
ACCREDITATION IN HIGHER EDUCATION**

**EVALUATION - ACCREDITATION
OF THE PROGRAM OF STUDY**

**IN GREEK: Διεύθυνση Ξενοδοχειακών Λειτουργιών (2 Ακαδημαϊκά Έτη/120 ECTS,
Δίπλωμα)**

IN ENGLISH: Hospitality Operations Management (2 Academic Years/120 ECTS, Diploma)

**OF THE HIGHER EDUCATION INSTITUTION
Mesoyios College**

This Final Report was prepared on the basis of Article (20) (2)(f) (i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 and 2019 «[N. 136 (I)/2015 and N. 35(I)/2019]».

THE PROCEDURE:

On 26 June 2019, the legal representative of the Higher Education Institution Mesoyios College submitted an application (Doc. 200.1), based on Article (17) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 and 2019, for the evaluation-accreditation of the program of study:

**IN GREEK: Διεύθυνση Ξενοδοχειακών Λειτουργιών (2 Ακαδημαϊκά Έτη/120 ECTS,
Δίπλωμα)**

IN ENGLISH: Hospitality Operations Management (2 Academic Years/120 ECTS, Diploma)

This application is registered in the file with the reference number: 07.14.242.006

In the framework of competences conferred on it by the relevant legislation, the Council of the Agency has constituted an External Evaluation Committee (EEC) which, after initially examining the institution's application for program evaluation and accreditation, performed a remote site visit at the institution on 29 March 2021.

The EEC met remotely with the head of the institution, the head of the relevant department, the program's coordinator, members of the academic staff, members of the administrative staff, students and/ or their representatives and the Internal Quality Assurance Committee.

Additionally, the EEC examined the institution's facilities (library, computer labs, research infrastructures, etc.), various documents presented and/or requested by the EEC, the School's/ Faculty's structure and the program's position in it, the CVs of the teaching staff and their relationship to the institution as teachers in regard to any other duties and teaching in other programs of study.

The EEC has documented its findings and recommendations and drew up the External Evaluation Report in the Doc. 300.1.1.

CYQAA Council's Decision

The Council of the Cyprus Agency of Quality Assurance and Accreditation of Higher Education, during its 66th Summit on 11 and 12 May 2021 on the basis of Article 20 (2)(f)(i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 and 2019 «[N. 136 (I)/2015 and N. 35(I)/2019] and on the basis of the suggestions of the External Evaluation Committee, the comments of the institution on the report **decided that the program is accredited to be delivered in English.**

The Agency requires the Institution, within six months and no later than December 2021, to further support the following:

- **Recruit permanent academic staff with a specialty in teaching hospitality/tourism subjects and modules**
- **Organize more workshops and simulations for student's internship.**
- **Increase the licenses of plagiarism detection software.**
- **Admissions of students must be with a higher level of English language proficiency (5.5 IELTS or equivalent according to the Common European Framework of Reference for Languages (CEFR)) to meet the program of study taught in the English language.**

The current accreditation begins in the Winter semester of the academic year [2021 – 2022] and ceases to be in effect at the end of the Spring semester of the academic year [2025 – 2026].

On the basis of Article (4) of the relevant Legislation, it is noted that "the above accreditation is valid for the period provided by the provisions of the Law and is repeated every five (5) years and that the procedure starts at the request of the institution which must, and shall be submitted at least sixteen (16) months before the expiry of the previous accreditation".

Additionally, on the basis of Article (17) (3) (f) during the period of validity of the Accreditation, the Agency acting of its own motion, may examine whether the criteria continue to be met and if they are not met, then the Agency shall revoke the Accreditation, and immediately inform the institution concerned.

(Professor Mary Ioannidou-Koutselini)
President of the Board of the
Cyprus Agency of Quality Assurance and Accreditation
in Higher Education

Date: 20 May 2021