

Ref. number: 07.14.354.001

(Doc. 400.2.1)

**FINAL REPORT OF THE CYPRUS AGENCY OF QUALITY ASSURANCE AND
ACCREDITATION IN HIGHER EDUCATION**

**EVALUATION - ACCREDITATION
OF THE PROGRAM OF STUDY**

**IN GREEK: Ξενοδοχειακή και Τουριστική Διεύθυνση
(3 έτη, 180 ECTS, Ανώτερο Δίπλωμα)**

**IN ENGLISH: Hospitality and Tourism Management
(3 years, 180 ECTS, Higher Diploma)**

**OF THE HIGHER EDUCATION INSTITUTION
the Higher Hotel Institute, Cyprus**

This Final Report was prepared on the basis of Article (20) (2)(f) (i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2019 N. 136 (I) / 2015 to N.35 (I) / 2019.

THE PROCEDURE:

On 25/06/2019, the legal representative of the Higher Education Institution **the Higher Hotel Institute, Cyprus**, submitted an application (Doc. 200.1), based on Article (17) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 and 2016, for the evaluation-accreditation of the program of study:

IN GREEK: Ξενοδοχειακή και Τουριστική Διεύθυνση (3 έτη, 180 ECTS, Ανώτερο Δίπλωμα)

IN ENGLISH: Hospitality and Tourism Management (3 years, 180 ECTS, Higher Diploma)

This application is registered in the file with the reference number: 07.14.354.001

In the framework of competences conferred on it by the relevant legislation, the Council of the Agency has constituted an External Evaluation Committee (EEC) which, after initially examining the institution's application for program evaluation and accreditation, performed an on-site visit at the institution on 04/12/2019.

The EEC met with the head of the institution, the head of the relevant department, the program's coordinator, members of the academic staff, members of the administrative staff, students and/ or their representatives and the Internal Quality Assurance Committee.

Additionally, the EEC examined the institution's facilities (library, computer labs, research infrastructures, etc.), various documents presented and/or requested by the EEC, the School's/ Faculty's structure and the program's position in it, the CVs of the teaching staff and their relationship to the institution as teachers in regard to any other duties and teaching in other programs of study.

The EEC has documented its findings and recommendations and drew up the External Evaluation Report in the Doc. 300.1.1.

CYQAA Council's Decision

The Council of the Cyprus Agency of Quality Assurance and Accreditation of Higher Education, during its 50th Summit on 17/02/2020 & 18/02/2020, on the basis of Article 20 (2)(f)(i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2019 N. 136 (I) / 2015 to N.35 (I) / 2019, and on the basis of the suggestions of the External Evaluation Committee, the comments of the institution on the report, **decided that the program is accredited to be delivered in English.**

The Council acknowledges the HHIC response to the EEC report. Nevertheless, **further to correcting the imbalance between part time and full time staff that could potentially reduce the workload, the Council considers that the institution must introduce clear process and schemes that would support the development of staff** within teaching and research with regard to continuous professional development.

Based on the recommendations of the EEC the institution must provide feedback report indicating full compliance with the following observations, the latest at the beginning of the Spring Semester 2021. The Agency shall revoke the Accreditation, in case of non-compliance:

- 1) Deliver opportunities to, further, support the development of staff within teaching and research with regard to continuous professional development.**
- 2) Re-evaluate the existing committee structures to ensure effectiveness and parity in workload allocations.**
- 3) Correct the existing imbalance between full time and part time staff, which puts at risk the sustainability of the programme.**
- 4) Correct the existing workload commitments of staff and the implications this may have for staff health and well-being.**

The current accreditation begins in the **winter semester of the academic year 2020 – 2021 and ceases to be in effect at the end of the spring semester of the academic year 2024 – 2025.**

On the basis of Article (4) of the relevant Legislation, it is noted that "the above accreditation is valid for the period provided by the provisions of the Law and is repeated every five (5) years and that the procedure starts at the request of the institution which must, and shall be submitted at least sixteen (16) months before the expiry of the previous accreditation".

Additionally, on the basis of Article (17) (3) (f) during the period of validity of the Accreditation, the Agency acting of its own motion, may examine whether the criteria continue to be met and if they are not met, then the Agency shall revoke the Accreditation, and immediately inform the institution concerned.

(Professor Mary Ioannidou-Koutselini)
President of the Board of the
Cyprus Agency of Quality Assurance and Accreditation in Higher
Education

Date: 21/02/2020