



Form 400.1

Ref. Number: 07.14.327.037.001

**FINAL REPORT OF THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION**

**EVALUATION - ACCREDITATION OF THE PROGRAMME OF STUDY**

**IN GREEK:**

Διεύθυνση Φιλοξενίας και Τουρισμού (4 ακαδημαϊκά έτη, 240 ECTS, Πτυχίο)

**IN ENGLISH:**

Hospitality and Tourism Management (4 academic years, 240 ECTS, Bachelor of Arts)

**OF THE HIGHER EDUCATION INSTITUTION**

European University Cyprus

This Final Report was prepared on the basis of Article (20)(2)(f)(i) of the “Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws” of 2015 to 2021 [L. 136 (I)/2015 - L. 132(I)/2021].

**THE PROCEDURE:**

On the 25<sup>th</sup> of January 2023, the legal representative of the Higher Education Institution “European University Cyprus”, submitted an application (Doc. 200.1), based on Article (17) of the “Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws” of 2015 to 2021, for the evaluation-accreditation of the programme of study:

**IN GREEK:**

Διεύθυνση Φιλοξενίας και Τουρισμού (4 ακαδημαϊκά έτη, 240 ECTS, Πτυχίο)

**IN ENGLISH:**

Hospitality and Tourism Management (4 academic years, 240 ECTS, Bachelor of Arts)

This application is registered with the reference number: 07.14.327.037.001

In the framework of competences conferred on it by the relevant legislation, the Council of the Agency has constituted an External Evaluation Committee (EEC), which after initially examining the institution's application for programme evaluation and accreditation, performed an on-site visit at the institution on the 9<sup>th</sup> of October 2023.

The EEC met with the head of the institution, the head of the relevant department, the programme's coordinator, members of the academic staff, members of the administrative staff, students and/or their representatives and the Internal Quality Assurance Committee. Additionally, the EEC examined the institution's facilities (library, computer labs, labs, teaching classes, research infrastructures, etc.), various documents presented and/or requested by the EEC, the School's/Faculty's structure and the programme's position in it,

the CVs of the teaching staff and their relationship to the institution as teachers in regard to any other duties and teaching.

The EEC has documented its findings and recommendations and drew up the External Evaluation Report in the Doc. 300.1.1.

### **CYQAA Council's Decision**

The Council of the Cyprus Agency of Quality Assurance and Accreditation of Higher Education, during its 103<sup>rd</sup> Summit on the 12<sup>th</sup> of February 2024, according to the Article (20)(2)(f)(i) of the “Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws” of 2015 to 2021 [L. 136 (I)/2015 - L. 132(I)/2021], and on the basis of the suggestions of the External Evaluation Committee, and the comments of the institution on the External Evaluation Committee report, **decided that the programme is accredited to be delivered in English.**

**By the end of the Winter semester of the academic year 2024-2025, the institution must:**

- Proceed with the enrichment with experienced, research oriented academic staff possessing the necessary qualifications in the field of Tourism and/or Hospitality. According to the Agency's announcement, dated 29 September 2020, institutions offering Bachelor and Master's degree level programmes, should employ permanent academic Staff/Full-time staff in the field of teaching and research, whose members must hold a PhD and have research experience in a subject related to their teaching subject and have similar experience. (<https://www.dipae.ac.cy/index.php/el/nea-ekdiloseis/anakoinoseis-el/545-29-09-2020-monimo-kai-plirous-apascholis-akadimaiko-prosopiko-idrymaton-anoteris-ekpaidefsis-gia-programmata-spoudon-epipedou-ptychiou-kai-master-erevna>)
- Organize more industry related extra-curricular activities and encourage the students to participate. Such activities may include the involvement of students in student competitions and industry-led events which will provide them with hands-on experience and will build their portfolio and the arrangement of industry visits and networking events which will expose students to diverse aspects of the tourism sector while providing them with exposure to various career paths.
- Enhance the practical training opportunities within the University, by expanding the practical labs and facilities used in the programme.

The current accreditation begins in the **Fall** semester of the academic year **2024-2025** and ceases to be in effect at the end of the **Spring** semester of the academic year **2028-2029**.

On the basis of (4)(c) of the relevant Law, it is noted that “the above accreditation is valid for the period provided by the provisions of the Law and is repeated every five (5) years and that the procedure starts at the request of the institution, which must, and shall be submitted at least sixteen (16) months before the expiry of the previous accreditation”.

Additionally, on the basis of Article (17)(3)(g) during the period of validity of the Accreditation, the Agency acting of its own motion, may examine whether the criteria continue to be met



and if they are not met, then the Agency shall revoke the Accreditation, and immediately inform the institution concerned.

(Professor Mary Ioannidou-Koutselini)  
President of the Board of the  
Cyprus Agency of Quality Assurance and  
Accreditation in Higher Education

Date: 8 March 2024